

ESF 6: Mass Care, Emergency Assistance, Temporary Housing, and Human Services

Coordinating Agency:

Washington State Department of Social and Health Services

Primary Agencies:

Washington Military Department – Emergency Management Division
American Red Cross

Support Agencies:

Department of Early Learning
Department of Ecology - Washington Conservation Corps
Department of Enterprise Services
Department of Health
Health Care Authority
Office of the Superintendent of Public Instruction
Northwest Tribal Emergency Management Council
The Salvation Army
Office of Financial Management - Serve Washington Citizen Corps Program
Washington State Department of Agriculture
Washington State Department of Commerce
Washington Voluntary Organizations Active in Disasters

I. Introduction

A. Purpose:

Emergency Support Function (ESF) #6 – Mass Care, Emergency Assistance, Temporary Housing, and Human Services coordinates and provides life-sustaining resources, essential services, and statutorily required programs when the needs of disaster survivors exceed the local (county or tribal) government capabilities.

B. Scope:

This ESF reflects the actual combined capabilities of agencies and organizations that cooperate at the state level to bring all available resources to provide life-sustaining support to individuals and households who survive emergencies and disasters.

State agencies and other organizations work together to provide mass care, emergency assistance, temporary housing, and human services to support the delivery of life-sustaining assistance to emergency and disaster survivors.

This ESF follows the federal level ESF #6, updated May 2013, and every attempt has been made to align vertically with it.

The four primary functions of ESF #6 are:

- Mass Care: Congregate sheltering, feeding, distribution of emergency supplies, and reunification of children with their parent(s) or legal guardians and adults with their families.
- Emergency Assistance: Coordination of voluntary organizations and unsolicited donations and management of unaffiliated volunteers; essential community relief services; non-congregate and transitional sheltering; support to individuals who may require additional assistance in congregate facilities; support to mass evacuations; and support for the care of service animals and household pets.
- Temporary Housing: Temporary housing options may include rental, repair and loan assistance; replacement or construction; referrals; identification and provision of accessible housing; and access to other temporary housing assistance resources.
- Human Services: Certain programs are available only under a major federal Disaster Declaration or Individual Assistance Declaration to help survivors address unmet disaster-caused needs and non-housing losses through loans or grants; disaster supplemental nutrition assistance; crisis counseling; disaster unemployment; and disaster legal services. Other state and federal human services programs may benefit survivors, such as child care, Temporary Assistance to Needy Families, housing vouchers, etc.

II. Situations and Assumptions

A. Situations:

Emergencies and disasters may displace people, service animals and their pets from their homes necessitating the rapid delivery of ESF #6 services, especially sheltering and feeding.

The ability of Washington State jurisdictions to meet the mass care needs of their residents varies from one county and tribe to the next. Some have considerable resources and staffing to meet immediate needs and may not require state level support. Others are likely to need additional support very quickly.

Emergencies and disasters may disproportionately impact people who are poor, have limited English proficiency, are aged or disabled because they are less likely to have natural supports in their communities upon which they may rely for assistance and are dependent on government services for help.

This plan is not intended to address catastrophic incidents. A state level ESF #6 response to catastrophic incidents may not be activated for days or weeks, and would follow and support the response of the Department of Defense and Department of Homeland Security agencies.

B. Assumptions:

State level ESF #6 planning is based on a disaster scenario in which a county or tribe is responding and local resources are insufficient to meet life-supporting human needs.

The state is not a shelter provider and does not have public facilities identified for use as shelters operations. Such facilities may be identified, leased, and supplied by the Department of Enterprise Services after a request from one or more overwhelmed jurisdictions.

The state does not stockpile food or water for emergencies. However, government commodities may be released under authorization by the U.S. Department of Agriculture when a federal disaster declaration is in place to meet the immediate needs of survivors.

Non-governmental organizations deploy in accordance with their individual missions to the extent of their capabilities to meet the mass care needs of survivors.

The Coordinating Agency for ESF #6 receives no funding to support planning or response actions. Consequently, it must be understood that all staffing is allocated against higher priority agency level planning and response actions, even during state level activations.

III. Concept of Operations

A. General:

Activation: When the Washington State Emergency Operations Center (SEOC) Disaster Manager determines that a state level ESF #6 response is needed, a notification is sent to the single position at the Department of Social and Health Services currently identified to coordinate ESF #6 and to the American Red Cross (Red Cross) government liaison. These positions respond to the SEOC Operations Section Chief as soon as notice is received.

The ESF #6 Coordinating Agency contacts all primary and support agencies with notification of ESF 6 activation, information specific to the incident. As part of the initial notification to support agencies, the Coordinating Agency provides an initial briefing of the situation as it pertains to mass care and immediate action requests, as indicated.

Direction: The ESF #6 Coordinating Agency at the SEOC coordinates actions with the Operations Section Chief, following the incident command system. The government lead for ESF #6 coordinates closely with the American Red Cross liaison assigned to the ESF #6 desk. All staff arrivals, departures, resource requests, situation reports and other required reports, significant events, and essential elements of information are logged into WebEOC.

Coordination: The ESF #6 Coordinating Agency merges into the SEOC operational rhythm for the coordination of activation by all supporting agencies and organizations. The operational rhythm is flexible and subject to adjustment based on the SEOC schedule. Coordination is achieved through direct communication with partners and stakeholders, email, and scheduled conference calls.

Deployment: In certain instances, the ESF #6 lead may determine it is beneficial to deploy staffing resources to the location(s) impacted by the disaster. All deployments are coordinated in advance with the SEOC Operations Section Chief and Logistics Section Chief.

Task forces: The response to major disasters in other parts of the country in recent years has been conducted in part through the employment of effective task forces for feeding and sheltering. The ESF #6 lead, in coordination with the Red Cross liaison, determines when a task force may be beneficial to meet the sheltering and feeding needs. The ESF #6 lead may also designate additional task forces to meet the needs of children or other specific demands.

Shelter and Feeding Support Coordination: The Red Cross maintains memoranda of understanding with hundreds of accessible venues across the state for use during disasters as shelters. The Red Cross will work with these resources to identify facilities that are adequate to meet the immediate and short-term shelter needs of disaster displaced populations. Once the shelter is stood up, the Red Cross provides dormitory services including cots, blankets, food, water, psychological first aid, medical triage, and case work. The Red Cross services are provided to the extent of their resource capabilities at the time of the disaster, which may be limited due to other responses already underway or other factors.

The Red Cross liaison in the SEOC, working with the ESF #6 lead, may submit resource requests for government support of shelter and feeding operations. Such support may include but is not limited to: additional food, water or related supplies; durable or consumable medical equipment or supplies; wheelchair ramps; child care services; personal assistance services; portable toilets and showers; laundry equipment; security services; and so forth. Requests for this support are submitted by the Red Cross liaison or ESF #6 lead through the Resource Tracker module in WebEOC.

B. ADMINISTRATION

Cost Accounting and Cost Recovery: The SEOC Finance and Administration Section

is responsible for authorizing any costs related to ESF #6 and all related cost recovery that may be available under the Stafford Act during federally declared disasters.

Any government purchase for ESF #6 related goods or services must be coordinated through and approved by the Finance and Administration Section Chief unless the ESF #6 lead is given spending authority. Specifically, DSHS does not have ESF #6 spending authority and no employee of DSHS acting on behalf of ESF #6 at the SEOC may authorize expenditures at any level without delegated authority.

All costs, including staff time, must be appropriately documented on forms stipulated by the Finance and Administration Section.

C. RELATIONSHIP TO THE WHOLE COMMUNITY

ESF #6 partner agencies and organizations reflect the population of Washington in full spectrum. ESF #6 is supported by multiple state agencies and non-governmental agencies, many of which have specific missions to serve or advocate on behalf of children, the elderly, people who live in poverty, people who are institutionalized, who are disabled, have Limited English Proficiency, and others with access and functional needs.

Many of the state agencies that support ESF #6 engage a wide range of stakeholders in program development and service delivery operations, in accordance with and within the limitations of their respective enabling legal authorities, missions and funding sources.

ESF #6 partner agencies routinely engage many other organizations in their day to day missions, including: community councils; Voluntary Organizations Active in Disasters; faith-based organizations; community leaders; disability services; private business; home care services; medical suppliers; advocacy groups; the media; transportation providers; and many others.

This ESF communicates with the Whole Community as needed during emergency response and disaster recovery operations. The Whole Community includes populations with individuals with disabilities and Access and Functional Needs (AFN). Any agency or organization that receives federal funding is required to have a plan or policy for addressing the needs of individuals with Limited English Proficiency (LEP), pursuant to Title VI, the Civil Rights Act. The Washington State Emergency Management Division and this ESF expects all agencies and organizations to comply with federal law. For more information on how each agency or organization complies with federal law, please contact the individual agency or organization.

D. ORGANIZATION

ESF #6 is a cooperative affiliation of many state agencies and non-governmental organizations, primarily those that are identified in this plan. State employees at the ESF #6 desk at the State Emergency Operations Center (SEOC) work closely with the

Red Cross, The Salvation Army, and other non-governmental organizations to anticipate, identify, and respond to the mass care needs of survivors.

IV. ESF Roles and the Core Capabilities

The following Table provides an overview of the response core capabilities of Planning and Operational Coordination supported by ESF #6 and the related response actions. These Core Capabilities and ESF roles are compiled from the National ESF 6 Mass Care, Emergency Assistance, Temporary Housing and Human Services Annex dated May 2013.

Core Capability	ESF #6 – Mass Care, Emergency Assistance, Temporary Housing, and Human Services
Mass Care Services	<ul style="list-style-type: none"> • Sheltering: Provides life-sustaining services in safe, sanitary, and secure facilities to individuals and households displaced by disasters. • Feeding: Provides feeding services at fixed and mobile sites. • Distribution of Emergency Supplies: Acquire and deliver supplies to meet the urgent needs of disaster survivors. Support may include transportation, warehousing, equipment, technical assistance, and other mission critical materials or services.
Mass Care (Emergency Assistance)	<ul style="list-style-type: none"> • Voluntary Agency Coordination: Facilitates the coordination of non-governmental organizations (NGOs), places of worship, and the private sector to organize and integrate resources and services into the response and prevent duplication of effort. • Essential Community Relief Services: Coordinates childcare; emotional support and spiritual care and counseling; available financial assistance; debris removal from disaster survivor residences; sandbagging; muck out; tear-out; chainsaw work; and other available essential services. • Services for Animals and Household Pets: Coordinates and provides care and services for service animals and household pets including rescue, transportation, sheltering and feeding, and reunification.
Mass Care (Short-Term Housing)	<ul style="list-style-type: none"> • Rental Assistance: Provides financial assistance to eligible disaster survivors for housing rental or assistance with utilities. • Repair Assistance: Provides financial assistance to homeowners for repair of primary residence. • Temporary Roof Repair: Quick repairs to damaged roofs on private homes that allow residents to return to and remain in their own homes while making permanent repairs. • Temporary Accommodations: This may include short term stays in hotels or motels.

Core Capability	ESF #6 – Mass Care, Emergency Assistance, Temporary Housing, and Human Services
Mass Care (Human Services)	<p>The following programs may be initiated under Stafford Act authority:</p> <ul style="list-style-type: none"> • Crisis Counseling: Provides short-term crisis counseling services to help relieve grieving, stress, or mental health problems caused or aggravated by the disaster or its aftermath. • Disaster Case Management: Provides a time-limited partnership between a case manager and disaster survivor to develop and carry out a Disaster Recovery Plan.
Mass Care (Feeding)	<ul style="list-style-type: none"> • Supplemental Nutrition Assistance: Provides eligible households with supplemental nutrition assistance through established programs when income is lost due to a federally declared disaster.
Public Health and Medical Services – ESF #8	<ul style="list-style-type: none"> • Supports local sheltering operations for individuals with sub-acute medical conditions. • Coordinates with core capability service providers to ensure that ESF #6 service delivery locations are appropriately provisioned and operated in a manner that is safe, sanitary and secure. • Gathers, assesses, prioritizes, and communicates relevant public health and medical needs information to survivors in facilities where mass care services are provided. • Coordinates disaster behavioral health services as needed. • Communicates plans, requirements, and strategies to partners and core capability service providers. • Utilizes appropriately state certified foreign language interpreters and translators to convey messages to the public. • Acquires and manages resources, supplies, and services.

V. ESF 6 Agency Actions Aligned to the Core Capabilities

The agencies and organizations identified in the following tables provide services and resources in accordance with their individual missions, legal authorities, plans and capabilities in coordination with the ESF #6 Coordinating Agency at the State Emergency Operations Center. These actions are crosswalked to the core capabilities they serve:

Coordinating Agency	Actions	Core Capabilities
<p>Department of Social & Health Services (DSHS)</p>	<p>Human Services The primary mission of DSHS during an emergency or disaster response is to continue its mission essential functions and services to eligible individuals and households impacted by the disaster. Additionally, DSHS may assist the disaster response through the following actions:</p> <ul style="list-style-type: none"> • Supports overall coordination of ESF #6 services within existing resources and agency priorities. • Deploys Mobile Community Services Office(s) to the disaster impacted location to facilitate delivery of DSHS services. • Provides certified foreign language interpreters and translators to support delivery of DSHS services. <p>Stafford Act Authority: Administers the Disaster Supplemental Nutrition Assistance Program in accordance with state plan approved by the USDA.</p> <ul style="list-style-type: none"> • Participates in any state or federal task force to address the immediate needs of children. • Provides subject matter expertise, consultation and technical assistance to ESF #6 partners. • Under a federal Individual Assistance Declaration, administers the Disaster Supplemental Nutrition Assistance Program (D-SNAP) in accordance with its agreement with the United States Department of Agriculture. • Under a federal Individual Assistance Declaration, administers the Crisis Counseling Assistance Program grant, if requested by a county or tribe. • Coordinates the development of relevant Memoranda of Understanding and similar agreements necessary to effect the ESF #6 response. 	<p>Mass Care Services</p> <p>Logistics & Supply Chain Management</p> <p>Health & Social Services</p>

Primary Agencies	Actions	Core Capabilities
<p>Washington Military Department – Emergency Management Division (EMD)</p>	<ul style="list-style-type: none"> • Administers the mission request and tracking system. • Coordinates the transition to recovery bridging the ESF #6 and ESF #14 actions, including Individual Assistance programs, where authorized. • Administers the Individual Assistance and Other Needs Assistance Programs, with the exception of the Crisis Counseling Program and the Disaster Supplemental Nutrition Assistance Program, when authorized under a major disaster declaration. (See ESF #14 Plan.) 	<p>Logistics & Supply Chain Management</p>
<p>American Red Cross</p>	<p>The Red Cross responds to disasters by providing free shelter, food, health and mental health services to help families and communities get back on their feet. The Red Cross works in partnership with government agencies and other organizations that provide services to disaster survivors. The Red Cross provides trained staff and volunteers that provide some or all of the following services:</p> <ul style="list-style-type: none"> • Food, Shelter and Emergency Supplies: During a disaster, the Red Cross’s first priority is to ensure that people have a safe place to stay, food, and emergency supplies. Red Cross works with government and community partners to open shelters where residents will find comfort with a hot meal, recovery information, and a place to rest. The Red Cross mobilizes emergency response vehicles from which disaster workers distribute food, water, and essential clean-up items that might not be immediately available in the community. • Welfare Information: Disasters often disrupt regular communication channels and can separate families. Through the Red Cross’ nationwide network of chapters, family members may request welfare information regarding their loved ones. The Red Cross “Safe and Well” web site enables people within a disaster area to let their families and friends outside of the affected region know that they are alright. Clients register on Safe and well at www.redcross.org/safeandwell . During large- 	<p>Mass Care Services</p> <p>Logistics & Supply Chain Management</p> <p>Health & Social Services</p>

	scale disasters, individuals without internet access can call 1-800-RED-CROSS to register.	
Primary Agencies	Actions	Core Capabilities
American Red Cross, cont'd.	<ul style="list-style-type: none"> Client Casework and Recovery Planning and Assistance: Red Cross provides individual client services through casework for people with disaster-related needs, with particular attention to those who have experienced significant damage or loss of their homes. The caseworker assesses the client's immediate needs, and connects the client with services, which may include referrals to local resources and/or financial assistance to meet those needs. Casework engages the client in a brief planning process which can help identify action steps for the client to follow in the first few days or weeks after a disaster. Red Cross caseworkers protect client confidentiality and work closely with other organizations and groups to ensure clients have access to all available resources. Disaster Health and Mental Health Services: After a disaster, survivors may experience physical and mental health needs. The Red Cross deploys licensed health and mental health professionals who are trained and equipped to provide assistance at the time of a disaster. Disaster health services professionals can provide emergency first aid and medical assessment, triage and replacement of emergency medications, financial assistance or referrals to community partners. Disaster mental health professionals provide mental health assessments, crisis intervention and a sympathetic ear to those in need. 	Mass Care Services Logistics & Supply Chain Management Health & Social Services

Support Agencies	Actions	Core Capabilities
Department of Early Learning (DEL)	<ul style="list-style-type: none"> • Coordinates the provision of child care for disaster survivors with licensed child care facilities. • Participates in any state or federal task force to address the immediate needs of children. 	Health & Social Services
Washington State Department of Commerce	<ul style="list-style-type: none"> • Coordinates the State Led Housing Task Force to provide a process for addressing short-term housing needs of disaster survivors. • Coordinates and supports short-term housing efforts with Washington Voluntary Organizations Active in Disasters and other community partners. • Works with Community Action Councils (CAC) to make sure they have flexibility to use their funds to provide services to survivors such as job counseling, Community Service Block Grant, housing and emergency assistance. (Note: CACs ultimately decide how to allocate their funds, not the state.) • Administer a state-wide affordable housing database. • Identify affordable housing options in and the affected jurisdiction(s); work with local jurisdiction(s) to effectively use currently appropriated housing related funding to assist survivors; work with all local, state and federal government housing partners to identify temporary housing assistance resources. 	Short Term Housing Logistics & Supply Chain Management
Department of Ecology – Washington Conservation Corps	<p>Provides teams of trained AmeriCorps members to carry out a wide range of response support actions emphasizing disadvantaged communities and residents with disabilities and others with access or functional needs, including:</p> <ul style="list-style-type: none"> • Volunteer Reception Center operations and volunteer management. • Canvassing and information distribution for state response actions. • Sheltering and feeding support and distribution of water, food, ice, and emergency supplies. 	Mass Care Services

	<ul style="list-style-type: none"> • Sandbagging, muck out, tear-out, and chainsaw work. • Debris removal from disaster survivor residences. 	
Support Agencies	Actions	Core Capabilities
Department of Enterprise Services (DES)	<ul style="list-style-type: none"> • Provides resource support for ESF #6 requirements, as authorized to meet the needs of the affected population. • Activates and manages the state Voluntary Donations Management Plan with the Seventh Day Adventists. 	Logistics & Supply Chain Management
Department of Health (DOH)	<p>Public Health and Medical Services ESF #8</p> <ul style="list-style-type: none"> • Provides technical assistance for shelter operations related to food, vectors, water supply, health inspection, and waste disposal. • Assists in the provision of medical supplies and services, including consumable medical supplies and durable medical equipment. • Coordinates emergency medical care in shelters as needed at the request of affected county or tribe. • Provides technical expertise related to the assessment of health and medical needs of shelter occupants. • Participate in any state or federal task force to address the immediate needs of children. • Coordinates the disaster behavioral health response under ESF #8. • Administers the Women Infants and Children program. 	Public Health & Medical Services
Health Care Authority	<ul style="list-style-type: none"> • Serves as a resource for coordinating accessible transportation through the Medicaid Transportation Brokerage Services providers. • Serves as a resource for non-English language translation and interpretation contracts. 	<p>Critical Transportation</p> <p>Mass Care Services</p>

Support Agencies	Actions	Core Capabilities
<p>Office of the Superintendent of Public Instruction</p>	<ul style="list-style-type: none"> • Provides for the sheltering, feeding, safety and security of children in school at the time of the disaster. • Supports reunifying children with their families. • Participates in any state or federal task force to address the immediate needs of children. • Assists in identifying and securing supplies of food, including U.S. Department of Agriculture Foods in school inventories to supplement those in the disaster area. 	<p>Mass Care Services</p>
<p>Northwest Tribal Emergency Management Council</p>	<p>The Northwest Tribal Emergency Management Council (NWTEMC) is a not for profit Tribal Organization comprised of Tribal Nations whose membership is made up of representatives delegated by Tribal Resolution by their respective Tribes to actively engage in Homeland Security and Emergency Management efforts. The NWTEMC is composed of and serves tribes in Washington, Oregon, Idaho and Alaska for the purposes of sharing information, best practices and providing solidarity in dealing with Homeland Security, Emergency Management, and Public Health issues as they pertain to Native Nations.</p> <ul style="list-style-type: none"> • All ESF #6 partners recognize the Sovereignty of Native Nations. • The NWTEMC may support the state ESF #6 response by providing culturally competent and expert level consultation and technical assistance to state agencies involved in the mass care response. • NWTEMC may be consulted for any emergency or disaster that impacts a tribe in Washington State as it pertains to matters under ESF #6, as described in this plan. • Ongoing response actions in request to any tribe’s support request are closely coordinated with the affected tribe(s) duly authorized representative. 	<p>Emergency Assistance</p>

Supporting Agencies	Actions	Core Capabilities
<p>Office of Financial Management - Serve Washington Citizen Corps Program</p>	<p>Connects teams of trained volunteers and/or AmeriCorps members to carry out a wide range of response support actions emphasizing disadvantaged communities and residents with disabilities and others with access or functional needs, including:</p> <ul style="list-style-type: none"> • Canvassing and information distribution for state response actions. • Sheltering and feeding support and distribution of water, food, ice, and emergency supplies. 	<p>Mass Care Services</p>
<p>The Salvation Army</p>	<p>Provides relief services to communities impacted by both natural and man-made disasters until the service is no longer needed by the community. When initiating a disaster relief operation, the first aim is to meet the basic needs of those who have been affected, both survivors and first responders. In support of an ESF #6 response, The Salvation Army:</p> <ul style="list-style-type: none"> • Provides Disaster Case Management services. • Maintains a fleet of emergency response vehicles, including mobile canteen and kitchen units. • Operates warehouse facilities, stockpiles food, water, and medical supplies. • Provides food/hydration services to disaster victims at communal feeding sites or from a mobile unit. • May provide or support sheltering operations in a facility identified by the state. • Distributes cleanup supplies such as mops, brooms, buckets, shovels, detergents, and tarps. • Supports emergency communications through The Salvation Army Team Emergency Radio Network. • Provides spiritual comfort and emotional support upon request to survivors and emergency workers coping with the stress of a disaster. 	<p>Mass Care Services</p> <p>Health & Social Services</p> <p>Logistics & Supply Chain Management</p>

Supporting Agencies	Actions	Core Capabilities
<p>Washington State Department of Agriculture (WSDA)</p>	<p>Food and Nutrition Service</p> <ul style="list-style-type: none"> • Non-Stafford Act Authority: Locate and secure supplies of food, including U.S. Department of Agriculture (USDA) Foods to supplement those in the disaster area. • Stafford Act Authority (Sec. 412 and 413): Provides disaster food assistance in accordance with ESF #11 that includes USDA foods, infant formula, and infant food for emergencies and major disasters. <p>Animal Health Services</p> <ul style="list-style-type: none"> • Identifies qualified veterinary medical personnel for incident impacted service animals and household pets. • Facilitates multi-agency coordination with NGOs for response for service animals and household pets. 	<p>Mass Care Services</p>
<p>Washington Voluntary Organizations Active in Disasters (WAVOAD)</p>	<p>The purpose of WAVOAD is to bring together voluntary organizations http://www.wavoad.org/cms/membership that foster more effective service to people affected by disaster through cooperation, coordination, communication, and collaboration.</p> <ul style="list-style-type: none"> • Members of WAVOAD form a coalition of nonprofit organizations that respond to disasters as part of their overall mission. • WAVOAD consists of organizations active in disaster response throughout the State of Washington. • The role of WAVOAD is to bring organizations together and enable them to understand each other and work together during times of disaster preparedness, response, relief, and recovery to ensure a coordinated response and limit the likelihood of duplication of effort. 	<p>Mass Care Services</p> <p>Logistics and Supply Chain Management</p>

VI. Resource Requirements

This plan reflects actual existing capabilities and vertically aligns with the FEMA *Emergency Support Function #6 – Mass Care, Emergency Assistance, Temporary Housing, and Human Services Annex, May 2013*, to the extent feasible. Certain elements identified in the federal ESF #6 Annex are not included in this plan because no reliable capability exists to deliver those services without support from other states through the Emergency Management Assistance Compact, FEMA, and/or Department of Health and Human Services.

The state relies almost entirely on voluntary organizations, particularly the American Red Cross, for direct response to the human needs of survivors. These organizations have their own missions, charters, bylaws, and procedures; they deploy independently and are not legally obligated to coordinate, much less report to, the state. As such, good working relationships between the state and these organizations is critical to a successful response.

The state needs a full-time, funded mass care coordinator with appropriately delegated authority and mission assignment for ESF #6 in order to address a minimum level of planning and preparation, as well as response duties. This is recommended in the [National Mass Care Strategy](#).

A trained cadre of state ESF #6 responders is needed for adequate response coordination. The state needs at least 21 additional staff who are cross-trained to fill a variety of positions in order to staff a major, prolonged disaster response. The following staffing requirements are necessary for a well-coordinated response to a major disaster:

- 3 additional staff are needed to fill the ESF #6 coordinator role;
- 12 staff to facilitate various task forces such as feeding, sheltering, functional needs support, transportation support, etc., and
- 6 staff to assume administrative support duties.

The minimum requirements given above do not contemplate a catastrophic incident, such as a Cascadia Subduction Zone earthquake.

Without the resources outlined above, the state can expect that ESF #6 will experience staffing shortfalls and critical performance failures at a time when mass care assistance is needed most.

VII. Policies, References and Support Plans

Relevant portions of the following policies, references and support plans may be applicable under this plan, including:

- Centennial Accord Between the Federally Recognized Indian Tribes of Washington State and the State of Washington
- Chapter [43.20](#) RCW State board of health
- Chapter [43.20A](#) RCW Department of social and health services
- Chapter [43.215](#) RCW Department of early learning
- Chapter [43.220](#) RCW Washington conservation corps
- Chapter 43.31 RCW Department of commerce
- Executive Order 04-05 Washington State Independent Living Council
- Agreement Between the US Department of Agriculture and the Department of Social and Health Services for the Administration of the Supplemental Nutrition Assistance Program
- [ESF #8](#) Health and Medical Plan
- [ESF #11](#) Food and Agriculture Plan
- [*National Mass Care Strategy: A Roadmap for the National Mass Care Service Delivery System,*](#)
- [*National \[ESF 6\]\(#\) Mass Care, Emergency Assistance, Temporary Housing and Human Services Annex, May 2013*](#)