Advisory Committee
In-Person Quarterly Meeting

A. Call to Order

JoAnn Boggs called the meeting to order at 9:00 a.m.

B. Approval of Previous Meeting Minutes

- November minutes require one (1) correction: Change “March 1’7 & 18” to read: “March 17 & 18”
- The Advisory Committee approved the July 18, 2019 meeting minutes as submitted.
- The Advisory Committee approved the November 21, 2019 meeting minutes with one (1) correction

Motion was made by Keith Flewelling Seconded by Bobby Jackson All in Favor

C. Advisory Committee Changes

- The Advisory Committee discussed the need to have clearly defined qualification in place for the “At-Large” position.
- Voting for the “At-Large” position is on hold for now.
- Interim “At-Large” Committee created to define qualifications and a definitive voting process for the position.
  - The team: Rebecca Beaton, Deb Flewelling, Karl Hatton & Cara Phillips

Motion was made by Deb Flewelling Seconded by Bobby Jackson All in Favor

D. E911 State Office Updates

- Adam Wasserman provided the E911 State Office update.
  - The state office will now be open Monday through Friday; you can reach someone in the office all work week.
  - The State Emergency Operations Center (SEOC) has been activated to deal with the current flooding and the rising issues of the Corona Virus (CoVid-19). State staff will be assisting with the activation, so you may see a delay in responses.
  - Still in the final stages of the ESInet transition and working on getting the remaining carriers cut-over.
    - 17 (out of 32) ILECs are successfully cut-over.
    - CenturyLink has begun testing and cutting over.
    - Level III should be fully cut-over by March
  - Cowlitz County is now taking integrated Text-to-911
The 911 Study is going well, and all should continue working on those, as this is our opportunity to ‘have the ear’ of the legislation & the study will impact how we move forward as a community.

The Travis Alert Act did not pass the floor but will show up, again, on the floor at a later date.

1. Keith Flewelling asked how many ILECs are SIP connected; if there is any loss in text-to-911 functionality for non-SIP connected ILECs & if Cowlitz County is the only county with integrated text-to-911 – Andy Leneweaver stated that 7 ILECs are SIP connected and confirmed that there is no loss in functionality for those that are not SIP connected.

E. Nena Goes to Washington

Deb Flewellin, Carlene Anders (Mayor of the City of Pateros), Peter Beckwith (General Council of South Sound 911), and Tara Murker (Executive Director of Whitcom Regional 911 Center) were the representatives that attended the NENA Goes to Washington DC.

- 911 States Act:
  - Identified job descriptions as the main stumbling block for OMB

- SMART Act:
  - Voting next week to authorize the auction of the C-bandwidth. There is strong push in Congress, to use the proceeds of this auction, to fund 5G and NG911.

- Kari’s Law:
  - Went into effect on Monday, February 17; law only applies to systems that are manufactured, imported, sold, leased, etc. after February 16.

- The Ryan Baum’s Act:
  - Adopts the dispatchable location requirements for 911 calls from multi-line, fixed, VOIP, etc. – 2021 – 80% of calls need to provide either a dispatchable location or a Z-axis technology that supports +/- 3-meter accuracy.

- Robo-calling:
  - A panel from Verizon TNS & TeleTech Systems are creating a “blacklist” of robo-calls.

<table>
<thead>
<tr>
<th>Tasks Identified</th>
<th>Due</th>
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<tbody>
<tr>
<td>1. Start reviewing job descriptions with all personnel (i.e. labor groups, HR, county/city governments)</td>
<td>2024</td>
</tr>
<tr>
<td>2. Speak with your local representatives about the importance of funding NG911</td>
<td>Now</td>
</tr>
<tr>
<td>3. Start compiling a list of “administrative” call lines that you do not want “blacklisted”</td>
<td>Now</td>
</tr>
<tr>
<td>4. Start to identify the cost to have 911 interstate capabilities</td>
<td>Now</td>
</tr>
</tbody>
</table>

F. Coordinator Changes

Richard Kirton informed the Advisory Committee that multiple coordinator changes have caused multiple vacancies on the AC Board and multiple AC Subcommittees.

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>1. 911 Coordinators to caucus &amp; nominate people to fill all vacant positions</td>
<td>May 21</td>
</tr>
</tbody>
</table>
G. Sub-Committee Membership Changes

Richard Kirton read through the attached sub-committee member changes.

Motion made by Richard Kirton Seconded by Karl Hatton All in Favor

H. 911 Authorities Sub-Committee

Brenda Cantu presented seven (7) RCWs for the Advisory Committee to approve for submittal to the legislation.

(see attached)

1. Crisellia Grupp if the RCW changes are just for AC approval – or if this vote will actually change them. ~

Brenda Cantu confirmed that this does not change the RCWs, just approves sending them to the legislation.

Tasks Identified: Due

| 1. Brenda Cantu will place the presented RCWs on the website for all to review | With Newsletter |

Motion made by Keith Flewelling Seconded by Richard Kirton All in Favor

I. 911 Communications Sub-Committee

Johnathan Brock provided an update on the 911 Communications sub-committee.

- Docket 15.80:
  » This docket would open up the Notification Outage Reporting System (NORS) & Disaster Information Reporting System (DIRS), maintained by the FCC, would open that up to read-only access to local 911 authorities. They are currently in a comment period.

- Outages:
  » Continuing discussions with carriers. Creating a “Points of Contact” form for the PSAPs to submit to carriers – this will help with routine audits.

- Actionable Info & Dispatchable Location:
  » The National Emergency Address Database (NEAD) is “dead” – as a result, 911 Communications will be working with NG911 to figure out what that means regarding actionable information and dispatchable locations. Jonathan will give an update in the near future.

- Carrier Contact List:
  » Johnathan is currently updating this list and will send it out to all the PSAPs by the end of the month.

- Membership changes:
  » 911 Communications will be looking into rearranging & adding members within the sub-committee.

Tasks Identified: Due

| 1. Submit comments, regarding docket 15.80, to prevent “read-only” access | ASAP |
| 2. Johnathan Brock will send updated Carrier Contact List to WA State PSAPs | 2/29/2020 |
J. Next Generation 911 (NG911) Sub-Committee

Katy Myers informed the Advisory Committee that NG911 met with ComTech and identified some actionable items for the PSAPs, regarding updates to the core services of the ESInet. The sub-committee will be putting something together, to be presented, at the spring forum.

K. Policy Sub-Committee

Richard Kirton presented multiple policy changes to be approved by the Advisory Committee (see attached)

Motion made by Deb Flewelling Seconded by Katy Myers All in Favor

L. Public Education Sub-Committee

Roxanne Castleman stated that the sub-committee has their agenda and speakers confirmed for the Summer Forum; they are still waiting to hear back on which speakers have been accepted (3 submitted). The sub-committee will also have a manual, for newer educators, that will be presented at the summer forum. Educators are being encouraged to bring a thumb drive to the forum as there will be assignments, etc.

M. Training Sub-Committee

Tracey Ollerman provided an update on the Training Sub-Committee.

- CTO Workshops
  - Received state office approval.
  - Two (2) are scheduled:
    - October 8, 2020 in Thurston County
    - April 8, 2021 in Spokane County
  - Goal is to have four (4) per fiscal year.
  - Working closely with the State office for the current classes: T1, T2, CTO, Sup & Comp.
  - It was clarified that you do not have to go through the state for your training; just get with sub-committee to make sure that are on the same page and all telecommunicators are receiving that same training.

N. GIS Sub-Committee

Jason Guthrie gave an update on GIS (see attached).

- Out of the 37 agencies, 24 are meeting the 98% or greater criteria for dispatchable locations.
- JoAnne Marker, from the Office of the Chief Information Officer, would like us to share our GIS data, to ensure consistent information.
1. JoAnn Boggs asked who owns the data after it is all rolled up to the state level ~ Andy Leneweaver said the state is the “owner” but would prefer to receive consent.
2. Mike Worden stated that the data was created and generated for 911 purposes; legally should be asking for additional consent.
3. Richard Kirton reminded everyone that, those looking for the shared info wanted to charge us for fly-over data; adding that this date has value.
4. Brenda Cantu informed that, due to her data containing Indian nation data, she is refusing consent to share data.

O. 911 Study Workgroups

Cathy Jones-Gooding provided an update on the 911 study workgroups.

- Technical Group Survey:
  » Everyone should have received this survey, please get it back to the technical group as soon as possible.
  » The finance committee should be sending you a ‘snapshot’ of your financial data query.
  » The finance committee will be reaching out to you, if you have more than a 20% variance on your revenue vs. expenditures.
  » Everyone will be receiving a data query and story to be filled out once per county (see attached).

P. Advisory Committee Membership Changes

After discussions it was agreed to move forward with the elections of the AC Chair and AC Vice-Chair positions.

Lisa Caldwell made the motion Seconded by Bobby Jackson All in Favor

- Advisory Committee Chair Position (currently held by JoAnn Boggs):
  » New Chair = Keith Flewelling
Richard Kirton made the motion Seconded by Bobby Jackson All in Favor

- Advisory Committee Vice-Chair Position (currently held by Richard Kirton)
  » New Vice-Chair = Katy Myers
 Deb Flewelling made the motion Seconded by Richard Kirton All in Favor

Q. 911 County Coordinator New Members

- New 911 Coordinator for: Spokane County ~ Kim Arredondo
- New 911 Coordinator for: Island County ~ Lisa Ernst
- New 911 Coordinator for: Pacific County ~ Ed Heffernan
R. For the Good of the Order

Keith Flewelling provided the APCO/NENA Governmental Affairs report.

✧ Fraternal Order of Police submitted a request for a specialized license plate that would help with health and wellness for law enforcement officers which would also be extended to public safety telecommunicators.
   » It did not make the cut-off, so this bill is dead.

✧ A bill has been submitted that recognizes post-traumatic stress disorders of nine 911 dispatch personnel, which has been subsequently changed to read: “public safety telecommunicators”
   » No opposed – will be heard by the Senate next Monday at 10:00 a.m.

Richard Kirton reminded everyone to register for the Spring Forum; being held March 17th through the 19th. He also reminded them of the forum in June and the forum in October.

S. Next Quarterly In-Person Meeting

The next in-person meeting is scheduled for May 21st.
Here’s the final motion I made today.
I move the following subcommittee changes:

Remove Tim Martindale and Amy McCormick from Authorities Subcommittee

Add Allen Coleman from Clallam to the GIS Subcommittee
Add Jesse Potts from Kittcom to the GIS subcommittee replacing Cori McKean
Add Eadie Kaltenbacher as the Primary from Kitsap 911 and Jamie Ward as the alternate to the GIS Subcommittee replacing Diane Mark

Add Jeff Larson from Whitcom to the NG911 Subcommittee

Remove Amy McCormick and Jackie Jones from Policy Subcommittee

Add Debbie Eckhouse from Skagit to Public Education Subcommittee, Replacing Faye Whitney
Add Marlo Erwick from Jefferson as Primary and Courtney Ellis as alternate to the Public Education Subcommittee.
Add Brynn Sides as the Yakima alternate to the Public Education Subcommittee
Add Nyla Holt from Columbia to Public Education Subcommittee

Remove Amy McCormick, Tim Martindale, and Jackie Jones from the Strategic Planning Subcommittee.
Add Tara Murker from Whitcom County to the Strategic Planning Subcommittee representing Rural Counties East, replacing Wendy Barrett

Add Grace Shuey from Kittitas to the Training Subcommittee replacing Sandie Neisinger
Add Janis Vanderpool from Pacific to the Training Subcommittee replacing Jamie Moseley
Add Stacie Huibregtse from WSP to the Training Subcommittee replacing Tony Amorati
Add Jaimie Green from Grays Harbor to the Training Subcommittee replacing Arica French
ADDITIONAL SUBCOMMITTEE MEMBER OF:

- 911 Communications
- GIS
- Public Education
- Strategic Planning
- NG911
- Policy
- Training
- WAC Rewrite

Other: ________________________________

New Members (Not official until voted on by the AC):

***Dropping Member (Name only needed below)

Full Subcommittee List (including proposed changes):

Name: Tim Martindale
Business Address: Moved to Montana
Home Address: ________________________________
Work Phone: ________________________________
Mobile Phone: ________________________________
Email Address: ________________________________
Representation: Rural Counties West Alternate

Name: ________________________________
Business Title: ________________________________
Business Address: ________________________________
Home Address: ________________________________
Work Phone: ________________________________
Mobile Phone: ________________________________
Email Address: ________________________________
Representation: ________________________________

Please provide a brief biography of yourself as it relates to the AC and its Subcommittees:

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
**E911 AC MEMBER FORM**

**ADDITIONAL SUBCOMMITTEE MEMBER OF:**

- [ ] 911 Communications
- [ ] GIS
- [ ] Public Education
- [ ] Strategic Planning
- [ ] Other: ________________________________

New Members (Not official until voted on by the AC):

***Dropping Member (Name only needed below)***

Full Subcommittee List (including proposed changes):

---

**Name:** Amy McCormick  
**Business Title:**

**Business Address:**

**Home Address:** Resigned from Spokane 911

**Work Phone:**

**Mobile Phone:** ______________________

**Email Address:**

**Representation:** East Large - Alternate

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**Name:**  
**Business Title:**  
**Business Address:**  
**Home Address:**

**Work Phone:**

**Mobile Phone:** ______________________

**Email Address:**

**Representation:**

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Please provide a brief biography of yourself as it relates to the AC and its Subcommittees:

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**E911 AC Subcommittee Membership Changes**

**Subcommittee:** GIS

For consideration at the Advisory Committee meeting on: February 20, 2020

### New Member Information:

<table>
<thead>
<tr>
<th>Name</th>
<th>Jesse Potts</th>
<th>County or Organization: KITTCOM (Kittitas County 911)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Constituency1</td>
<td></td>
<td>Primary or Alternate? Primary</td>
</tr>
<tr>
<td>Mailing Address:</td>
<td>205 W 5th Ave Suite 13, Ellensburg, WA 98926</td>
<td></td>
</tr>
<tr>
<td>Phone:</td>
<td>509 933 8288</td>
<td></td>
</tr>
<tr>
<td>Email Address:</td>
<td><a href="mailto:jesse.potts@co.kittitas.wa.us">jesse.potts@co.kittitas.wa.us</a></td>
<td></td>
</tr>
</tbody>
</table>

Replacing (Member Name): Cori McKean

### New Member Information:

Name: [Blank]

County or Organization: [Blank]

Constituency2: [Blank]

Primary or Alternate? [Blank]

Mailing Address: [Blank]

Phone: [Blank]

Email Address: [Blank]

Replacing (Member Name): [Blank]

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**STATE OFFICE ONLY:**

Date Approved: ____________

Routing:

- [ ] EMPS 1 Initials: _______ Date: _______
- [ ] AA 3 Initials: _______ Date: _______
- [ ] Web Master Initials: _______ Date: _______
- [ ] Initials: _______ Date: _______

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1 For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can't be county coordinators, at least one must be from an entity listed in the RCW).

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E911 AC Subcommittee Membership Changes

Subcommittee: NG 911

For consideration at the Advisory Committee meeting on: 2/20/20

New Member:
Name: Jeff Larson
County or Organization: Whitcom
Constituency1:
Mailing Address: 2325 NE Hopkins Ct Pullman WA 99163
Phone: 509-334-6565 (O) 509-336-5415 (C)
Email Address: jlarson@whitcom.org
Replacing (Member Name):

New Member:
Name:
County or Organization:
Constituency2:
Mailing Address:
Phone:
Email Address:
Replacing (Member Name):

STATE OFFICE ONLY:
Date Approved: ___________________________
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☐ EMPS 1  Initials: ___________ Date: ___________
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☐ Web Master  Initials: ___________ Date: ___________

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E911 AC MEMBER FORM

Submission Date: 1/16/2020

ADDITIONAL SUBCOMMITTEE MEMBER OF:

- 911 Communications
- GIS
- NG911
- Policy
- Public Education
- Strategic Planning
- Training
- WAC Rewrite
- Other: __________________________________________

New Member (Not official until voted on by the AC):

- Dropping Member (Name only needed below)

Name: Debbie Eckhouse

Business Title: __Supervisor______________________________________________

Business Address: 2911 E College Way, Suite A Mount Vernon WA 98273___________

Home Address: __________________________________________________________________

Work Phone: __360-428-3205__________ Mobile Phone: 360-630-1904________

Email Address: __deckhouse@co.skagit.wa.us________________________________________

Representation: __Medium County_______________________________________________

Please provide a brief biography of yourself as it relates to the AC and its Subcommittees:

____________________________________________________________________________

____________________________________________________________________________

____________________________________________________________________________

____________________________________________________________________________

STATE OFFICE ONLY:

Date Approved: ______________________________________________________________

Routing:

- EMPS 1 Initials: __________ Date: __________
- AA 3 Initials: __________ Date: __________
- Web Master Initials: __________ Date: __________
- __________________________ Initials: __________ Date: __________
E911 AC MEMBER FORM

Submission Date: __1/16/2020________

ADDITIONAL SUBCOMMITTEE MEMBER OF:

☐ 911 Communications    ☐ GIS    ☐ NG911    ☐ Policy
☒ Public Education    ☐ Strategic Planning    ☐ Training    ☐ WAC Rewrite
☐ Other: ________________________________

New Member (Not official until voted on by the AC):

Dropping Member (Name only needed below)

Name: Faye Whitney

Business Title: __Supervisor__________________________

Business Address: __2911 E College Way, Suite A, Mount Vernon WA 98273____

Home Address: __________________________________________________________

Work Phone: 360-428-3208__________ Mobile Phone: __________________________

Email Address: _fayew@co.skagit.wa.us_____________________________________

Representation: __________________________________________________________

Please provide a brief biography of yourself as it relates to the AC and its Subcommittees:

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

STATE OFFICE ONLY:

Date Approved: ______________________________________________

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☐ Web Master  Initials: __________  Date: __________
☐ __________________________  Initials: __________  Date: __________
E911 AC MEMBER FORM

Submission Date: ___/___/___

ADDITIONAL SUBCOMMITTEE MEMBER OF:

- 911 Communications
- GIS
- Public Education
- Strategic Planning
- Other: ____________________________

New Member (Not official until voted on by the AC):

- Dropping Member (Name only needed below)

Name: ________________________________

Business Title: _________________________

Business Address: _______________________

Home Address: _________________________

Work Phone: __________________________

Mobile Phone: _________________________

Email Address: _________________________

Representation: _________________________

Please provide a brief biography of yourself as it relates to the AC and its Subcommittees:

I have done public education for the past several years. I have attended the Public Education Subcommittee meetings for the past three years as the alternate for Jefferson County.

________________________________________

________________________________________

________________________________________

STATE OFFICE ONLY:

Date Approved: _________________________

Routing:

- EMPS 1  Initials: _________  Date: _________
- AA 3  Initials: _________  Date: _________
- Web Master  Initials: _________  Date: _________
- ____________________  Initials: _________  Date: _________

"G" Attachment
E911 AC MEMBER FORM

Submission Date: 1/16/202

ADDITIONAL SUBCOMMITTEE MEMBER OF:

☐ 911 Communications    ☐ GIS    ☐ NG911    ☐ Policy
☒ Public Education    ☐ Strategic Planning    ☐ Training    ☐ WAC Rewrite

☐ Other: ____________________________

☒ New Member (Not official until voted on by the AC):

☐ Dropping Member (Name only needed below)

Name: Courtney Ellis

Business Title: Communications Officer

Business Address: 81 Elkins Rd. Port Hadlock WA 98338

Home Address: ________________________________

Work Phone: 360-344-9779 Mobile Phone: 360-302-6528

Email Address: cellis@icpsn.us

Representation: Alternate

Please provide a brief biography of yourself as it relates to the AC and its Subcommittees:

I have been working with Marlo and Donna for the past couple years at fair booths in Jefferson County and at classroom presentations. Last year I was able to attend the APCO Pub Ed training track, and received much helpful information. I planned and presented a program to several classrooms incorporating our local law enforcement and fire agencies this past school year.

STATE OFFICE ONLY:

Date Approved: ____________________________

Routing:

☐ EMPS 1 Initials: _______ Date: _______

☐ AA 3 Initials: _______ Date: _______

☐ Web Master Initials: _______ Date: _______

☐ ___________________ Initials: _______ Date: _______
E911 AC MEMBER FORM

Submission Date: 1/16/2020

ADDITIONAL SUBCOMMITTEE MEMBER OF:

☒ 911 Communications  ☐ GIS  ☐ NG911  ☐ Policy
☒ Public Education  ☐ Strategic Planning  ☐ Training  ☐ WAC Rewrite
☐ Other: ________________________________

☒ New Member (Not official until voted on by the AC):
  ☐ Dropping Member (Name only needed below)

Name: __________________________________________
Business Title: _______________________________________
Business Address: 2403 S 18th Street Suite 400 Yakima, WA 98903
Home Address: _______________________________________
Work Phone: _______509-576-6735_____________ Mobile Phone: __________________
Email Address: _______brynn.sides@yakimawa.gov_________________________
Representation: Secondary Contact for Yakima County 911 Public Education

Please provide a brief biography of yourself as it relates to the AC and its Subcommittees:

STATE OFFICE ONLY:

Date Approved: _______________________________________
Routing:
☐ EMPS 1 Initials: __________  Date: __________
☐ AA 3 Initials: __________  Date: __________
☐ Web Master Initials: __________  Date: __________
☐ __________ Initials: __________  Date: __________
E911 AC Subcommittee Membership Changes

Subcommittee: 911 Public Education

For consideration at the Advisory Committee meeting on: __________________________

New Member:
Name: ___________________________ County or Organization: __________________________
Constituency: ___________________________ Primary or Alternate?
Mailing Address: __________________________
Phone: __________________________
Email Address: __________________________

Replacing (Member Name): __________________________

New Member:
Name: Nyah Holt County or Organization: Columbia County Public Safety Communications
Constituency: Small County Primary or Alternate?
Mailing Address: 341 E Main St Dayton WA 99328
Phone: 509-382-2518
Email Address: Nyah.holt@co.columbia.wa.us

Replacing (Member Name): NONE

STATE OFFICE ONLY:

Date Approved: __________________________
Routing: _________________________________________________
☐ EMPS’1 Initials: _________ Date: _________
☐ AA 3 Initials: _________ Date: _________
☐ Web Master Initials: _________ Date: _________
☐ __________ Initials: _________ Date: _________

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E911 AC Subcommittee Membership Changes

Subcommittee: Training Subcommittee

For consideration at the Advisory Committee meeting on: 2/20/2020

New Member:

Name: Janis Vanderpool
County or Organization: PACCOM

Constituency¹: Primary or Alternate? Primary

Mailing Address: P.O. Box 27, South Bend, WA 98587

Phone: 360-875-9397

Email Address: ivanderpool@co.pacific.wa.us

Replacing (Member Name): Jamie Moseley

New Member:

Name: 
County or Organization: 

Constituency²: Primary or Alternate?

Mailing Address: 

Phone: 

Email Address: 

Replacing (Member Name): 

STATE OFFICE ONLY:

Date Approved: 
Routing:
- EMPS 1 Initials: _______ Date: _______
- AA 3 Initials: _______ Date: _______
- Web Master Initials: _______ Date: _______
- ________ Initials: _______ Date: _______

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Subcommittee: Training

For consideration at the Advisory Committee meeting on: 1/16/2020 (rescheduled meeting)

New Member:
Name: Stacie Huibregtse County or Organization: WSP
Constituency: Primary or Alternate? Primary
Mailing Address: 631 W Dayton-Airport Rd, Shelton WA 98584
Phone: 360-432-7566
Email Address: Stacie.huibregtse@wsp.wa.gov

Replacing (Member Name: Tony Amorati)

New Member:
Name: County or Organization:
Constituency: Primary or Alternate?
Mailing Address:
Phone:
Email Address:

Replacing (Member Name):

STATE OFFICE ONLY:

Date Approved: 
Routing:
☐ EMPS 1 Initials: Date: 
☐ AA 3 Initials: Date: 
☐ Web Master Initials: Date: 
☐ Initials: Date: 

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E911 AC Subcommittee Membership Changes

Subcommittee: TRAINING

For consideration at the Advisory Committee meeting on: 2/20/2020

New Member:
Name: JAMIE GREEN  County or Organization: GRAYS HARBOR 911
Constituency1:
Mailing Address: P.O. Box 1845  ABERDEEN, WA
Phone: 360-533-2885
Email Address: JGREEN@GH911.ORG
Replacing (Member Name): ARICA FRENCH

New Member:
Name: 
Constituency2:
Mailing Address:
Phone:
Email Address:
Replacing (Member Name):

STATE OFFICE ONLY:

Date Approved: __________________________
Routing:
☐ EMPS 1  Initials: ________  Date: ________
☐ AA 3  Initials: ________  Date: ________
☐ Web Master  Initials: ________  Date: ________
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1 For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can’t be county coordinators, at least one must be from an entity listed in the RCW).

2 For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can’t be county coordinators, at least one must be from an entity listed in the RCW).
1. **RCW 38.52.532**

Current Language:

*Enhanced 911 advisory committee—Annual legislative update.*

On an annual basis, the enhanced 911 advisory committee must provide an update on the status of enhanced 911 service in the state to the appropriate committees in the legislature. The update must include progress by counties towards creating greater efficiencies in enhanced 911 operations including, but not limited to, regionalization of facilities, centralization of equipment, and statewide purchasing.

Proposed RCW Language:

911 advisory committee—Annual legislative update.

On an annual basis, the 911 advisory committee must provide an update on the status of 911 service in the state to the appropriate committees in the legislature. The update must include progress by the State 911 coordination office and the counties towards continual growth and maintenance of a modern 911 system with greater efficiencies in 911 operations including, but not limited to, regionalization of facilities, centralization of equipment, statewide purchasing, strategic plan performance and fiscal health of the 911 systems.

2. **RCW 38.52.535**

Current Language:

*State enhanced 911 coordination office and advisory committee—Uniform national standards.*

The state enhanced 911 coordination office and the enhanced 911 advisory committee may participate in efforts to set uniform national standards for automatic number identification and automatic location identification data transmission for private telecommunications systems and private shared telecommunications services.

Proposed RCW Language:

State 911 coordination office and advisory committee—Uniform national standards.

The state 911 coordination office and the 911 advisory committee may participate in efforts to set uniform national standards for 911.
3. **RCW 38.52.540**

**Current Language:**

**Enhanced 911 account.**

(1) The enhanced 911 account is created in the state treasury. All receipts from the state enhanced 911 excise taxes imposed by RCW 82.14B.030 must be deposited into the account. Moneys in the account must be used only to support the statewide coordination and management of the enhanced 911 system, for the implementation of wireless enhanced 911 statewide, for the modernization of enhanced 911 emergency communications systems statewide, and to help supplement, within available funds, the operational costs of the system, including adequate funding of counties to enable implementation of wireless enhanced 911 service and reimbursement of radio communications service companies for costs incurred in providing wireless enhanced 911 service pursuant to negotiated contracts between the counties or their agents and the radio communications service companies. For the 2013-2015 and the 2015-2017 fiscal biennia, the account may be used for a criminal history system upgrade in the Washington state patrol and for activities and programs in the military department. A county must show just cause, including but not limited to a true and accurate accounting of the funds expended, for any inability to provide reimbursement to radio communications service companies of costs incurred in providing enhanced 911 service.

(2) Funds generated by the enhanced 911 excise tax imposed by RCW 82.14B.030(5) may not be distributed to any county that has not imposed the maximum county enhanced 911 excise tax allowed under RCW 82.14B.030(1). Funds generated by the enhanced 911 excise tax imposed by RCW 82.14B.030(6) may not be distributed to any county that has not imposed the maximum county enhanced 911 excise tax allowed under RCW 82.14B.030(2).

(3) The state enhanced 911 coordinator, with the advice and assistance of the enhanced 911 advisory committee, is authorized to enter into statewide agreements to improve the efficiency of enhanced 911 services for all counties and shall specify by rule the additional purposes for which moneys, if available, may be expended from this account.

**Proposed RCW Language:**

**911 account.**

(1) The 911 account is created in the state treasury. All receipts from the state 911 excise taxes imposed by RCW 82.14B.030 (5), (6) and (8) must be deposited into the account. Moneys in the account must be used in accordance with the priorities established in RCW 38.52.545, and within available funds, solely for the purposes to:

(a) Procure, fund, and manage the statewide 911 network

(b) Purchase goods and services that support the counties and Washington state patrol communications in providing 911 service statewide;

(c) Assist the counties and Washington state patrol communications to provide modern 911 systems and associated administrative and operational costs;
(d) Assist the counties and Washington state patrol communications to acquire 911 hardware, software, and technology appropriate to support a modern 911 system;

(2) Funds generated by the 911 excise taxes imposed by RCW 82.14B.030(5), (6) and (8) may not be distributed to any county that has not imposed the maximum county 911 excise taxes allowed under RCW 82.14B.030(1), (2) and (3).

(3) The state 911 coordinator, with the advice and assistance of the 911 advisory committee, is authorized to enter into statewide agreements to improve the efficiency of the 911 system and shall specify by rule the additional purposes for which moneys, if available, may be expended from this account.

4. **RCW 38.52.545**

**Current Language:**

**Priorities for enhanced 911 funding.**

In specifying rules defining the purposes for which available state enhanced 911 moneys may be expended, the state enhanced 911 coordinator, with the advice and assistance of the enhanced 911 advisory committee, must consider base needs of individual counties for specific assistance. Priorities for available enhanced 911 funding are as follows:

1. To assure that 911 dialing is operational statewide;
2. To assist counties as necessary to assure that they can achieve a basic service level for 911 operations; and
3. To assist counties as practicable to acquire items of a capital nature appropriate to modernize 911 systems and increase 911 effectiveness.

**Proposed RCW Language:**

**Priorities for 911 funding.**

In establishing rules defining the purposes for which available state 911 moneys may be expended, the state 911 coordinator, with the advice and assistance of the 911 advisory committee, must consider basic needs of individual counties and Washington state patrol communications districts for specific assistance. Priorities, within available funds, are as follows:

1. To procure, fund, and manage the statewide 911 network and supporting services; and
2. To assist the counties and Washington state patrol communications to provide modern 911 systems and associated administrative and operational costs; and
3. To assist the counties and Washington state patrol communications to acquire 911 hardware, software, and technology appropriate to support a modern 911 system.
5. **RCW 38.52.550** *

**Current Language:**

*Emergency communications systems and information—Immunity from civil liability.*

A telecommunications company, radio communications service company, or interconnected voice over internet protocol service company, providing emergency communications systems or services or a business or individual providing database information to enhanced 911 emergency communications personnel is not liable for civil damages caused by an act or omission of the company, business, or individual in the:

1. Good faith release of information not in the public record, including unpublished or unlisted subscriber information to emergency service providers responding to calls placed to an enhanced 911 emergency communications service; or
2. Design, development, installation, maintenance, or provision of consolidated enhanced 911 emergency communications systems or services other than an act or omission constituting gross negligence or wanton or willful misconduct.

**Proposed RCW Language**

*911 systems and information—Immunity from civil liability.*

1. Providers of access and service to and for 911, the state and counties and their designated public safety answering point are not liable for civil damages caused by an act or omission of the company, business, state, county, public safety answering point, or individual in the:
   - Good faith release of information not in the public record, including unpublished or unlisted subscriber information to emergency service providers responding to calls placed to 911; or
   - Design, development, installation, maintenance, or provision of 911 systems or services other than an act or omission constituting gross negligence or wanton or willful misconduct.

2. In matters related to the 911 system or service, or other supporting emergency services communication systems or service, the state, the counties and their designated public safety answering points, shall have immunity or other protection from liability of a scope and extent that is not less than the scope and extent of immunity or other protection from liability under applicable law accorded to such state and counties and their designated public safety answering points, respectively, in matters that are not related to the 911 system or service or other emergency services communication system or service.
6. **RCW 38.52.575**

**Current Language:**

Information in automatic number identification or automatic location identification database that is part of county enhanced 911 emergency communications system—Other information associated with county enhanced 911 emergency communications system—Exemption from public inspection and copying.

(1) Information contained in an automatic number identification or automatic location identification database that is part of a county enhanced 911 emergency communications system as defined in RCW 82.14B.020 and intended for display at a public safety answering point with incoming 911 voice or data is exempt from public inspection and copying under chapter 42.56 RCW.

(2) Information voluntarily submitted to be contained in a database that is part of or associated with a county enhanced 911 emergency communications system as defined in RCW 82.14B.020 and intended for the purpose of display at a public safety answering point with incoming 911 voice or data is exempt from public inspection and copying under chapter 42.56 RCW.

(3) This section shall not be interpreted to prohibit:
(a) Display of information at a public safety answering point;
(b) Dissemination of information by the public safety answering point to police, fire, or emergency medical responders for display on a device used by police, fire, or emergency medical responders for the purpose of handling or responding to emergency calls or for training;
(c) Maintenance of the database by a county;
(d) Dissemination of information by a county to local agency personnel for inclusion in an emergency notification system that makes outgoing calls to telephone numbers to provide notification of a community emergency event;
(e) Inspection or copying by the subject of the information or an authorized representative; or
(f) The public disclosure of information prepared, retained, disseminated, transmitted, or recorded, for the purpose of handling or responding to emergency calls, unless disclosure of any such information is otherwise exempted under chapter 42.56 RCW or other law.
PROPOSED RCW LANGUAGE:

Information in automatic number identification or automatic location identification database that is part of the 911 system—Other information associated with 911 system—Exemption from public inspection and copying.

(1) Information contained in an automatic number identification or automatic location identification database that is part of a 911 system as defined in RCW 82.14B.020 and intended for display at a public safety answering point with incoming 911 voice or data is exempt from public inspection and copying under chapter 42.56 RCW.

(2) Information voluntarily submitted to be contained in a database, that is part of or associated with a 911 system as defined in RCW 82.14B.020 and intended for the purpose of display at a public safety answering point with incoming 911 voice or data, is exempt from public inspection and copying under chapter 42.56 RCW.

(3) This section shall not prohibit:

(a) Display of information at a public safety answering point;

(b) Dissemination of information by the public safety answering point to authorized personnel, responding to or responsible for an emergency event, for display on an agency authorized device used for the sole purpose of processing, responding to, managing emergency calls or for training;

(c) Maintenance of the database;

(d) Dissemination of information to local agencies for inclusion in an emergency notification system that makes notifications to provide information of a community emergency event;

(e) Inspection or copying by the subject of the information or an authorized representative; or

(f) The public disclosure of information prepared, retained, disseminated, transmitted, or recorded, for the purpose of handling or responding to emergency calls, unless disclosure of any such information is otherwise exempted under chapter 42.56 RCW or other law.

7. RCW 38.52.577

Current RCW Language:

Information from automatic number identification, automatic location identification database, or voluntarily submitted for inclusion in emergency notification system—Exemption from public inspection and copying.

Information obtained from an automatic number identification or automatic location identification database or voluntarily submitted to a
local agency for inclusion in an emergency notification system is exempt from public
inspection and copying under chapter 42.56 RCW. This
section shall not be interpreted to prohibit:
(1) Making outgoing calls to telephone numbers to provide notification of a community
emergency event;
(2) Maintenance of the database by a local agency; or
(3) Inspection or copying by the subject of the information or an authorized
representative.

Proposed RCW Language:

Information from automatic number identification, automatic location identification database, or
voluntarily submitted for inclusion in emergency notification system—Exemption from public
inspection and copying.

Information obtained from an automatic number identification or automatic location
identification database or voluntarily submitted to a local agency for inclusion in an emergency
notification system is exempt from public inspection and copying under chapter 42.56 RCW. This
section shall not be interpreted to prohibit:

(1) Making notifications to provide information of a community emergency event;

(2) Maintenance of the database by a local agency; or

(3) Inspection or copying by the subject of the information or an authorized
representative.
Policy Subcommittee Report

02/20/2020
Deliverables

• Removed maintenance deliverables (BSO and WSP contracts).
• Increased the AC meeting attendance requirement from 50% to 75% (all contracts)
• Eliminated time audits. (all contracts)
• Revised: “Participate in 50% of any scheduled 911 Public Education Subcommittee meetings. Participation can be in person, by phone, or by participation in a workgroup.” (BSO and CPD contracts)
• Added: “Participate in 50% of any scheduled 911 Training Subcommittee meetings. Participation can be in-person, by phone, or participation on a work group/project.” (all contracts)
Deliverables

• Updated: Each county will maintain and deliver to the state (or designated vendor), as requested, GIS datasets that includes the following data layers (Road Centerline, PSAP Polygon, Law Enforcement Emergency Service Zone (ESZ), Fire ESZ, EMS ESZ, and Site Structure Address Points (SSAP) with no duplicate address points,) as required in the Washington NG911 GIS Data Standards with no critical error fallout (gaps and overlaps, range overlaps in the road centerline), and which have been synchronized to the ALI, at a 98% match rate. Though not required at this time the Site Structure Address Points (SSAP) layer is highly recommended. If SSAP layer is submitted, it must not contain any duplicate address points. (BSO, CPD)
Deliverables

• Replaced: (old) Submit certification that IT personnel have received a minimum of 16 hours of training in support of systems used by 911.

• With: (new) Revised the IT training deliverable to read “Submit certification that the county has provided a minimum of 16 hours of training for their IT personnel related to security and maintenance of equipment that touches the ESINet.” (All contracts)

• Also, various grammatical corrections and non-substantive terminology changes.
ESINet Security (County Contract, WSP Contract, and Statewide Services Policy)

- (Current) PSAPs must comply with any ESINet cybersecurity standards, guidelines, or policies developed and recommended by the Washington State E911 Advisory Committee and adopted by the State E911 Coordinator, and

- (New) Counties/WSP/PSAPS must maintain any equipment that is directly or indirectly connected to the ESINet according to any standard or best practice recommended by the Washington State E911 Advisory committee and adopted by the State E911 Coordinator. In the absence of a state standard or best practice, Counties/WSP/PSAPS will adopt a policy governing equipment maintenance, that is aligned with NENA standard ANS STA-027.

- (Revised) The SECO will not pay any statewide services costs or enter into a contract with a County/WSP/PSAP unless the 911 County Coordinator certifies that all their PSAPs are in compliance with the ESINet Security and Equipment Maintenance requirements listed above.
Other

• Added eligibility under CPD1 for each county/WSP to send one Communications Training Officer (CTO) to a CTO workshop (County and WSP Contract Policies)

• Added complimentary/mirror language to County Contract, WSP Contract, Statewide Services, and Public Education policies to match deliverable changes.
Timeline

• The January snowstorm/meeting change impacted our timeline. We had hoped to present these changes in January which would allow for a special meeting in February if you weren’t prepared to vote in January. In order to get these changes in place so that the SECO can get contracts out on time we encourage the AC to vote today to recommend the SECO adopt the policy and deliverable updates as presented.
Penalties

• The old process of amending contracts mid-year if a county is not going to meet the deliverables is challenging. The subcommittee is working on a new process which would take effect for the FY21 contracts.

• The goal is to provide a baseline of service across the state. We recognize that there are occasional challenges to meeting a deliverable. We’re not looking to punish or take money away from a county. Counties can request reasonable waivers, alternate deliverables, etc. It’s the coordinator’s responsibility to request. Proactively communicate your challenges.

• Letter to the county commissioners about unmet deliverables.

• Escalating penalty (10% of CPD first year, doubles each year after, applied to subsequent contract).
How it will work

• A county doesn’t meet deliverables in FY21 contracts
• County gets letter at the end of FY21.
• County doesn’t meet their deliverables in FY22.
• County gets a 10% reduction in their FY23 CPD.
2020 Work Plan

• Update Equipment Contract Policy, prioritize funding for centralized equipment.
• Update Regionalization Policy
• Finalize “Penalty” process
• Update FY22 Deliverables and Formula (CAPS)
The following proposed language would apply to the Statewide Services Policy, County Contract Policy, or WSP Contract Policy:

PSAPs must comply with any ESINet cybersecurity standards, guidelines, or policies developed and recommended by the Washington State E911 Advisory Committee and adopted by the State E911 Coordinator, and

Counties/PSAPS must maintain any equipment that is directly or indirectly connected to the ESINet according to any standard or best practice recommended by the Washington State E911 Advisory committee and adopted by the State E911 Coordinator. In the absence of a state standard or best practice, Counties/PSAPS will adopt a policy governing equipment maintenance, that is aligned with NENA standard ANS STA-027.

The SECO will not pay any statewide services costs or enter into a contract with a County/WSP unless the County/WSP Coordinator certifies that all their PSAP/s are in compliance with the ESINet Security and Equipment Maintenance requirements listed above.
NG911 GIS Data Sharing

Sharing with other Washington state agencies
What are we asking to share?

- Sites and Structure data
- Road Centerlines
# Road Centerlines

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Who would have access to the data?

- State agencies only
- NO PUBLIC ACCESS TO DATA
Benefits of sharing data

- Best, authoritative data for sites/structure and centerline addressing
- State agencies are willing and interested in being a partner that assists with QA/QC checks on the data. Using the NENA Globally Unique ID, they can flag information that appears to be in error and assist PSAP with integrating into authoritative data sources.
- Citizen engagement with government will be more consistent. Address results should be the same, regardless of which government agency they seek services from.
Does NOT include any other 911 data

- NO ALI
- NO ANI
- NO EMS, Fire, Law or PSAP boundaries at this time

Process for requesting access to any other data

- State GIS Program Manager will come back to this team to request permission for access to any other 911 data.
The OCIO at the State of Washington would like to utilize the road centerlines and site structure address points that the Washington Military Department has assembled for next generation 911 purposes. Various state agencies would benefit from having this comprehensive and authoritative data available to them. There would be significant benefit to the citizens from utilizing this resource. No personally identifiable information would be shared. Addressing is a record of government assigned civic location identification and as such is a public record. A few individuals have expressed concern over sharing this data however the vast majority believe it should be shared and is in the best interests of the 911 agencies developing the data to share it. When more people have access to see and use this GIS data, there are more eyes reviewing it. This will help identify deficiencies in the data that will facilitate its enhancement. This will provide the essential feedback that will make it more suitable to achieve its original 911 goals.

Are you OK with allowing the OCIO to collect and share the SSAP and RCL GIS data that you have contributed for NG911 purposes? Yes / No

If no, what is your objection and reasoning?

_________________________________________________________________________________________

PSAP   Director’s Name and Signature   Date
Jeffcom 9-1-1 is located in Jefferson County, a very rural, low-population-density county with rugged mountainous terrain along an equally rugged coastline. The single incorporated city, Port Townsend, is an historical maritime community with many historical structures which supports a beautiful community dedicated to the arts. Fort Worden Historical State Park, hosts many festivals and events drawing tens of thousands of guests to visit Port Townsend each spring, summer and fall. With limited accessibility to Port Townsend, the Washington State ferry terminal connects the peninsula with Whidbey Island.

Indian Island, just south of Port Townsend, is a major ammunitions depot for naval and coastguard ships in the Pacific Northwest. The PSAP partners with the facility for responses on and off the base.

Mountain search and rescue and water rescue are frequent calls in an area known for outdoor recreation. The Olympic National Park and Olympic National Forest occupies 60% of the county and hosts over 3 million guests a year creating a high call volume from cell phone users who often don’t know their location or are non-English speaking visitors.

Jeffcom 9-1-1 is an Inter-local governmental agency with agreements between five fire and two law user agencies. Jeffcom 9-1-1 has limited local funding and requires State 911 fund assistance, significant user fees and revenue from leased radio tower space.

In addition to providing 911 and dispatch services, Jeffcom 9-1-1 owns and maintains the complete radio infrastructure in the county including towers, base stations, repeaters, network and radio consoles in the PSAP.
Successes:

• Jefferson County successfully passed the 1/10th of 1% sales and use tax to help support 9-1-1 in our community.
• Jeffcom 9-1-1 has taken over emergency radio network and tower ownership, and maintenance for its user agencies.
• Jeffcom 9-1-1 successfully became a stand-alone 9-1-1 center representing all of its user agencies with a governance model that has sustained it.

Challenges:

• Finding dedicated funding to help reduce the need for State funds and user agency fees.
• Jeffcom 9-1-1 struggles with recruitment, hiring and successful retention of new Public Safety Telecommunicators and turnover often results in unsustainable overtime and additional stress on current employees.
• Due to a large Federal and State presence, property tax revenue is applied to less than 5% of the county.
• Radio and cell phone coverage is a significant operational challenge as well as lengthy emergency response times to calls, requiring call takers, when available, to stay on the line with callers.

Efficiencies:

• Clallam and Jefferson currently have a single administrative team supporting both counties.
• A single merged CAD platform is being updated that will allow both counties to share call data, mapping and field data between both counties.
• Creating redundant CAD, radio and telephony has allowed both counties to eliminate costly back-up centers and rely on each other for functional back-up capacity.
• Clallam and Jefferson currently have a single administrative team supporting both counties.
• Jefferson County has cross-trained staff that can work in Clallam County in times of critical need.
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<table>
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<tr>
<td>EMS</td>
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<tr>
<td>Other</td>
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<th>Number of Personnel</th>
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<td>311/non-emergent calls</td>
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<td>Business/other calls/Texts</td>
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## Revenue sources

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<td>Other</td>
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## Describe your agencies Structure / Governance
(ILA, PDA, Department, other)

---

## Have you implemented (or considered) any of the following: PSAP Consolidation, Regionalization, consolidation or sharing of equipment or other efficiencies. Please describe your successes and challenges.

---

## Please describe your PSAP successes
(recruitment, retention, hiring, gaining new revenue sources, etc.)
What do you believe are the biggest issues/challenges you've faced in your agency and are facing over the next 5 years.

Describe the radio system/s in your county. Include who is responsible, what type you have (UHF/VHF/800/700), type of network (Microwave, fiber, circuits), is it trunked or simulcast.

Are your personnel responsible for other duties beyond 911 call taking/Dispatch? (i.e. jail services, records, report filing, other) If so, please describe

Describe who owns and maintains the radio system/s and identify if the system/s cross county, state, national borders. Identify other systems operating in your county (Nat'l parks, Tribes, WSP, WSDOT, etc.)
The Governance and Policy workgroup is requesting receipt of ANY & ALL ideas for improved efficiencies in policies, statutes, rules & regulations and economic arenas to promote the continued development of 9-1-1 in Washington state, including 9-1-1 call reception and dispatch operations.

What is the PSAP’s annual operating budget for the radio system and what does that include? Include the number of radio consoles in the PSAP system (including back-up).

Identify if you receive revenue from your system/s, if so, how much? Identify capital projects in the next 2-5 years? Do you carry debt service on the radio system/s?

Does your system utilize MDC’s or MDT’s? If so, who is responsible for support and maintenance of the mobile data system?