

# Deaf and Hard of Hearing Training for Call Takers - A 6.5-hour course

## Confirmed FY19 Schedule (as of 10/31/18)

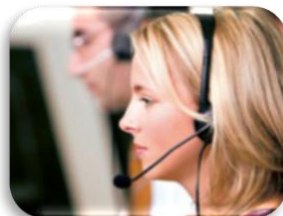
Site	Date	Time	Upcoming Host	Contact phone
Olympia	Jul 6 2018	9:00am-4:00pm	Cathy Moe	(360) 704-2738
Goldendale	Sept 5 2018	9:00am-4:00pm	Filiberto Ontiveros	(509) 773-0582
Bremerton	Sept 7 2018	9:00am-4:00pm	Stephanie Trueblood	(360) 307-5800
Tacoma	Sept 26 2018	9:00am-4:00pm	Roxanne Castleman	(253) 798-3686
Mt Vernon	Oct 8 2018	8:30am-3:30pm	Tiffany Beisler	(360) 428-3211
Spokane	Oct 17 2018	9:00am-4:00pm	Yvonne LeBlanc	(509) 227-6651
Kent	Oct 19 2018	9:00am-4:00pm	Kayreen Lum	(206) 296-3908
Bellingham	Nov 8 2018	9:00am-4:00pm	Glenn Taketa	(360) 778-8909
Wenatchee	Jan 29 2019	10:00am-5:00pm	Molly Elliott	(509) 663-9911
Vancouver	Feb 4 2019	8:00am-3:00pm	Cheryl Oltmann	(360) 449-7941
Wenatchee	Feb 7 2019	10:00am-5:00pm	Molly Elliott	(509) 663-9911
Bremerton	Mar 1 2019	9:00am-4:00pm	Stephanie Trueblood	(360) 307-5800
Near you★	When you need...			

### BY THE END OF THE COURSE, YOU'LL:

- LEARN about Deaf Culture, Technologies, TTY, and more
- RAISE YOUR AWARENESS for these kinds of calls
- PREPARE YOURSELF on the communication barriers for callers, call-takers, and responders in Deaf/Hard of Hearing situations

LIMITED SEATING;  
NO FEE;  
MEAL INCLUDED

...and ENJOY an interactive, fun, expert-led day of training designed for you!



★  
ADDING CLASSES NOW  
through June 2019.

To set up a scheduled session near you:

Contact Mark Radonich  
(206) 669-5560 or  
mark@culturaleffect.com

Offered Statewide, designed to be hosted by a local coordinator supported by the Statewide 911 Training Subcommittee