

# Advisory Committee Briefing Notes

Advisory Committee Briefing		
September 15, 2022	9:00am	Microsoft TEAMS Meeting
Briefing Called By	Richard Kirton – Chair / Katy Myers – Vice-Chair	
Type of meeting	Briefing [virtual]	
Facilitator	Adam Wasserman	
Note taker	Nicci Kowalski	

SECO Update	
9:00am	Andy Leneweaver
Tabletop Exercise	PSAPs within Homeland Security Region 3 [Pacific, Grays Harbor, Lewis, Thurston, and Mason Counties] will be participating in a tabletop exercise; reach out to Andy, via email, if you would like to observe and he will forward you the meeting link.
Survey	Telecommunicator Survey, sent Tuesday, September 13; encourage all to provide their feedback/input on said Survey.
Equipment Updates	<p>Those who have been approved for a call-handling system replacement/update, you still have work to do and the clock is ticking. Reminder that the money “ends” at the end of the fiscal year [June 30<sup>th</sup>] and Teresa would prefer action soon rather than later.</p> <p>Any updates, replacements and the like will result in changes to how you connect to the ESInet; inform you vendors of pending changes. ComTech requires 60–90-day notice; Andy will address the expressed concerns related to ComTech and their lack of response to communications.</p> <p>Please copy <a href="mailto:911technicalservices@mil.wa.gov">911technicalservices@mil.wa.gov</a> when communicating with ComTech for quality control, as well as, for situational awareness.</p>
SECO Staff Update	Will begin advertising for Andy’s Deputy 911 Coordinator of Enterprise Systems position as soon as next week; hoping to hire prior to Andy’s departure to allow for an overlap of services.
Training Team <i>[Katrina Rahier]</i>	<p>Currently using the Nuvola EMD 911 LMS system for online training. This has not been working well and we have now put out an RFP (request for proposal) for a new vendor.</p> <p>Also working on the ability to track certification.</p> <p>More to come for both.</p>
First In-Person	Hope to see everyone at the first In-Person Advisory Committee Meeting to be held in Eastern WA on Friday, October 7 <sup>th</sup> at 9am.

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Subcommittee Updates	
9:10am	Subcommittee Chairs
<b>911 Operations</b> <i>Katy Myers</i>	<p>Subcommittee stood-up another Carrier Workgroup to continue work related to technology and direct relations with carriers; expect future reports from them.</p> <p>Have only received 33 responses to the <a href="#">SURVEY</a> related to items listed on the Strategic Plan and/or NG911 plan.</p> <p>Added Steve Walsh to the Directors Meeting on October 4<sup>th</sup>; he will be providing an introduction to the Service Dashboard, what it looks like &amp; how it works.</p> <p>ESInet Workgroup is finishing up the Scope of the canned report; expecting to see work from group soon.</p>
<b>911 Authorities</b> <i>Jason Fritz</i>	<p>Subcommittee continues to work on the WAC rewrites; plan on reporting out for the AC to vote on at the October meeting.</p>
<b>Public Education</b> <i>Brandy D'Intinosanto</i>	<p>Subcommittee is schedule to meet at 11am today [September 15].</p> <p>Will be developing the 2022-2023 work plan.</p> <p>Workgroups developing some products/items:</p> <ul style="list-style-type: none"> <li>-Statewide Elementary 911 Education Curriculum; any educator across the state can access.</li> <li>-Online education tools that were presented at the NPAP (National Public Education Forum)</li> <li>-Ready-to-go Social Media Content, that anyone from any country can use; range of topics from 988, Text-to-911, and What is Your Location?</li> </ul>

APCO/NENA Public & Governmental Affairs Report	
9:15am	Karl Hatton
PSERS Retirement	Still watching closely, discussions being held regarding if it should pass, asking if it is the right plan for all.
Burnout Survey	SECO will be providing report on some of the trends seen from the survey, Karl & group will be dissecting the data, in hope of developing some mitigations for burnout, getting a better idea of what creates satisfaction in the work environment.

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APCO Conference Update	
9:17am	Richard Kirton
APCO Fall Conference	There is still time to <a href="#">REGISTER</a> for the Fall Conference; there will be great Training Tracks, networking opportunities & events, as well as the Annual Banquet, recognizing Telecommunicator & Technician Award winners from 2021 & 2022, as well as some legislators who were instrumental in legislation this year. <i>A Late Fee "kicks-in" next week.</i>

Next Scheduled Meetings	
9:19am	Richard Kirton
In-Person Meeting	Next scheduled Meeting will be held in-person on Friday, October 7, in Kennewick, WA
Quarterly Meeting	Next scheduled Virtual Briefing will be held on November 17.

Close of Meeting	
9:20	Richard Kirton closed the meeting.