

Advisory Committee In-Person Quarterly Meeting

I. Call to Order

1 Keith Flewelling confirmed quorum and called the meeting to order at 9:02am

II. Roll Call

2 Roll call was taken via chat.

III. Approval of Previous Meeting Minutes

3 Advisory Committee Quarterly Meeting [December 17, 2020] meeting minutes.

4 Motion to approve minutes with submitted corrections.

5 Motion was made by Ray Maycumber

Seconded by Karl Hatton

6

All in Favor
Motion Passed

IV. State Response to CoVid-19 Update

7 Adam Wasserman provided an update on the SECO response to Covid-19.

8 291,989 confirmed & assumed cases in Washington State; with 3,940 deaths.

9 ♦ 294,386 vaccines have been administered.

10 ♦ Still waiting for a response from DOH; clarifying where 911 telecommunicators fall in the vaccine phases.

11 ♦ Sheryl Mullen reported that NENA has received a letter from the state informing that notification will be sent
12 when telecommunicators are eligible to receive the vaccine.

V. Advisory Committee Annual Report to Legislature

13 Keith Flewelling provided an update on the AC's annual report.

14 ♦ Personnel working with Keith on the report: Heather Anderson, Jonathan Brock and Andy Leneweaver.

15 ♦ About 85% complete. Will present to the AC prior to sending it to legislation.

16 ♦ This year's report will be briefer than prior years, due to the Efficiency Study submitted by the State.

VI. E911 State Office Updates

17 Adam Wasserman provided the E911 State Office update.

18 NG911 Study

- 19 » The Efficiency Study has been completed and pushed up through OFM and the Governor's Office.
- 20 » OFM & Governor's Office are delayed on their response, which was due January 12th. Gave the okay
- 21 to move along with it.
- 22 » Provided an "executive summary" with the House Economic and Community Development Committee,
- 23 which was well received.
- 24 » Anticipate questions once they receive the full document, which will be share with the AC; along with
- 25 provided answers.

26 FY2021 Budget

- 27 » The Governor's Budget was released, and we received all that we asked for from the State Office. While
- 28 it still must go through the House and Senate but is encouraging that the Governor's budget had full
- 29 911 funding.

30 Additional Funding

- 31 » Was able to push out \$500,00 to counties who had requested additional funding.
- 32 » Some requests seemed more appropriate for the Federal Grant money remaining from a previous
- 33 project. Currently in communication with the federal grant folks.

34 Federal Grants

- 35 » Adam is currently on the NextGen911 Alliance Task Force (with NENA, iCERT & NASNA)
- 36 » Task force is working on H.R.2760; a Next Generation911 Bill being pushed forward by Representative
- 37 Eshoo from California. Said Bill is requesting \$12 Billion in nationwide funding for Next Generation
- 38 911.
- 39 » Remaining hopeful that it will make it through the legislature at the federal level.

VII. Advisory Committee Vice-Chair Position

40 Richard Kirton was the sole nominee.

41 [Motion to close nominations and accept Richard Kirton as the Vice-Chair of the Advisory Committee.](#)

42 Motion was made by Karl Hatton

Seconded by Ray Maycumber

All in Favor

43

Motion Passed

VIII.SUBCOMMITTEE REPORTS

a. Subcommittee Membership Changes

44 Richard Kirton read through a list of the requested changes to Subcommittee Membership. **[Attachment A]**

45 [Motion to approve to membership changes, as submitted](#)

46 Motion made by Richard Kirton

Seconded by Carlene Anders

All in Favor

47

Motion Passed

b. 911 Authorities Subcommittee

48 Per Brenda Cantu, nothing to report.

c. 911 Operations Subcommittee / GIS

49 Katy Meyers reported the subcommittee is working with representatives from Comtech on the ECRF; which is how we
50 will move forward with Geospatial Routing.

d. Policy Subcommittee

51 Per Richard Kirton, nothing to report.

e. Training Subcommittee

52 Tracey Ollerman reported that she is representing the subcommittee on a workgroup with APCO and the State.
53 Looking at the TERT program as a whole; working at getting it back up and running, so the State can start training for
54 TERT again.

1. State Training Office Report

55 Katrina Rahier provided an update from the State training office.

- 57 ♦ New continuing education website was launched on December 1, 2020 using the Nuvola Academy
58 platform.
 - 59 » To date: Signed up 22 PSAPs & enrolled over 500 users.
- 60 ♦ The Crisis Intervention Team training for 911, and initial training for deaf and hard of hearing callers
61 (previously only offered as in-classroom course).
 - 62 » Now available to all PSAP staff as 'on demand'.
- 63 ♦ Currently adding Two (2) refresher training courses for TTY.
- 64 ♦ Working on a course for handling calls for Missing and Exploited Children.
- 65 ♦ At the request of the Training Subcommittee we will be adding stress management, suicidal callers,
66 CTO refresher training, and self-care topics.
- 67 ♦ Recently identified that the new platform [Nuvola Academy] provides opportunity to expand online
68 training to other classifications: training coordinators, supervisors, PSAP systems, security, GIS.
- 69 ♦ Took a moment to recognize the cadre of instructors for their talent and resourcefulness.
 - 70 » Michelle Long from Walla Walla
 - 71 » Lyle Hendrickson from Lincoln County
 - 72 » Tracey Ollerman & Aimee Fournier-Plante, both from Benton County
 - 73 » Alys Everbeck from Whatcom
 - 74 » Brandy Elizalde from MACC
 - 75 » Justin Rasmussen from Whatcom
 - 76 » All of our PSAPs
- 77 ♦ Delivered 17 in-person classes: T1, T2, CTO & an Instructor Workshop
- 78 ♦ June 30th is the target date to meet the mandate for required CIT training for Phase 1 Region.

- 110 ▪ Explained that APCO is the standard setting body for 911 nationally and internationally.
111 ▪ APCO has sent a letter to its members encouraging those that don't feel properly represented
112 by their union or guild, to reach out and express such; same being expressed at this meeting.
113 ▪ AFSCME Chapter 2, doesn't directly support us, but willing to work on the language with us.
114 Keith Flewelling continued with the remainder of the APCO/NENA report.

- 115 ♦ Keeping an eye on the following bills:
- 116 ○ H.B.s 1041 & 1024
 - 117 ▪ Sunshine Committee bills that increase the requirements under public information requests;
118 appearing more protective of minors but does not seem to protect victims better.
 - 119 ○ H.B. 1082 & S.B. 5051
 - 120 ▪ Peace & Corrections Officer Bills
 - 121 ○ H.B. 1155
 - 122 ▪ Emergency Communication Sales Use Tax Bill
 - 123 ● There is a suggested modification (that we are not in favor of) which favors cities
124 over counties.
 - 125 ○ Requirement for counties to entertain an inter-local agreement with a city
126 wherever the counties' population is greater than 500,00 and the cities'
127 population is greater than 50,000
 - 128 ○ H.B. 1094 & S.B. 5092
 - 129 ▪ The Operating Budgets that are on the floor of each house.
 - 130 ○ H.B. 118 & S.B. 5209
 - 131 ▪ Have the largest impact on 911
 - 132 ▪ The Crisis Response 988 Bills.
 - 133 ● In accordance with a law enacted by the federal government that provides for a
134 National Suicide Prevention Hotline.
 - 135 ● These bills make that mandate operational in the state of Washington under the 3-
136 digits #988
 - 137 ● Lore Ueland (president of APCO/NENA), Keith Flewelling & Adam Wasserman are
138 on the working committees for these bills.

139 Richard Kirton provided an APCO informational update.

- 140 ♦ The Spring Forum will be held virtually.
- 141 ○ First class begins on February 9th.
 - 142 ○ 12-16 hours of training spread out through February, March, and early April.
 - 143 ▪ February 9th classes: NG911, GIS, Transition to Geospatial Routing
 - 144 ▪ February 16th classes: Continuity of Operations Planning, Remote Backup, Technical
145 Developments, Using Rapid SOS Tools During a 911 Outage
 - 146 ▪ February 22nd class: "Built from the Storm" [presented by: Dr. De Hicks]
 - 147 ▪ March 17: Coordinators Meeting
 - 148 ▪ March 25th class: "Is Your Radio System Being Properly Maintained? Best Practices,
149 Standards and Tools for 911 Managers."

- 150 ▪ Anyone with class/training topic ideas (whether you are interested in teaching or not) are
151 encouraged to reach out via email. If you are interested in teaching, please state the topic and
152 the presenter.
153 ▪ Registration opened at noon on January 22nd: [Eventleaf.com/WA21S](https://www.eventleaf.com/WA21S)

154 Hails & Farewells

- 155 ♦ Angie Fode, County Coordinator for Adams County, is leaving her position. Her successor is Melissa Shephard.
156 ♦ Stacey Hubris is the new Director for Jefferson County.
157 ♦ Brad Coughenour has left Yakima County; Wayne Wantland will be the interim.

XI. Next Quarterly In-Person Meeting

158 The next AC briefing is scheduled for February 18th at 9am.

159 The next AC meeting is scheduled for March 18th at 9am.

Meeting adjourned at 9:48

Subcommittee Membership Changes

Training

*Maggie Kuen [Primary] ~ Adams County

◆ Replacing Melissa Shephard

Attachment A

