

# Washington State Enhanced 9-1-1

## Advisory Committee Briefing

September 19, 2019

Agenda

*Chair, Joann Boggs*

Call in number: 877-820-7831 Passcode: 955266

### 0900 One Minute Warning

### 0901 Roll Call (According to AC Position or County)

### 0905 SECO Update

Adam Wasserman

- **New Personnel** – Nicci Kowalski replaced Stephanie Haertling as the new AA3; Katrina Rahier will be the new 911 Training Manager; Kimberly Jackson (starting October 1) will be the new 911 Training Coordinator.
- **Budget** – We are in for the new biennium, looking good but still in the middle of the transition; as such those costs are still impacting us. Cannot answer, at this time, as to whether or not there will be money for equipment contracts. Will be able to provide an answer at the beginning of the calendar year when we are off of the old network and can finalize all of those costs.
- **Questions** – Jackie Jones asked for the proper spelling of Katrina Rahier – Adam provided the correct spelling, along with her email address: [katrina.rahier@mil.wa.gov](mailto:katrina.rahier@mil.wa.gov)

### 0910 ESInet Transition Update

Andy Leneweaver

- **Transition** - The transition continues, with the carrier migration process; which is the last phase of the transition.
- **Inteliquent** – An aggregator service, plus they provide some VPC services. They are a relatively new player in 911 and becoming more of a full-service player. They are carrying T-Mobile and they will be part of the call routing process from a T-Mobile caller. They need to do testing on the connections they are making to our network; T-Mobile will then do some additional, more in-depth testing before they cut circuits over. The plan is to provide you with a list of all large carriers, so you are not cold called unexpectedly. Will try to do the same with the smaller carriers, but they may just reach out to you to set-up test calls
- **Comcast** – They are finalizing their fail-over testing before they begin their end-to-end testing with the PSAP's. Andy will introduce them once he gets all of their details, to set-up test call times. There are 99 providers of 911 service in the state that have been identified; all of which will have to do test calls.
- **CenturyLink** – Designated a project manager in early June, Valerie Lobdell. They have plan to reutilize their existing infrastructure on the current ESInet; which should shorten the amount of time required to set-up and cut over their circuits. They are aiming to be done by the end of November.
- **All Carriers** – Under no contractual obligation; which creates the challenge of getting cooperation to meet our necessary timelines. Our “drop-dead” date is the end of December.
- **ComTech** – Diligently working on a map of the state with the network components; at the level of specifications that we have asked for. The logging service is still to come. Greg Pitford (ComTech Customer Resource Manager) confirmed that almost all of the IOT's for text to 911 have been completed; with the exception of a few. Greg stated that full completion will be in October.
- **Integrated Delivery of Text to 911** – The accuracy of delivery, as to which PSAP it goes to, is not going to be any better than it is today because carriers are saying that accuracy is within a range of a meter to 200 meters. All Vipers within the state need a KB upgrade. Currently putting together all necessary information, for all Viper owners, as to what the roadblocks are. CPE also requires some small

adjustments; confirmed with John Joseph from Motorola, that all have the necessary hardware but will need some software updates.

- **Questions:**

- Richard Kirton asked how many of the 99 carriers were using the new network. Andy answered: None of the 99 providers are moving traffic across the new network as of yet; there are a few that have cut-over, they are currently waiting on the completion of testing.
- Richard Kirton asked about the Geospacial Routing timeline – Andy answered: There is no specific timeline; dependent on having the PSAP polygons without overlaps and gaps. Yesterday’s report showed 99% accuracy. Possible timeline as soon as January.
- Richard Kirton asked if the transition will automatically take place county by county once we reach 100% accuracy. Andy stated that once the service is available to be implemented, each PSAP/County will tell us when they want it implemented; adding that he will look further into this process and provide Richard with a more accurate answer once he has more detail.
- Keith Flewelling asked when Integrated texting is going to be functional. – Andy stated that ComTech has two CP providers to test with; adding that by the end of the year we could be ready to implement MSRP Text to 911. Greg Pitsford (ComTech) added that November is the target date.
- Rebecca Beaton asked what phase we are in. Andy declared that we are currently in Phase IV; also known as the carrier transition phase and considered the last phase of the implementation of the new network. Once this carrier transition is completed, then we are on to “sustainment”.
- Katy Myers asked if any of the carriers are planning on cutting over direct SIP. Andy answered that yes, everybody attached through Inteliquent (T-Mobile, Windstream, VPC customers) all will be direct sit; adding that it remains to be seen because Inteliquent can move TDM over SIP traffic across network so still waiting to hear. Andy stated the Comcast is cutting over direct SIP. Andy added that “cutting over SIP” does not mean I3 Next Generation SIP; it’s the first step, its IP connections and traffic. The next step after that is implemented in pitiflow, then we start moving toward NextGen I3. Katy then asked for clarification of whether, at this point, if we anticipate delivery of pitiflow. Andy stated that, at this point, no; adding that this would be the next step in the evolution and was always meant to be a transition.
- Deb Flewelling asked if all of the systems have to be enabled for integrated text. Andy answered no; adding that if you don’t want your CPE enabled for integrated text for 911, that is your choice. Adam added that you don’t have to get all the of the items in order to get integrated text.

## 0920 AC Update

Joann Boggs

- **Briefing** – Our next briefing in October; adding that due to the forum the week before, we will not be taking roll call for AC or Coordinators. The briefing will include the SECO update; which will include ESInet and a brief on the study.
- **In Person Meeting** – The next in-person meeting will be November 21<sup>st</sup> at the Environmental Services Building; adding that this will be our final in-person meeting for the year.
- **Election** – Reminded everyone that January will be the election of the new AC Chair and Vice-Chair.

## 0930 Subcommittee Updates

- Tim Martindale – The state hired two people for Training. Tim will be stepping down as the Chair also done with PAC COM on the 27<sup>th</sup> of this month; adding that he will be starting a new job in Montana. Adam added that Tim will be attending the first day of the forum and asked everyone to start thinking of a new chair that can be discussed at the next in-person meeting. Jackie Jones expressed her congratulations.
- **NextGen 911** – Katy Myers asked if they will be receiving sub-committee meeting schedule for the first day of the week of October. Richard Kirton answered that he is only aware of her schedule. Katy added the NextGen committee will meet in the afternoon on the Monday before the forum.

- **Conferences** – Richard Kirton reminded that the event coming up in October is a conference, not just a forum. There will be training tracks for Managers, Coordinators, Supervisors and Telecommunicators; adding that there will be 2 tech tracks this year (I.T. tech track and radio electronics tech track). The updated “schedule at a glance” went out today; can find on website [eventleaf.com/pscc](http://eventleaf.com/pscc). Early bird price was extended to the end of next week. There will also be a vendor floor at the conference. Andy added that ComTech will be attending as a vendor. Adam added there will also be some addition ComTech representatives to answer any questions regarding the transition project.

#### 0940 Study Update

Adam Wasserman

- Community-Led 911 Study – Each of the Coordinators should have received an email from Adam asking to participate in one of the workgroups that we are standing up for the study. If you have not received an email, let Adam know which one you are asked to be on. There is only one workgroup that is currently conducting a study, the Scoping Workgroup. They have been tasked with looking at the scope of the study; what we need to look at, what is inside and outside of the scope of the study. We know that 911, as far as the tax goes, pays from call maker to call taker, we know that 911 reaches beyond that. Legislatures are under the impression that 911 goes all the way to responders are knocking on the door. How we address that in the study is an important part that the Scoping Workgroup is identifying. Another item the Scoping Workgroup is doing is developing the data requests that is going to go out to all the counties requesting information on numbers and costs. Most of this work is done and hope to have data request go out by early October; adding that there will be a more definitive date at the forum briefing. The counties will then have a couple months to provide that information; adding that they are trying to make it as user friendly as possible. Any data that we already have, we will be putting in and that information will just need to be verified. It is important that we get the right numbers to tell the right story to the legislature. Through these updates and in-person meetings, the more detailed these updates will be; adding that all will be involved to ensure that no segment of the 911 community is left out or misrepresented.

#### 0950 Questions

- Debbie Flewelling asked when the other subcommittees are going to stand up to the scoping process. Adam stated that the 25<sup>th</sup> is the date to let Adam know if you would like to serve on the workgroup we have ironed out for you. Once we know who can and cannot participate, we will send out a more targeted email to those workgroups to set up and initial meeting to go over what the scope of that workgroup is and select someone to lead that workgroup, to meet over the next several months.
- Keith Flewelling asked if there is any information in regards to the NG911 grant. Adam stated that the grant was approved; adding that the different projects that were selected and reviewed by the AC have all been contacted ESInet transition, several counties that had GIS requests, there was a CPE consolidation project, CAD consolidation project, CAD interface project called RADAR, and the radio over IP project. We have contacted all of those members and discussed how we will get the grant money flowing to them and what their mass requirements are.
- Keith Flewelling asked what the chances are for getting more from the supplemental. Adam stated that not all of the supplemental we asked for was received but did get about \$200K above the base amount.
- Keith Flewelling further asked if a guidance document has been secured for this grant. Adam stated that on September 25<sup>th</sup>, we will be asking that question.

#### 0959 Briefing Closed