



JOINT SERVICES SUPPORT

The Washington National Guard Joint Services Support (JSS) is designed as an integrated organization consisting of 13 different programs; each with its own team of Subject Matter Experts. The programs work together to provide excellent services and resources for Service Members, their Families and Veterans.

All services are conveniently housed under one roof at Building 3 on Camp Murray and *satellite/JSS* sites are located at various armories and Readiness Centers throughout the Washington state.

Military and Family Readiness Specialists: Provides comprehensive, coordinated, responsive services in support of Service Members, Families, and Veterans of all branches. Essential services include: crisis intervention; counseling; financial resources; Tri-Care medical and dental resources; legal resources; DEERS enrollment eligibility; outreach information and referrals to appropriate service agencies. Empower Commanders and SFRGs in their duty to deliver the "Total Army Family Program" so that Soldiers and Families are informed, educated, assisted, and ready for the unique demands of military life before, during, and after deployment.

Airmen and Family Readiness Program Managers (AFRPM): Provides Readiness support including direct day to day service to Airmen and their Families.

Employer Support of the Guard and Reserve (ESGR): A DOD Program to promote cooperation and understanding between Guard & Reserve Service Members and their civilian employers. Supported by over 70 volunteers throughout Washington State from small business, government and industry.

Master Resiliency Training (MRT): Teaches a set of skills and techniques that build resilience and taught to other Soldiers. The MRT intent is to guide NCOs to take their acquired skills and training and share with junior Soldiers who in turn instruct and guide individuals on how to handle adversity, prevent depression and anxiety, identify symptoms of PTSD, and enhance overall well-being and performance.

Transition Assistance Advisor TAA/VA: Assists with possible compensation for injuries or illness sustained as a result of military duty. Helps with VA processing for qualified programs, locating military/medical history and provides referral service.

Survivor Outreach Services (SOS): Embraces and reassures Survivors that they are continually linked to the "Military Family" through a unified support program that enables survivor to remain as an important part of the Military for as long as they choose.

Child and Youth Services (CYS): Positively impacts Service the Member / Family Readiness, Resilience, Retention and Quality of Life by providing secure, timely, flexible and quality Youth Development opportunities and resources through promoting the overall well-being of National Guard Youth.

Work For Warriors: Assists Service Members with developing employment opportunities through: career guidance, Job skills assessments, resume development and interview skills development.

Sexual Assault Prevention & Response (SAPR): Conducts comprehensive program that centers on awareness and prevention, training and education, victim advocacy, response, reporting, and accountability.

Personal Financial Counselors (PFC): Financial responsibility and accountability in money management through Preventive financial education, Personal financial counseling, Consumer advocacy, Information and referrals.

Resilience & Risk Reduction Program Suicide Prevention (R3SP): Conducts Applied Suicide Intervention Skills Training (ASIST) workshops monthly throughout the state to maintain training of SIOs and train Gatekeepers to identify / intervene with a person at risk of suicide.

Psychological Health Program: Advocates, promotes, and guides National Guard Members and their Families by supporting psychological fitness for operational readiness.

Yellow Ribbon Reintegration Program (YRRP): Provides information and resources to Service Members and their Families, follows the deployment cycle with tailored events and information, and provides resources for children on the topic of deployment.



Washington National Guard Joint Services Support (JSS)

Joint Services Support Director
Mr. Carl Steele
(253) 512-8790 Cell: (253) 606-9271

State Family Programs Director
CH (CPT) Joseph Ellefson
(253) 512-8723 Cell: (253) 861-4973

Sexual Assault Prevention and Response (SAPR)

24/7 Hotline: (253)-307-6483
DoD Safe Helpline: (24/7) (877)-995-5247
SARC: (253) 512-1365
Victim Advocate: (253) 512-7881

Resilience, Risk Reduction & Suicide Prevention

Suicide HOTLINE: 1-800-273-TALK (8255)
Office: (253) 512-1357/Cell: (253) 318-9827
State Resiliency Coordinator
Office: (253) 318-1585
Suicide Prevention Coordinator
Office: (253) 512-1342/Cell: (253) 370-1709
Risk Reduction Coordinator
Office: (253) 512-8829
Substance Abuse Prevention Coordinator
Office: (253) 512-8394/Cell: (253) 237-4397

Military Family Life Consultant (MFLC)

Cell: (253) -310-1919

Director of Psychological Health – Air Guard

West: (253) 512-2048/(253) 512-2030
Cell: (253) 905-4620
East: (509) 247-7087/Cell: (509) 979-0051

Alcohol/Substance Abuse Prevention Coordinator

(253) 512-8394/Cell: (253) 212-6285

Work For Warriors (WFW)

Camp Murray: (253) 512-8727
(253) 512-1346 or (253) 512-1351
Vancouver: (360) 604-7320
Spokane: (509) 532-2795
Moses Lake: (509) 762-3755
Kent: (253) 945-1821

Master Resiliency Training (MRT) Program

Camp Murray: (253) 512-1341

Employer Support of the Guard and Reserve

(ESGR) website: www.esgr.mil
State: 1-877-306-1971
National: 1-800-336-4590

Lead Soldier and Family Readiness Specialist:

Camp Murray: (253) 512-7869/(253) 355-5124

Soldier and Family Readiness Specialists:

After hours call 1-800-364-7492 (24/7)
Olympia: (360) 704-6707/Cell: (360) 628-7195
Marysville: (360) 436-2423/Cell: (253) 355-6388
Bremerton: (360) 473-2411/Cell: (253) 355-5875
Yakima: (509) 469-4638/Cell: (509) 844-4059
Spokane: (509) 532-2775/Cell: (509) 630-0701
Kent: (253) 945-1876/Cell: (253) 327-3498
Vancouver: (360) 604-7303/Cell: (253) 355-6239
Camp Murray: (253) 512-1331/Cell: (253) 254-1906
Camp Murray: (253) 512-8345/Cell: (253) 208-8602
JBLM: (253) 912-3143/Cell: (253) 355-5936

Child & Youth Services (CYS)

(Lead): (253) 512-7985/Cell: (253) 548-4942
(253) 512-1356/Cell: (509) 464-9392

Airman & Family Readiness Program Manager

Camp Murray: (253) 512-3397
FAB: (509) 247-7009

Survivor Outreach Services (SOS)

Camp Murray: (253) 512-8756/Cell: (253) 202-0982
Spokane: (509) 532-2863/Cell: (509) 598-0645

Personal Financial Counselors (PFC)

Camp Murray: (253) 512-7753
Camp Murray: (253) 307-6647

Yellow Ribbon Reintegration Program (YRRP)

(Army): (253) 512-8551
(Air): (253) 512-3259

Transition Assistance Advisor (TAA)

Camp Murray: (253) 512-8722


Camp Murray Military OneSource (MOS)


www.militaryonesource.mil 1-800-342-9647

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website: <https://www.mil.wa.gov/family-programs>

* Update as of 3/24/2022-Submit changes to Marketing