

Advisory Committee Briefing Notes

Advisory Committee Briefing		
April 20, 2023	9:00am	TEAMS Virtual Meeting
Meeting called by	Richard Kirton – Chair / Katy Myers – Vice-Chair	
Type of meeting	Briefing [virtual]	
Facilitator	Adam Wasserman	
Note taker	Nicci Kowalski	

SECO Update	
9:01	Adam Wasserman
Text-to-911	<p>The final four (4) counties are actively testing & on-track for the June 30th deadline.</p> <p>The Pub. Ed. SC is working on their “Call if you can, Text if you can’t” campaign.</p>
Comtech	<p>Rolling-out the “access from anywhere” feature.</p> <p>PRF & Lights-off Reporting is available now.</p> <p>Ali database access will be available next week.</p> <p>Service dashboard will be available in early May.</p> <p>Comtech will be providing an overview at the Spring Forum.</p> <p>Comtech is available to provide training, please reach out to Adam if interested.</p> <p><i>**Any PSAPs doing upgrades, or the like, that requires the network and you are working directly with Comtech, please keep the State office “in-the-loop” by sending an email to 911technicalservices@mil.wa.gov; ensuring that Jonathan and his team are aware and keep an eye out for any issues.**</i></p>
Legislative Session	<p>Sunday, April 23rd is the last day of the legislative session.</p> <p>All three (3) 911 budgets (Governor’s, House, and Senate) remain unchanged; we should have the funding we expected for 911.</p> <p>Also watching a few “emergency communications” related budgets.</p>
Political Engagement	<p>Local Representatives have made visits to Whatcom and the Seattle CSCC.</p> <p>Would like to get Representatives to visit all WA PSAPs this summer.</p> <p>Discussions will be held at the Spring Forum regarding tactics for accomplishing this goal.</p>

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SECO Update	
~Continued~	Adam Wasserman
Hiring Events	<p>A hiring event recently occurred at South Sound 911.</p> <p>Jami Hoppen provided an update:</p> <ul style="list-style-type: none"> 30 people & 18 PSAPs attended. Held an After-Action Meeting on the following Monday, April 17th to capture any lessons learned. The after-action report will be shared with Kim Lettrick, who is coordinating a fall hiring event in Eastern Washington. 68 people registered for the event; for various reasons 38 couldn't make it. 3 Virtual events are being coordinated to capture people with various types of jobs/commitments. <ul style="list-style-type: none"> Each event will be 1.5 hours long with a 15–20-minute job overview & breakout rooms for each attending PSAP so people can have one-on-one conversations. Will be pushing more information/advertisements to those who registered and also try to bring in more people. A Survey was sent out to all who attended (registrants, PSAPs, panelists) and are receiving feedback that will be used to improve the next/future events. <p>Adam clarified that regardless of where the event is hosted, whether on the eastern or western side of the state, the events are intended for the entire state, adding that people may be considering a move across the state.</p> <p>Any PSAPs that would like to share pamphlets or other forms of information on their center, feel free to send it and it will get shared.</p>

Subcommittee Updates	
9:20am	Subcommittee Chairs
NG911 Operations <i>Katy Myers / Kim Arredondo</i>	<p>This year's workplan is to deduce some collaboration between 988 programs and 911 programs across the state.</p> <ul style="list-style-type: none"> Collaborating with agencies & PSAPs that are forming partnerships with 988 or the like. Would like to invite these agencies to an AC meeting. Found a glitch regarding the monthly PSAP reports related to the NFPA and APCO Ring-time standards; unable to pull that data directly from the ESInet reporting system. Working with the State office to find a solution so a report can be provided with this data.

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	If a solution cannot be found, the Subcommittee will meet to discuss how this standard might be implemented in a different way.
Subcommittee Updates	
~Continued~	Subcommittee Chairs
911 Authorities <i>Jason Fritz / Kim Arredondo</i>	Jason went over the Subcommittee’s recommended changes to the AC Bylaws [see attached] . Said report will be up for a vote at the May AC Meeting.
Public Education <i>Brandy D’Intinosanto / Eric Frank</i>	<p>SC has a Social Media Workgroup that is rebuilding their Facebook platform to be used as a resource for Educators.</p> <p>When an agency develops social media/online content we can then share, making it available for the use of others.</p> <p>SC has a Video Media Workgroup that is creating some script for video media; with a goal of developing a template to assist smaller agencies with developing video content they can then share online.</p> <p>SC is also building some information on 988 with PIO skills so our members are better able to answer questions as they come up while out providing public education.</p> <p>SC is also refreshing our “Text-to-911” so when it is available statewide, we are ready and providing consistent messaging.</p> <p>SC is creating a “Branding Book” so that all agencies can mimic the same icons, colors, etc., creating a “mirrored look” across agencies.</p> <p>Next meeting is scheduled for May; hoping the majority of these will get completed at said meeting, and ready to go in June.</p>
Training <i>Tracey Ollerman / Jon Adams</i>	<p>SC Vice-chair, Jon Adams, along with Katrina Rahier from the State Office, has completed a training track that involves a problem-based learning activity concerning the forthcoming mandatory training. They will then bring the final project to the Certification Board for consideration.</p> <p>SC has established their meeting schedule for ‘23-’24.</p> <p>This will be Tracey’s last meeting; she is moving to Florida.</p> <p>Richard Kirton thanked Tracey, on behalf of all of the AC members and County Coordinators, for all of hard work she has done on the Training SC.</p>

APCO/NENA Public & Governmental Affairs	
9:50am	Wendy Hill / Karl Hatton
PCERS Retirement	Bill has been on the Governor’s Desk since April 18 th ; he has 5 days to sign it.

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Engrossed Second
Substitute HB 1134

Watching HB1134; recently passed out of the House on April 18th.

APCO Update

10:00am	Richard Kirton
Spring Forum	Will be held at the Capital Event Center in Tumwater, WA. Info on the two (2) Training Tracks can be found on the APCO/NENA website.
Fall Forum	Registration is open. Will be held at the Wenatchee Convention Center. More info can be found on the APCO/NENA website.

For the Good of the Order

10:05am	Open
Adam Wasserman	<p>During next year's legislative session, we have rented the Columbia Room at the Capital. This room neighbors the cafeteria and will be used to share information regarding 911, with a demonstration on NextGen features. The room is rented for March 4, 2024.</p> <p>Will be renting a booth at the Puyallup Fair in October; sharing text-to-911 and hiring/employment campaigns.</p>

Next Scheduled Meetings

10:10am	Richard Kirton
Next Meeting	Our next scheduled AC Meeting will be held on May 18 th .
Next Briefing	Our next scheduled AC Briefing will be held on June 15 th .

Close of Meeting

10:12am	Richard Kirton closed the briefing.
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