



# JOINT SERVICES SUPPORT

The Washington National Guard Joint Services Support (JSS) is designed as an integrated organization consisting of 13 different programs; each with its own team of Subject Matter Experts. The programs work together to provide excellent services and resources for Service Members, their Families and Veterans.

All services are conveniently housed under one roof at Building 3 on Camp Murray and *satellite/JSS* sites are located at various armories and Readiness Centers throughout the Washington state.

**Soldier and Family Readiness Specialists:** Provides comprehensive, coordinated, responsive services in support of Service Members, Families, and Veterans of all branches. Essential services include: crisis intervention; counseling; financial resources; Tri-Care medical and dental resources; legal resources; DEERS enrollment eligibility; outreach information and referrals to appropriate service agencies. Empower Commanders and SFRGs in their duty to deliver the "Total Army Family Program" so that Soldiers and Families are informed, educated, assisted, and ready for the unique demands of military life before, during, and after deployment.

**Airmen and Family Readiness Program Managers (AFRPM):** Provides Readiness support including direct day to day service to Airmen and their Families.

**Employer Support of the Guard and Reserve (ESGR):** A DOD Program to promote cooperation and understanding between Guard & Reserve Service Members and their civilian employers. Supported by over 70 volunteers throughout Washington State from small business, government and industry.

**Master Resiliency Training (MRT):** Teaches a set of skills and techniques that build resilience and taught to other Soldiers. The MRT intent is to guide NCOs to take their acquired skills and training and share with junior Soldiers who in turn instruct and guide individuals on how to handle adversity, prevent depression and anxiety, identify symptoms of PTSD, and enhance overall well-being and performance.

**Transition Assistance Advisor TAA/VA:** Assists with possible compensation for injuries or illness sustained as a result of military duty. Helps with VA processing for qualified programs, locating military/medical history and provides referral service.

**Survivor Outreach Services (SOS):** Embraces and reassures Survivors that they are continually linked to the "Military Family" through a unified support program that enables survivor to remain as an important part of the Military for as long as they choose.

**Child and Youth Services (CYS):** Positively impacts Service the Member / Family Readiness, Resilience, Retention and Quality of Life by providing secure, timely, flexible and quality Youth Development opportunities and resources through promoting the overall well-being of National Guard Youth.

**Work For Warriors:** Assists Service Members with developing employment opportunities through: career guidance, Job skills assessments, resume development and interview skills development.

**Sexual Assault Prevention & Response (SAPR):** Conducts comprehensive program that centers on awareness and prevention, training and education, victim advocacy, response, reporting, and accountability.

**Personal Financial Counselors (PFC):** Financial responsibility and accountability in money management through Preventive financial education, Personal financial counseling, Consumer advocacy, Information and referrals.

**Resilience & Risk Reduction Program Suicide Prevention (R3SP):** Conducts Applied Suicide Intervention Skills Training (ASIST) workshops monthly throughout the state to maintain training of SIOs and train Gatekeepers to identify / intervene with a person at risk of suicide.

**Psychological Health Program:** Advocates, promotes, and guides National Guard Members and their Families by supporting psychological fitness for operational readiness.

**Yellow Ribbon Reintegration Program (YRRP):** Provides information and resources to Service Members and their Families, follows the deployment cycle with tailored events and information, and provides resources for children on the topic of deployment.



# Washington National Guard Joint Services Support (JSS)

**Joint Services Support Director**  
Mr. Carl Steele  
(253) 512-8790 Cell: (253) 606-9271

**State Family Programs Director**  
CH (CPT) Joseph Ellefson  
(253) 512-8723 Cell: (253) 861-4973

## **Sexual Assault Prevention and Response (SAPR)**

**24/7 Hotline:** (253)-307-6483  
**DoD Safe Helpline: (24/7) (877)-995-5247**  
SARC: (253) 512-1365  
Victim Advocate: (253) 512-7881

## **Resilience, Risk Reduction & Suicide Prevention**

**Suicide HOTLINE: 1-800-273-TALK (8255)**  
Office: (253) 512-1357/Cell: (253) 318-9827  
State Resiliency Coordinator  
Office: (253) 318-1585  
Suicide Prevention Coordinator  
Office: (253) 512-1342/Cell: (253) 370-1709  
Risk Reduction Coordinator  
Office: (253) 512-8829  
Substance Abuse Prevention Coordinator  
Office: (253) 512-8394/Cell: (253) 237-4397

## **Military Family Life Consultant (MFLC)**

Cell: (253) -310-1919

## **Director of Psychological Health – Air Guard**

West: (253) 512-2048/(253) 512-2030  
Cell: (253) 905-4620  
East: (509) 247-7087/Cell: (509) 979-0051

## **Alcohol/Substance Abuse Prevention Coordinator**

(253) 512-8394/Cell: (253) 212-6285

## **Work For Warriors (WFW)**

Camp Murray: (253) 512-8727  
(253) 512-1346 or (253) 512-1351  
Vancouver: (360) 604-7320  
Spokane: (509) 532-2795  
Moses Lake: (509) 762-3755  
Kent: (253) 945-1821

## **Master Resiliency Training (MRT) Program**

Camp Murray: (253) 512-1341

## **Employer Support of the Guard and Reserve (ESGR) website:**

State: 1-877-306-1971  
National: 1-800-336-4590

## **Lead Soldier and Family Readiness Specialist:**

Camp Murray: (253) 512-7869/(253) 355-5124

## **Soldier and Family Readiness Specialists:**

**Hotline call 1-800-364-7492 (24/7)**

Olympia: (360) 704-6707/Cell: (360) 628-7195  
Marysville: (360) 436-2423/Cell: (253) 355-6388  
Bremerton: (360) 473-2411/Cell: (253) 355-5875  
Yakima: (509) 469-4638/Cell: (509) 844-4059  
Spokane: (509) 532-2775/Cell: (509) 630-0701  
Kent: (253) 945-1876/Cell: (253) 327-3498  
Vancouver: (360) 604-7303/Cell: (253) 355-6239  
Camp Murray: (253) 512-1331/Cell: (253) 254-1906  
Camp Murray: (253) 512-8345/Cell: (253) 208-8602  
JBLM: (253) 912-3143/Cell: (253) 355-5936

## **Child & Youth Services (CYS)**

(Lead): (253) 512-7985/Cell: (253) 548-4942  
(253) 512-1356/Cell: (509) 464-9392

## **Airman & Family Readiness Program Manager**

Camp Murray: (253) 512-3397  
FAB: (509) 247-7009

## **Survivor Outreach Services (SOS)**

Camp Murray: (253) 512-8756/Cell: (253) 202-0982  
Spokane: (509) 532-2863/Cell: (509) 598-0645

## **Personal Financial Counselors (PFC)**

Camp Murray: (253) 512-7753  
Camp Murray: (253) 307-6647

## **Yellow Ribbon Reintegration Program (YRRP)**

(Army): (253) 512-8551  
(Air): (253) 512-3259

## **Transition Assistance Advisor (TAA)**

Camp Murray: (253) 512-8722


## **Camp Murray Military OneSource (MOS)**


[www.militaryonesource.mil](http://www.militaryonesource.mil) 1-800-342-9647

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website: <https://www.mil.wa.gov/family-programs>

\* Update as of 3/24/2022-Submit changes to Marketing