

Advisory Committee In-Person Quarterly Meeting

I. Call to Order

1 Keith Flewelling confirmed quorum and called the meeting to order at 9:01am

II. Roll Call

2 Roll call was taken through Microsoft TEAMS chat.

III. Approval of Previous Meeting Minutes

3 ♦ Advisory Committee Quarterly Meeting July 15, 2021 meeting minutes.

4 [Motion to approve minutes as submitted](#)

5 Motion was made by Tim McKern

Seconded by Carlene Anders

6

All in Favor
Motion Passed

IV. Old Business

7 Adam Wasserman provided an update on the State Office.

[Attachment A]

8 Text-to-911 County Status Map provided

[Attachment B]

9 State Office to provide AC Members and County Coordinators with talking points related to Federal Grant Funding for
10 NextGen911.

VII. SUBCOMMITTEE REPORTS

a. Subcommittee Membership Changes

11 ♦ Subcommittee membership changes were presented to the AC.

[Attachment C]

12 [Motion to approve to membership changes, as submitted](#)

13 Motion made by Richard Kirton

Seconded by Deanna Wells

14

All in Favor
Motion Passed

b. 911 Authorities Subcommittee

15 Per Jason Fritz, nothing to report.

c. 911 Operations Subcommittee / GIS

16 Katy Meyers provided a subcommittee update.

[Attachment A]

17 Katy Meyers presented a GIS Workgroup update.

[Attachment D]

d. Policy Subcommittee

18 Richard Kirton provided a subcommittee report [Attachment A]

e. Training Subcommittee

19 Katrina Rahier, in the absence of Tracey Ollerman, presented a subcommittee report. [Attachment A]

f. Public Education Subcommittee

20 Esther Duncan, in anticipation of her absence, provided a subcommittee update via email. [Attachment E]

g. ESI Net Authority Ad hoc subcommittee

21 Per Ashley Strickland, nothing to report.

VIII. New Business

- 22 ♦ Annual Report writing group to be built soon, as delivery to legislature usually occurs in January.
 - 23 » If interested in volunteering, please send Keith Flewelling an email.
- 24 ♦ AC Chair Position, per the bylaws, must hold an election in even years.
 - 25 » Election to be held at January 2022 meeting.
 - 26 » Nominations to be completed by the last meeting of 2021, which is November 18th. *Nominees must be*
 - 27 *members of the AC.*

XI. For the Good of the Order

- 28 ♦ Keith Flewelling provided the APCO/NENA Governmental Affairs report. [Attachment A]
- 29 ♦ Richard Kirton provided an APCO informational update. [Attachment A]
- 30 ♦ Hails & Farewells
 - 31 » Deb Flewelling is approaching retirement. Her replacement, Jamie Hopin from NORCOM, will be
 - 32 shadowing Deb (who will in turn shadow Jamie). Becomes the 911 Coordinator, for King County, in
 - 33 January.
 - 34 » Wayne Wantland, retiring from Yakima County, introduced Erica McNamara as the new Manager at
 - 35 SunComm.

XIII. Next Quarterly In-Person Meeting

36 The next monthly briefing is scheduled for October 21st at 9am.
37 The next in-person meeting is scheduled for November 18th at 9am.

Meeting adjourned at 9:54am

Report Notes

Key talking points from AC meeting reports:

IV.

Old Business

State office Update RCW Rewrite:

Final draft was submitted to legislature, for January

Biennial Closeout

Compliments to Teresa Lewis on pushing the counties to spend their money; out of the \$10 million, less than \$1k unspent

Trueblood Case

10 counties at 100% compliance with CJTC training [Phase 1].

Phase 2 began July 1st and solely includes King County; however, not exclusive and all are encourage to enroll, as all will eventually be required.

Text-to-911 [see Attachment B]

Goal is to have the entire map green by the end of the calendar year.

Statewide messaging: "Call if you can, text if you can't"

FCC Fee Diversion Task Force

Task Force was divided into 3 separate workgroups.

Final report, from said workgroups, introduced to the FCC on Friday, September 17th.

Said report will then be finalized and submitted to legislature on September 23rd.

Link to attend FCC meeting (Friday, September 17th at 10am) was shared with attendees.



Attachment A

Federal Grant Program

Senator Klobuchar [Minnesota] and Senator Cortez Masto [Nevada] have put forth a bill that would have \$10 billion for NextGen 911.

Historically speaking, we could be looking at a significant amount of money. The Operations Subcommittee has been working on a NextGen 911 strategic plan, ensuring we will be ready, should said bill pass, to utilize it to its maximum capacity.

Encouraged all to reach out to their respective political leaders (or answer their call, should it come) and assure to them the need to move forward with NextGen, statewide as well as nationwide. Please reach out to the State Office, should you need talking points or have further questions.

V. Subcommittee 911 Operations Subcommittee

Reports: *See Attachment D*

Counties have until the October AC Briefing to reach out to Andy Leneweaver and informing of their PSAPs standing on whether they are interested in purchasing the PAD.

Jonathan Brock will send out a poll to determine interest, to provide counties with a more accurate picture of total cost.

Subcommittee to provide a GIS training refresher, during a scheduled AC Briefing; noting that the decisions being asked to be made, all would benefit from a GIS refresher as it relates to NG911, ESInet, and NENAs I3 standard.

Policy Subcommittee

Subcommittee met Wednesday, September 15th, working on the Contract Deliverables for FY- 23. Will start circulating end of October; well before bringing to the AC for a vote.

Training Subcommittee

Working to fill the vacant Vice-Chair position; expect to have someone to vote on at the next AC meeting [November]



Attachment A

VII. Gov. Affairs [APCO/NENA]: Continuing to work with a group of public safety associations, building a coalition to bring joint concerns to legislature, primarily centered around police reform impacts to all of our businesses.

Continuing work on a plan to support the RCW rewrite; will be in support of the State Office, when at the table.

APCO Update APCO Conference has been cancelled, in-person. Working on a few sessions to be held virtually, with a chapter meeting, director's meeting, and awards. Details to follow shortly.

Questions: IV. Old Business

State Office Report:

Wayne Wantland, Yakima County Representative, asked about the status of Smart 911.

Adam Wasserman stated that a pilot test would be run early next year, after which feedback will be collected and presented to the Operations Subcommittee to discuss the possibility of wanting for a statewide service.

Wayne, stated that his county already pays for said service and, although have not used on any "noteworthy" calls, it has been utilized in multiple calls.

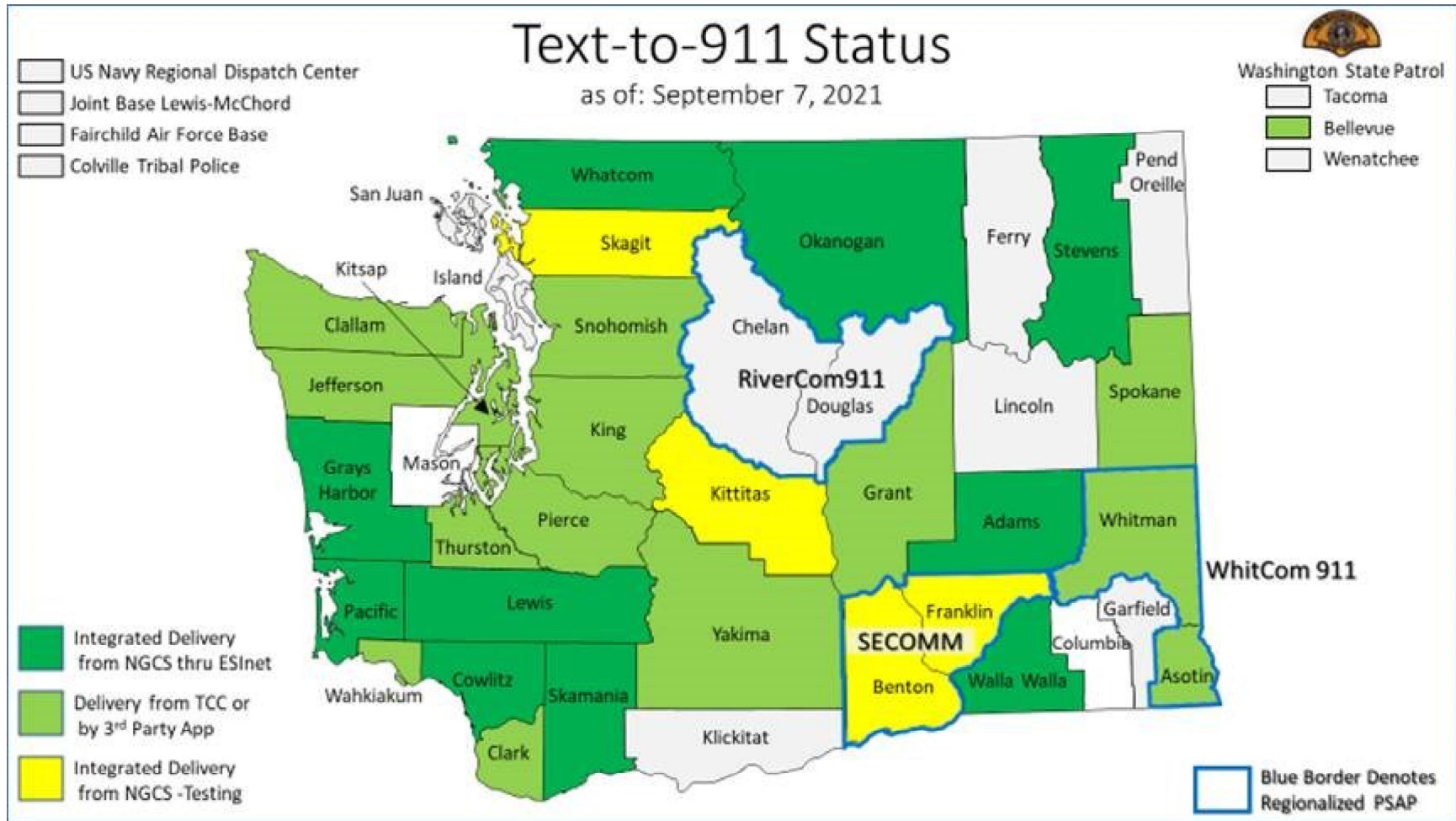
Adam asked Cathy Jones-Gooding to add Wayne's statement to the feedback report; reminding attendees that said pilot test for service is in response to the Travis Alert campaign.

Deanna Wells, Representing Urban Counties West & Cowlitz County, requested some talking points from the state, regarding the \$10 Billion Federal Grant, as she would like to address it at a Board Meeting.

Adam confirmed that the State Office would send talking point to the "entire group."



Attachment B



Membership Changes

Training

- Justin Rasmussen, Whatcom County
 - ✓ Replacing Alysn Everbeck
- Cynthia Holbert, Garfield County
 - ✓ Replacing Tina Meier

Authorities

- Deanna Wells



WA 911 Operations Subcommittee Update

SEPTEMBER 16, 2021



Topics

Attachment D

- PAD Device
- GIS Training
- WA NG911 Plan



WA NG 911 State Plan Update

Attachment D

Mission:

911 professionals and systems provide resilient, efficient, and standards-based emergency communications through innovation and proven strategies

(so that we achieve)

Vision:

Modern and reliable first response to emergency situations



History & Scheduling

Attachment D

- The State's First NG911 plan was adopted July 2012, updated in 2015 and 2018.
- Current plan covers 2022-2025
- Formal Adoptions in January 2022



Purpose

Attachment D

- ❑ The NG911 plan's purpose is to lay out a roadmap toward the next steps for Next Generation of 911 for Washington State.
- ❑ PSAPs and SECO can use this plan to continue to build the foundation and expand NG911 capabilities.
- ❑ This plan will help guide planning, spending and grant awards.
- ❑ Today we are presenting the plan outline for your feedback.
- ❑ The draft document will be available for November's AC meeting for further feedback.



Plan Organization

Attachment D

- ❑ 4 Goals that are result focused
- ❑ Strategies to achieve the goals
 - ❑ Not a directive on how to complete the strategies.
- ❑ If adopted, the strategies will need to be assigned to appropriate groups to investigate solutions, make recommendations, and possibly to implement or give guidance to implementation.



Primary Goals

Attachment D

- ❑ All 911 Calls that have successfully entered the SoW ESInet are answered & handled effectively
- ❑ Minimize 911 Transfers
- ❑ State and PSAPs are prepared for Next Generation Technologies
- ❑ Improve Efficiencies



All 911 Calls Are Answered & Handled - Strategies

Attachment D

- COOP plans for all PSAPs with identified back-up centers
- All PSAP Policy Routing Rules pass quality assurance review
- Back up PSAPs' radio systems are interconnected
- Back up PSAPs' CAD systems are connected for incident data delivery
- CAD systems allow calls for service to be entered with verified addresses within their back-up PSAP's jurisdiction



Minimize 911 Transfers - Strategies Attachment D

- ECRF implemented statewide
- Carriers deliver precise location of the device whenever available
- Route incoming wireless 911 calls on the ESInet using secondary provider of device location data



State and PSAPs are prepared for NG technologies - Strategies

Attachment D

- Governance
 - RCW and WAC Updates to allow for more ESInet use
 - Updated policies with clear and manageable requirements for GIS dataset validation and reliability
 - Adopt Data Stewardship Document
- New Incoming 911 Call and Data Types
 - Text to 911 statewide
 - Real Time Text statewide
 - Video & image 911 triage centers



State and PSAPs are prepared for NG technologies - Strategies

Attachment D

- Telecommunicator
 - Professional Classification
 - Position Certification
 - Health and Wellness
 - Recruitment & Retention



Improve Efficiencies - Strategies

Attachment D

- End of Dual MSAG maintenance requirement via ALI 6.0 transition
- Automated alarm call data delivery to PSAPs
- GIS data sharing (GIS)
 - All PSAPs and supporting functional elements have access to statewide GIS dataset
 - Call handling equipment updated to accept PIDF-LO and display usable location information



Improve Efficiencies - Strategies

Attachment D

- Emergency Incident Data Sharing
 - Pilot project with PSAPs to share emergency incident data following the EIDO conveyance standard
- Statewide ALI Format
 - Single ALI Format statewide that includes Z-Axis
 - Update to call handling equipment to accept and map data
 - Update to CAD systems to accept and map this data
 - Update to recording systems to accept and save this data



Communication

Attachment D

- Workgroup meets weekly on Thursday at 1500
- September – Report out and seek feedback from Advisory Committee
- October 2021 – Report out to 911 Operations Subcommittee
- November 2021– Report out to Advisory Committee with draft document, seek feedback
- January 2022 – Approval and recommendation by Advisory Committee for SECO to adopt the updated plan



Future Planning

Attachment D

- How and who is responsible to track progress of the adopted goals and strategies?
- This updated NG911 Plan will cover 2022 – 2025
- Next update process will begin in 2025 for adoption in 2026



Questions, feedback or
other ideas?

Katy Myers – kmyers@norcom.org



Kowalski, Nicci (MIL)

From: Duncan, Esther <e.duncan@bces.wa.gov>
Sent: Wednesday, September 15, 2021 4:12 PM
To: Kowalski, Nicci (MIL); Richard Kirton
Subject: RE: Subcommittee Updates

External Email

Nicci,

I will unfortunately not be able to attend the meeting tomorrow. For the Pub Ed Subcommittee, there are no significant updates.

Our next meeting, we will be in October where we will be setting our goals for next year and our meeting dates for next year.

Thank you.



Esther Duncan
Emergency Communication Supervisor
625 Swift Blvd, MS-36 | Richland, WA 99352
(509) 628-2616

From: Kowalski, Nicci (MIL) <Nicci.Kowalski@mil.wa.gov>
Sent: Friday, September 10, 2021 15:04
To: Richard Kirton <rkirton@kitsap911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Myers, Katy <kmyers@norcom.org>; Ollerman, Tracey <t.ollerman@bces.wa.gov>; Duncan, Esther <e.duncan@bces.wa.gov>; Ashley Strickland <ashley_strickland@co.columbia.wa.us>
Subject: Subcommittee Updates

This sender is trusted.

Good Afternoon,
I am sending out the September meeting agenda next Tuesday.
Please let me know, by COB on Monday, of any "topics of discussion" or handouts that need to be included with the agenda.
Feel free to reach out with any questions.
Have a wonderful weekend.

Nicci Kowalski

Administrative Assistant III
SECO ♦ EMD ♦ WA. Military Dept.
mil.wa.gov/e911

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