MEETING MINUTES

WA State 911 Advisory Committee (AC) Meeting

▲ Location: Virtual ■ Date: 7.18.24

Time: 0900

I. CALL TO ORDER 0906

a) Meeting called to order by Mike Worden, with no confirmation of quorum.

II. APPROVAL OF MINUTES FROM LAST MEETING 0907

a) Due to a lack of quorum, this item will be moved to the next meeting agenda.

III. OLD BUSINESS 0908

- a) Certification Board Applications
 - i. Jason Fritz explained that the committee interviewed 4 candidates on 7.17.24 for (2) Public Safety alternate positions
 - 1. A letter has been prepared for the AC to review and approve the positions
 - 2. Applicants will be notified shortly
 - ii. There are 2 open alternate positions for 911 PSAP Directors or 911 PSAP Coordinators for both the East and West sides of the state
 - 1. Anyone interested should send an email to Wendy Hill at TCOMM
- b) 911 Strategic Plan Volunteers
 - i. This item will be moved to next meeting's agenda, allowing Katy Myers to brief the group
 - ii. During the SECO Report, Adam Wasserman mentioned that a possible consultant has been found and will be meeting with Adam and Katy on Monday, 7.29.24
- c) Century Link ILEC to CLEC Petition
 - i. Adam Wasserman explained that the deadline to submit comments to the petition is 7.18.24
 - 1. Currently, only 1 county has submitted comments in addition to SECO's remarks
 - ii. Rebecca Beaton remarked that comments can be submitted through 7.19.24 and the hearing will take place on 7.19.24 as well

IV. SECO (State Office) Report 0912

- Adam Wasserman spoke about county contracts, and explained that Teresa Lewis would not be processing any 2024 payments after 7.31.24 so they must be submitted by that date; no extensions will be granted
- b) Equipment contract information was sent out on 7.16.24. If there are any questions, they should be directed to Teresa Lewis. The application due date is 7.30.24 at 1800
- c) Adam reminded the committee that for 2025, there will be 10 meetings and 2 briefings.

 Members should plan accordingly to ensure that they meet their attendance requirements

- d) The FCC has unanimously approved docket 18.64 on 7.18.24, which facilitates the implementation of Next Generation 911 services
 - i. This requires all originating service providers to transition to the Next Generation 911 in two phases, once requested by the state authority (SECO)
 - 1. Phase 1: all OSPs are required to deliver 911 traffic to ESInet to the designation point(s) identified by the state authority
 - a. Rural ILECs have 12 months
 - b. Metro ILECs have 6 months
 - 2. Phase 2: providers must deliver 911 traffic to the designated delivery points in a SIP format that supports routing, caller location and transmission of emergency information in accordance with Next Generation 911 standards
 - a. Time frames are the same as phase 1
- e) World Cup Updates
 - i. Adam Wasserman explained that planning efforts have increased, and there will be quarterly calls for the PSAPs to call in to
- f) SECO is putting forth agency legislation to switch the state 911 account from an appropriated account to a non-appropriated account
 - The state legislation would still appropriate funding from the 911 account to the State
 Office to carry out the mission, but unexpended funds will be accessible in an
 emergency without going through OFM

V. SUBCOMMITTEE PERSONNEL CHANGES 0922

a) Due to a lack of quorum, this item will be moved to the next meeting agenda.

VI. SUBCOMMITTEE REPORTS 0923

- a) Operations
 - Kim Arrendondo noted that the governance work group will be reviewing the nuisance call diversion feature that ComTech is working on once it is closer to being available for deployment
 - ii. Kim spoke about the new Rapid SOS partnership, that will allow mapping capabilities and transcription translations, and noted that they will be probing the state PSAPs to see if there is any interest in purchasing it on the state level
- b) Public Education
 - Brandy D'Intinosanto explained that the subcommittee is currently looking for volunteers for the booth at the state fair and will send more information as the event gets closer. Point of contacts would be Brandy, Melissa Walker, and Katy Gilbert
 - ii. Brandy stated that the next meeting will be in September
- c) Policy
 - i. Dave Fuller explained that the subcommittee has not met, but has identified 3 individuals that will be working with the state on the equipment contract review
- d) Training

i. Justin Rasmussen stated that they subcommittee has not met, and there are no updates at this time

VII. NEW BUSINESS 0929

- a) 2025 AC Meeting Dates
 - i. Adam highlighted the fact that there are more meetings than briefing this year, with 10 meetings and 2 briefings (see attachment A)
 - 1. The contractual attendance requirements will be a minimum of 8 meetings and 1 briefing
- b) 911 Call Survey Results
 - i. Brandy D'Intinosanto shared the results of the 911 Call Survey, explaining that data focused on accidental dials and their origin, as well as the type of communication method (i.e. wireless with no service, business, residential, personal device and text to 911)
 - 1. 17 counties participating in the survey, with King County being split up as well
 - ii. Mike Worden inquired as to why only 17 counties participated in the survey. Brandy explained that there is not exact data, but a general hypothesis would be lack of interest, or the agencies are not tracking data in the same way as the survey requested

VIII. PUBLIC COMMENT, GOOD OF THE ORDER 0938

- a) Public Comment
 - i. Jacob Adams inquired about work from home options for 911 telecommunicators
 - 1. Mike Worden commented that Grant and Kitsap counties have explored the option
 - 2. DT Donaldson and Jacob Adams will speak about the topic outside of the meeting
- b) Governmental Affairs Report
 - i. There is nothing new to report, and the topic will be revisited at the next meeting.
- c) WA APCO NENA Chapter Information
 - i. Jason Fritz spoke about the 911 Saves Act, which is attempting to classify 911 telecommunicators as protected service responders
 - 1. APCO NENA is working with the sponsors of the bill as it works its way through the House of Representatives
 - ii. Jason covered the 2024 APCO conference on August 5-8, 2024, and more information will be coming out soon
 - iii. Fall Conference is October 15-18, 2024, and registration is open. The focus will be on health, wellness, and stress relief
- d) Adam Wasserman introduced and welcomed new interim 911 coordinators:
 - i. Desi Lockhart (Columbia County)
 - ii. Caitlin Ochoa (Pacific County)
 - iii. Jerry Jensen (Cowlitz County)
 - iv. Barbara Ayers (Skamania County)
- e) Steve Walsh reminded the group of the Cybersecurity Awareness Webinar through CISA on July 31 and August 1, 2024
- f) Next Meeting

- i. Virtual Briefing
- ii. August 15, 2024

IX. ADJOURNMENT 0943

ATTENDANCE

- Jason Fritz
- Jason Norris
- Jami Hoppen
- Terrence Degree
- Todd Allais
- Mike Worden
- Esther Click
- Jerry Pettit
- TJ Nedrow
- Vanessa Barnes
- Rebecca Beaton
- Sean Bennett
- JoAnn Boggs
- Kim Arredondo
- Robert Thurston
- Dave Fuller
- Ben Breier
- Kim Lettrick
- Sheryl Brunk
- Brandy D'Intinosanto
- Nick Bacon
- Mihkaela Overbay
- Susan Craig

- Nancy Berensten
- Jerry Corder
- Cyndi Holbert
- DT Donaldson
- Jaimie Green
- Sofia Kohfield
- Matt Stewart
- Maria Jameson-Owens
- Brian Shaeffer
- Filiberto Ontiveros
- Jennifer Libby-Jones
- Brad Sweet
- Steve West
- Nic Sylvain
- Dave Hollaran
- Helen Rasmussen
- Barbara Ayers
- Donnie Nigg
- Wendy Hill
- Joannie Kuhlmeyer
- Alysn Everbeck
- Wendy Berrett
- Erica McNamara

2025 WA 911 AC Meetings

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