

MEETING MINUTES

WA State 911 Advisory Committee (AC) Meeting

🏠 Location: 400 E
Mountainview Ave,
Ellensburg

📅 Date: 03/20/2025

🕒 Time: 9:00AM

I. CALL TO ORDER 0902

Meeting called to order by Katy Myers. Quorum confirmed by Katy Gilbert.

II. APPROVAL OF MINUTES FROM LAST MEETING

- a) Meeting minutes from February 20, 2025, were approved by the board.
 - i. Jerry Pettit made a motion to approve minutes.
 - ii. Karl Hatton seconded the motion.

III. SECO (State Office) Report 0926

- a) Adam Wasserman provided an update on the two open positions at the state EMD, both of which are currently under recruitment.
- b) State-level travel restrictions remain in effect due to budget constraints, even for travel supported by the 911 fund. That said, requests for technical and fiscal assistance will be prioritized. Please reach out as needed.
- c) SECO has transitioned from Moetivations to APS for our Learning Management System; however, Moetivations has not disabled the old platform URL. If you are directly contacted by Moetivations, please note that SECO no longer carries a contract with them and is no longer housing your training records there. It is recommended you work directly with them to be removed from their mailing list if desired.
- d) CAD-to-CAD RFP is in final internal review, with a target release date of April 28 and anticipated contract start of July 1. Anyone interested in participating in the review panel should contact Adam Wasserman or Jonathan Brock.
- e) ESChat has been implemented, if you haven't responded to the rollout email, please contact Jonathan Brock.
 - i. Johnathan will gather clarification on record retention and how long messages need to be retained.
- f) 2025 Security Attestations have been sent out to each PSAP and will need to be completed by May 2025. If you have not completed your attestation, please do so and return it as soon as possible so your contract deliverable is met.
- g) PSAP 911 surveys must be submitted to Teresa as soon as possible if you have not done so already.

IV. OLD BUSINESS 0936

- a) Jason Fritz provided an update on NENA goes to Washington Event.
 - i. Over 20 representatives from WA State attended. Attendees met with several congressional offices over three days.
 - ii. Attendees from EMD have asked NENA to advocate for federal funding for Next Generation 911 deployment and the 911 SAVES Act.

- a. Currently, NG911 is not universally deployed across the U.S. some jurisdictions still rely on outdated 10-digit emergency numbers or lack 911 entirely.
 - b. Support for the 911 SAVES Act proposes reclassifying 911 telecommunicators as first responders under federal law.
- iii. Washington State representatives contacted Senator Maria Cantwell's office to request support for placing the bill on the committee's markup agenda. (Senate bill S.725)
- a. Additional Washington State priorities presented to Legislators:
 - i. 911 center staffing shortages
 - ii. Telecommunicator mental health and wellness
- i. If your agency has specific examples of cross-border 911 call challenges, please forward those examples to Jason Fritz or Katy Gilbert. They will be compiled and submitted to Senator Cantwell's office to support ongoing federal advocacy.
- b) PST certification updates were presented by Katy Myers.
 - i. PST certificates and pins have been prepared and are ready for distribution. In-person attendees were invited to collect their agency certificates and pins directly from Katy Gilbert after the meeting. For those not in attendance, they will be mailed to the appropriate agency.
 - ii. The training program review panel is actively reviewing submissions from agencies seeking certification program approval. The panel is aiming to complete most of the reviews by the second week of April. A follow-up meeting has been scheduled for April with the goal of beginning to return feedback and approvals to training coordinators by April/May 2025.
 - iii. Training coordinators who have submitted their programs should monitor for updates and be prepared to respond with feedback as part of the final approval process.

V. SUBCOMMITTEE REPORTS 0942

- a) Public Education
 - i. Kelly Conley provided an update on the subcommittee's current efforts, with a focus on the statewide 911 advertising campaign. The campaign focuses on three primary goals:
 - a. General 911 Awareness by educating the public on when to call/message 911 vs. 988 or 211.
 - b. Recruitment – Attracting new telecommunicators through targeted digital advertising, especially at colleges and technical colleges.
 - c. Public Education Support – providing local PSAPs with shareable content to promote consistent messaging.
 - ii. Agencies are encouraged to submit any existing public education materials or campaign ideas that have been effective in their regions. Please forward materials to Kelly Conley.
- b) Policy
 - i. Dave Fuller provided a summary of the discussion at the Policy Subcommittee meeting and informed the committee that planning updates are underway for 2026, projected to affect FY27 contracts.

- ii. The committee has appointed two working groups to explore current BSO and CPD funding structure. This will include evaluation of current formulas, contract caps, and operational needs (and how they have changed as technology evolves).
 - i. Dave explained that the Policy Committee recommends that the FY25 deliverable to provide SECO a detailed COOP plan be eliminated moving forward.
 - a. Motion to remove this deliverable made by Dave Fuller. Seconded by Jami Hoppen; motion carried.
 - ii. The Policy Committee's next meeting is in Kennewick on May 14 at 1:00 PM. Location to be determined and reported later.
- c) RAIN
 - i. Jami Hoppen provided an overview of RAIN's first meeting which was on March 12, 2025.
 - ii. The group focused on establishing a foundational understanding of AI. Feedback indicated the content may have been too advanced for an introductory session. Adjustments will be made to future meetings to simplify the approach.
 - iii. The Advisory Committee has requested a report by the end of the year, but they will follow up with the RAIN subcommittee at a later date to examine the feasibility of a year-end report. The next RAIN meeting will be held April 9, 2025. More details on the group and next steps will be provided at the May Advisory Committee meeting.
- d) Membership Changes
 - i. Changes to membership were reviewed. An additional update to appoint Donnie Nigg (Stevens County) as Primary for Rural Counties East was added to the changes.
 - a. Motion to approve as written with the amendment made by Mike Worden, seconded by Karl Hatton. Motion carried.

VI. NEW BUSINESS 1015

- a) Device Applications Calling 911
 - i. Katy Myers pointed out that some smart devices claim that they can call 911, however, they might not actually do it in a way that's helpful or even safe. Sometimes these devices flood emergency lines or make it hard for operators to talk to the caller. Agencies are encouraged to start tracking these types of calls so that Washington can coordinate to push for better rules and regulations surrounding devices that call 911 without caller initiation.
 - a. Link to the new Pixel watch that will call 911 if it loses the wearer's heart rate: <https://blog.google/feed/pixel-watch-3-loss-of-pulse-detection-fda/>
 - b. Discussion on this topic surrounded the importance of 911 entities being part of the discussion as these new technologies are developed and rolled out, the way previous developments related to automated alerts (such as alarm calls) have been handled, and the impact of false alarms on response. Katy invited interested parties to participate in gathering data around this topic by reaching out to her (kmyers@norcom.org).
 - ii. The topic will be brought up next month to assess progress and data collection.

VII. PUBLIC COMMENT

- a) Nothing to report.

VIII. GOOD OF THE ORDER 1049

a) Next Meeting

- i. In-Person – Kennewick Police Department, 211 W 6th Ave,
Kennewick, WA
- ii. May 15, 2025, at 9:00 AM
- iii. *Please plan to stay after the meeting for a Strategic Planning Session with BERK.*

1. ADJOURNMENT 1049

MEETING ATTENDANCE

WA State 911 Advisory Committee (AC) Briefing

- Jacob Adams
- Todd Allais
- Barbara Ayers
- Nick Bacon
- Vanessa Barnes
- Rebecca Beaton
- Tricia Bellizzi
- Suzie Biscarret
- JoAnn Boggs
- Ben Brier
- Peter Browning
- Sheryl Brunk
- Jennifer Chancellor
- Robert Clemmons
- Esther Click
- Kelly Conley
- Jerry Corder
- Brandy D'Intinosanto
- Terrence Degree
- Rich DePas
- DT Donaldson
- Rich Elliott
- Alysnn Everbeck
- Robert Ezelle
- Dave Fuller
- Katy Gilbert
- Jo Gilchrist
- Brad Granger
- Jaimie Green
- Andrew Hahn
- Karl Hatton
- Wendy Hill
- Cyndi Holbert
- Dave Hollaran
- Champ Hollingshad
- Jami Hoppen
- Maria Jameson-Owens
- Charlotte Joseph
- Darr Kirk
- Sofia Kohfield
- Michelle Kohlmann
- Joannie Kuhlmeier
- Chris Law
- Jon Lee
- Bryce Leming
- Kim Lettrick
- Jennifer Libby-Jones
- Desiree Lockard
- Chris Magnuson
- Vonnie Mayer
- Erica McNamara
- Luiz Melchert
- Dan Miller
- Stee Minnis
- Katy Myers
- TJ Nedrow
- Donnie Nigg
- Jason Norris
- Caitlin Ochoa
- Teri Ohta
- Filiberto Ontiveros
- Mihkaela Overbay
- Leo Perales
- Greg Pittsford
- Bob Potts
- Katrina Rahier
- Justin Rasmussen
- Julie Schilling
- Joe Schmit
- Terri Sebree
- Janice Sturgeon
- Brad Sweet
- Nic Sylvain
- Robert Thurston
- Melissa Walker
- Steve Walsh
- Adam Wasserman
- Steve West
- Mike Worden