# Advisory Committee In-Person Quarterly Meeting

# A. Call to Order

JoAnn Boggs called the meeting to order at 9:00 a.m.

# **B.** Approval of Previous Meeting Minutes

1	•	November minutes require one (1) correction: Change "March 1'7 & 18" to read: "M	larch 17 & 18"
2	•	The Advisory Committee approved the July 18, 2019 meeting minutes as submitted.	
3	•	The Advisory Committee approved the November 21, 2019 meeting minutes with on	e (1) correction
4	Motion	n was made by Keith Flewelling Seconded by Bobby Jackson	All in Favor

# C. Advisory Committee Changes

L	The Advisory Committee discussed	the need to have clearly	defined qualification	in place for the	"At-Large" position.
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- Voting for the "At-Large" position is on hold for now.
- Interim "At-Large" Committee created to define qualifications and a definitive voting process for the position.
  - » The team: Rebecca Beaton, Deb Flewelling, Karl Hatton & Cara Phillips

Motion was made by Deb Flewelling Seconded by Bobby Jackson

All in Favor

# D. E911 State Office Updates

Adam Wasserman provided the E911 State Office update.
 The state office will now be open Monday through Friday; you can reach someone in the office all work week.

- The State Emergency Operations Center (SEOC) has been activated to deal with the current flooding and the rising issues of the Corona Virus (CoVid-19).State staff will be assisting with the activation, so you may see a delay in responses.
- Still in the final stages of the ESInet transition and working on getting the remaining carriers cut-over.
  - » 17 (out of 32) ILECs are successfully cut-over.
  - » CenturyLink has begun testing and cutting over.
  - » Level III should be fully cut-over by March
- 10 Cowlitz County is now taking integrated Text-to-911

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11	٠	The 911 Study is going well, and all should continue working on those, as this is our opportunity to 'have the
12		ear' of the legislation & the study will impact how we move forward as a community.
13	٠	The Travis Alert Act did not pass the floor but will show up, again, on the floor at a later date.
14		1. Keith Flewelling asked how many ILECs are SIP connected; if there is
15		any loss in text-to-911 functionality for non-SIP connected ILECS & if
16		Cowlitz County is the only county with integrated text-to-911 ~ Andy
17		Leneweaver stated that 7 ILECs are SIP connected and confirmed that
18		there is no loss in functionality for those that are not SIP connected.

#### E. Nena Goes to Washington

1	Deb Flewelling, Carlene Anders (Mayor of the City of Pateros), Peter Beckwith (General Council of South Sound 91)	1),
2	and Tara Murker (Executive Director of Whitcom Regional 911 Center) were the representatives that attended the NEN	ΙA
3	Goes to Washington DC.	
4	• 911 States Act:	
5	» Identified job descriptions as the main stumbling block for OMB	
6	SMART Act:	
7	» Voting next week to authorize the auction of the C-bandwidth. There is strong push in Congress, to u	ise
8	the proceeds of this auction, to fund 5G and NG911.	
9	<ul> <li>Kari's Law:</li> </ul>	
10	» Went into effect on Monday, February 17; law only applies to systems that are manufactured, imported	ed,
11	sold, leased, etc. after February 16.	
12	<ul> <li>The Ryan Baum's Act:</li> </ul>	
13	» Adopts the dispatchable location requirements for 911 calls from multi-line, fixed, VOIP, etc 2021	i —
14	80% of calls need to provide either a dispatchable location or a Z-axis technology that supports +/-	3-
15	meter accuracy.	
16	<ul> <li>Robo-calling:</li> </ul>	
17	» A panel from Verizon TNS & TeleTech Systems are creating a "blacklist" of robo-calls.	
	Tasks Identified: Due	
	<i>1.</i> Start reviewing <b>job descriptions</b> with all personnel (i.e. labor groups, HR, county/city governments) 2024	4
	2. Speak with your local representatives about the importance of funding NG911 Now	V
	3. Start compiling a list of "administrative" call lines that you do not want "blacklisted" Now	V
	4. Start to identify the cost to have 911 interstate capabilities Now	V

### 4. Start to identify the cost to have 911 interstate capabilities

#### F. **Coordinator Changes**

Richard Kirton informed the Advisory Committee that multiple coordinator changes have caused multiple vacancies on 1

the AC Board and multiple AC Subcommittees.		
Tasks	Identified:	Due
1.	911 Coordinators to caucus & nominate people to fill all vacant positions	May 21

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Environmental Services Building 9850 64<sup>th</sup> St., University Place 9:00 a.m.

All in Favor

# G. Sub-Committee Membership Changes

- <sup>3</sup> Richard Kirton read through the *attached* sub-committee member changes.
- 4 Motion made by Richard Kirton Seconded by Karl Hatton

H. 911 Authorities Sub-Committee

Brenda Cantu presented seven (7) RCWs for the Advisory Committee to approve for submittal to the legislation.

2	(see attached)		
3		1. Crisellia Grupp if the RCW cha	anges are just for AC
4		approval – or if this vote will a	ctually change them. $\sim$
5		Brenda Cantu confirmed that the	is does not change the
6		RCWs, just approves sending then	n to the legislation.
	Tasks Identified:		Due
	<i>1.</i> Brenda Cantu will place the presente	ed RCWs on the website for all to review	With Newsletter
7	Motion made by Keith Flewelling	Seconded by Richard Kirton	All in Favor

# I. 911 Communications Sub-Committee

1	Johnathan Brock provided an update on the 911 Communications sub-committee.	
2	• Docket 15.80:	
3	» This docket would open up the Notification Outage Reporting System (NORS) & Disaster Information	n
4	Reporting System (DIRS), maintained by the FCC, would open that up to read-only access to local 91	1
5	authorities. They are currently in a comment period.	
6	• Outages:	
7	» Continuing discussions with carriers. Creating a "Points of Contact" form for the PSAPs to submit to	Э
8	carriers – this will help with routine audits.	
9	<ul> <li>Actionable Info &amp; Dispatchable Location:</li> </ul>	
10	» The National Emergency Address Database (NEAD) is "dead" - as a result, 911 Communications wil	1
11	be working with NG911 to figure out what that means regarding actionable information and	ł
12	dispatchable locations. Jonathan will give an update in the near future.	
13	Carrier Contact List:	
14	» Johnathan is currently updating this list and will send it out to all the PSAPs by the end of the month.	
15	<ul> <li>Membership changes:</li> </ul>	
16	» 911 Communications will be looking into rearranging & adding members within the sub-committee.	
	Tasks Identified: Due	
	I.         Submit comments, regarding docket 15.80, to prevent "read-only" access         ASAP	

2. Johnathan Brock will send updated Carrier Contact List to WA State PSAPs 2/29/2020

# J. Next Generation 911 (NG911) Sub-Committee

1 Katy Myers informed the Advisory Committee that NG911 met with ComTech and identified some actionable items for

2 the PSAPs, regarding updates to the core services of the ESInet. The sub-committee will be putting something together,

3 to be presented, at the spring forum.

# K. Policy Sub-Committee

- 1 Richard Kirton presented multiple policy changes to be approved by the Advisory Committee *(see attached)*
- 2 Motion made by Deb Flewelling

# Seconded by Katy Myers

All in Favor

# L. Public Education Sub-Committee

1 Roxanne Castleman stated that the sub-committee has their agenda and speakers confirmed for the Summer Forum; they

are still waiting to hear back on which speakers have been accepted (3 submitted). The sub-committee will also have a

3 manual, for newer educators, that will be presented at the summer forum. Educators are being encouraged to bring a thumb

4 drive to the forum as there will be assignments, etc.

# M. Training Sub-Committee

1	Tracey Ollerman	provided an update on the Training Sub-Committee.
2	<ul> <li>CTO W</li> </ul>	orkshops
3	»	Received state office approval.
4	»	Two (2) are scheduled:
5		<ul> <li>October 8, 2020 in Thurston County</li> </ul>
6		<ul> <li>April 8, 2021 in Spokane County</li> </ul>
7	»	Goal is to have four (4) per fiscal year.
8	»	Working closely with the State office for the current classes: T1, T2, CTO, Sup & Comp.
9	»	It was clarified that you do not have to go through the state for your training; just get with sub-committee
10		to make sure that are on the same page and all telecommunicators are receiving that same training.

# N. GIS Sub-Committee

- 1 Jason Guthrie gave an update on GIS *(see attached)*.
  - Out of the 37 agencies, 24 are meeting the 98% or greater criteria for dispatchable locations.
- JoAnne Marker, from the Office of the Chief Information Officer, would like us to share our GIS data, to ensure
   consistent information.

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5	1.	JoAnn Boggs asked who owns the data after it is all
6		$rolled \ up \ to \ the \ state \ level \sim Andy \ Leneweaver \ said$
7		the state is the "owner" but would prefer to receive
8		consent.
9	2.	Mike Worden stated that the data was created and
10		generated for 911 purposes; legally should be
11		asking for additional consent.
12	3.	Richard Kirton reminded everyone that, those
13		looking for the shared info wanted to charge us for
14		fly-over data; adding that this date has value.
15	4.	Brenda Cantu informed that, due to her data
16		containing Indian nation data, she is refusing
17		consent to share data.

# O. 911 Study Workgroups

1	Cathy Jo	ones-Gooding provided an update on the 911 study workgroups.
2	•	Technical Group Survey:
3		» Everyone should have received this survey, please get it back to the technical group as soon as possible.
4	•	The finance committee should be sending you a 'snapshot' of your financial data query.
5		» The finance committee will be reaching out to you, if you have more than a 20% variance on your
6		revenue vs. expenditures.
7	•	Everyone will be receiving a data query and story to be filled out once per county (see attached).

# P. Advisory Committee Membership Changes

1	After discussions it was agreed to move forward with	the elections of the AC Chair and AC Vice-Chair pos	itions.
2	Lisa Caldwell made the motion	Seconded by Bobby Jackson	All in Favor
3	Advisory Committee Chair Position (current)	ly held by JoAnn Boggs):	
4	» New Chair = Keith Flewelling		
5	Richard Kirton made the motion	Seconded by Bobby Jackson	All in Favor
6	<ul> <li>Advisory Committee Vice-Chair Position (cu</li> </ul>	rrently held by Richard Kirton)	
7	» New Vice-Chair = Katy Myers		
8	Deb Flewelling made the motion	Seconded by Richard Kirton	All in Favor

# Q. 911 County Coordinator New Members

1	٠	New 911 Coordinator for: Spokane County ~ Kim Arredondo
2	٠	New 911 Coordinator for: Island County ~ Lisa Ernst
3	٠	New 911 Coordinator for: Pacific County ~ Ed Heffernan

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New 911 Coordinator for: Grant County ~ Dean Hane

# **R.** For the Good of the Order

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1 Keith Flewelling provided the APCO/NENA Governmental Affairs report.

- Fraternal Order of Police submitted a request for a specialized license plate that would help with health and wellness for law enforcement officers which would also be extended to public safety telecommunicators.
  - » It did not make the cut-off, so this bill is dead.
  - A bill has been submitted that recognizes post-traumatic stress disorders of nine 911 dispatch personnel, which has been subsequently changed to read: "public safety telecommunicators"
    - » No opposed will be heard by the Senate next Monday at 10:00 a.m.

8 Richard Kirton reminded everyone to register for the Spring Forum; being held March 17<sup>th</sup> through the 19<sup>th</sup>. He also

9 reminded them of the forum in June and the forum in October.

# S. Next Quarterly In-Person Meeting

1 The next in-person meeting is scheduled for May  $21^{st}$ .

Meeting ended at 11:42

# "G" Attachment

# Kowalski, Nicci (MIL)

From:	Richard Kirton <rkirton@kitsap911.org></rkirton@kitsap911.org>
Sent:	Thursday, February 20, 2020 9:53 AM
To:	Kowalski, Nicci (MIL)
Subject:	Subcommittee member changes motion
Attachments:	Subcommittee member changes motion.docx
Follow Up Flag:	Follow up
Flag Status:	Flagged

Here's the final motion I made today.



I move the following subcommittee changes:

Remove Tim Martindale and Amy McCormick from Authorities Subcommittee

Add Allen Coleman from Clallam to the GIS Subcommittee Add Jesse Potts from Kittcom to the GIS subcommittee replacing Cori McKean Add Eadie Kaltenbacher as the Primary from Kitsap 911 and Jamie Ward as the alternate to the GIS Subcommittee replacing Diane Mark

Add Jeff Larson from Whitcom to the NG911 Subcomittee

Remove Amy McCormick and Jackie Jones from Policy Subcommittee

Add Debbie Eckhouse from Skagit to Public Education Subcommittee, Replacing Faye Whitney Add Marlo Erwick from Jefferson as Primary and Courtney Ellis as alternate to the Public Education Subcommittee.

Add Brynn Sides as the Yakima alternate to the Public Education Subcommittee Add Nyla Holt from Columbia to Public Education Subcommittee

Remove Amy McCormick, Tim Martindale, and Jackie Jones from the Strategic Planning Subcommittee.

Add Tara Murker from Whitcom County to the Strategic Planning Subcommittee representing Rural Counties East, replacing Wendy Barrett

Add Grace Shuey from Kittitas to the Training Subcommittee replacing Sandie Neisinger Add Janis Vanderpool from Pacific to the Training Subcommittee replacing Jamie Moseley Add Stacie Huibregtse from WSP to the Training Subcommittee replacing Tony Amorati Add Jaimie Green from Grays Harbor to the Training Subcommittee replacing Arica French

	"G"	Attachment
E911	AC	MEMBER FORM

				Subn	nission Da	te: <u>1</u>	0/3/2019	
ADDITION	ADDITIONAL SUBCOMMITTEE MEMBER OF:							
🛛 911 C	ommunications		GIS	Ν	IG911		Policy	
D Public	Education		Strategic Planning		Training	<b>□</b> ¥	WAC Rewrite	
Other				_				
New Me	embers (Not offici	al unt	il voted on by the A	<b>C)</b> :				
			ly needed below) g proposed changes	s):				
Business	Name: Tim Martindale Business Title: Business Address: Home Address:Moved to Montana							
Work Pho Mobile Ph	ne: one:							
Email Ado Represen		Count	ies West Alternate	)				
Name: Business Title: Business Address: Home Address:								
	Work Phone: Mobile Phone:							
Email Ado Represen								

Please provide a brief biography of yourself as it relates to the AC and its Subcommittees:

# "G" Attachment E911 AC MEMBER FORM

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Submission Date: <u>10/3/2019</u>

AD	ADDITIONAL SUBCOMMITTEE MEMBER OF:									
	911 Communica	itions		GIS		N	G911		Policy	
	Public Education	ı		Strategic Plan	ning		Training	□₩	₩₩ WAC Rewrite	
	Other:									
١	New Members (No	ot official	unti	il voted on by th	ne AC):					
	****Dropping Member (Name only needed below) Full Subcommittee List (including proposed changes):									
Bu	me: siness Address: me Address:	Amy M Res			Busine e 911					_
	ork Phone: bile Phone:									
	ail Address: presentation:	East Lai	ge -	Alternate						
Bu Bu	Name: Business Title: Business Address: Home Address:									
	Work Phone: Mobile Phone:									
	Email Address: Representation:									

Please provide a brief biography of yourself as it relates to the AC and its Subcommittees:

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Subcommittee:

# For consideration at the Advisory Committee meeting on:

GIS

February 20, 2020

New Member Information:							
Name:	Jesse P	otts		County or Organizatior	KITTCOM (Kittitas County 911)		
Constituency <sup>1</sup> :				Primary or Alternate? Primary			
Mailing Address: 205 W 5 <sup>th</sup> Ave Suite 13, Ellensburg,				WA 98926			
Phone: 509 933 8288							
Email Address: jesse.potts@co.kittitas.wa.us			s@co.kittitas.wa.us				
Replacing (Member Name): Cori McKean							

New Member Information:							
Name:	County or Organization:						
Constituency <sup>2</sup> :	Primary or Alternate?						
Mailing Address:							
Phone:							
Email Address:							
Replacing (Member Name):							

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Routing:		
EMPS 1	Initials:	Date:
🗆 AA 3	Initials:	Date:
🗆 Web Master	Initials:	Date:
	Initials:	Date:

<sup>&</sup>lt;sup>1</sup> For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can't be county coordinators, at least one must be from an entity listed in the RCW).

<sup>&</sup>lt;sup>2</sup> For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can't be county coordinators, at least one must be from an entity listed in the RCW).

Subcommittee: NG 911					
		ee meeting on: <u>2/20/20</u>			
New Member:					
Name: JEFFLA	rson c	County or Organization: Whitcom			
Constituency <sup>1</sup> :					
Mailing Address: <u>132</u>	SNE Hope	ins of Pullman WA 99/63			
		509-336-5415 (C)			
Email Address:	rson & whi-	trom org			
Replacing (Member Nam	e): <u> </u>	tcom.org			
New Member:					
New Member:					
Name:		County or Organization:			
Constituency <sup>2</sup> :					
Mailing Address:					
Phone:					
Email Address:					
Replacing (Member Nam	e):				
STATE OFFICE ONLY:					
Date Approved:					
Routing: EMPS 1	Initials:	Date:			
🗆 AA 3	Initials:	Date:			
Web Master	Initials:	Date:			
D	Initials:	Date:			

<sup>&</sup>lt;sup>1</sup> For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can't be county coordinators, at least one must be from an entity listed in the RCW).

<sup>&</sup>lt;sup>2</sup> For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can't be county coordinators, at least one must be from an entity listed in the RCW).

# "G" Attachment E911 AC MEMBER FORM

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	Submission Date:1/16/2020
ADDITIONAL SUBCOMMITTEE MEMBER OF:	
911 Communications     GIS	NG911 Policy
☑ Public Education	Training WAC Rewrite
□ Other:	
New Member (Not official until voted on by the AC):	
Dropping Member (Name only needed below)	
Name: Debbie Eckhouse	
Business Title:Supervisor	
Business Address: 2911 E College Way, Suite A Mou	unt Vernon WA 98273
Home Address:	
Work Phone: Mok	oile Phone: 360-630-1904
Email Address: _deckhouse@co.skagitwa.us	
Representation:Medium County	
Please provide a brief biography of yourself as it relates	to the AC and its Subcommittees:
STATE OFFICE ONLY:	
Date Approved: Routing: EMPS 1 Initials:	 Date:
EMPS 1 Initials:     AA 3 Initials:	Date:

 Web Master
 Initials:
 Date:

 Initials:
 Date:

# "G" Attachment E911 AC MEMBER FORM

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			,		S	ubn	nission Dat	te:	_1/16/2020
AD	DITIONAL SUBC	OMMIT	TEE	MEMBER OF:					
	911 Communica	itions		GIS			NG911		Policy
$\mathbf{X}$	Public Education	n		Strategic Planning			Training		WAC Rewrite
	Other:								
N	lew Member (Not	cofficial ι	until	voted on by the AC)	):				
	Dropping Membe	er (Name	e onl	y needed below)					
Nar	ne: Faye Wh	nitney							
Bus	iness Title:	Sup	ervis	sor					
Bus	iness Address:	291	1 E (	College Way, Suite .	A, Mo	unt '	Vernon W	4 98	273
Hor	ne Address:								
Wo	rk Phone:	360-428	-320	)8 N	lobile	Pho	one:		
Em	ail Address:	_fayew(	@co.	skagit.wa.us					
Rep	presentation:								
Ple	ase provide a brie	ef biogra	phy	of yourself as it relat	tes to	the	AC and its	Suk	ocommittees:
ST	ATE OFFICE ON	LY:							
	e Approved:						•		
	uting: EMPS 1		Initi	als:		Dat	e:		-
	AA 3		Initi	als:		Dat	e:		-
	Web Master		Initi	als:		Dat	e:		-

# "G" Attachment

# **E911 AC MEMBER FORM**

				Subr	nission Da	te:	1/16/2020	
AD	ADDITIONAL SUBCOMMITTEE MEMBER OF:							
	911 Communica	ations 🛛	GIS		NG911		Policy	
	Public Education	n 🛛	Strategic Planning		Training		WAC Rewrite	
	Other:							
ÆN	lew Member (Not	official until	voted on by the AC):					
	Dropping Member (Name only needed below)							
Na	me:	Marlo Erwi	ck			<u></u>		
Bu	siness Title:	Jeffcom 9 <sup>-</sup>	1					
Bu	siness Address:	81 Elkins F	d, Port Hadlock, WA §	8339				
Ho	me Address:	2682 O'Bri	en Rd, Port Angeles W	/A 9836	2			
W	ork Phone:	360-344-9	779 X0	Mobile	Phone: 3	60-8	08-2422	
En	nail Address:	merwick@j	cpsn.us					
Re	presentation:	Pub Ed Co	ordinator					
Ple	Please provide a brief biography of yourself as it relates to the AC and its Subcommittees: I have done public education for the past several years. I have attended the Public Education Subcommittee meetings for the past three years as the alternate for Jefferson County.							

### STATE OFFICE ONLY:

Ro	te Approved: uting: EMPS 1	Initials:	Date:
	AA 3	Initials:	Date:
	Web Master	Initials:	Date:
		Initials:	Date:

"G" Attachment

# E911 AC MEMBER FORM

Submission Date: 1/16/202

ADDITIONAL SUBCOMMITTEE MEMBER OF:								
911 Communications			GIS		NG911		Policy	
X	Public Education			Strategic Planning		Training		WAC Rewrite
	Other:							
X	New Member (	Not officia	al un	til voted on by the AC);				
	Dropping Mo	ember (Na	ame	only needed below)				
Name:		Courtney Ellis						
•		Communications Officer						
Business Address:		81 Elkir	ns Ro					
Home Address;								
Work Phone:		360-344-9779			Mobil	e Ph	one: 360-302-6528	
Email Address: <u>cellis@jcpsn.us</u>								
Rep	Representation: Alternate							

Please provide a brief biography of yourself as it relates to the AC and its Subcommittees:

I have been working with Marlo and Donna for the past couple years at fair booths in Jefferson County and at classroom presentations. Last year I was able to attend the APCO Pub Ed training track, and received much helpful information. I planned and presented a program to several classrooms incorporating our local law enforcement and fire agencies this past school year.

### STATE OFFICE ONLY:

te Approved:		
EMPS 1	Initials:	Date:
AA 3	Initials:	Date:
Web Master	Initials:	Date:
	Initials:	Date:

# "G" Attachment E911 AC MEMBER FORM

	Sub	mission Da	te:	1/16/2020	
ADDITIONAL SUBCOMMITTEE	MEMBER OF:				
□ 911 Communications □	GIS 🗖	NG911		Policy	
☑ Public Education □	Strategic Planning	Training		WAC Rewrite	
□ Other:					
⊠ New Member (Not official unt	til voted on by the AC):				
Dropping Member (Name only needed below)					
Name:Brynn Sides					
Business Title:Train	ning Supervisor				
Business Address: 2403 S 18 <sup>th</sup>	2403 S 18 <sup>th</sup> Street Suite 400Yakima,WA 98903				
Home Address:					
Work Phone:509-	509-576-6735 Mobile Phone:				
Email Address:brynn.	brynn.sides@yakimawa.gov				
Representation: Secondary C	Secondary Contact for Yakima County 911 Public Education				
Please provide a brief biography of yourself as it relates to the AC and its Subcommittees:					

# STATE OFFICE ONLY:

Date Approved: Routing: D EMPS 1	Initials:	Date:
🗆 AA 3	Initials:	Date:
Web Master	Initials:	Date:
O	Initials:	Date:

# E911 AC Subcommittee Membership Changes

Subcommittee:	911 PUBLIC E	ducation		
For consideration	n at the Advisory Cor	nmittee meeting on:		
New Member:				
Name:		County or Organization:		
Constituency <sup>1</sup> :		Primary or A	Iternate?	
Mailing Address: _		· · · · · · · · · · · · · · · · · · ·		
			••••••••••••••••••••••••••••••••••••••	
			<u></u>	
Replacing (Membe	r Name):	2012 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -		
Mailing Address: Phone:SO Email Address:N	-382-2578 iylah_holt@.co	St Dayton WA 99 . columbia. wa. US	328	c Subety Mications
<b>3</b> (1971)	Name): <u>NDNC</u>	· · · · · · · · · · · · · · · · · · ·		
STATE OFFICE ON Date Approved: Routing: EMPS 1	Initials:			
AA 3     Web Master	Initials:	Date:		
•	_ Initials:	Date:	· · ·	

<sup>&</sup>lt;sup>1</sup> For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can't be county coordinators, at least one must be from an entity listed in the RCW).

<sup>&</sup>lt;sup>2</sup> For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can't be county coordinators, at least one must be from an entity listed in the RCW).

Subcommittee: Training Subcommittee						
For consideration at the A	dvisory Committee meeting	j on: 2/20/2020				
New Member:						
Name: <u>Janis Vanderpool</u>	_ County or Organization: _	PACCOM				
Constituency <sup>1</sup> :	Constituency <sup>1</sup> : Primary or Alternate? <u>Primary</u>					
Mailing Address:P.O. B	ox 27, South Bend, WA 9858	7				
Phone: <u>360-875-9397</u>						
Email Address: <u>jvanderpool</u>	@co.pacific.wa.us					
Replacing (Member Name)	: <u>Jamie Moseley</u>					
New Member:						
Name: Cou	unty or Organization:					
Constituency <sup>2</sup> : Prima	ary or Alternate?					
Mailing Address:						
Phone:						
Email Address:						
Replacing (Member Name)	:					
STATE OFFICE ONLY:						
Date Approved: Routing:		Dete				
EMPS 1	Initials:	Date:				
• AA 3	Initials:	Date:				
Web Master						
	Initials:	Date:				

<sup>&</sup>lt;sup>1</sup> For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can't be county coordinators, at least one must be from an entity listed in the RCW).

<sup>&</sup>lt;sup>2</sup> For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can't be county coordinators, at least one must be from an entity listed in the RCW).

Subcommittee: Tra	ining				
For consideration a	t the Advisory Comr	mittee meeting on: 1/16/2020 (rescheduled meeting)			
New Member:					
Name: _Stacie Huib	regtse	County or Organization:WSP			
Constituency <sup>1</sup> :	Primary	or Alternate? Primary			
Mailing Address:6	31 W Dayton-Airport	Rd, Shelton WA 98584			
Phone:360-432-7	566				
Email Address: Staci	e.huibregtse@wsp.wa	a.gov			
Replacing (Member Name: Tony Amorati					
New Member:					
Name:	ame: County or Organization:				
Constituency <sup>2</sup> :	Primary or Alternate	?			
Mailing Address:					
Phone:					
Email Address:					
Replacing (Member I					
STATE OFFICE ONI	-Y:				
Date Approved: _ Routing: D EMPS 1	Initials:	Date:			
🖵 AA 3	Initials:	Date:			
Web Master	Initials:	Date:			
•	Initials:	Date:			

<sup>&</sup>lt;sup>1</sup> For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can't be county coordinators, at least one must be from an entity listed in the RCW).

<sup>&</sup>lt;sup>2</sup> For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can't be county coordinators, at least one must be from an entity listed in the RCW).

Subcommittee: <u>///</u>	PAINING	
For consideration at t	he Advisory Committe	e meeting on: <u>2/20/202</u> 0
New Member:		
Name: AIMIE	GREEN CO	ounty or Organization: <u>GRAYS HARBOR</u> 91
Constituency <sup>1</sup> :		
Mailing Address:	?O. Box 184	15 ABERDEEN, WA
Phone: <u>360</u> –	533-7883	5
Email Address:(	GREENE GH	911.0RG
Replacing (Member Na	ime): <u>ARICA</u>	FRENCH
New Member:		
New Member:		
Name:	Co	ounty or Organization:
Constituency <sup>2</sup> :		
Mailing Address:		
Phone:		
Email Address:		
Replacing (Member Na	ame):	
STATE OFFICE ONLY	<i>(</i> :	
Date Approved: Routing: D EMPS 1	Initials:	 Date:
	Initials:	
Web Master	Initials:	
	Initials:	Date:

<sup>&</sup>lt;sup>1</sup> For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can't be county coordinators, at least one must be from an entity listed in the RCW).

<sup>&</sup>lt;sup>2</sup> For Policy, Strategic Planning, and WAC Rewrite/911 Authorities subcommittee members represent Small Counties (2 east, 2 west), Medium Counties (1 east, 1 west), Large Counties (1 east, 1 west), King County, and the Advisory Committee at large (2 positions. Can't be county coordinators, at least one must be from an entity listed in the RCW).

"H" Attachment

# JANUARY 2020 TO BE PRESENTED TO AC

# 1. RCW 38.52.532

# **Current Language:**

# Enhanced 911 advisory committee—Annual legislative update.

On an annual basis, the enhanced 911 advisory committee must provide an update on the status of enhanced 911 service in the state to the appropriate committees in the legislature. The update must include progress by counties towards creating greater efficiencies in enhanced 911 operations including, but not limited to, regionalization of facilities, centralization of equipment, and statewide purchasing.

# Proposed RCW Language:

911 advisory committee—Annual legislative update.

On an annual basis, the 911 advisory committee must provide an update on the status of 911 service in the state to the appropriate committees in the legislature. The update must include progress by the State 911 coordination office and the counties towards continual growth and maintenance of a modern 911 system with greater efficiencies in 911 operations including, but not limited to, regionalization of facilities, centralization of equipment, statewide purchasing, strategic plan performance and fiscal health of the 911 systems.

# 2. RCW 38.52.535

# **Current Language:**

# State enhanced 911 coordination office and advisory committee— Uniform national standards.

The state enhanced 911 coordination office and the enhanced 911 advisory committee may participate in efforts to set uniform national standards for automatic number identification and automatic location identification data transmission for private telecommunications systems and private shared telecommunications services.

# Proposed RCW Language:

State 911 coordination office and advisory committee—Uniform national standards.

The state 911 coordination office and the 911 advisory committee may participate in efforts to set uniform national standards for 911.

# 3. RCW 38.52.540

# **Current Language:**

# Enhanced 911 account.

(1) The enhanced 911 account is created in the state treasury. All receipts from the state enhanced 911 excise taxes imposed by RCW

**82.14B.030** must be deposited into the account. Moneys in the account must be used only to support the statewide coordination and

management of the enhanced 911 system, for the implementation of wireless enhanced 911 statewide, for the modernization of enhanced 911

emergency communications systems statewide, and to help supplement, within available funds, the operational costs of the system, including

adequate funding of counties to enable implementation of wireless enhanced 911 service and reimbursement of radio communications service

companies for costs incurred in providing wireless enhanced 911 service pursuant to negotiated contracts between the counties or their

agents and the radio communications service companies. For the 2013-2015 and the 2015-2017 fiscal biennia, the account may be used for a

criminal history system upgrade in the Washington state patrol and for activities and programs in the military department. A county must show

just cause, including but not limited to a true and accurate accounting of the funds expended, for any inability to provide reimbursement to

radio communications service companies of costs incurred in providing enhanced 911 service.

(2) Funds generated by the enhanced 911 excise tax imposed by RCW **82.14B.030**(5) may not be distributed to any county that has

not imposed the maximum county enhanced 911 excise tax allowed under RCW **82.14B.030**(1). Funds generated by the enhanced 911

excise tax imposed by RCW 82.14B.030(6) may not be distributed to any county that has not imposed the maximum county enhanced 911

excise tax allowed under RCW 82.14B.030(2).

(3) The state enhanced 911 coordinator, with the advice and assistance of the enhanced 911 advisory committee, is authorized to

enter into statewide agreements to improve the efficiency of enhanced 911 services for all counties and shall specify by rule the additional

purposes for which moneys, if available, may be expended from this account.

# Proposed RCW Language:

# 911 account.

(1) The 911 account is created in the state treasury. All receipts from the state 911 excise taxes imposed by RCW <u>82.14B.030 (5), (6) and (8)</u> must be deposited into the account. Moneys in the account must be used in accordance with the priorities established in RCW

38.52.545, and within available funds, solely for the purposes to:

(a) Procure, fund, and manage the statewide 911 network

(b) Purchase goods and services that support the counties and Washington state patrol communications in providing 911 service statewide;

(c) Assist the counties and Washington state patrol communications to provide modern 911 systems and associated administrative and operational costs;

# "H" Attachment

(d) Assist the counties and Washington state patrol communications to acquire 911 hardware, software, and technology appropriate to support a modern 911 system;
(2) Funds generated by the 911 excise taxes imposed by RCW 82.14B.030(5), (6) and (8) may not be distributed to any county that has not imposed the maximum county 911 excise taxes allowed under RCW 82.14B.030(1), (2) and (3).

(3) The state 911 coordinator, with the advice and assistance of the 911 advisory committee, is authorized to enter into statewide agreements to improve the efficiency of the 911 system and shall specify by rule the additional purposes for which moneys, if available, may be expended from this account.

# 4. RCW 38.52.545

# **Current Language:**

# Priorities for enhanced 911 funding.

In specifying rules defining the purposes for which available state enhanced 911 moneys may be expended, the state enhanced 911

coordinator, with the advice and assistance of the enhanced 911 advisory committee, must consider base needs of individual counties for

specific assistance. Priorities for available enhanced 911 funding are as follows:

(1) To assure that 911 dialing is operational statewide;

(2) To assist counties as necessary to assure that they can achieve a basic service level for 911 operations; and

(3) To assist counties as practicable to acquire items of a capital nature appropriate to modernize 911 systems and increase 911 effectiveness.

# Proposed RCW Language:

### Priorities for 911 funding.

In <u>establishing</u> rules defining the purposes for which available state 911 moneys may be expended, the state 911 coordinator, with the advice and assistance of the 911 advisory committee, must consider basic needs of individual counties <u>and Washington state patrol</u> <u>communications districts</u> for specific assistance. Priorities, within available funds, are as follows:

(1) To procure, fund, and manage the statewide 911 network and supporting services; and

(2) To assist the counties and Washington state patrol communications to provide modern 911 systems and associated administrative and operational costs; and

(3) To assist <u>the</u> counties <u>and Washington state patrol communications</u> to acquire <u>911</u> <u>hardware, software, and technology</u> appropriate to <u>support a modern</u> <u>911 system</u>.

# 5. RCW 38.52.550 \*

# **Current Language:**

# *Emergency communications systems and information—Immunity from civil liability.*

A telecommunications company, radio communications service company, or interconnected voice over internet protocol service

company, providing emergency communications systems or services or a business or individual providing database information to enhanced

911 emergency communications personnel is not liable for civil damages caused by an act or omission of the company, business, or individual

in the:

(1) Good faith release of information not in the public record, including unpublished or unlisted subscriber information to emergency service providers responding to calls placed to an enhanced 911 emergency communications service; or

(2) Design, development, installation, maintenance, or provision of consolidated enhanced 911 emergency communications systems

or services other than an act or omission constituting gross negligence or wanton or willful misconduct.

# Proposed RCW Language

# 911 systems and information—Immunity from civil liability.

(1) Providers of access and service to and for 911, the state and counties and their designated public safety answering point are not liable for civil damages caused by an act or omission of the company, business, state, county, public safety answering point, or individual in the:

(a) Good faith release of information not in the public record, including unpublished or unlisted subscriber information to emergency service providers responding to calls placed to 911; or

(b) Design, development, installation, maintenance, or provision of 911 systems or services other than an act or omission constituting gross negligence or wanton or willful misconduct.

(2) In matters related to the 911 system or service, or other supporting emergency services communication systems or service, the state, the counties and their designated public safety answering points, shall have immunity or other protection from liability of a scope and extent that is not less than the scope and extent of immunity or other protection from liability under applicable law accorded to such state and counties and their designated public safety answering points, respectively, in matters that are not related to the 911 system or service or other emergency services communication system or service.

# 6. RCW 38.52.575

Current Language:

Information in automatic number identification or automatic location identification database that is part of

county enhanced 911 emergency communications system—Other information associated with county enhanced

# 911 emergency communications system—Exemption from public inspection and copying.

(1) Information contained in an automatic number identification or automatic location identification database that is part of a county

enhanced 911 emergency communications system as defined in RCW 82.14B.020 and intended for display at a public safety answering point

with incoming 911 voice or data is exempt from public inspection and copying under chapter **42.56** RCW.

(2) Information voluntarily submitted to be contained in a database that is part of or associated with a county enhanced 911 emergency

communications system as defined in RCW **82.14B.020** and intended for the purpose of display at a public safety answering point with

incoming 911 voice or data is exempt from public inspection and copying under chapter **42.56** RCW.

(3) This section shall not be interpreted to prohibit:

(a) Display of information at a public safety answering point;

(b) Dissemination of information by the public safety answering point to police, fire, or emergency medical responders for display on a

device used by police, fire, or emergency medical responders for the purpose of handling or responding to emergency calls or for training;

(c) Maintenance of the database by a county;

(d) Dissemination of information by a county to local agency personnel for inclusion in an emergency notification system that makes

outgoing calls to telephone numbers to provide notification of a community emergency event;

(e) Inspection or copying by the subject of the information or an authorized representative; or

(f) The public disclosure of information prepared, retained, disseminated, transmitted, or recorded, for the purpose of handling or

responding to emergency calls, unless disclosure of any such information is otherwise exempted under chapter **42.56** RCW or other law.

# "H" Attachment

### PROPOSED RCW LANGUAGE:

Information in automatic number identification or automatic location identification database that is part of the 911 system—Other information associated with 911 system—Exemption from public inspection and copying.

(1) Information contained in an automatic number identification or automatic location identification database that is part of a 911 system as defined in RCW <u>82.14B.020</u> and intended for display at a public safety answering point with incoming 911 voice or data is exempt from public inspection and copying under chapter <u>42.56</u> RCW.

(2) Information voluntarily submitted to be contained in a database, that is part of or associated with a 911 system as defined in RCW <u>82.14B.020</u> and intended for the purpose of display at a public safety answering point with incoming 911 voice or data, is exempt from public inspection and copying under chapter <u>42.56</u> RCW.

(3) This section shall not prohibit:

(a) Display of information at a public safety answering point;

(b) Dissemination of information by the public safety answering point to authorized personnel, responding to or responsible for an emergency event, for display on an agency authorized device used for the sole purpose of processing, responding to, managing emergency calls or for training;

(c) Maintenance of the database;

(d) Dissemination of information to local agencies for inclusion in an emergency notification system that makes notifications to provide information of a community emergency event;

(e) Inspection or copying by the subject of the information or an authorized representative; or

(f) The public disclosure of information prepared, retained, disseminated, transmitted, or recorded, for the purpose of handling or responding to emergency calls, unless disclosure of any such information is otherwise exempted under chapter <u>42.56</u> RCW or other law.

# 7. RCW 38.52.577

# Current RCW Language:

# Information from automatic number identification, automatic location identification database, or voluntarily submitted for inclusion in emergency notification system—Exemption

# submitted for inclusion in emergency notification system—Exemption from public inspection and copying.

Information obtained from an automatic number identification or automatic location identification database or voluntarily submitted to a

# "H" Attachment

local agency for inclusion in an emergency notification system is exempt from public inspection and copying under chapter **42.56** RCW. This section shall not be interpreted to prohibit:

(1) Making outgoing calls to telephone numbers to provide notification of a community emergency event;

(2) Maintenance of the database by a local agency; or

(3) Inspection or copying by the subject of the information or an authorized representative.

# Proposed RCW Language:

Information from automatic number identification, automatic location identification database, or voluntarily submitted for inclusion in emergency notification system—Exemption from public inspection and copying.

Information obtained from an automatic number identification or automatic location identification database or voluntarily submitted to a local agency for inclusion in an emergency notification system is exempt from public inspection and copying under chapter <u>42.56</u> RCW. This section shall not be interpreted to prohibit:

(1) Making notifications to provide information of a community emergency event;

(2) Maintenance of the database by a local agency; or

(3) Inspection or copying by the subject of the information or an authorized representative.

"K" Attachment

# Policy Subcommittee Report

02/20/2020

# Deliverables

- Removed maintenance deliverables (BSO and WSP contracts).
- Increased the AC meeting attendance requirement from 50% to 75% (all contracts)
- Eliminated time audits. (all contracts)
- Revised: "Participate in 50% of any scheduled 911 Public Education Subcommittee meetings. <u>Participation can be in person, by phone, or</u> <u>by participation in a workgroup."</u> (BSO and CPD contracts)
- Added: <u>"Participate in 50% of any scheduled 911 Training</u> <u>Subcommittee meetings</u>. <u>Participation can be in-person</u>, by phone, or <u>participation on a work group/project.</u>" (all contracts)

# Deliverables

• Updated: Each county will maintain and deliver to the state (or designated vendor), as requested, GIS datasets that includes the following data layers (Road Centerline, PSAP Polygon, Law Enforcement Emergency Service Zone (ESZ), Fire ESZ, EMS ESZ, and Site Structure Address Points (SSAP) with no duplicate address points,) as required in the Washington NG911 GIS Data Standards with no critical error fallout (gaps and overlaps, range overlaps in the road centerline), and which have been synchronized to the ALI, at a 98% match rate. Though not required at this time the Site Structure Address Points (SSAP) layer is highly recommended. If SSAP layer is submitted, it must not contain any duplicate address points. (BSO,CPD)

# Deliverables

- Replaced: (old) Submit certification that IT personnel have received a minimum of 16 hours of training in support of systems used by 911.
- With: (new) Revised the IT training deliverable to read "Submit certification that the county has provided a minimum of 16 hours of training for their IT personnel related to security and maintenance of equipment that touches the ESINet." (All contracts)
- Also, various grammatical corrections and non-substantive terminology changes.

# ESINet Security (County Contract, WSP Contract, and Statewide Services Policy)

- (Current)PSAPs must comply with any ESINet cybersecurity standards, guidelines, or policies developed and recommended by the Washington State E911 Advisory Committee and adopted by the State E911 Coordinator, and
- (New) Counties/WSP/PSAPS must maintain any equipment that is directly or indirectly connected to the ESINet according to any standard or best practice recommended by the Washington State E911 Advisory committee and adopted by the State E911 Coordinator. In the absence of a state standard or best practice, Counties/WSP/PSAPS will adopt a policy governing equipment maintenance, that is aligned with NENA standard ANS STA-027.
- (Revised) The SECO will not pay any statewide services costs or enter into a contract with a County/WSP/PSAP unless the 911 County Coordinator certifies that all their PSAPs are in compliance with the ESINet Security and Equipment Maintenance requirements listed above.

# Other

- Added eligibility under CPD1 for each county/WSP to send one Communications Training Officer (CTO) to a CTO workshop (County and WSP Contract Policies)
- Added complimentary/mirror language to County Contract, WSP Contract, Statewide Services, and Public Education policies to match deliverable changes.

# Timeline

• The January snowstorm/meeting change impacted our timeline. We had hoped to present these changes in January which would allow for a special meeting in February if you weren't prepared to vote in January. In order to get these changes in place so that the SECO can get contracts out on time we encourage the AC to vote today to recommend the SECO adopt the policy and deliverable updates as presented.

# Penalties

- The old process of amending contracts mid-year if a county is not going to meet the deliverables is challenging. The subcommittee is working on a new process which would take effect for the FY21 contracts.
- The goal is to provide a baseline of service across the state. We recognize that there are occasional challenges to meeting a deliverable. We're not looking to punish or take money away from a county. Counties can request reasonable waivers, alternate deliverables, etc. It's the coordinator's responsibility to request. Proactively communicate your challenges.
- Letter to the county commissioners about unmet deliverables.
- Escalating penalty (10% of CPD first year, doubles each year after, applied to subsequent contract).
# How it will work

- A county doesn't meet deliverables in FY21 contracts
- County gets letter at the end of FY21.
- County doesn't meet their deliverables in FY22.
- County gets a 10% reduction in their FY23 CPD.

# 2020 Work Plan

- Update Equipment Contract Policy, prioritize funding for centralized equipment.
- Update Regionalization Policy
- Finalize "Penalty" process
- Update FY22 Deliverables and Formula (CAPS)

The following proposed language would apply to the Statewide Services Policy, County Contract Policy, or WSP Contract Policy:

PSAPs must comply with any ESINet cybersecurity standards, guidelines, or policies developed and recommended by the Washington State E911 Advisory Committee and adopted by the State E911 Coordinator, and

Counties/PSAPS must maintain any equipment that is directly or indirectly connected to the ESINet according to any standard or best practice recommended by the Washington State E911 Advisory committee and adopted by the State E911 Coordinator. In the absence of a state standard or best practice, Counties/PSAPS will adopt a policy governing equipment maintenance, that is aligned with NENA standard ANS STA-027.

The SECO will not pay any statewide services costs or enter into a contract with a County/WSP unless the County/WSP Coordinator certifies that all their PSAP/s are in compliance with the ESINet Security and Equipment Maintenance requirements listed above.

# NG911 GIS Data Sharing

Sharing with other Washington state agencies

## What are we asking to share?

- Sites and Structure data
- Road Centerlines



# Road Centerlines

Descriptive Name	Field Name	M/C/O	Туре	Field Width
Discrepancy Agency ID	DiscrpAgID	М	Ρ	75
Date Updated	DateUpdate	М	D	-
Effective Date	Effective	0	D	-
Expiration Date	Expire	0	D	-
Road Centerline NENA Globally Unique	RCL_NGUID	М	Р	254
Left Address Number Prefix	AdNumPre_L	С	Ρ	15
Right Address Number Prefix	AdNumPre_R	С	Р	15
Left FROM Address	FromAddr_L	М	Ν	6
Left TO Address	ToAddr_L	М	Ν	6
Right FROM Address	FromAddr_R	М	Ν	6
Right TO Address	ToAddr_R	М	Ν	6
Parity Left	Parity_L	М	Ρ	1

Descriptive Name	Field Name	M/C/O	Туре	Field Width
Road Class	RoadClass	0	Ρ	15
One-Way	OneWay	0	Ρ	2
Speed Limit	SpeedLimit	0	Ν	3
Validation Left	Valid_L	0	Ρ	1
Validation Right	Valid_R	0	Ρ	1
*				

Descriptive Name	Field Name	M/C/O	Туре	Field Width
Parity Right	Parity_R	М	Ρ	1
Street Name Pre Modifier	St_PreMod	С	E	15
Street Name Pre Directional	St_PreDir	С	Ρ	9
Street Name Pre Type	St_PreTyp	С	E	50
Street Name Pre Type Separator	St_PreSep	С	E	20
Street Name	St_Name	М	E	60
Street Name Post Type	St_PosTyp	С	E	50
Street Name Post Directional	St_PosDir	С	Ρ	9
Street Name Post Modifier	St_PosMod	С	E	25
Legacy Street Name Pre Directional*	LSt_PreDir	С	Ρ	2
Legacy Street Name <sup>*</sup>	LSt_Name	С	Ρ	75
Legacy Street Name Type*	LSt_Type	С	Ρ	4
Legacy Street Name Post Directional*	LSt_PosDir	С	Ρ	2
ESN Left*	ESN_L	С	Ρ	5
ESN Right*	ESN_R	С	Ρ	5
MSAG Community Name Left*	MSAGComm_L	С	Ρ	30
MSAG Community Name Right*	MSAGComm_R	С	Ρ	30
Country Left	Country_L	М	Ρ	2
Country Right	Country_R	М	Ρ	2
State Left	State_L	М	Ρ	2
State Right	State_R	М	Ρ	2
County Left	County_L	М	Ρ	40
County Right	County_R	М	Ρ	40
Additional Code Left	AddCode_L	С	Ρ	6
Additional Code Right	AddCode_R	С	Ρ	6
Incorporated Municipality Left	IncMuni_L	М	Е	100
Incorporated Municipality Right	IncMuni_R	М	Е	100
Unincorporated Community Left	UnincCom_L	0	Е	100
Unincorporated Community Right	UnincCom_R	0	Е	100
Neighborhood Community Left	NbrhdCom_L	0	Е	100
Neighborhood Community Right	NbrhdCom_R	0	Е	100
Postal Code Left	PostCode_L	0	Ρ	7
Postal Code Right	PostCode_R	0	Ρ	7
Postal Community Name Left	PostComm_L	0	Ρ	40
Postal Community Name Right	PostComm_R	0	Ρ	40

# **Address Points**

Descriptive Name	Field Name	M/C/O	Туре	Field Width
Discrepancy Agency ID	DiscrpAgID	М	Ρ	75
Date Updated	DateUpdate	М	D	-
Effective Date	Effective	0	D	-
Expiration Date	Expire	0	D	-
Site NENA Globally Unique ID	Site_NGUID	М	Ρ	254
Country	Country	М	Ρ	2
State	State	М	Р	2
County	County	М	Р	40
Additional Code	AddCode	С	Ρ	6

Descriptive Name	Field Name	M/C/O	Туре	Field Width
Latitude	Lat	0	F	-
Elevation	Elev	0	Ν	6

Descriptive Name	Field Name	M/C/O	Туре	Field Width
Additional Data URI	AddDataURI	С	U	254
Incorporated Municipality	Inc_Muni	М	Ш	100
Unincorporated Community	Uninc_Comm	0	Ш	100
Neighborhood Community	Nbrhd_Comm	0	Ш	100
Address Number Prefix	AddNum_Pre	С	Ρ	15
Address Number	Add_Number	С	N	6
Address Number Suffix	AddNum_Suf	С	Ρ	15
Street Name Pre Modifier	St_PreMod	С	Ш	15
Street Name Pre Directional	St_PreDir	С	Ρ	9
Street Name Pre Type	St_PreTyp	С	Ш	50
Street Name Pre Type Separator	St_PreSep	С	Е	20
Street Name	St_Name	С	E	60
Street Name Post Type	St_PosTyp	С	E	50
Street Name Post Directional	St_PosDir	С	Ρ	9
Street Name Post Modifier	St_PosMod	С	E	25
Legacy Street Name Pre Directional <sup>*</sup>	LSt_PreDir	С	Ρ	2
Legacy Street Name*	LSt_Name	С	Ρ	75
Legacy Street Name Type <sup>*</sup>	LSt_Type	С	Ρ	4
Legacy Street Name Post Directional <sup>*</sup>	LSt_PosDir	С	Ρ	2
ESN*	ESN	С	Ρ	5
MSAG Community Name <sup>*</sup>	MSAGComm	С	Ρ	30
Postal Community Name	Post_Comm	0	Ρ	40
Postal Code	Post_Code	0	Ρ	7
ZIP Plus 4	Post_Code4	0	Ρ	4
Building	Building	0	Ρ	75
Floor	Floor	0	Ρ	75
Unit	Uhit	0	Ρ	75
Room	Room	0	Ρ	75
Seat	Seat	0	Ρ	75
Additional Location Information	Addtl_Loc	0	E	225
Complete Landmark Name	LandmkName	С	E	150
Mile Post	Mile_Post	С	Ρ	150
Place Type	Place_Type	0	Ρ	50
Placement Method	Placement	0	Ρ	25
Longitude	Long	0	F	-

### Who would have access to the data?

- State agencies only
- NO PUBLIC ACCESS TO DATA

# Benefits of sharing data

- Best, authoritative data for sites/structure and centerline addressing
- State agencies are willing and interested in being a partner that assists with QA/QC checks on the data. Using the NENA Globally Unique ID, they can flag information that appears to be in error and assist PSAP with integrating into authoritative data sources.
- Citizen engagement with government will be more consistent. Address results should be the same, regardless of which government agency they seek services from.

### Does NOT include any other 911 data

- NO ALI
- NO ANI
- NO EMS, Fire, Law or PSAP boundaries at this time

### Process for requesting access to any other data

State GIS Program Manager will come back to this team to request permission for access to any other 911 data.

# Data Sharing Consent Form

The OCIO at the State of Washington would like to utilize the road centerlines and site structure address points that the Washington Military Department has assembled for next generation 911 purposes. Various state agencies would benefit from having this comprehensive and authoritative data available to them. There would be significant benefit to the citizens from utilizing this resource. No personally identifiable information would be shared. Addressing is a record of government assigned civic location identification and as such is a public record. A few individuals have expressed concern over sharing this data however the vast majority believe it should be shared and is in the best interests of the 911 agencies developing the data to share it. When more people have access to see and use this GIS data, there are more eyes reviewing it. This will help identify deficiencies in the data that will facilitate its enhancement. This will provide the essential feedback that will make it more suitable to achieve its original 911 goals.

Are you OK with allowing the OCIO to collect and share the SSAP and RCL GIS data that you have contributed for NG911 purposes? Yes / No

If no, what is your objection and reasoning?

PSAP

Director's Name and Signature

Date



#### Jeffcom 9-1-1 is located in Jefferson County, a very rural, lowpopulation-density county with rugged mountainous terrain along an equally rugged coastline. The single incorporated city, Port Townsend, is an historical maritime community with many historical structures which supports a beautiful community dedicated to the arts. Fort Worden Historical State Park, hosts many festivals and events drawing tens of thousands of guests to visit Port Townsend each spring, summer and fall. With limited accessibility to Port Townsend, the Washington State ferry terminal connects the peninsula with Whidbey Island.

Indian Island, just south of Port Townsend, is a major ammunitions depot for naval and coastguard ships in the Pacific Northwest. The PSAP partners with the facility for responses on and off the base.

Mountain search and rescue and water rescue are frequent calls in an area known for outdoor recreation. The Olympic National Park and Olympic National Forest occupies 60% of the county and hosts over 3 million guests a year creating a high call volume from cell phone users who often don't know their location or are non-English speaking visitors.

Jeffcom 9-1-1 is an Inter-local governmental agency with agreements between five fire and two law user agencies. Jeffcom 9-1-1 has limited local funding and requires State 911 fund assistance, significant user fees and revenue from leased radio tower space.

In addition to providing 911 and dispatch services, Jeffcom 9-1-1

owns and maintains the complete radio infrastructure in the county including towers, base stations, repeaters, network and radio consoles in the PSAP.

#### JEFFERSON COUNTY

#### Population: 31,234

- Area: 2183 Square Miles
- 1 PSAP
- 7 Fire/EMS/Law agencies
- 10 Telecommunicators
- 2 Supervisors
- 5 Admin/IT/Support

#### 2019

- Call for service: 35,121
- 911's received: 22,278
- Business calls: 29,542

Budget: \$2.1 million

Revenue: mix of phone excise tax, 1/10<sup>th</sup> of 1% sales/use tax, user fees, tower lease and State Grant.

[insert picture]

#### Successes:

- Jefferson County successfully passed the 1/10<sup>th</sup> of 1% sales and use tax to help support 9-1-1 in our community.
- Jeffcom 9-1-1 has taken over emergency radio network and tower ownership, and maintenance for its user agencies.
- Jeffcom 9-1-1 successfully became a stand-alone 9-1-1 center representing all of its user agencies with a governance model that has sustained it.

#### **Challenges:**

- Finding dedicated funding to help reduce the need for State funds and user agency fees.
- Jeffcom 9-1-1 struggles with recruitment, hiring and successful retention of new Public Safety Telecommunicators and turnover often results in unsustainable overtime and additional stress on current employees.
- Due to a large Federal and State presence, property tax revenue is applied to less than 5% of the county.
- Radio and cell phone coverage is a significant operational challenge as well as lengthy emergency response times to calls, requiring call takers, when available, to stay on the line with callers.

#### Efficiencies:

- Clallam and Jefferson currently have a single administrative team supporting both counties.
- A single merged CAD platform is being updated that will allow both counties to share call data, mapping and field data between both counties.
- Creating redundant CAD, radio and telephony has allowed both counties to eliminate costly back-up centers and rely on each other for functional back-up capacity.
- Clallam and Jefferson currently have a single administrative team supporting both counties.
- Jefferson County has cross-trained staff that can work in Clallam County in times of critical need.

County / PSAP		
Population served		
Area/Square miles	6	
Number and type of Agency	y's served	
Law		
Fire		
EMS		
Other		
Total		
Number of Personn	el	
Call takers		
Dispatchers		
Supervisors		
Admin		
Support		
Total		
2019 Performance (Ph	one)	
911 calls		
Other emergent/alarm		
311/non-emergent calls		
Business/other calls/Texts		
Out-going calls		
Total		
2019 Performance (C	AD)	
Total CAD calls/incidents		
Law		
Fire		
EMS		
Other		
2019 total budget		
Operations		
Capital		
Maintenance		

Revenue sources	(Y/N)
Phone excise tax	
User fees	
contracts	
sales tax 1/10th	
sales tax 2/10th	
Grants	
Other	

Describe your agencies Structure / Governance (ILA, PDA, Department, other)

Have you implemented (or considered) any of the following: PSAP Consolidation, Regionalization, consolidation or sharing of equipment or other efficiencies. Please describe your successes and challenges.

Please describe your PSAP successes (recruitement, retention, hiring, gaining new revenue sources, etc.)

Are your personnel responsible for other duties beyond 911 call taking/Dispatch? (i.e. jail services, records, report filing, other) If so, please describe

What do you believe are the biggest issues/challenges you've faced in your agency and are facing over the next 5 years.

Describe the radio system/s in your county. Include who is responsible, what type you have (UHF/VHF/800/700), type of network (Microwave, fiber, circuits), is it trunked or simulcast.

Describe who owns and maintains the radio system/s and identify if the system/s cross county, state, national borders. Idenitfy other systems operating in your county (Nat'l parks, Tribes, WSP, WSDOT, etc.)

What is the PSAP's annual operating budget for the radio system and what does that include? Include the number of radio consoles in the PSAP system (including back-up).

Identify if you receive revenue from your system/s, if so, how much? Identify capital projects in the next 2-5 years? Do you carry debt service on the radio system/s?

Does your system utilize MDC's or MDT's? If so, who is responsible for support and maintenance of the mobile data system?

The Governance and Policy workgroup is requesting receipt of ANY & ALL ideas for improved efficiencies in policies, statutes, rules & regulations and economic arenas to promote the continued development of 9-1-1 in Washington state, including 9-1-1 call reception and dispatch operations.