



# JOINT SERVICES SUPPORT

The Washington National Guard Joint Services Support (JSS) is designed as an integrated organization consisting of 12 different programs; each with its own team of Subject Matter Experts. The 12 programs work together to provide excellent services and resources for Service Members, their Families and Veterans.

All services are conveniently housed under one roof at Building 3 on Camp Murray and *satellite/JSS* sites are located at various armories and Readiness Centers throughout the Washington state.

**Military and Family Readiness Specialists:** Provides comprehensive, coordinated, responsive services in support of Service Members, Families, and Veterans from all branches. Essential services include crisis intervention, counseling and financial resource, Tri-Care medical and dental resource, legal resource and DEERS enrollment eligibility and outreach and information and referral to appropriate service agencies.

Empower Commanders and FRGs in their duty to deliver the "Total Army Family Program" so that Soldiers and families are informed, educated, assisted, and ready for the unique demands of military life before, during, and after deployment.

**Airmen and Family Readiness Program Managers (AFRPM):** Provides Readiness support including direct day to day service to Airmen and their Families.

**Employer Support of the Guard and Reserve (ESGR):** A DOD Program to promote cooperation and understanding between Guard & Reserve Service Members and their civilian employers. Supported by over 80 volunteers throughout Washington state from small business, government and industry.

**Master Resiliency Training (MRT):** Teaches a set of skills and techniques that build resilience and taught to other Soldiers. The MRT intent is to guide NCOs to take their acquired skills and training and share with junior Soldiers who in turn instruct and guide individuals on how to handle adversity, prevent depression and anxiety, identify symptoms of PTSD, and enhance overall well-being and performance.

**Transition Assistance Advisor TAA/VA:** Assists with possible compensation for injuries or illness sustained as a result of military duty. Helps with VA processing for qualified programs, locating military/medical history and provides referral service.

**Survivor Outreach Services (SOS):** Embraces and reassures Survivors that they are continually linked to the "Military Family" through a unified support program that enables survivor to remain as an important part of the Military for as long as they choose.

**Child and Youth Services (CYS):** Positively impacts Service the Member / Family Readiness, Resilience, Retention and Quality of Life by providing secure, timely, flexible and quality Youth Development opportunities and resources through promoting the overall well-being of National Guard Youth.

**Work For Warriors:** Assists Service Members with developing employment opportunities through: career guidance, Job skills assessments, resume development and interview skills development.

**Sexual Assault Prevention & Response (SAPR):** Conducts comprehensive program that centers on awareness and prevention, training and education, victim advocacy, response, reporting, and accountability.

**Personal Financial Counselors (PFC):** Financial responsibility and accountability in money management through Preventive financial education, Personal financial counseling, Consumer advocacy, Information and referrals.

**Resilience & Risk Reduction Program Suicide Prevention (R3SP):** Conducts Applied Suicide Intervention Skills Training (ASIST) workshops monthly throughout the state to maintain training of SIOs and train Gatekeepers to identify / intervene with a person at risk of suicide.

**Psychological Health Program:** Advocates, promotes, and guides National Guard Members and their Families by supporting psychological fitness for operational readiness.

**Yellow Ribbon Reintegration Program (YRRP):** Provides information and resources to Service Members and their Families, follows the deployment cycle with tailored events and information, provides resources for children on the topic of deployment.

## *Resiliency + Stability = Availability*



# Washington National Guard Joint Services Support (JSS)

## Joint Services Support Director

Mr. Carl Steele (253) 512-8790  
Cell (253) 606-9271

## Operations NCOIC

SFC Thomas )253) 512-7755  
Cell: (425) 248-5390

## State Family Programs Director

MAJ Hegg (253) 512-8723  
Cell: 253-861-4973

## Sexual Assault Prevention and Response (SAPR)

SARC: (253) 512-1365

**24/7 Hotline (253) 307-6483**

Victim Advocate (253) 512-7881

## DoD Safe Helpline

**(24/7) 1-877-995-5247**

## Resilience, Risk, Reduction, Suicide Prevention (R3SP)

(253) 512-1342 Cell: (360) 241-9921

(253) 512-1357

24/7 Assistance : **(253) 318-9827 for**

## Psychological Health

Psychological Health Coordinators- Army

West: (253) 512-8783 Cell: (253) 273-1769

West: (253) 512-1358 East: (509) 910-3125

Director of Psychological Health - Air

West: (253) 512-2048 Cell: (253) 905-4620

East: (509) 247-7087 Cell: (509) 979-0051

## Alcohol / Substance Abuse Prevention Coordinator

Camp Murray: (253) 512-8394 Cell: (253) 212-6285

## Work For Warriors (WFW)

Camp Murray: (253) 512-8727 or  
(253) 512-1351

JBLM: (253) 912-3161

Vancouver: (360) 604-7320

Spokane: (509) 532-2795

Moses Lake: (509) 762-3755

Kent: (253) 945-1821

## Master Resiliency Training (MRT) Program

Camp Murray: (253) 512-1341

## Employer Support of the Guard and Reserve (ESGR)

State: 1-877-306-1971

National: 1-800-336-4590

website: [www.esgr.mil](http://www.esgr.mil)

## Transition Assistance Advisor (TAA)

Camp Murray: (253) 512-8722

## Veterans Affairs Officer (WA Dept of Veterans Affairs)

Camp Murray: (253) 512-8196

## Lead Military and Family Readiness Specialist:

Camp Murray (253) 512-7869

Cell: (253) 355-5124

## Military and Family Readiness Specialists:

### For emergency assistance call 1-800-364-7492

**Olympia:** (360) 704-6707 Cell: (360) 628-7195

**Marysville:** (360) 436-2423 Cell: (253) 355-6388

**Bremerton:** (360) 473-2411 Cell: (253) 355-5875

**Yakima:** (509) 469-4638 Cell: (509) 844-4059

**Spokane:** (509) 532-2775 Cell: (509) 844-1115

**Kent:** (253) 945-1876 Cell: (253) 327-3498

**Vancouver:** (360) 604-7303 Cell: (253) 355-6239

**Camp Murray:** (253) 512-8367 Cell: (253) 254-1906

**PCRC:** (253) 512-1350

## Child & Youth Services (CYS)

Camp Murray (253) 512-7985 Cell: (253) 548-4942

(Lead) (253) 512-1356 Cell: (509) 464-9392

## Airmen & Family Readiness Program Manager

Camp Murray: (253) 512-3397

Fairchild AFB: (509) 247-7009

## Survivor Outreach Services (SOS)

Camp Murray: (253) 512-8756 Cell: (253) 202-0982

Spokane: (509) 247-7898 Cell: (253) 376-1889

## Personal Financial Counselors (PFC)

Camp Murray: (253) 512-7753 Cell: (253) 242-0721

Camp Murray: (253) 307-6647

## Yellow Ribbon Reintegration Program (YRRP)

(Army) (253) 512-1355

(Air) (253) 512-3259

## Military OneSource (MOS)

Camp Murray: (253) 303-2751



Joint Services Support- Washington



@JSSWA



WA FRSA Team



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**Website:** <https://www.mil.wa.gov/family-programs>