

## Advisory Committee In-Person Quarterly Meeting

### I. Call to Order

1 Keith Flewelling confirmed quorum and called the meeting to order at 9:05am

### II. Roll Call

2 Roll call was taken via chat box and email.

### III. Approval of Previous Meeting Minutes

3 ♦ Advisory Committee Quarterly Meeting January 21, 2020 meeting minutes.

4 Motion to approve minutes as submitted

5 Motion was made by Stacie Huibregtse

Seconded by Carlene Anders

All in Favor  
Motion Passed

### IV. E911 State Office Updates

7 Adam Wasserman provided the E911 State Office update.

[Attachment A: Section 1]

## V. SUBCOMMITTEE REPORTS

### a. Subcommittee Membership Changes

8 ♦ Meeting Secretary presented a list of the requested changes to Subcommittee Membership.

[Attachment B]

9 Motion to approve the membership changes, as submitted

10 Motion made by Richard Kirton

Seconded by Stacie Huibregtse

All in Favor  
Motion Passed

12 Motion to approve verbal correction to Public Education Ferry County Rep

13 Motion made by Richard Kirton

Seconded by Stacie Huibregtse

All in Favor  
Motion Passed

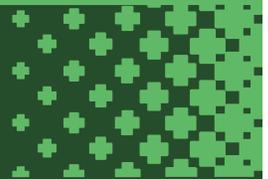




# ATTACHMENT A



## **AC MEETING REPORTS**



## 1. E911 State Office Updates - Adam Wasserman

IV.

### 911 Staff Report / EMPS2 Positions:

- ① Suzie Bloom has joined the training team and will be assisting Katrina Rahier.

### Budget Bills:

- ① Watching the House & Senate Budget bills closely.

### FCC:

- ① Issued a notice on proposed rulemaking, regarding 911 Diversion; will share more information as it is received.
  - ➔ Initiating the “Stop 911 Fee Diversion Now Strike Force.”
    - ➔ Looking at the best ways to eliminate fee diversion in 911.
    - ➔ Cathy Jones-Gooding’s name has been submitted; eager for her to be chosen.

### Legislature:

- ① LIFT America Act; includes \$15 million for Nextgen 911.
  - ➔ “Overly prescriptive restrictions on the commonly accepted standards, which may risk some technical specification maintained by NENA.
  - ➔ There is also an ask for a National Advisory Board, for NextGen-911; not really needed.
  - ➔ Looking for a National NG911 Security operation center; might possibly undermine the local governance of NG911
- ① HB 1477 [Implementing the national 988 system to enhance and expand behavioral health crisis response and suicide prevention services.]
  - ➔ Passed the House
  - ➔ Working with DOH and HCA and the Governor's Office, and the bill sponsors to ensure that we're ready to hit the ground running when the bill is signed.
  - ➔ Bill contains verbiage stating that DOH must collaborate with 911.
  - ➔ 911 has designated positions on the Implementation Team and on the Crisis Response Improvement Strategy Committee.
  - ➔ Washington state looks to really improve the entire Crisis Response System

### Challenges:

- ① DOH is trying to get an estimate of what call volume they could expect at 988, because it goes beyond suicide hotline
- ② Identifying a true definition of “crisis.”
- ③ Identifying what % of calls to 911 would qualify as a crisis that does not “require” local PD, EMS, or Fire.
- ④ Identifying what % of 988 calls qualify as “Emergency” that required local PD, EMS, or Fire.
- ⑤ The bill includes an Excise Tax as the funding mechanism, similar to the 911 excise tax, creating the burden of whether the state can afford all included.

## 2. Subcommittee Reports:

V

### a. 911 Operations Subcommittee [Katy Myers]

- ① Has moved to a monthly meeting format.
- ② Two major projects:
  - Asking the state to allow the next gen core services website to make that available to all over the counties and PSAPs in order to do your routing for changing to your backup center or alternate routing that you want to have happen; eliminating a need for those PSAPs to call the NOC in order to get that done. More too come next month.
  - Learning about geospatial routing; what it is going to take, what are some of the limitations to it, and discover what that looks like for the counties and state.
    - Kittitas who has agreed to do a pilot of geospatial routing, beginning next Monday, the 22<sup>nd</sup>. The pilot will last for about a month, after which they will report back out.
    - Steve Walsh will be contacting the counties that haven't yet provided an approval to share their policy routing rules with the other PSAPs and counties.
      - ① Started this process around two years ago.
      - ② Allows the state to publish those rules through the SharePoint site to other coordinators.
      - ③ Will include your rules regarding your designated backup (where your calls will go) should you need to evacuate. This will also ensure that you are informed when you are another's designated backup and can expect said calls.
        - ⇒ Will then do quality checks on the rules currently in place.

### b. Training Subcommittee [Tracey Ollerman]

- ① Involved in the TERT workgroup, which will be presenting at the next APCO chapter meeting.

## 3. For the Good of the Order

VII

### a. APCO/NENA Governmental Affairs

Public & Governmental Affairs Subcommittee will be meeting on March 24<sup>th</sup>. Will be creating an action

### b. APCO Informational Report

The Spring Forum is well underway; 3.5 events remaining.

Class next week regarding radio system maintenance.

March 30<sup>th</sup> class regarding public records.

April 21<sup>st</sup> class regarding racial equity in 911 communications.

The Summer Forum will be virtual; class list and further details to follow.

The Fall Forum is currently scheduled to be in-person; planned to be in the tri-cities; more details to follow.

## 4. QUESTIONS

?

- IV.** Rick Anderson expressed the concerns of his dispatchers; they do not want to be in the middle of making the decision as to which “type” of response a call requires.
- + Adam Wasserman expressed the importance that as we build this program, there is a solid link between 988 and 911, so that we're working together. Further confirmed awareness of the concern and will continue to bring up said concern in the meetings, as this thing starts to build out.
- V. b.** Keith Flewelling requested Jason Fritz & Kim Arredondo to solicit volunteers to fill subcommittee membership positions; informing the AC of those members, once filled.
- V. a.** Ray Maycumber informed of an incorrect name being presented as the new Ferry County representative appointed to the Public Education Subcommittee; Carmita Barnes should be replaced with Anika Milner.

# Attachment B

## Membership Changes

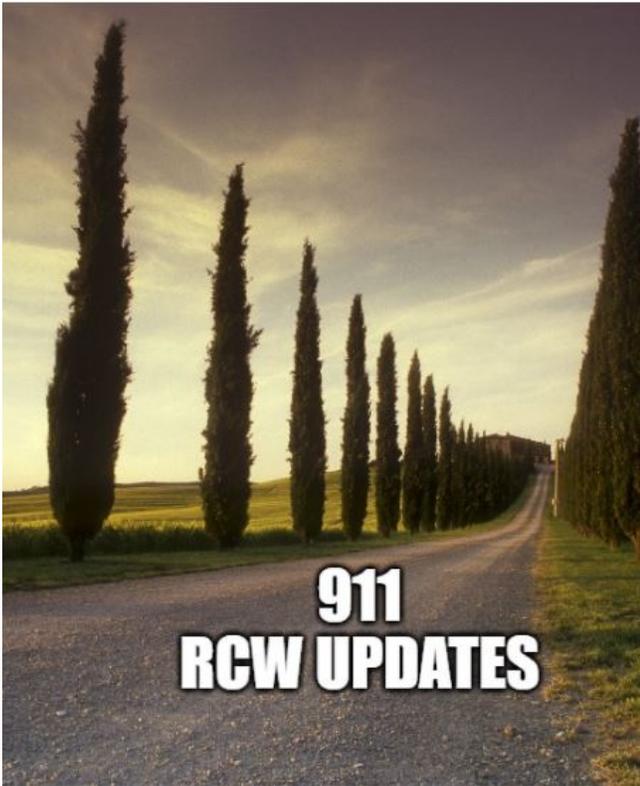
### Public Education

- ~~Carmita Barnes~~ **Anika Milner**, Ferry County
  - ✓ Replacing Amber Maycumber
- Stacie Garcia, Yakima County
  - ✓ Replacing Brynn Sides
- Cayla Rogers, Douglas County
- Alyssa Schroyer, Chelan County

### Training

- Stacie Garcia, Yakima County
  - ✓ Replacing Brynn Sides
- Justin Beck, Adams County
- Lani Wolf, Stevens County
  - ✓ Replacing Amy Nigg
- Tammy Dennis, Island County
  - ✓ Replacing Kimberli May

# Attachment C



The following document contains the proposed RCW updates by the Authorities Subcommittee as presented to the AC.

[Authorities Subcommittee](#)

## **Content**

Definitions	Page 2
RCW 38.52.510	Page 3
RCW 38.52.512 (New)	Page 4
RCW 38.52.515 (New)	Page 5
RCW 38.52.520	Page 6
RCW 38.52.525	Page 8
RCW 38.52.530	Page 9
RCW 38.52.532	Page 11
RCW 38.52.535	Page 12
RCW 38.52.540	Page 13
RCW 38.52.545	Page 15
RCW 38.52.550	Page 16
RCW 38.52.561	Page 17
RCW 38.52.575	Page 18
RCW 38.52.577	Page 20
Conclusion	Page 21

<b>Definition Name</b>	<b>Definition's Agreed Upon</b>
WA State Definition Of:	
<b>PSAP</b>	A Public safety answering point (PSAP) shall mean an entity receiving and processing 9-1-1 calls according to their specific operational policy.
<b>Primary PSAP</b>	A county designated PSAP to which 9-1-1 requests for service are routed directly through an emergency services network path.
<b>Secondary PSAP</b>	A county designated PSAP where all 9-1-1 requests for service received by the secondary PSAP have been transferred from a Primary PSAP.
<b>Backup PSAP Facility</b>	A facility capable of temporarily becoming a primary and/or secondary PSAP.
<b>Alternate PSAP</b>	A PSAP designated to temporarily receive diverted 911 calls from another PSAP.
<b>Consolidated PSAP</b>	A PSAP where multiple Public Safety Agencies choose to operate as a single 9-1-1 entity within a county.
<b>Regional PSAP</b>	A PSAP that serves jurisdictions within multiple counties and operates as a single 9-1-1 entity.
<b>Legacy PSAP</b>	A PSAP that cannot process calls received via i3-defined call interfaces (IP based calls) and still requires the use of CAMA or ISDN trunk technology for delivery of 9-1-1 emergency calls as defined in NENA i3 standards.
<b>NG9-1-1 PSAP</b>	This term is used to denote a PSAP capable of providing NG 911 services as defined by NENA, including but not limited to voice, text, data, and multimedia.
<b>i3 PSAP</b>	A PSAP that is capable of receiving IP based signaling capable of providing NG911 services as defined by NENA, including but not limited to voice, text, data, and multimedia.

**1. RCW 38.52.510**

**Current RCW language:**

***Statewide enhanced 911 service—Funding by counties.***

*Each county, singly or in combination with one or more adjacent counties, must implement countywide or multicounty-wide enhanced 911 emergency communications systems so that enhanced 911 is available throughout the state. The county must provide funding for the enhanced 911 communications system in the county in an amount equal to the amount the maximum tax under RCW **82.14B.030**(1) would generate in the county less any applicable administrative fee charged by the department of revenue or the amount necessary to provide full funding of the system in the county. The state enhanced 911 coordination office established by RCW **38.52.520** must assist and facilitate enhanced 911 implementation throughout the state*

**Proposed RCW 38.52.510 language:**

**Statewide 911 service—Funding by counties.**

Each county, singly or in combination with one or more counties, must provide county wide or participate in multicounty-wide 911 systems so that modern 911 service is available throughout the state. The county must use the proceeds generated by the maximum taxes under RCW 82.14B.030(1),(2), and (3), less any applicable administrative fee charged by the department of revenue, only for funding the 911 system and its administrative and operational costs. The state 911 coordination office established by RCW **38.52.520** must assist and facilitate 911 modernization efforts and implementation throughout the state.

## **2. RCW 38.52.512 – New Proposed:**

### **Statewide 911 service—Designation and Funding eligibility for Washington State Patrol Communications.**

(1) A county may request the Washington State Patrol Communications Division to become a primary PSAP and receive 911 calls from a specific geographical area. A county can undesignate a WSP Communications District as a primary PSAP.

(2) When designated as a primary PSAP by the county, the state 911 coordination office may provide funding for a modern 911 communications system of Washington State Patrol Communications. The state 911 coordination office established by RCW **38.52.520** must assist and facilitate 911 modernization efforts and implementation throughout the state.

### **3. RCW 38.52.515 - New Proposed:**

#### **Reporting Requirements by Public Safety Answering Points, Counties, Washington State Patrol Communications.**

All PSAPs operating in Washington State, with the exception of Tribal Nations, must submit a complete expenditure report of the PSAP and any additional requested information to the State 911 Coordinator annually by a date specified by the State 911 Coordinator in order to complete the 911 Advisory Committee's annual report required in **RCW 38.52.520** (5).

- (1) PSAPs providing service in multiple counties shall report to the county where they are physically located. PSAPs providing services outside of Washington State borders shall limit reporting to those areas within the boundaries of Washington State. Counties receiving services from a PSAP outside of Washington State must report the cost of services into their county.

#### **4. RCW 38.52.520**

##### **Current RCW Language**

###### ***State enhanced 911 coordination office.***

*A state enhanced 911 coordination office, headed by the state enhanced 911 coordinator, is established in the emergency management division of the department. Duties of the office include:*

- (1) Coordinating and facilitating the implementation and operation of enhanced 911 emergency communications systems throughout the state;*
- (2) Seeking advice and assistance from, and providing staff support for, the enhanced 911 advisory committee;*
- (3) Recommending to the utilities and transportation commission by August 31st of each year the level of the state enhanced 911 excise tax for the following year;*
- (4) Considering base needs of individual counties for specific assistance, specify rules defining the purposes for which available state enhanced 911 funding may be expended, with the advice and assistance of the enhanced 911 advisory committee; and*
- (5) Providing an annual update to the enhanced 911 advisory committee on how much money each county has spent on:
  - (a) Efforts to modernize their existing enhanced 911 emergency communications system; and*
  - (b) Enhanced 911 operational costs.**

##### **Proposed RCW 38.52.520 language**

###### **State 911 coordination office.**

A state 911 coordination office, headed by the state 911 coordinator, is established in the emergency management division of the department. The state 911 coordinator shall seek advice and assistance from the 911 advisory committee, operate within appropriated funds in the performance of the duties of the office, to assist counties and county designated Washington state patrol communications PSAPs to include:

- (1) Administer the state 911 account established in RCW **38.52.540**;**
- (2) Provide staff support for the 911 advisory committee as defined in RCW **38.52.530**;**
- (3) Provide and support a modern 911 system which may include procurement, funding, ownership and management;**
- (4) Assist the counties and Washington state patrol communications by distributing state 911 funds within the priorities identified in RCW **38.52.545**.**
- (5) Recommend to the utilities and transportation commission by August 31st of each year the level of the state 911 excise tax established in RCW **82.14B.030**(5) for the following year;**
- (6) Establish rules that:**

(a) Determine eligible components of the 911 system, its administration and operation that the state and county 911 excise taxes, under RCW 82.14B.030, may be used to fund; and

(b) Determine how appropriated funds from the state 911 account shall be distributed, considering the base needs of individual counties and county-designated Washington state patrol communications primary public safety answering points, or county designated authority for specific assistance; and

(c) Specify statewide 911 emergency communications system and service standards, consistent with applicable state and federal law.

(i) The authority given to the state 911 coordinator in this section is limited to setting standards as set forth in this section and does not constitute authority to regulate radio communications service companies or interconnected voice over internet protocol service companies.

(7) Annually provide a complete report to the 911 advisory committee on:

(a) Efforts to modernize the statewide 911 system; and

(b) All PSAP expenditures for administrative and operational costs and expenses of the 911 system; and

(c) Any additional information that may be identified

(8) The state 911 coordinator shall develop such forms and methods as necessary for all PSAPs to submit reports, as well as designate the date such reports are due to the 911 coordinator.

#### **4. RCW 38.52.525**

##### **Current RCW Language**

##### ***State enhanced 911 coordination office—Public education materials.***

*The state enhanced 911 coordination office may develop and implement public education materials regarding the capability of specific equipment used as part of a private telecommunications system or in the provision of private shared telecommunications services to forward automatic location identification and automatic number identification.*

##### **Proposed RCW 38.52.525 Language**

##### **State 911 coordination office—Public education materials.**

The state 911 coordination office may develop, fund and implement public education materials relating to 911.

## **5. RCW 38.52.530**

**NOTE:** ENHANCED 911 ADVISORY COMMITTEE OUTLINES THE MEMBERSHIP FOR THE ADVISORY COMMITTEE. THROUGH THE YEARS, POSITIONS HAVE BEEN ADDED THROUGH BYLAWS WITHOUT THE RCW BEING UPDATED. THE PROPOSED CHANGE IS TO INCLUDE ALL CURRENT POSITIONS. PRIOR TO REQUESTING APPROVAL FOR THESE CHANGES, WE RECOMMEND THE ADVISORY COMMITTEE CHAIR CONTACT THESE REPRESENTATIVES TO ENSURE THEY ARE SUPPORTIVE OF THIS CHANGE.

### **Current Language RCW 38.52.530:**

***Enhanced 911 advisory committee (as amended by 2010 1st sp.s. c 19). (Effective January 1, 2011.)***

*The enhanced 911 advisory committee is created to advise and assist the state enhanced 911 coordinator in coordinating and facilitating the implementation and operation of enhanced 911 throughout the state. The director shall appoint members of the committee who represent diverse geographical areas of the state and include state residents who are members of the national emergency number association, the association of public communications officers Washington chapter, the Washington state fire chiefs association, the Washington association of sheriffs and police chiefs, the Washington state council of firefighters, the Washington state council of police officers, the Washington ambulance association, the state fire protection policy board, the Washington fire commissioners association, the Washington state patrol, the association of Washington cities, the Washington state association of counties, the utilities and transportation commission or commission staff, a representative of a voice over internet protocol service company, and an equal number of representatives of large and small local exchange telephone companies and large and small radio communications service companies offering commercial mobile radio service in the state.*

### **Proposed language RCW 38.52.530:**

#### **911 advisory committee**

The 911 advisory committee is created to advise and assist the state 911 coordinator in coordinating and facilitating the implementation and operation of 911 throughout the state. The director shall appoint:

- (1) County 911 representatives from diverse urban and rural geographical counties; and
- (2) Members of the committee who represent diverse geographical areas of the state and include state residents who are members of the national emergency number association, the association of public communications officials Washington chapter, the Washington state fire chiefs association, the Washington association of sheriffs and police chiefs, the Washington state

council of firefighters, the Washington state council of police officers, the Washington ambulance association, the Washington state firefighters association, the Washington state association of fire marshals, the Washington fire commissioners association, the Washington state patrol, the association of Washington cities, the Washington state association of counties, Washington state emergency management association; and

- (3) The utilities and transportation commission or commission staff; and
- (4) A representative of a voice over internet protocol service company; and
- (5) An equal number of representatives of large and small local exchange telephone companies and large and small radio communications service companies offering commercial mobile radio service in the state; and
- (6) A representative of the Washington state department of health; and
- (7) Other members identified and appointed by the director.

## **6. RCW 38.52.532**

### **Current Language:**

#### ***Enhanced 911 advisory committee—Annual legislative update.***

*On an annual basis, the enhanced 911 advisory committee must provide an update on the status of enhanced 911 service in the state to the appropriate committees in the legislature. The update must include progress by counties towards creating greater efficiencies in enhanced 911 operations including, but not limited to, regionalization of facilities, centralization of equipment, and statewide purchasing.*

### **Proposed RCW 38.52.525 Language:**

911 advisory committee—Annual legislative update.

On an annual basis, the 911 advisory committee must provide an update on the status of 911 service in the state to the appropriate committees in the legislature. The update must include progress by the State 911 coordination office and the counties towards continual growth and maintenance of a modern 911 system with greater efficiencies in 911 operations including, but not limited to, regionalization of facilities, centralization of equipment, statewide purchasing, strategic plan performance and fiscal health of the 911 systems.

**7. RCW 38.52.535**

**Current Language:**

***State enhanced 911 coordination office and advisory committee—Uniform national standards.***

*The state enhanced 911 coordination office and the enhanced 911 advisory committee may participate in efforts to set uniform national standards for automatic number identification and automatic location identification data transmission for private telecommunications systems and private shared telecommunications services.*

**Proposed RCW 38.52.535 Language:**

State 911 coordination office and advisory committee—Uniform national standards.

The state 911 coordination office and the 911 advisory committee may participate in efforts to set uniform national standards for 911.

## **8. RCW 38.52.540**

### **Current Language:**

#### ***Enhanced 911 account.***

*(1) The enhanced 911 account is created in the state treasury. All receipts from the state enhanced 911 excise taxes imposed by RCW **82.14B.030** must be deposited into the account. Moneys in the account must be used only to support the statewide coordination and management of the enhanced 911 system, for the implementation of wireless enhanced 911 statewide, for the modernization of enhanced 911 emergency communications systems statewide, and to help supplement, within available funds, the operational costs of the system, including adequate funding of counties to enable implementation of wireless enhanced 911 service and reimbursement of radio communications service companies for costs incurred in providing wireless enhanced 911 service pursuant to negotiated contracts between the counties or their agents and the radio communications service companies. For the 2013-2015 and the 2015-2017 fiscal biennia, the account may be used for a criminal history system upgrade in the Washington state patrol and for activities and programs in the military department. A county must show just cause, including but not limited to a true and accurate accounting of the funds expended, for any inability to provide reimbursement to radio communications service companies of costs incurred in providing enhanced 911 service.*

*(2) Funds generated by the enhanced 911 excise tax imposed by RCW **82.14B.030**(5) may not be distributed to any county that has not imposed the maximum county enhanced 911 excise tax allowed under RCW **82.14B.030**(1). Funds generated by the enhanced 911 excise tax imposed by RCW **82.14B.030**(6) may not be distributed to any county that has not imposed the maximum county enhanced 911 excise tax allowed under RCW **82.14B.030**(2).*

*(3) The state enhanced 911 coordinator, with the advice and assistance of the enhanced 911 advisory committee, is authorized to enter into statewide agreements to improve the efficiency of enhanced 911 services for all counties and shall specify by rule the additional purposes for which moneys, if available, may be expended from this account.*

### **Proposed RCW 38.52.540 Language:**

#### **911 account.**

(1) The 911 account is created in the state treasury. All receipts from the state 911 excise taxes imposed by RCW **82.14B.030** (5), (6) and (8) must be deposited into the

account. Moneys in the account must be used in accordance with the priorities established in RCW **38.52.545**, and within available funds, solely for the purposes to:

- (a) Procure, fund, and manage the statewide 911 network
- (b) Purchase goods and services that support the counties and Washington state patrol communications in providing 911 service statewide;
- (c) Assist the counties and Washington state patrol communications to provide modern 911 systems and associated administrative and operational costs;
- (d) Assist the counties and Washington state patrol communications to acquire 911 hardware, software, and technology appropriate to support a modern 911 system;

(2) Funds generated by the 911 excise taxes imposed by RCW **82.14B.030**(5), (6) and (8) may not be distributed to any county that has not imposed the maximum county 911 excise taxes allowed under RCW **82.4B.030**(1), (2) and (3).

(3) The state 911 coordinator, with the advice and assistance of the 911 advisory committee, is authorized to enter into statewide agreements to improve the efficiency of the 911 system and shall specify by rule the additional purposes for which moneys, if available, may be expended from this account.

## **9. RCW 38.52.545**

### **Current Language:**

#### ***Priorities for enhanced 911 funding.***

*In specifying rules defining the purposes for which available state enhanced 911 moneys may be expended, the state enhanced 911 coordinator, with the advice and assistance of the enhanced 911 advisory committee, must consider base needs of individual counties for specific assistance. Priorities for available enhanced 911 funding are as follows:*

- (1) To assure that 911 dialing is operational statewide;*
- (2) To assist counties as necessary to assure that they can achieve a basic service level for 911 operations; and*
- (3) To assist counties as practicable to acquire items of a capital nature appropriate to modernize 911 systems and increase 911 effectiveness.*

### **Proposed RCW 38.52.545 Language:**

#### **Priorities for 911 funding.**

In establishing rules defining the purposes for which available state 911 moneys may be expended, the state 911 coordinator, with the advice and assistance of the 911 advisory committee, must consider basic needs of individual counties and Washington state patrol communications districts for specific assistance. Priorities, within available funds, are as follows:

- (1) To procure, fund, and manage the statewide 911 network and supporting services; and
- (2) To assist the counties and Washington state patrol communications to provide modern 911 systems and associated administrative and operational costs; and
- (3) To assist the counties and Washington state patrol communications to acquire 911 hardware, software, and technology appropriate to support a modern 911 system.

**10. RCW 38.52.550**

**Current Language:**

***Emergency communications systems and information—Immunity from civil liability.***

*A telecommunications company, radio communications service company, or interconnected voice over internet protocol service company, providing emergency communications systems or services or a business or individual providing database information to enhanced 911 emergency communications personnel is not liable for civil damages caused by an act or omission of the company, business, or individual in the:*

- (1) Good faith release of information not in the public record, including unpublished or unlisted subscriber information to emergency service providers responding to calls placed to an enhanced 911 emergency communications service; or*
- (2) Design, development, installation, maintenance, or provision of consolidated enhanced 911 emergency communications systems or services other than an act or omission constituting gross negligence or wanton or willful misconduct.*

**Proposed RCW 38.52.550 Language**

**911 systems and information—Immunity from civil liability.**

(1) Providers of access and service to and for 911, the state and counties and their designated public safety answering point are not liable for civil damages caused by an act or omission of the company, business, state, county, public safety answering point, or individual in the:

(a) Good faith release of information not in the public record, including unpublished or unlisted subscriber information to emergency service providers responding to calls placed to 911; or

(b) Design, development, installation, maintenance, or provision of 911 systems or services other than an act or omission constituting gross negligence or wanton or willful misconduct.

(2) In matters related to the 911 system or service, or other supporting emergency services communication systems or service, the state, the counties and their designated public safety answering points, shall have immunity or other protection from liability of a scope and extent that is not less than the scope and extent of immunity or other protection from liability under applicable law accorded to such state and counties and their designated public safety answering points, respectively, in matters that are not related to the 911 system or service or other emergency services communication system or service.

## **11. RCW 38.52.561**

### **Current RCW Language:**

#### ***911 calls from radio communications and interconnected voice over internet protocol service companies— Technical and operational standards.***

*The state enhanced 911 coordinator, with the advice and assistance of the enhanced 911 advisory committee, must set nondiscriminatory, uniform technical and operational standards consistent with the rules of the federal communications commission for the transmission of 911 calls from radio communications service companies and interconnected voice over internet protocol service companies to enhanced 911 emergency communications systems. These standards must not exceed the requirements set by the federal communications commission. The authority given to the state enhanced 911 coordinator in this section is limited to setting standards as set forth in this section and does not constitute authority to regulate radio communications service companies or interconnected voice over internet protocol service companies.*

### **Proposed RCW 38.52.561 Language**

#### **911 calls from radio communications and interconnected voice over internet protocol service companies—Technical and operational standards.**

The state enhanced 911 coordinator, with the advice and assistance of the enhanced 911 advisory committee, must set nondiscriminatory, uniform technical and operational standards consistent with the rules of the federal communications commission for the transmission of 911 calls from radio communications service companies and interconnected voice over internet protocol service companies to enhanced 911 emergency communications systems. These standards must be aligned with national standards adopted by the state of Washington by rule and not exceed the requirements set by the federal communications commission. The authority given to the state enhanced 911 coordinator in this section is limited to setting standards as set forth in this section and does not constitute authority to regulate radio communications service companies or interconnected voice over internet protocol service companies.

## **12. RCW 38.52.575**

### **Current RCW Language:**

***Information in automatic number identification or automatic location identification database that is part of county enhanced 911 emergency communications system—Other information associated with county enhanced 911 emergency communications system—Exemption from public inspection and copying.***

*(1) Information contained in an automatic number identification or automatic location identification database that is part of a county enhanced 911 emergency communications system as defined in RCW **82.14B.020** and intended for display at a public safety answering point with incoming 911 voice or data is exempt from public inspection and copying under chapter **42.56** RCW.*

*(2) Information voluntarily submitted to be contained in a database that is part of or associated with a county enhanced 911 emergency communications system as defined in RCW **82.14B.020** and intended for the purpose of display at a public safety answering point with incoming 911 voice or data is exempt from public inspection and copying under chapter **42.56** RCW.*

*(3) This section shall not be interpreted to prohibit:*

*(a) Display of information at a public safety answering point;*

*(b) Dissemination of information by the public safety answering point to police, fire, or emergency medical responders for display on a device used by police, fire, or emergency medical responders for the purpose of handling or responding to emergency calls or for training;*

*(c) Maintenance of the database by a county;*

*(d) Dissemination of information by a county to local agency personnel for inclusion in an emergency notification system that makes outgoing calls to telephone numbers to provide notification of a community emergency event;*

*(e) Inspection or copying by the subject of the information or an authorized representative; or*

*(f) The public disclosure of information prepared, retained, disseminated, transmitted, or recorded, for the purpose of handling or responding to emergency calls, unless disclosure of any such information is otherwise exempted under chapter **42.56** RCW or other law.*

**PROPOSED RCW 38.52.575 LANGUAGE:**

***Information in automatic number identification or automatic location identification database that is part of the 911 system—Other information associated with 911 system—Exemption from public inspection and copying.***

(1) Information contained in an automatic number identification or automatic location identification database that is part of a 911 system as defined in RCW **82.14B.020** and intended for display at a public safety answering point with incoming 911 voice or data is exempt from public inspection and copying under chapter **42.56** RCW.

(2) Information voluntarily submitted to be contained in a database, that is part of or associated with a 911 system as defined in RCW **82.14B.020** and intended for the purpose of display at a public safety answering point with incoming 911 voice or data, is exempt from public inspection and copying under chapter **42.56** RCW.

(3) This section shall not prohibit:

(a) Display of information at a public safety answering point;

(b) Dissemination of information by the public safety answering point to authorized personnel, responding to or responsible for an emergency event, for display on an agency authorized device used for the sole purpose of processing, responding to, managing emergency calls or for training;

(c) Maintenance of the database;

(d) Dissemination of information to local agencies for inclusion in an emergency notification system that makes notifications to provide information of a community emergency event;

(e) Inspection or copying by the subject of the information or an authorized representative; or

(f) The public disclosure of information prepared, retained, disseminated, transmitted, or recorded, for the purpose of handling or responding to emergency calls, unless disclosure of any such information is otherwise exempted under chapter **42.56** RCW or other law.

### **13. RCW 38.52.577**

Current RCW Language:

*Information from automatic number identification, automatic location identification database, or voluntarily submitted for inclusion in emergency notification system—Exemption from public inspection and copying.*

*Information obtained from an automatic number identification or automatic location identification database or voluntarily submitted to a local agency for inclusion in an emergency notification system is exempt from public inspection and copying under chapter **42.56** RCW. This section shall not be interpreted to prohibit:*

- (1) Making outgoing calls to telephone numbers to provide notification of a community emergency event;*
- (2) Maintenance of the database by a local agency; or*
- (3) Inspection or copying by the subject of the information or an authorized representative.*

**Proposed RCW 38.52.577 Language:**

**Information from automatic number identification, automatic location identification database, or voluntarily submitted for inclusion in emergency notification system—Exemption from public inspection and copying.**

Information obtained from an automatic number identification or automatic location identification database or voluntarily submitted to a local agency for inclusion in an emergency notification system is exempt from public inspection and copying under chapter **42.56** RCW. This section shall not be interpreted to prohibit:

- (1) Making notifications to provide information of a community emergency event;
- (2) Maintenance of the database by a local agency; or
- (3) Inspection or copying by the subject of the information or an authorized representative.

## **Conclusion:**

It is to be noted the team did not address the funding issue of 911. We felt the 911 Cost Study Report outlined the funding issues and provided the opportunity to open the dialogue on how 911 should be funded in the future.

WACs will need to be reviewed and modified once the RCW's have been approved. Due to the changes that may occur from this report to the final RCW's, we are recommending that the WAC rewrites occur when they are finalized.

We acknowledge with gratitude, those that served on this Committee and were able to create updated RCWs to reflect the current and future trends of 911.

Committee Members from start of this project (October 2016) to today:

Chair: Brenda Cantu

Vice Chair: Deb Flewelling

Heather Anderson  
Bob Berschauer  
Jo Borden  
Lisa Caldwell  
Brad Coughenour  
Helen Demel Rasmussen  
Marlys Davis  
Keith Flewelling  
Angie Fode  
Jim Fosse  
Jason Fritz  
Criselia Grupp  
Bobby Jackson  
Kim Lettrick  
Teresa Lewis  
Tim Martindale  
Ray Maycumber  
Amy McCormick  
Katy Myers  
Rose Parr  
Mary Ransier  
Steve Romberg  
Misty Viebrock  
Deanna Wells



# Attachment D

911 Advisory Committee  
State 911 Coordination Office  
Building 20 / MS: TA-20  
Camp Murray, WA 98430-5011  
Business: 253.512.7012

## ***911 ADVISORY COMMITTEE STAFF REPORT 2020***

**DATE:** *MARCH 18, 2021*

**SUBJECT:** *AUTHORITIES SUBCOMMITTEE*

**FROM:** *KEITH FLEWELLING, AC CHAIR*

---

### **Objective:**

Reconstitute and redirect the Authorities Subcommittee to the Advisory Committee.

### **Background:**

The existing Authorities Subcommittee has reached the end of their initial task to review, revise, and recommend changes to the current 911 RCWs. With this work completed the Chair and Vice-Chair have recommended reconstituting the Authorities Subcommittee and redirect their task toward developing recommended Washington State Administrative Code (WAC) around the new 911 RCWs.

### **Current Situation:**

The AC Chair wants to reconstitute the Authorities Subcommittee with a new mission.

Mission: Draft Washington Administrative Code (WAC) to support the changes made in the 911 RCWs that in all likelihood will be considered by the legislature in 2022.

Recognize that the proposed RCWs could change during the legislative process therefore the subcommittee should be prepared to make corresponding adjustments to the WACs if necessary.

Also be aware that rule writing is the responsibility of the SECO so whatever work is completed by the Authorities Subcommittee will first be reviewed and approved by the AC then will be forwarded to the SECO as a recommendation. The SECO will conduct the rule making process during which the AC and Authorities Subcommittee will participate at the SECO invitation.

### **Funding:**

There are no funding impacts as the newly reconstituted subcommittee will replace an existing subcommittee.

### **Action Requested:**

Reconstitute and redirect the Authorities Subcommittee to the Advisory Committee with the following leadership and membership:

Chair – Jason Fritz, Skamania County

Vice Chair – Kim Arrendondo, Spokane County

Membership:

- a. King County – 1
- b. Large County East – 1 (Vice Chair)
- c. Medium County East – 1
- d. Small County East – 2 (1-Chair)
- e. Large County West – 1
- f. Medium County West – 1
- g. Small County West – 2
- h. AC Member – 1



# Attachment E

911 Advisory Committee  
State 911 Coordination Office  
Building 20 / MS: TA-20  
Camp Murray, WA 98430-5011  
Business: 253.512.7012

## ***911 ADVISORY COMMITTEE STAFF REPORT 2020***

**DATE:** *MARCH 18, 2021*

**SUBJECT:** *AD HOC SUBCOMMITTEE*

**FROM:** *KEITH FLEWELLING, AC CHAIR*

---

### **Objective:**

Establish an ad hoc subcommittee to research and recommend a formal structure to allow for statewide planning, purchasing, and deployment of beneficial hardware, software, and applications at the ESInet level.

### **Background:**

With the implementation of the current NENA i3 ESInet there are greater opportunities to deploy statewide services. There is no formal process or mechanism to consider a statewide purchase and implementation of hardware, software and applications. Other than the ESInets and previous 911 routing solutions there have been no statewide deployments at this level.

Legislative actions are in-process that could require a statewide implementation, namely the Travis Act. The SECO is currently engaged in a pilot study with Smart911 to determine the software's efficacy in meeting the intent of the Travis Act.

### **Current Situation:**

The Advisory Committee would like to consider a structure that formalizes: research, vetting, and recommendation processes for statewide deployable hardware, software, and applications. To that end the AC wants an ad hoc subcommittee to research and recommend options for establishing a formal structure for this purpose.

### **Funding:**

There will be minimal financial impact to reimburse ad hoc committee members for any qualified travel. In the current COVID-19 environment these travel reimbursements should be minor.

### **Action Requested:**

Establish an ad hoc subcommittee to research and recommend a formal structure to allow for statewide planning, purchasing, and deployment of beneficial hardware, software, and applications at the ESInet level.

AC Chair's Recommendation for this ad hoc subcommittee leadership and membership:

- a. Chair – AC member or 911 Coordinator; East side or West
- b. Vice Chair – Opposite from Chair; East side or West.

- c. King County – 1
- d. Large County East – 1
- e. Medium County East – 1
- f. Small County East – 1
- g. Large County West – 1
- h. Medium County West – 1
- i. Small County West – 1