

Sprint's Business Continuity and Disaster Recovery Solutions

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ERT Rental Equipment Program



Perfect for:

- short term needs
- special events
- temporary staffing



Rent handsets or Data Devices

- *Basic phones, Smartphones, Sprint Direct Connect Devices and intrinsically safe (IS) phones, Aircards & Hotspots*



Competitive daily and monthly rates

Including unlimited domestic calling

Emergency Response Hotline

Staffed by Our Dedicated ERT Support Team

(888-639-0020) 24x7x365



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25x14 Program



FREE EQUIPMENT – Disaster Support:

- Qualifying Event - Federal or State Declared Disaster or Incident of National Significance
- Qualifying Agency – Any State and Local **Government** Agencies, Public Education
- Quantity of Units – 25 units per requesting agencies
- Duration of Units – 14 days of free support from the date of declaration and requesters can get more days if ordered before actual declaration
- ✓ Customer pays for shipping even on \$0.00 deployments
- **ERT Go-Kit™ Customers MUST Call their request into the ERT Hotline immediately in order to request free minutes during the above outlined parameters. Failure to do this will result in paying for minutes used. Please note that the Free minutes go into effect once ERT confirms to customer that the free minute period has begun.**

FREE EQUIPMENT – FTX:

- Up to 25 units for up to 3 days at \$0.00*
- 5 business day minimum lead time (no over time will be incurred to support FTX's unless agency is paying for the FTX)
- Infrastructure support (i.e., SatCOLT, COW, BDA) utilizes the published infrastructure prices
- Qualifying Agencies: Any State or Local Gov't Agencies (to include PUBLIC education and GOV'T Hospitals).
- Quantity of Free Units – 25 units per requesting agency
- Duration of Free Units – 3 Days
- ✓ Customer pays for shipping even on \$0.00 deployments
- **Customers on any ERT Go-Kit™ Annual or Monthly Plan MUST Call their request, to use 25 of their ERT Go-Kit™ devices for an FTX, into the ERT Hotline 5 days in advance of the FTX. Failure to do this will result in paying for minutes used.**
- **No more than 2 FREE FTX Requests per agency, per calendar year**

Go-Kit



Communications in a Business Emergency, Disaster, or Event

What is a Go-Kit ??



***IT'S A CUSTOMER OWNED CACHE OF HANDSETS AND/OR DATA DEVICES STORED AT CLIENT LOCATION
DESIGNED TO BE RAPIDLY DEPLOYED IN ANY SITUATION.***

Customizable Kits

*Basic phones, Smart phones, SDC Devices, Tablets, Embedded Laptops,
Intrinsically Safe (IS) , Aircards & Hotspots.*

Programmed & Labeled

Ready for rapid deployment with:

Program contacts

Load applications (e.g. Actsoft, Telenav, Canvas, etc.)

Low monthly cost – pay as you go plan

Emergency Response Hotline

Staffed by Our Dedicated ERT Support Team

(888-639-0020) 24 x 7 x 365



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Benefits of a Go-Kit...



"Always On" status

Designed for Immediate use!

Eliminating the need to contact Sprint to "activate" the device.

Continuity documentation and program management

- Dedicated Phone Numbers & SDC Numbers
Allows for fixed programming and maintenance of call directories
- Pre-established Talk Groups (nets)
- LMR integration via inter operable equipment
- Assignment of static IP addresses, and MDM visibility (e.g. DataLink) for data devices
- Wireless Priority Services (WPS) Capable via www.dhs.gov/wireless-priority-service-wps



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Infrastructure



Communications in a Business Emergency, Disaster, or Event

Infrastructure Satellite Solutions



Professional and Managed Services

(Sprint owned and deployed solutions)

SatCOLT™

- Satellite backhauled Cellular Site on Light Truck
 - Cellular
 - Data

FLY AWAY KIT (VSAT)

- *Mobile Satellite IP Solution*
 - *Data*
 - *Small in building or footprint cellular coverage*



Customer Owned Systems

COPSS

- Customer Owned Portable Satellite Solutions
 - Satellite Data

FSS

- Fixed Satellite Solutions
 - Satellite Data for buildings, vehicles or trailers



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Sprint ERT Update



Communications in a Business Emergency, Disaster, or Event

New Satellite IP Trailer



Capabilities:

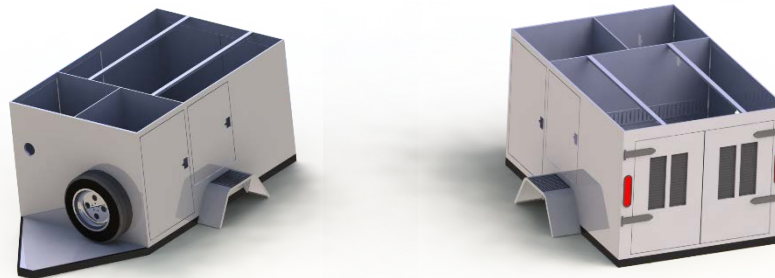
Data

- 20Mbps down; 10Mbps Up
- Dedicated bandwidth
- Unlimited Data use

Trailer

- Power – Generator and solar
- Rack Space – rack for sat. and customer equipment
- Easily access back of equipment rack
- Additional storage space for equipment
- Optional tent and pneumatic mass

Trailer is designed to allow to provide satellite IP, customer radio equipment, redundant power, and space for additional supplies and equipment.



Cellular Drone Solution



<https://www.youtube.com/watch?v= CK1D-gzRGg>

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Hurricanes Harvey and IRMA



Hurricane Harvey

- 4 SatCOLTs - Corpus Christie Area
 - Cellular Coverage
 - 10 Mbps IP solution
- 1 Fly Away Kit -
 - 5 Mbps IP Solution
- 600 Sprint 25/14 devices
 - Corpus Christie and Houston Areas
- Assisted with Restoration of Sprint network towers



Hurricane Irma

- 5 SatCOLTS – Naples, Miami, Key West Area
 - Cellular Coverage
 - 5 and 10 Mbps solutions
- 2 Fly Away Kits
 - 5 Mbps IP Solution
- 800 Sprint 25/14 devices
- Assisted with Restoration of Sprint network towers



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Hurricanes Maria



AT&T, T-Mobile and Sprint working together to fix towers, allowing roaming off each other towers



Shipments of satellite, microwave, spare equipment ready to go

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Engagement Process



Emergency Response Team **24x7x365 ERT Hotline staffed by our Dedicated ERT Support Team**

888.639.0020 (24x7x365)
254.295.2220 (GETS users)
ERTRequests@sprint.com

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