

## 911 Advisory Committee Meeting

### I. Call to Order

Richard Kirton confirmed quorum and called the meeting to order at 9:00am.

### III. Approval of Previous Meeting Minutes

- ♦ Advisory Committee Meeting March 16, 2022 meeting minutes.

Motion to approve minutes as submitted

Motion was made by JoAnn Boggs

Seconded by Rick Anderson

All in Favor

Motion Passed

### IV. Old Business

Richard Kirton appointed Jon Adams as the new Chair to the Training Subcommittee.

### V. 911 State Office Updates

Adam Wasserman provided the 911 State Office update.

[Attachment A]

### VI. SUBCOMMITTEE REPORTS

#### a. Subcommittee Membership Changes

A list of requested changes to Subcommittee membership was presented to the Advisory Committee.

[Attachment B]

Motion to approve to membership changes, as submitted

Motion made by Katy Myers

Seconded by Jammi Hoppen

All in Favor

Motion Passed

#### b. NG911 Operations Subcommittee / GIS

Katy Myers provided an update.

[Attachment A]

#### c. 911 Authorities Subcommittee

Jason Fritz, on behalf of the 911 Authorities Subcommittee, motioned to approve the updated WACs.

[Attachment C]

Motion to recommend the SECO move forward with the adoption of the WACs submitted to the AC on March 16<sup>th</sup>, 2023.

Motion made by Jason Fritz

Seconded by Deanna Wells

All in Favor

Motion Passed

Jason Fritz, on behalf of the 911 Authorities Subcommittee, motioned to approve the Amended Bylaws. [Attachment D]

Motion to adopt the Amended Bylaws as submitted to the AC on March 20<sup>th</sup>, 2023.

Motion made by Jason Fritz

Seconded by Deanna Wells

All in Favor

Motion Passed

#### d. Public Education Subcommittee

Brandy D’Intinosanto provided an update.

[Attachment A]

#### e. Training Subcommittee

Jon Adams provided an update.

[Attachment A]

#### f. Policy Subcommittee

Dave Fuller provided an update.

[Attachment A]

#### g. ESI Net Authority Ad hoc subcommittee

Subcommittee in abeyance.

### VII. New Business

1. Richard Kirton requested that all County Constituencies caucus about both your Advisory Committee and Subcommittee representation and report back what changes you would like to make, so those can be addressed at the next meeting [July 13<sup>th</sup>].
2. Richard Kirton motioned for the Advisory Committee to stand-up a Tiger Team with the purpose of funding issues, requirements and opportunities that can be taken to the legislature.
  - a. Jason Fritz to be appointed as the Chair of said Tiger Team, with the following membership:
    - i. Wendy Hill, Joannie Kuhlmeier, Jami Hoppen, Mike Worden, Dave Fuller, and Katy Myers.

Motion to appoint the Tiger Team as stated.

Motion made by Richard Kirton

Seconded by JoAnn Boggs

All in Favor

Motion Passed

### VIII. For the Good of the Order

1. Karl Hatton provided the APCO/NENA Governmental Affairs report. [Attachment A]
2. Richard Kirton provided an APCO informational update. [Attachment A]
3. Next Years’ Prospective Meeting Schedule:  
In-Person Meetings: March, May, October, and possibly one more; please think about this.  
Will call for comments at next month's briefing and then address it again in July.
4. Next Meeting/Briefing Information  
The next AC Briefing is scheduled for June 15<sup>th</sup>, 2023 at 9am.  
The next AC Meeting is scheduled for July 13<sup>th</sup>, 2023 at 9am.

### X. Meeting Adjournment

With no further business to discuss, Richard Kirton Adjourned the meeting.

*Meeting adjourned at 9:55am.*



# ATTACHMENT A

## 911 AC Meeting Talking Points

*May 18, 2023*

### SECO Update

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- ✦ Legislative Items:
  - ★ The budget has passed with all the \$ we expected and looking forward to pushing it out over the next biennium.
  - ★ Also received appropriation funds for a Statewide Interoperability Coordinator.
- ✦ State Office adaptations:
  - ★ The State cyber security, private sector infrastructure branch has been reorganized and is now under the leadership of the State 911 Coordinator.
  - ★ The emergency communications branch (which currently includes our ESF 2 lead – Regenal Grant) has also been reorganized under the State 911 Coordinator’s leadership.
    - ☆ The Statewide Interoperability Coordinator will fall under this position.
  - ★ Reworking the position description for the Deputy of Operations position; previously filled by Cathy Gooding-Jones. Expecting to get that posted next week.
    - ☆ Received approval to open this position statewide allowing for candidates from the eastern side of the state, permitting remote work.
- ✦ Text-to-911:
  - ★ Still progressing toward 100%. The remaining two (2) PSAPs are completing testing.
- ✦ County Contracts:
  - ★ Grant applications for next year’s contracts are underway. If you have not spoken to Teresa, you need to.
- ✦ A booth has been reserved for the State Fair [September 1 – September 24]; looking for support from all counties and PSAPs to help staff the booth.





## SC Reports

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- ★ NG911 Operations SC [Katy Myers]:
  - ★ SC meets monthly and all are welcome to attend; reach out to Katy if you would like more info.
  - ★ While updating the 911 Strategic Plan, it was recommended that the State begin reporting on performance metrics. This led to the awareness of some technical issues that prevent collecting the requested metrics.
    - ☆ SC is working through how to address this complexity and expect to report back more input and possible adjustments to original plan.
  - ★ SC recently reviewed “The Visualization of the PRF” which is ultimately a tactical view of a PSAPs Policy Routing Rules; viewable on the Dashboard.
  - ★ SC discussed dramatic increases in “incomplete calls for service,” one possible cause identified with smart phones and increased ease of dialing 9-1-1.
    - ☆ Holding discussions with the Public Health Workgroup on the development of a campaign around how people can adjust the settings on their phones to avoid erroneously calling 9-1-1.
  - ★ Carrier Workgroup is set to start meeting again; Nick Sylvain (newly appointed 911 Coordinator for South Sound 911) will be taking over as Chair for this workgroup.
  - ★ Looking for volunteers for all active workgroups; please contact Katy Myers and become a voice in some of the crucial work being done by these various workgroups.
- ★ Public Education SC [Brandy D’Intinosanto]:
  - ★ SC met last week and wrapped-up the majority of their 2022-2023 Work Plan; some goals were unaccomplished, and thus closed for technical reasons.
    - ☆ Goals included new templates for projects; accessible via SharePoint.
  - ★ The SC is working on some new projects as well.
    - ☆ Created a small workgroup to develop video templates, which will be available via “Canvas” and will give agencies the ability to create small videos for use on their own social media accounts.
    - ☆ Created a small workgroup to finalize our Text-to-911 product; ensuring that it ready by July 1<sup>st</sup>.
    - ☆ Working on 988 & PIO training; ensuring public educators are informed should any related questions arise while participating in education events.
  - ★ The SC is not scheduled to meet until September due to the high amount of large public events that occur during the summer months; did agree to smaller “connection meetings” to remain engaged.



- ★ Training Subcommittee [Jon Adams]:
  - ★ This week's APCO Forum has provided a great deal of information that will be applied to a report, requested by the Safety Telecommunicators Certification Board on recommended curriculum standards.
- ★ Policy Subcommittee [Dave Fuller]
  - ★ SC addressed all deliverables for 2023-2024.
    - ☆ One deliverable is to have a Continuity of Operations Plan [COOP] for each county; what it would look like to lose a center, what hurdles, if any, need to be addressed.
    - ☆ Another deliverable is ensuring that any new call-handling equipment added to a center, be tested to verify compatibility with the I3 system and will do all that is requested.
    - ☆ Possible updates to the Regionalization Policy.
  - ★ SC also identified possible vacancies in representation; related to the recent amendment to the Bylaws and the definition of a county based on it's population.

## For the Good of the Order

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- ★ APCO/NENA Governmental Affairs Report [Karl Hatton]:
  - ★ Please direct your staff to the [Department of Retirement Systems](#) for questions related to the recently passed retirement option for public safety telecommunicators.
  - ★ Working on a one-pager providing discussion points related to statewide challenges for the 911 community for use when speaking with your local legislators between sessions.
  - ★ 911 Goes to Olympia; event to be held March 4th, 2024. More information to come.
- ★ APCO Update [Richard Kirton]:
  - ★ The Fall Conference will be held in Wenatchee; if you have not already, please register so there is an accurate count of expected attendance.
    - ☆ Fall Conference will include a Vendor Show, please invite your vendors to participate; registration is also open for this.
    - ☆ Please submit your presentation ideas, along with who will be presenting, and you will receive 40% off your registration.
    - ☆ Scholarship opportunities are also available for tech staff, as well as telecommunicators and supervisors.



- ☆ With an understanding toward limited staffing and the importance of attending conferences, asking that presentations be geared toward and packaged in a way that information can be brought back to a respective center and shared with colleagues; assuming only 1-2 reps from any organization to be in attendance.
- ★ Upcoming publications are in the works.
  - ☆ Publishing a “Wellness” book; a collection of artworks, readings, poetry, etc. Please submit any creative work you will like included.
  - ☆ Annual calendar to be published and distributed by the end of the year; please submit your photos to [photoappgovernment.org](http://photoappgovernment.org)
- ★ PIO group updates APCO’s website frequently. Jobs posted on the website are also posted on LinkedIn, Twitter, Facebook, an RSS feed, and PS Connect. Please send us your job announcements, as well as competitive bid requests.
- ★ Next years’ Spring Forum will be earlier than usual; to be held in conjunction with the march 4<sup>th</sup> 911 Goes to Olympia.

# Subcommittee Membership Change Requests

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## Public Education Subcommittee

Ashley Murphy – Klickitat County Alternate  
– *Filling Vacancy*

Sarah Saunders – Grays Harbor Primary  
– *Replacing Jaimie Green*

Jaimie Green – Grays Harbor Alternate  
– *Filling Vacancy*

Melissa Walker – King County Primary  
– *Jennifer Crippen*

Jessica Finnell – Yakima County Primary  
– *Filling Vacancy*

## Training Subcommittee

Jessica Stelter – Klickitat County Alternate  
– *Filling Vacancy*

Sarah Saunders – Grays Harbor Primary  
– *Replacing Jaimie Green*

Jaimie Green – Grays Harbor Alternate  
– *Filling Vacancy*

Kim Lettrick – Benton County Primary  
– *Replacing Tracey Ollerman*



# Attachment C

911 Advisory Committee  
State 911 Coordination Office  
Building 20 / MS: TA-20  
Camp Murray, WA 98430-5011  
Business: 253.512.7012

## ***911 ADVISORY COMMITTEE STAFF REPORT 2023***

***DATE: MARCH 16, 2023***

***SUBJECT: 911 AUTHORITIES SUBCOMMITTEE REPORT***

***FROM: JASON FRITZ CHAIR***

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This document contains updates to the Washington State Administrative Code (WAC) section 118-67, Wireless Enhanced 9-1-1 Calls from Radio Communications Service Companies-Technical And Operational Standards, and (WAC) 118-68, Required For Automatic Location Identification.

After the passage of HB 1703, modernizing the statewide 911 emergency communications system last year, the 911 Authorities Subcommittee began working on the associated WACs to update language to align with the RCWs. While major changes were not made, a large amount of clean-up work was completed removing obsolete processes and technology, adding eligible expenses, and ensuring that rules were clearly defined as authorized by the RCWs. In November of last year, Authorities became aware of two additional RCWs that were affected by the RCW changes and set to work on updating them to align with the authority given by the RCWs.

WACs 118-67 and 118-68 are being presented to the 911 Advisory Committee for approval. WACs are presented side-by-side for comparison and precluded with a brief description of changes made.





## Chapter 118-67 WAC

The word enhanced was removed from the title of the chapter and dashes were removed from 911.

WAC 118-67 WAC – <i>Current Language</i>	WAC 118-67 WAC – <i>Proposed Language</i>
<b>WIRELESS ENHANCED 9-1-1 CALLS FROM RADIO COMMUNICATIONS SERVICE COMPANIES—TECHNICAL AND OPERATIONAL STANDARDS</b>	<b>WIRELESS 911 CALLS FROM RADIO COMMUNICATIONS SERVICE COMPANIES— TECHNICAL AND OPERATIONAL STANDARDS</b>



## **WAC 118-67-010 – Authority**

No changes to this WAC.

### **Authority.**

This chapter is promulgated pursuant to the authority granted in RCW [38.52.561](#).  
[Statutory Authority: RCW [38.52.561](#). WSR 04-01-066, § 118-67-010, filed 12/12/03, effective 1/12/04.]



## 118-67-020 – Purpose

Removed redundant language and simplified the WAC to state that standards could be set, as long as they do not exceed FCC requirements. Also cleaned up language removing the word enhanced and removing dashes from 911.

WAC 118-67-020 – <i>Current Language</i>	WAC 118-67-020 - <i>Proposed Language</i>
<p><b>Purpose.</b></p> <p>(1) RCW <a href="#">38.52.561</a> authorizes the state enhanced 9-1-1 coordinator, with the advice and assistance of the enhanced 9-1-1 advisory committee, to set nondiscriminatory, uniform technical and operational standards consistent with the rules of the Federal Communication Commission (FCC) for the transmission of 9-1-1 calls from radio communications service companies to enhanced 9-1-1 emergency communications systems. These standards must not exceed the requirements set by the FCC.</p> <p>(2) The FCC, in its orders may refer to or approve standards adopted by the following standards bodies:</p> <ul style="list-style-type: none"><li>(a) Alliance for Telecommunications Industry Solutions (ATIS);</li><li>(b) Emergency Services Interconnection Forum (ESIF);</li><li>(c) National Emergency Number Association (NENA).</li></ul> <p>(3) This chapter is based upon and does not exceed FCC requirements contained in 47 C.F.R. § 20.18. [Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-020, filed 12/12/03, effective 1/12/04.]</p>	<p><b>Purpose.</b></p> <p>(1) RCW <a href="#">38.52.561</a> authorizes the state 911 coordinator, with the advice and assistance of the 911 advisory committee, to set nondiscriminatory, uniform technical and operational standards consistent with the rules of the Federal Communication Commission (FCC) for the transmission of 911 calls from radio communications service companies to 911 emergency communications systems. These standards must not exceed the requirements set by the FCC.</p> <p>(2) This chapter is based upon and does not exceed FCC requirements contained in 47 C.F.R. § Chapter 1. [Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-020, filed 12/12/03, effective 1/12/04.]</p>



## **WAC 118-67-030 – Definitions**

Removed obsolete definitions no longer utilized in the WACs. Added definitions for “Dispatchable Location,” Real Time Text (RTT),” and “Text-to-911.” Also changed the definition for “handset” to “device” to refer to the different types of wireless technology being used and not necessarily a handset.



**Definitions.**

(1) "**Alliance for Telecommunications Industry Solutions (ATIS)**" shall mean the membership organization that provides the tools necessary for the industry to identify standards, guidelines and operating procedures that make the interoperability of existing and emerging telecommunications products and services possible.

(2) "**Emergency Services Interconnection Forum (ESIF)**" shall mean the working group of ATIS that provides a venue for the telecommunications industry, public safety and other stakeholders to develop and refine technical and operational interconnection issues that will ensure E9-1-1 service will be available for everyone.

(3) "**Federal Communications Commission (FCC)**" shall mean the agency of the federal government established under the Communications Act of 1934, as revised, for the purpose of regulating interstate communication by wire and radio.

(4) "**Electronic serial number (ESN)**" shall mean the unique 11-digit serial number assigned to the handset by the manufacturer.

(5) "**International Mobile Equipment Identifier (IMEI)**" shall mean the unique 15-digit serial number assigned to a global system for mobile communication (GSM) handset used on a GSM wireless network.

(6) "**National Emergency Number Association (NENA)**" shall mean the group established to foster the technological advancement, availability, and implementation of a universal emergency telephone number system.

(7) "**Nonservice initialized handsets**" shall mean a handset for which there is no valid service contract with an RCSC.

(8) "**Phase I enhanced 9-1-1 service**" shall mean wireless 9-1-1 service where the RCSC is required to provide the telephone number of the originator of a 9-1-1 call and the location of the cell site or base station receiving a 9-1-1 call from any mobile handset accessing their systems to the designated PSAP through the use of ANI and Pseudo-ANI (see WAC [118-66-030](#)).

(9) "**Phase II enhanced 9-1-1 service**" shall mean wireless 9-1-1 service where the RCSC is required to provide the telephone number of the originator of a 9-1-1 call and the location by latitude and longitude to the designated PSAP.

(10) "**Radio communications service company (RCSC)**" shall mean every corporation, company, association, joint stock association, partnership, and person, their lessees, trustees, or receivers appointed by any court, and every city or town making available facilities to provide commercial mobile radio communications services, or cellular communications service for hire, sale, and both facilities-based and nonfacilities-based resellers, and does not include radio-paging providers.

**Definitions.**

(1) "**Dispatchable Location**" means a location delivered to the PSAP with a 911 call that consists of the validated street address of the calling party, plus additional information such as suite, apartment, or similar information necessary to adequately identify the location of the calling party.

(2) "**Federal Communications Commission (FCC)**" shall mean the agency of the federal government established under the Communications Act of 1934, as revised, for the purpose of regulating interstate communication by wire and radio.

(3) "**Electronic serial number (ESN)**" shall mean the unique 11-digit serial number assigned to the device by the manufacturer.

(4) "**International Mobile Equipment Identifier (IMEI)**" shall mean the unique 15-digit serial number assigned to a global system for mobile communication (GSM) device used on a GSM wireless network.

(5) "**Nonservice initialized Devices**" shall mean a device for which there is no valid service contract with an RCSC.

(6) "**Real Time Text (RTT)**" has the same meaning as defined in WAC 118-66-030.

(7) "**Radio communications service company (RCSC)**" shall mean every corporation, company, association, joint stock association, partnership, and person, their lessees, trustees, or receivers appointed by any court, and every city or town making available facilities to provide commercial mobile radio communications services, or cellular communications service for hire, sale, and both facilities-based and nonfacilities-based resellers, and does not include radio-paging providers.

(8) "**Text-to-911**" has the same meaning as defined in WAC 118-66-030.

(9) "**911 Only Devices**" shall mean a nonservice initialized device that is manufactured with the capability of dialing 911 only and that cannot receive incoming calls.

[Statutory Authority: RCW [38.52.561](#). WSR 04-01-066, § 118-67-030, filed 12/12/03, effective 1/12/04.]



<p>(11) <b>"9-1-1 Only Handsets"</b> shall mean a nonservice initialized handset that is manufactured with the capability of dialing 9-1-1 only and that cannot receive incoming calls.</p> <p>[Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-030, filed 12/12/03, effective 1/12/04.]</p>	
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## WAC 118-67-040 – Introduction

Cleaned up language removing the word enhanced and dashes from 911. Also updated correct reference to CFR's.

<p><b>WAC 118-67-040 – <i>Current Language</i></b></p> <p><b>Introduction.</b></p> <p>(1) Radio communications service companies (RCSCs) shall comply with the technical and operational standards established by the Federal Communications Commission for the transmission of 9-1-1 calls in section 47 C.F.R. Chapter I, § 20.18 of the FCC Rules.</p> <p>(2) The authority given to the state enhanced 9-1-1 coordinator by RCW <a href="#">38.52.561</a> is limited to setting standards as set forth in that section and does not constitute authority to regulate radio communications service companies.</p> <p>[Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-040, filed 12/12/03, effective 1/12/04.]</p>	<p><b>WAC 118-67-040 – <i>Proposed Language</i></b></p> <p><b>Introduction.</b></p> <p>(1) Radio communications service companies (RCSCs) shall comply with the technical and operational standards established by the Federal Communications Commission for the transmission of 911 calls in section 47 C.F.R. Chapter I, § of the FCC Rules.</p> <p>(2) The authority given to the state 911 coordinator by RCW <a href="#">38.52.561</a> is limited to setting standards as set forth in that section and does not constitute authority to regulate radio communications service companies.</p> <p>[Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-040, filed 12/12/03, effective 1/12/04.]</p>
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## WAC 118-67-050 – Phase II accuracy

Retitled this WAC to “Wireless 911 Location Accuracy Requirements.” Removed language spelling out the same requirements set by the FCC and made it a blanket statement saying that RCSCs shall meet the FCC standards.

WAC 118-67-050 – Current Language	WAC 118-67-050 – <i>Proposed Language</i>
<p><b>Phase II accuracy.</b></p> <p>(1) RCSCs shall meet or exceed the location accuracy standards for Phase II enhanced 9-1-1:</p> <p>(a) For network-based technologies: 100 meters for 67 percent of calls, 300 meters for 95 percent of calls;</p> <p>(b) For handset-based technologies: 50 meters for 67 percent of calls, 150 meters for 95 percent of calls.</p> <p>(c) For the remaining 5 percent of calls, location attempts must be made and a location estimate for each call must be provided to the appropriate PSAP.</p> <p>(2) Adhere to schedules for implementation of Phase I and Phase II enhanced 9-1-1 service (see paragraphs 20.18 (d) through (g) of the FCC Rules and subsequent modifications of the FCC's Richardson Order and Phase II Compliance Deadlines in CC Docket 94-102):</p> <p>[Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-050, filed 12/12/03, effective 1/12/04.]</p>	<p><b>Wireless 911 Location Accuracy Requirements.</b></p> <p>RCSCs shall meet or exceed the location accuracy standards set forth by the FCC.</p> <p>[Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-050, filed 12/12/03, effective 1/12/04.]</p>



## WAC 118-67-060 – Phase I Location Information

Repurposed this WAC to address wireless 911 location vs technology that is obsolete. Titled the WAC “Wireless 911 Location Accuracy Information.”

WAC 118-67-060 – <i>Current Language</i>	WAC 118-67-060 – <i>Proposed Language</i>
<p><b>Phase I enhanced 9-1-1 service.</b></p> <p>(1) Within six months of a request by the designated public safety answering point as set forth in WAC <a href="#">118-67-100</a>, RCSCs must provide the telephone number of the originator of a 9-1-1 call and the location of the cell site or base station receiving a 9-1-1 call from any mobile handset accessing their systems to the designated public safety answering point through the use of ANI and pseudo-ANI.</p> <p>(2) When the directory number of the handset used to originate a 9-1-1 call is not available to the serving carrier, such carrier's obligations under paragraph (1) of this section extend only to delivering 9-1-1 calls and available call party information, including that prescribed in WAC <a href="#">118-67-120</a> to the designated public safety answering point.</p> <p>(3) With respect to 9-1-1 calls accessing their systems through the use of TTYs, RCSCs must comply with the requirements in paragraphs (1) and (2) of this section, as to calls made using a digital wireless system. [Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-060, filed 12/12/03, effective 1/12/04.]</p>	<p><b>Wireless 911 Location Information.</b></p> <p>RCSCs, using any and all industry adopted standards, must deliver either:</p> <ul style="list-style-type: none"><li>(a) Dispatchable location</li><li>(b) Device latitude and longitude with callback number</li></ul> <p>[Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-060, filed 12/12/03, effective 1/12/04.]</p>





## WAC 118-67-070 – Phase II enhanced 9-1-1 service.

ASC is recommending removing this WAC as the technology is obsolete and WAC 118-67-060 was repurposed to cover Wireless Location Technologies overall.

WAC 118-67-070 – <i>Current Language</i>	WAC 118-67-070 – <i>ASC asking to remove</i>
<p><b>Phase II enhanced 9-1-1 service.</b></p> <p>RCSCs must provide to the designated public safety answering point, Phase II enhanced 9-1-1 service, i.e., the location of all 9-1-1 calls by longitude and latitude in conformance with Phase II accuracy requirements of WAC <a href="#">118-67-050</a>. [Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-070, filed 12/12/03, effective 1/12/04.]</p>	<p><b><del>Phase II enhanced 9-1-1 service.</del></b></p> <p><del>RCSCs must provide to the designated public safety answering point, Phase II enhanced 9-1-1 service, i.e., the location of all 9-1-1 calls by longitude and latitude in conformance with Phase II accuracy requirements of WAC <a href="#">118-67-050</a>. [Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-070, filed 12/12/03, effective 1/12/04.]</del></p>

## WAC 118-67-080 – Network based location technologies.

ASC is recommending removal of this WAC as it is obsolete. FCC controls the requirement.



WAC 118-67-080 – <i>Current Language</i>	WAC 118-67-080 – <i>ASC asking to remove</i>
<p><b>Network-based location technologies.</b></p> <p>RCSCs that employ a network-based location technology shall provide Phase II enhanced 9-1-1 service to at least 50 percent of their coverage area or 50 percent of their population beginning within 6 months of a PSAP request, and to 100 percent of their coverage area or 100 percent of their population within 18 months of such a request. [Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-080, filed 12/12/03, effective 1/12/04.]</p>	<p><b><del>Network-based location technologies.</del></b></p> <p><del>RCSCs that employ a network-based location technology shall provide Phase II enhanced 9-1-1 service to at least 50 percent of their coverage area or 50 percent of their population beginning within 6 months of a PSAP request, and to 100 percent of their coverage area or 100 percent of their population within 18 months of such a request. [Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-080, filed 12/12/03, effective 1/12/04.]</del></p>

## WAC 118-67-090 – Handset based location technologies.

Removed obsolete language as the FCC 07-114 controls the carrier requirements.  
Changed the word handset to device to address the technologies we use today.

WAC 118-67-090 -Current Language	WAC 118-67-090 – <i>Proposed Language</i>
<p><b>Handset-based location technologies.</b></p> <p>RCSCs that employ a handset-based location technology may phase in deployment of Phase II enhanced 9-1-1 service, subject to the following requirements:</p> <p>(1) Without respect to any PSAP request for deployment of Phase II 9-1-1 enhanced service, the RCSC shall:</p> <p>(a) Ensure that 100 percent of all new digital handsets activated are location-capable.</p> <p>(b) By December 31, 2005, achieve 95 percent penetration of location-capable handsets among its subscribers.</p> <p>(2) Once a PSAP request is received, the RCSC shall, in the area served by the PSAP, within six months:</p> <p>(a) Install any hardware and/or software in the CMRS network and/or other fixed infrastructure, as needed, to enable the provision of Phase II enhanced 9-1-1 service; and</p> <p>(b) Begin delivering Phase II enhanced 9-1-1 service to the PSAP.</p> <p>(3) For all 9-1-1 calls from portable or mobile phones that do not contain the hardware and/or software needed to enable the RCSC to provide Phase II enhanced 9-1-1 service, the RCSC shall, after a PSAP request is received, support, in the area served by the PSAP, Phase I location for 9-1-1 calls or other available best practice method of providing the location of the portable or mobile phone to the PSAP.</p> <p>(4) RCSCs employing handset-based location technologies shall ensure that location-capable portable or mobile phones shall conform to industry interoperability standards designed to enable the location of such phones by multiple RCSCs.</p> <p>[Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-090, filed 12/12/03, effective 1/12/04.]</p>	<p><b>Device-based location technologies.</b></p> <p>RCSCs employing device-based location technologies shall ensure that location-capable devices shall conform to industry interoperability standards designed to enable the location of such devices by multiple RCSCs.</p> <p>[Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-090, filed 12/12/03, effective 1/12/04.]</p>



## WAC 118-67-100 – Requirement for PSAPs.

This is no longer required. ASC is recommending removal.

WAC 118-67-100 – <i>Current Language</i>	WAC 118-67-100– <i>ASC asking to remove</i>
<p><b>Requirements for PSAPs.</b></p> <p>PSAPs shall request Phase I or Phase II enhanced service from RCSCs providing wireless service in their areas based on the following requirements:</p> <p>(1) The requirements set forth in WAC <u>118-67-050</u>, <u>118-67-060</u>, <u>118-67-070</u>, <u>118-67-080</u>, and <u>118-67-090</u>, shall be applicable only if the administrator of the designated public safety answering point has requested the services required under those paragraphs and is capable of receiving and utilizing the data elements associated with the service, and a mechanism for recovering the public safety answering point's costs of the enhanced 9-1-1 service is in place.</p> <p>(2) A public safety answering point will be deemed capable of receiving and utilizing the data elements associated with the service requested if it can demonstrate that it has ordered the necessary equipment and has commitments from suppliers to have it installed and operational within the six-month period specified in WAC <u>118-67-060</u>, <u>118-67-080</u>, or <u>118-67-090</u>, as applicable, and can demonstrate that it has made a timely request to the appropriate LEC for the necessary trunking and other facilities.</p> <p>(3) In the alternative, a public safety answering point will be deemed capable of receiving and utilizing the data elements associated with Phase II service if it is Phase I-capable using an NCAS methodology, and if it can demonstrate that it has made a timely request to the appropriate LEC for the ALI database upgrade necessary to receive the Phase II information.</p> <p>[Statutory Authority: RCW <u>38.52.561</u>. WSR 04-01-066, § 118-67-100, filed 12/12/03, effective 1/12/04.]</p>	<p><b>Requirements for PSAPs.</b></p> <p><del>PSAPs shall request Phase I or Phase II enhanced service from RCSCs providing wireless service in their areas based on the following requirements:</del></p> <p><del>(1) The requirements set forth in WAC <u>118-67-050</u>, <u>118-67-060</u>, <u>118-67-070</u>, <u>118-67-080</u>, and <u>118-67-090</u>, shall be applicable only if the administrator of the designated public safety answering point has requested the services required under those paragraphs and is capable of receiving and utilizing the data elements associated with the service, and a mechanism for recovering the public safety answering point's costs of the enhanced 9-1-1 service is in place.</del></p> <p><del>(2) A public safety answering point will be deemed capable of receiving and utilizing the data elements associated with the service requested if it can demonstrate that it has ordered the necessary equipment and has commitments from suppliers to have it installed and operational within the six-month period specified in WAC <u>118-67-060</u>, <u>118-67-080</u>, or <u>118-67-090</u>, as applicable, and can demonstrate that it has made a timely request to the appropriate LEC for the necessary trunking and other facilities.</del></p> <p><del>(3) In the alternative, a public safety answering point will be deemed capable of receiving and utilizing the data elements associated with Phase II service if it is Phase I-capable using an NCAS methodology, and if it can demonstrate that it has made a timely request to the appropriate LEC for the ALI database upgrade necessary to receive the Phase II information.</del></p> <p><del>[Statutory Authority: RCW <u>38.52.561</u>. WSR 04-01-066, § 118-67-100, filed 12/12/03, effective 1/12/04.]</del></p>





## **WAC 118-67-110 – TTY access to 9-1-1 services.**

Updated language to remove the dashes from 911 and replace the word handset with the word device to address the technologies we use today. Also added Real Time Text and Text-To-911 in addition to TTY.

<b>WAC 118-67-110 – <i>Current Language</i></b>	<b>WAC 118-67-110 – <i>Proposed Language</i></b>
<p><b>TTY access to 9-1-1 services.</b></p> <p>RCSCs subject to this section must be capable of transmitting 9-1-1 calls from individuals with speech or hearing disabilities through means other than mobile radio handsets, e.g., through the use of text telephone devices (TTY). Operators of digital wireless systems must comply with the provisions of this paragraph. [Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-110, filed 12/12/03, effective 1/12/04.]</p>	<p><b>TTY access to 911 services.</b></p> <p>RCSCs subject to this section must be capable of transmitting 911 calls from individuals with speech or hearing disabilities through means other than mobile radio Devices, e.g., through the use of text telephone devices (TTY), Text-To-911 and Real Time Text (RTT). Operators of digital wireless systems must comply with the provisions of this paragraph. [Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-110, filed 12/12/03, effective 1/12/04.]</p>

## **WAC 118-67-120 – Nonservice initialized handsets**

ASC removed the word “handsets” from the WAC and replaced with “device(s).” Also removed dashes from 911. No other language changes.

<b>WAC 118-67-120 – <i>Current Language</i></b>	<b>WAC 118-67-120 – <i>Proposed Language</i></b>
<p><b>Nonservice initialized handsets.</b></p> <p>RCSCs that donate a nonservice initialized handset for purposes of providing access to 9-1-1 services are required to:</p> <ol style="list-style-type: none"><li>(1) Program each handset with 9-1-1 plus the decimal representation of the seven least significant digits of the electronic serial number, international mobile equipment identifier or any other identifier unique to that handset;</li><li>(2) Affix to each handset a label that is designed to withstand the length of service expected for a nonservice initialized phone, and that notifies the user that</li></ol>	<p><b>Nonservice initialized Devices.</b></p> <p>RCSCs that donate a nonservice initialized device for purposes of providing access to 911 services are required to:</p> <ol style="list-style-type: none"><li>(1) Program each device with 911 plus the decimal representation of the seven least significant digits of the electronic serial number, International Mobile Equipment Identifier or any other identifier unique to that device;</li><li>(2) Affix to each device a label that is designed to withstand the length of service expected for a nonservice initialized phone, and that notifies the user that the device can only be used to dial 911, that the</li></ol>

<p>the handset can only be used to dial 9-1-1, that the 9-1-1 operator will not be able to call the user back, and that the user should convey the exact location of the emergency as soon as possible; and</p> <p>(3) Institute a public education program to provide the users of such handsets with information regarding the limitations of nonservice initialized handsets.</p> <p>[Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-120, filed 12/12/03, effective 1/12/04.]</p>	<p>911 operator will not be able to call the user back, and that the user should convey the exact location of the emergency as soon as possible; and</p> <p>(3) Institute a public education program to provide the users of such devices with information regarding the limitations of nonservice initialized devices.</p> <p>[Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-120, filed 12/12/03, effective 1/12/04.]</p>
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## WAC 118-67-130 – Manufacturers of 9-1-1 only handsets.

Removed dashes from 911 and added the word “device(s)” to replace the word handsets.

<p><b>WAC 118-67-130 – <i>Current Language</i></b></p> <p><b>Manufacturers of 9-1-1-only handsets.</b></p> <p>Manufacturers of 9-1-1-only handsets that are manufactured after May 3, 2004, are required to:</p> <p>(1) Program each handset with 9-1-1 plus the decimal representation of the seven least significant digits of the electronic serial number, International Mobile Equipment Identifier or any other identifier unique to that handset;</p> <p>(2) Affix to each handset a label that is designed to withstand the length of service expected for a nonservice initialized phone, and which notifies the user that the handset can only be used to dial 9-1-1, that the 9-1-1 operator will not be able to call the user back, and that the user should convey the exact location of the emergency as soon as possible; and</p> <p>(3) Institute a public education program to provide the users of such handsets with information regarding the limitations of 9-1-1-only handsets.</p> <p>[Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-130, filed 12/12/03, effective 1/12/04.]</p>	<p><b>WAC 118-67-130 – <i>Proposed Language</i></b></p> <p><b>Manufacturers of 911 only Devices.</b></p> <p>Manufacturers of 911-only devices that are manufactured after May 3, 2004, are required to:</p> <p>(1) Program each device with 911 plus the decimal representation of the seven least significant digits of the electronic serial number, International Mobile Equipment Identifier or any other identifier unique to that device;</p> <p>(2) Affix to each device a label that is designed to withstand the length of service expected for a nonservice initialized phone, and which notifies the user that the device can only be used to dial 911, that the 911 operator will not be able to call the user back, and that the user should convey the exact location of the emergency as soon as possible; and</p> <p>(3) Institute a public education program to provide the users of such devices with information regarding the limitations of 911only devices.</p> <p>[Statutory Authority: RCW <a href="#">38.52.561</a>. WSR 04-01-066, § 118-67-130, filed 12/12/03, effective 1/12/04.]</p>
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## **Chapter 118-68 WAC**

No changes were made to the title of this WAC. Authorities believes a different WAC needs to be developed to cover Wireless Location Identification and is currently working on draft language for that WAC.

## **REQUIRED FOR AUTOMATIC LOCATION IDENTIFICATION**



## Chapter 118-68-010 – Purpose

Removed the word enhanced. No other changes.

WAC 118-68-010 – <i>Current Language</i>	WAC 118-68-010 – <i>Proposed Language</i>
<p><b>Purpose.</b></p> <p>The purpose of chapter <a href="#">118-68</a> WAC is to adopt standards for the protection of life through assuring that telephone systems provide adequate location information through enhanced 911 systems pursuant to RCW <a href="#">38.52.505</a>. [Statutory Authority: RCW <a href="#">38.52.505</a>. WSR 01-09-045, § 118-68-010, filed 4/13/01, effective 5/14/01.]</p>	<p><b>Purpose.</b></p> <p>The purpose of chapter <a href="#">118-68</a> WAC is to adopt standards for the protection of life through assuring that telephone systems provide adequate location information through 911 systems pursuant to RCW <a href="#">38.52.505</a>. [Statutory Authority: RCW <a href="#">38.52.505</a>. WSR 01-09-045, § 118-68-010, filed 4/13/01, effective 5/14/01.]</p>





## Chapter 118-68-020 – Definitions

Updated language removing the phrase “public switched telephone network” and replaced with “Voice and data networks” to adequately reflect the number of ways 911 can be accessed. Replaced the word “station” in Definition #3 to “device” and added a definition for “Dispatchable location.”

WAC 118-68-020 – <i>Current Language</i>	WAC 118-68-020 – <i>Proposed Language</i>
<p><b>Definitions.</b></p> <p>The following definitions shall apply when used in chapter <a href="#">118-68</a> WAC:</p> <p>(1) The "authority having jurisdiction" is defined as the fire chief for municipal corporations, or the county fire marshal or designee as appointed by the governing body for unincorporated areas.</p> <p>(2) "Building unit identifier" means room number or equivalent designation of a specific portion of a structure, or an apartment number in multifamily residences.</p> <p>(3) "Call back telephone number" means a phone number which can be called from the public switched network to be used by the public safety answering point to recontact the location from which the 911 call was placed. The number may or may not be the number of the station used to originate the 911 call.</p> <p>(4) "Determination of noncompliance" means written notification that a system is not in compliance with this regulation. Information contained therein shall include, but not be limited to, system deficiencies requiring correction to bring the system into compliance and a date by which noted corrections shall be made.</p> <p>(5) "Director of fire protection" means the state fire marshal or his/her designee.</p> <p>(6) "Emergency location identification number (ELIN)" means a valid North American Numbering Plan format telephone number assigned to the MLTS operator by the appropriate authority that is used to route the call to a PSAP and is used to retrieve the ALI for the PSAP. The ELIN may be the same number as the ANI. The North American Numbering Plan number may in some cases not be a dialable number.</p> <p>(7) "Emergency response location" means a location to which a 911 emergency response team may be dispatched. The location should be specific enough to provide a reasonable opportunity for the emergency response team to quickly locate a caller anywhere within it.</p> <p>(8) "Fire official" means the person or his/her designee appointed by the city, town or county for the administration and enforcement of the Uniform Fire Code. Adopted by reference in the State Building Code, chapter <a href="#">19.27</a> RCW and energy related building standards, chapter <a href="#">19.27A</a> RCW.</p> <p>(9) "MLTS" means a multiline telephone system comprised of common control units, telephones and control hardware and software. This includes network and</p>	<p><b>Definitions.</b></p> <p>The following definitions shall apply when used in chapter <a href="#">118-68</a> WAC:</p> <p>(1) The "<b>authority having jurisdiction</b>" is defined as the fire chief for municipal corporations, or the county fire marshal or designee as appointed by the governing body for unincorporated areas.</p> <p>(2) "<b>Building unit identifier</b>" means room number or equivalent designation of a specific portion of a structure, or an apartment number in multifamily residences.</p> <p>(3) "<b>Call back telephone number</b>" means a phone number which can be called from voice and data networks to be used by the public safety answering point to recontact the location from which the 911 call was placed. The number may or may not be the number of the device used to originate the 911 call.</p> <p>(4) "<b>Determination of noncompliance</b>" means written notification that a system is not in compliance with this regulation. Information contained therein shall include, but not be limited to, system deficiencies requiring correction to bring the system into compliance and a date by which noted corrections shall be made.</p> <p>(5) "<b>Director of fire protection</b>" means the state fire marshal or his/her designee.</p> <p>(6) "Dispatchable Location" means a location delivered to the PSAP with a 911 call that consists of the validated street address of the calling party, plus additional information such as suite, apartment, or similar information necessary to adequately identify the location of the calling party.</p> <p>(7) "<b>Emergency location identification number (ELIN)</b>" means a valid North American Numbering Plan format telephone number assigned to the MLTS operator by the appropriate authority that is used to route the call to a PSAP and is used to retrieve the ALI for the PSAP. The ELIN may be the same number as the ANI. The North American Numbering Plan number may in some cases not be a dialable number.</p> <p>(8) "<b>Emergency response location</b>" means a location to which a 911 emergency response team may be dispatched. The location should be specific enough to provide a reasonable opportunity for the emergency response team to quickly locate a caller anywhere within it.</p> <p>(9) "<b>Fire official</b>" means the person or his/her designee appointed by the city, town or county for the administration and enforcement of the Uniform Fire</p>



premises based systems and includes systems owned or leased by governmental agencies and nonprofit entities, as well as for profit businesses.

(10) "On-site notification" means a system capability whereby a call to 911 is directed through the 911 network to a public safety answering point and simultaneously to a display unit colocated with the fire alarm annunciator panel for the building which will display the caller's location to a minimum of the building unit identifier.

(11) "Public safety answering point (PSAP)" means a facility equipped and staffed to receive 911 calls. [Statutory Authority: RCW [38.52.505](#). WSR 01-09-045, § 118-68-020, filed 4/13/01, effective 5/14/01.]

Code. Adopted by reference in the State Building Code, chapter [19.27](#) RCW and energy related building standards, chapter [19.27A](#) RCW.

(10) "**MLTS**" means a multiline telephone system comprised of common control units, telephones and control hardware and software. This includes network and premises based systems and includes systems owned or leased by governmental agencies and nonprofit entities, as well as for profit businesses.

(11) "**On-site notification**" means a system capability whereby a call to 911 is directed through the 911 network to a public safety answering point and simultaneously to a display unit colocated with the fire alarm annunciator panel for the building which will display the caller's location to a minimum of the building unit identifier.

(12) "**Public safety answering point (PSAP)**" means a facility equipped and staffed to receive 911 calls. [Statutory Authority: RCW [38.52.505](#). WSR 01-09-045, § 118-68-020, filed 4/13/01, effective 5/14/01.]

## Chapter 118-68-030 – Applicability

No changes to this WAC were made.

### Applicability.

This regulation applies to all facilities for which a "certification of occupancy" is to be or has been approved by the authority having jurisdiction. This regulation provides for the implementation of RCW [38.52.505](#), [28A.335.320](#), [43.43.934](#), [80.36.555](#), and [80.36.560](#) pertaining to private telephone systems.

[Statutory Authority: RCW [38.52.505](#). WSR 01-09-045, § 118-68-030, filed 4/13/01, effective 5/14/01.]



## Chapter 118-68-040 – Compliance

Added reference to 34 FCC Rcd 6607 (8) for Report and Order Implementing Kari's Law and Section 506 of RAY BAUM'S Act;

WAC 118-68-050 – <i>Current Language</i>	WAC 118-68-040 – <i>Proposed Language</i>
<p><b>Compliance.</b></p> <p>All facilities covered by this regulation shall comply with its provisions by May 1, 2001. [Statutory Authority: RCW <a href="#">38.52.505</a>. WSR 01-09-045, § 118-68-040, filed 4/13/01, effective 5/14/01.]</p>	<p><b>Compliance.</b></p> <p>All facilities covered by this regulation shall comply with its provisions by May 1, 2001. Additionally, all facilities shall comply with FCC regulation 34 FCC Rcd 6607 (8) by August 1, 2019. [Statutory Authority: RCW <a href="#">38.52.505</a>. WSR 01-09-045, § 118-68-040, filed 4/13/01, effective 5/14/01.]</p>



## Chapter 118-68-050 – Inspection

The only change made to this WAC was the addition of compliance with the Ray Baum's ACT.

WAC 118-68-050 – <i>Current Language</i>	WAC 118-68-050 – <i>Proposed Language</i>
<p><b>Inspection.</b></p> <p>(1) For the purpose of directing emergency response, the authority having jurisdiction is authorized to approve the adequacy of automatic location information displayed on the enhanced 911 equipment serving its jurisdiction, when 911 calls are made. Such authority shall issue a determination of noncompliance to the telephone system owner when an automation location information display is not in compliance. For systems which are in compliance the testing authority shall issue a notice of compliance noting the date of inspection and test circumstances.</p> <p>(2) The authority having jurisdiction shall ensure that the telecommunications system is connected to the public switched network such that calls to 911 result in automatic location information displays as herein defined:</p> <p>(a) For the 1994 Uniform Building Code Occupancy Group Classification R-1 except congregate residences, hotels and motels, the minimum information requirements are:</p> <ul style="list-style-type: none"><li>2.a.1 Customer name</li><li>2.a.2 Street address and city</li><li>2.a.3 Building unit identifier</li><li>2.a.4 Call back telephone number</li></ul>	<p><b>Inspection.</b></p> <p>(1) For the purpose of directing emergency response, the authority having jurisdiction is authorized to approve the adequacy of automatic location information displayed on the 911 equipment serving its jurisdiction, when 911 calls are made. Such authority shall issue a determination of noncompliance to the telephone system owner when an automation location information display is not in compliance. For systems which are in compliance the testing authority shall issue a notice of compliance noting the date of inspection and test circumstances.</p> <p>(2) The authority having jurisdiction shall ensure that the telecommunications system is connected to the public switched network such that calls to 911 result in automatic location information displays as herein defined:</p> <p>(a) For the 1994 Uniform Building Code Occupancy Group Classification R-1 except congregate residences, hotels and motels, the minimum information requirements are:</p> <ul style="list-style-type: none"><li>2.a.1 Customer name</li><li>2.a.2 Street address and city</li><li>2.a.3 Building unit identifier</li><li>2.a.4 Call back telephone number</li></ul>

<p>(b) For congregate residences, hotels and motels as defined in the 1994 Uniform Building Code Group Classification R-1 the minimum information requirements as in (a) above or:</p> <ul style="list-style-type: none"> <li>2.b.1 Customer name</li> <li>2.b.2 Street address and city</li> <li>2.b.3 Building unit identifier, or additional information supplied by automatic simultaneous connection of the caller, the PSAP and a knowledgeable designated individual(s) who will be able to supplement the ALI record with specific location information by effectively communicating with the PSAP</li> </ul> <p>(c) For multiple unaffiliated business users as defined in chapter <a href="#">80.36</a> RCW, the minimum information requirements are:</p> <ul style="list-style-type: none"> <li>2.c.1 Business name</li> <li>2.c.2 Street address and city</li> <li>2.c.3 Building unit identifier (or more specific location information)</li> <li>2.c.4 Call back telephone number</li> </ul> <p>(d) For common and public schools, as defined in RCW <a href="#">28A.150.010</a> and <a href="#">28A.150.020</a>, the minimum information requirements for any school district having a private telecommunications system acquired after January 1, 1997, that allows connection to the public switched network:</p> <ul style="list-style-type: none"> <li>2.d.1 Individual school name</li> <li>2.d.2 Street address and city</li> <li>2.d.3 Building unit identifier</li> <li>2.d.4 Call back telephone number</li> </ul> <p>(e) For schools with phone systems installed prior to January 1, 1997, at any time the facility is occupied, it shall provide direct access to telephones that are connected to the public switched network, such that calls to 911 result in automatic location information.</p> <p>(f) For certification of voluntary compliance for uses not defined above, the minimum information requirements are:</p> <ul style="list-style-type: none"> <li>2.f.1 Business or agency name</li> <li>2.f.2 Street address and city</li> <li>2.f.3 Building unit identifier (or more specific location information)</li> <li>2.f.4 Call back telephone number</li> </ul> <p>[Statutory Authority: RCW <a href="#">38.52.505</a>. WSR 01-09-045, § 118-68-050, filed 4/13/01, effective 5/14/01.]</p>	<p>(b) For congregate residences, hotels and motels as defined in the 1994 Uniform Building Code Group Classification R-1 the minimum information requirements as in (a) above or:</p> <ul style="list-style-type: none"> <li>2.b.1 Customer name</li> <li>2.b.2 Street address and city</li> <li>2.b.3 Building unit identifier, or additional information supplied by automatic simultaneous connection of the caller, the PSAP and a knowledgeable designated individual(s) who will be able to supplement the ALI record with specific location information by effectively communicating with the PSAP</li> </ul> <p>(c) For multiple unaffiliated business users as defined in chapter <a href="#">80.36</a> RCW, the minimum information requirements are:</p> <ul style="list-style-type: none"> <li>2.c.1 Business name</li> <li>2.c.2 Street address and city</li> <li>2.c.3 Building unit identifier (or more specific location information)</li> <li>2.c.4 Call back telephone number</li> </ul> <p>(d) For common and public schools, as defined in RCW <a href="#">28A.150.010</a> and <a href="#">28A.150.020</a>, the minimum information requirements for any school district having a private telecommunications system acquired after January 1, 1997, that allows connection to the public switched network:</p> <ul style="list-style-type: none"> <li>2.d.1 Individual school name</li> <li>2.d.2 Street address and city</li> <li>2.d.3 Building unit identifier</li> <li>2.d.4 Call back telephone number</li> </ul> <p>(e) For schools with phone systems installed prior to January 1, 1997, at any time the facility is occupied, it shall provide direct access to telephones that are connected to the public switched network, such that calls to 911 result in automatic location information.</p> <p>(f) For certification of voluntary compliance for uses not defined above, the minimum information requirements are:</p> <ul style="list-style-type: none"> <li>2.f.1 Business or agency name</li> <li>2.f.2 Street address and city</li> <li>2.f.3 Building unit identifier (or more specific location information)</li> <li>2.f.4 Call back telephone number</li> </ul> <p>(3) Additionally, the above entities shall comply with FCC rules related to section 506 of the Ray Baum’s Act pertaining to dispatchable location regardless of the technological platform used.</p> <p>[Statutory Authority: RCW <a href="#">38.52.505</a>. WSR 01-09-045, § 118-68-050, filed 4/13/01, effective 5/14/01.]</p>
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## **Chapter 118-68-060 – Enforcement.**

No changes were made to this WAC.



### **Enforcement.**

Fines or penalties for noncompliance are within the authority of the local governing body, but are recommended to be one hundred dollars per day per telephone system until compliance is met.

[Statutory Authority: RCW [38.52.505](#). WSR 01-09-045, § 118-68-060, filed 4/13/01, effective 5/14/01.]

## **Chapter 118-68-070 – Right of review.**

No changes were made to this WAC.

### **Right of review.**

(1) The authority having jurisdiction shall promulgate procedures through which a facility may seek review of initial decisions. Such procedures shall conform to the Administrative Procedure Act, chapter [34.05](#) RCW, to the extent that act is applicable, and shall be pursuant to brief adjudicative procedures, RCW [34.05.482](#) through [34.05.485](#).

(2) At a minimum, such procedures shall provide that a facility aggrieved by an initial order of the authority having jurisdiction or his/her designee may petition for review, in writing, stating why the initial order is in error, to the designated agency head within ten days of the initial order. If no petition is made within ten days, the initial order becomes final. In any event, the decision of the designated agency head shall be deemed the final decision of the agency.

[Statutory Authority: RCW [38.52.505](#). WSR 01-09-045, § 118-68-070, filed 4/13/01, effective 5/14/01.]

## **Chapter 118-68-080 – Local codes.**

No changes were made to this WAC.

### **Local codes.**

The enforcement of local fire and building codes is the responsibility of the chief of a local fire department or a chief fire protection officer or such other person as may be designated by the local governing body having jurisdiction.

[Statutory Authority: RCW [38.52.505](#). WSR 01-09-045, § 118-68-080, filed 4/13/01, effective 5/14/01.]

## **118-68-090**

No changes were made to this WAC.

### **Separability.**

If any provision of this regulation or its application to any person or circumstance is held invalid, the remainder of the regulation or the application of the provision to other persons or circumstances shall not be affected.

[Statutory Authority: RCW [38.52.505](#). WSR 01-09-045, § 118-68-090, filed 4/13/01, effective 5/14/01.]

Thank you,

911 Authorities Subcommittee





# Attachment D

911 Advisory Committee  
State 911 Coordination Office  
Building 20 / MS: TA-20  
Camp Murray, WA 98430-5011  
Business: 253.512.7012

## ***911 ADVISORY COMMITTEE STAFF REPORT 2023***

***DATE:*** APRIL 20, 2023

***SUBJECT:*** 911 AUTHORITIES SUBCOMMITTEE REPORT

***FROM:*** JASON FRITZ CHAIR

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The following are the recommendations of the Washington 911 Authorities Subcommittee (ASC) to amend the Washington 911 Advisory Committee Bylaws. Changes are necessary to have the bylaws reflect updated legislation and recommendations are also being made to address membership vacancies and better representation on the AC. Bylaws are listed by section and precluded with reasoning for the recommendation followed by the amended language.

**ARTICLE 1 – AUTHORITY AND NAME – Recommendation: Remove the word enhanced and the letter “E” from 911.**

### **ARTICLE 1 – AUTHORITY AND NAME**

Pursuant to the authorization in Revised Code of Washington (RCW) 35.52.530, the Washington 911 Advisory Committee is created. The Committee shall be named and known hereafter as the Washington State 911 Advisory Committee and referred to as the “AC.”

Where conflict exists between any Article, Section, or provision herein, and the laws of the State of Washington, the regulatory and statutory laws of the State of Washington control.

**ARTICLE 2 – DEFINITIONS – Recommendation: ASC discussed better representation for medium counties on the AC. Currently, medium counties are lumped in with Urban Counties for representation. The current definitions for small, medium, and large counties**

only affect subcommittee representation. ASC recommends adding a “Suburban Counties” population to represent counties demographics more adequately on the AC. With this addition there is no need for small, medium, and large county definitions so we are recommending they be removed. The addition of “Suburban Counties” and the population change affects eleven counties. Cowlitz, Benton, Franklin, Grant, Island, Skagit, and Whatcom will move from Urban Counties to “Suburban Counties” and Chelan, Clallam, Grays Harbor, and Lewis will move from Rural Counties to “Suburban Counties.” ASC also added language stating that any changes made from these categories does not affect funding and is only for Advisory and Sub-Committee representation only.

## **ARTICLE 2 – DEFINITIONS**

**Population Determination:** Annually in July, with the assistance of the State 911 Coordinator, the Chair will review the official county populations as published by the Office of Financial Management as of April 1st and will make recommendations to the AC for movement of counties between represented groups due to population changes. These changes will not affect funding and are for Advisory and Sub-Committee representation only. Changes approved by the AC will be effective August 1st.

**Rural Counties** – Population less than 70,000

**Suburban Counties**-Population 70,000 to 250,000

**Urban Counties** – Population above 250,000

**ARTICLE 3 – PURPOSE AND DUTIES – Recommendation: Remove the word enhanced and the letter “E” from 911.**

## **ARTICLE 3 – PURPOSE AND DUTIES**

Pursuant to the provisions of Title 38, Chapter 52 RCW, specifically sections:

520 State 911 Coordination Office (SECO);

531 911 Advisory Committee;

532 911 Advisory Committee —Annual legislative update;

535 State 911 Coordination Office and Advisory Committee—Uniform national standards;

540 911 account;





545 Priorities for 911 funding; and

561 911 calls from radio communications and interconnected voice over internet protocol service companies—Technical and operational standards.

The purpose and duties of the AC are set forth in this Article. The State 911 Coordinator shall provide staff support for the AC. (RCW 38.52.520(2))

**SECTION 1: PURPOSE – Recommendation: Remove the word enhanced and the letter “E” from 911. Also corrected the RCW to reflect the correct RCW for reference. 38.52.531.**

SECTION 1: PURPOSE

The AC shall advise and assist the State 911 Coordinator in coordinating and facilitating the implementation and operation of 911 throughout the state. (RCW 38.52.531)

**SECTION 2: DUTIES – Recommendation: Removed the word enhanced and the letter “E” from 911. Updated the DUTIES of the AC to reflect the language as written in the current RCWs.**

SECTION 2: DUTIES

The duties of the AC shall include the following:

1. Advise and assist the State 911 Coordinator in specifying rules defining the purpose for which available state 911 funding may be expended. (RCW 38.52.520)
2. Annually provide an update on the status of 911 service in the state to the appropriate committees in the legislature. (RCW 38.52.532)
3. Participate in efforts to set uniform national standards for the 911 emergency communications system. (RCW 38.52.535)
4. Advise and assist the State 911 Coordinator in the development of statewide agreements to improve the efficiency of the 911 emergency communications system for all counties. (RCW 38.52.540(3))
5. Advise and assist the State 911 Coordinator in considering needs necessary to provide a baseline level of 911 service by individual counties and their designated Washington State Patrol public safety answering points. (RCW 38.52.545) (1)
6. Advise and assist the State 911 Coordinator in setting nondiscriminatory uniform technical and operational standards consistent with the rules of the federal communications commission for the transmission of 911 calls from radio communications service companies and interconnected voice over internet protocol service companies to 911 emergency communications systems. (RCW 38.52.561)





**ARTICLE 4 – MEMBERSHIP- Recommendation: Remove the word enhanced and the letter “E” from 911. Added the additional statutory required positions of 988 Coordinator and Department of Health. Reduced the Local Exchange telephone Companies Large and Small and Radio Communication Service Companies Large and Small to one position each. Added the positions of PSAP Director or 911 Coordinator from Suburban Counties East and West to the OTHER membership.**

#### ***ARTICLE 4 – MEMBERSHIP***

##### ***SECTION 1: STATUTORY MEMBERSHIP – STATE RESIDENCY REQUIRED***

*The membership of the AC shall be by agency, group, or organization, each having representation as designated. The AC shall consist of members who represent diverse geographic areas and are state residents who are members of the following organizations as appointed by the Adjutant General according to RCW 38.52.531.*

- 1. Public Safety Answering Point (PSAP) Director or 911 Coordinator from Urban Counties - East*
- 2. PSAP Director or 911 Coordinator from Urban Counties - West*
- 3. PSAP Director or 911 Coordinator from Rural Counties - East*
- 4. PSAP Director or 911 Coordinator from Rural Counties - West*
- 5. 988 Coordinator or designee identified by the Office of the Governor*
- 6. National Emergency Number Association (NENA), Washington Chapter*
- 7. Association of Public Safety Communications Officials (APCO), Washington Chapter*
- 8. Washington State Association of Fire Chiefs (WFC)*
- 9. Washington Association of Sheriffs and Police Chiefs (WASPC)*
- 10. Washington State Council of Fire Fighters (WSCFF)*
- 11. Washington State Council of Police Officers (WACOPS)*
- 12. Washington Ambulance Association (WAA)*
- 13. Washington State Firefighters Association*
- 14. Washington Association of Fire Marshalls*
- 15. Washington Fire Commissioners Association (WFCA)*
- 16. Washington State Patrol (WSP)*



17. *Association of Washington Cities (AWC) - (East)*
18. *Association of Washington Cities (AWC) - (West)*
19. *Washington State Association of Counties (WSAC) - (East)*
20. *Washington State Association of Counties (WSAC) - (West)*
21. *Washington Utilities and Transportation Commission (WUTC)*
22. *Washington Department of Health (DOH)*

**SECTION 2: STATUTORY MEMBERSHIP – STATE RESIDENCE NOT REQUIRED**

*An equal number of representatives from the following organizations, which are not required to be state residents:*

23. *Voice Over Internet Protocol Service Company*
24. *Local Exchange Telephone Companies – Large*
25. *Local Exchange Telephone Companies – Small*
26. *Radio Communication Service Companies (Wireless) – Large*
27. *Radio Communication Service Companies (Wireless) – Small*

**SECTION 3: OTHER MEMBERSHIP**

The AC may recommend representatives for appointment by the Adjutant General for representation on the AC. Appointed representatives shall have equal representation to statutory organizations:

28. *Washington State Emergency Management Association (WSEMA)*
29. *PSAP Director or 911 Coordinator from Suburban Counties - East*
30. *PSAP Director or 911 Coordinator from Suburban Counties - West*
31. *King County*

**SECTION 4: REPRESENTATIVES – Recommendation: Remove the letter “E” from 911.**

**SECTION 4: REPRESENTATIVES**

To ensure the AC will conduct its business with continuity, each member agency, group, or organization will identify a primary and an alternate representative who shall be members of

the sponsoring agency, group, or organization by submitting the same in writing to the State 911 Coordinator.

**SECTION 5: VACANCIES – Recommendation: Remove the letter “E” from 911.**

**SECTION 5: VACANCIES**

Vacancies occurring on the AC shall be filled by the Adjutant General, based on the nomination from the representative agency, group, organization, or AC and recommendations from the State 911 Coordinator.

**SECTION 7: ATTENDANCE – Recommendation: Remove the letter “E” from 911.**

**SECTION 7: ATTENDANCE**

The AC shall request the presence of the State 911 Coordinator, or designee, at all AC meetings.

Primary AC members shall attempt to attend all AC meetings, either in-person or via conferencing technology (if available). When a primary member is unavailable to attend, they shall attempt to provide notice to their alternate representative.

AC members may be removed for lack of attendance (75% attendance requirement) from their position upon recommendation by the AC Chair and agreement by the State 911 Coordinator and a vote of the AC. Upon removal, the alternate representative shall assume the responsibility of the primary member until the agency, group, or organization submits a recommendation.

## **ARTICLE 6 – MEETINGS**

**SECTION 5: EXECUTIVE SESSION – Recommendation: Remove the letter “E” from 911.**

**SECTION 5: EXECUTIVE SESSION**

The AC may include in the agenda and may meet in executive session to discuss applicable matters delineated in RCW 42.30.110 with the State 911 Coordinator or other individuals as required by the AC.

The AC may not act during the executive session.





**ARTICLE 8 - SUBCOMMITTEES – Recommendation: Remove the letter “E” from 911. Removed the word “County” from 911 County Coordinators and corrected the RCW to 38.52.531. Also removed the Small, Medium, and Large Counties representation and changed it to Rural, Suburban, and Urban representation to reflect the changes made in Article 2.**

## **ARTICLE 8 – SUBCOMMITTEES**

### **SECTION 2: STANDING SUBCOMMITTEE(S)**

A subcommittee that requires membership that reflects the statutory members of the AC. The standing subcommittees shall submit membership rosters to the AC Chair to ensure that all stakeholders are being equally represented.

Standing subcommittees may have as many participants complete the work of the subcommittee as the Chair of the subcommittee deems appropriate, provided that such participants shall not be reimbursed for travel expenses solely for participating in subcommittee activities, unless pre-approved by the AC Chair and State 911 Coordinator. Voting representatives of standing subcommittees shall include:

- A. One (1) representative from King County,
- B. One (1) representative of Urban Counties – East,
- C. One (1) representative of Suburban Counties – East,
- D. Two (2) representatives of Rural Counties – East,
- E. One (1) representative of Urban Counties – West,
- F. One (1) representative of Suburban Counties – West,
- G. Two (2) representatives of Rural Counties – West, and
- H. Two (2) AC members who are not 911 Coordinators, and at least one of whom will represent an agency, group, or organization listed in RCW 38.52.531.

This concludes the amendment recommendations to the Washington 911 Advisory Committee Bylaws by the Authorities Subcommittee.

Thank you.