1. **Concept of Operations**
   1. The Re-entry phase incorporates the coordinated movement of evacuees back into a community once the threat or hazard dissipates and the event causing the evacuation ends. In instances where residents may not be able to return to their communities for a longer period, this population is re-located to host areas and returned when it is safe. Re-entry typically marks the transition to recovery activities. This phase may follow the re-entry of first responders, if the threat or hazard was significant enough to require first responders to evacuate, or will begin once first responders have stabilized the area to a point where residents can return.
   2. *Key Elements*
      1. Phased Re-Entry
         1. Access Level 3 (AL-3) Recovery Support
            1. Emergency Zone is stable – Support for restoration of community lifelines and essential services.
         2. Access Level 4 (AL-4) General Return
            1. Area stable for temporary access or general re-entry by the public.
      2. Transition to Recovery
      3. Operational Objectives, Priorities, and Critical Considerations
         1. Life-safety and Incident Stabilization
            1. Objectives will be influenced by issuing either evacuation or shelter-in-place orders. These objectives should consider all of the following Critical Considerations:

* Accessibility
* Children and Accompanied Minors
* Homeless Populations
* Individuals with Access and Functional Needs
* Mass Care and Sheltering Services
* Hospitals and Residential Medical Facilities
* Correctional Facilities
* Traffic Management
* Tracking/Evacuee Accountability
  1. *Community Lifelines*
     1. During the Re-entry phase a jurisdiction has stabilized lifelines sufficiently to allow for the affected community to return or no longer shelter-in-place. Lifelines should be continue to be monitored until Recovery objectives have been established. Green lifelines do not necessarily mean that a lifeline is restored (it could still have suffered severe damage/impacts). At this point, lifelines will likely range from Stable (green) to Stabilizing (yellow).



Figure 1 - Community Lifelines example

* 1. *Core Capabilities*

| **Core Capabilities** | |
| --- | --- |
| **Planning** | Conduct a systematic process engaging the whole community as appropriate in the development of executable strategic, operational, and/or tactical-level approaches to meet defined objectives. |
| **Public Information and Warning** | Deliver coordinated, prompt, reliable, and actionable information to the whole community through the use of clear, consistent, accessible, and culturally and linguistically appropriate methods to effectively relay information regarding any threat or hazard, as well as the actions being taken, and the assistance being made available, as appropriate. |
| **Operational Coordination** | Establish and maintain a unified and coordinated operational structure and process that appropriately integrates all critical stakeholders and supports the execution of Core Capabilities. |
| **Infrastructure Systems** | Stabilize critical infrastructure functions, minimize health and safety threats, and efficiently restore and revitalize systems and services to support a viable, resilient community. |
| **Critical Transportation** | Provide transportation (including infrastructure access and accessible transportation services) for response priority objectives, including the evacuation of people and animals, and the delivery of vital response personnel, equipment, and services into the affected areas. |
| **Environmental Response/Health and Safety** | Conduct appropriate measures to ensure the protection of the health and safety of the public and workers, as well as the environment, from all hazards in support of responder operations and the affected communities. |
| **Fatality Management Services** | Provide fatality management services, including decedent remains recovery and victim identification, and work with local, state, tribal, territorial, insular area, and Federal authorities to provide mortuary processes, temporary storage or permanent internment solutions, sharing information with mass care services for the purpose of reunifying family members and caregivers with missing persons/remains, and providing counseling to the bereaved. |
| **Logistics & Supply Chain Management** | Deliver essential commodities, equipment, and services in support of impacted communities and survivors, to include emergency power and fuel support, as well as the coordination of access to community staples. Synchronize logistics capabilities and enable the restoration of impacted supply chains. |
| **Mass Care Services** | Provide life-sustaining and human services to the affected population, to include hydration, feeding, sheltering, temporary housing, evacuee support, reunification, and distribution of emergency supplies. |
| **On-Scene Security, Protection, and Law Enforcement** | Ensure a safe and secure environment through law enforcement and related security and protection operations for people and communities located within affected areas and also for response personnel engaged in lifesaving and life-sustaining operations. |
| **Operational Communications** | Ensure the capacity for timely communications in support of security, situational awareness, and operations, by any and all means available, among and between affected communities in the impact area and all response forces. |
| **Public Health, Healthcare, and Emergency Medical Services** | Provide lifesaving medical treatment via Emergency Medical Services and related operations and avoid additional disease and injury by providing targeted public health, medical, and behavioral health support and products to all affected populations. |
| **Situational Assessment** | Provide all decision makers with decision-relevant information regarding the nature and extent of the hazard, any cascading effects, and the status of the response. |

* 1. *Critical Tasks*

| **Planning** | |
| --- | --- |
| **Critical Task I.D.** | **Critical Task Description** |
| **1** | Develop operational plans that adequately identify critical objectives based on the planning requirement, provide a complete and integrated picture of the sequence and scope of the tasks to achieve the objectives, and are implementable within the timeframe contemplated in the plan using available resources. |

| **Public Information and Warning** | |
| --- | --- |
| **Critical Task I.D.** | **Critical Task Description** |
| **2** | Deliver credible and actionable messages to inform ongoing emergency services and the public about protective measures and other life-sustaining actions, and facilitate the transition to recovery. |

| **Operational Coordination** | |
| --- | --- |
| **Critical Task I.D.** | **Critical Task Description** |
| **2** | Enhance and maintain command, control, and coordination structures consistent with the National Incident Management System (NIMS) to meet basic human needs, stabilize the incident, and transition to recovery. |

| **Infrastructure Systems** | |
| --- | --- |
| **Critical Task I.D.** | **Critical Task Description** |
| **1** | Decrease and stabilize immediate infrastructure threats to the affected population, to include survivors in the heavily damaged zone, nearby communities that may be affected by cascading effects, and mass care support facilities and evacuation processing centers with a focus on life-sustainment and congregate care services. |
| **2** | Re-establish critical infrastructure within the affected areas to support ongoing emergency response operations, life sustainment, community functionality, and a transition to recovery. |
| **3** | Provide for the clearance, removal, and disposal of debris. |

| **Critical Transportation** | |
| --- | --- |
| **Critical Task I.D.** | **Critical Task Description** |
| **1** | Establish physical access through appropriate transportation corridors and deliver required resources to save lives and to meet the needs of disaster survivors. |
| **2** | Ensure basic human needs are met, stabilize the incident, transition into recovery for an affected area, and restore basic services and community functionality. |
| **3** | Clear debris from any route type (i.e., road, rail, airfield, port facility, waterway) to facilitate response operations. |

| **Environmental Response/Health and Safety** | |
| --- | --- |
| **Critical Task I.D.** | **Critical Task Description** |
| **1** | Identify, assess, and mitigate worker health and safety hazards, and disseminate health and safety guidance and resources to response and recovery workers. |
| **2** | Minimize public exposure to environmental hazards through assessment of the hazards and implementation of public protective actions. |
| **3** | Detect, assess, stabilize, and clean up releases of oil and hazardous materials into the environment, including buildings/structures, and properly manage waste. |
| **4** | Identify, evaluate, and implement measures to prevent and minimize impacts to the environment, natural and cultural resources, and historic properties from all-hazard emergencies and response operations. |

| **Fatality Management Services** | |
| --- | --- |
| **Critical Task I.D.** | **Critical Task Description** |
| **1** | Establish and maintain operations to recover a significant number of fatalities over a geographically dispersed area. |
| **2** | Mitigate hazards from remains, facilitate care to survivors, and return remains for final disposition. |

| **Logistics and Supply Chain Management** | |
| --- | --- |
| **Critical Task I.D.** | **Critical Task Description** |
| **1** | Mobilize and deliver governmental, nongovernmental, and private sector resources to save lives, sustain lives, meet basic human needs, stabilize the incident, and transition to recovery, to include moving and delivering resources and services to meet the needs of disaster survivors. |
| **2** | Enhance public and private resource and services support for an affected area. |

| **Mass Care Services** | |
| --- | --- |
| **Critical Task I.D.** | **Critical Task Description** |
| **1** | Move and deliver resources and capabilities to meet the needs of disaster survivors, including individuals with access and functional needs. |
| **3** | Move from congregate care to non-congregate care alternatives and provide relocation assistance or interim housing solutions for families unable to return to their pre-disaster homes. |

| **On-Scene Security, Protection, and Law Enforcement** | |
| --- | --- |
| **Critical Task I.D.** | **Critical Task Description** |
| **2** | Provide and maintain on-scene security and meet the protection needs of the affected population over a geographically dispersed area while eliminating or mitigating the risk of further damage to persons, property, and the environment. |

| **Operational Communications** | |
| --- | --- |
| **Critical Task I.D.** | **Critical Task Description** |
| **2** | Re-establish sufficient communications infrastructure within the affected areas to support ongoing life-sustaining activities, provide basic human needs, and a transition to recovery. |

| **Public Health, Healthcare, and Emergency Medical Services** | |
| --- | --- |
| **Critical Task I.D.** | **Critical Task Description** |
| **3** | Return medical surge resources to pre-incident levels, complete health assessments, and identify recovery processes. |

| **Situational Assessment** | |
| --- | --- |
| **Critical Task I.D.** | **Critical Task Description** |
| **2** | Deliver enhanced information to reinforce ongoing lifesaving and life-sustaining activities, and engage governmental, private, and civic sector resources within and outside of the affected area to meet basic human needs, stabilize the incident, and transition to recovery. |

1. **Responsibilities**

| Response | Critical Task I.D. | Activity/Action | Organization(s) Involved |
| --- | --- | --- | --- |
| Planning | 1 | Access Level 3 – Recovery Support Activities |  |
| Public Information and Warning | 2 |
| Operational Coordination | 2 |
| Infrastructure Systems | 1, 3 |
| Critical Transportation | 1, 2, 3 |
| Environmental Response/Health and Safety | 1, 2 |
| Fatality Management Services | 1, 2 |
| Logistics and Supply Chain Management | 1, 2 |
| Mass Care Services | 1, 2 |
| On-Scene Security, Protection, and Law Enforcement | 1, 2 |
| Operational Communications | 1, 2 |
| Public Health, Healthcare, and Emergency Medical Services | 1, 2 |
| Situational Assessment | 2 |
| *Environmental Response/Health and Safety* | *2* | *Example: Conduct health assessments and take actions necessary to ensure that solid waste management and debris removal activities are conducted in a manner that protects public and environmental safety.* | *Public Works* |
| *Operational Communications* | *1, 2* | *Example: Provide for the ability to communicate to the Whole Community via traditional communications means (e.g. television, radio, internet, and internet-enabled devices).* | *Emergency Management, Private Sector* |
| *Public Health, Healthcare, and Emergency Medical Services* | *2* | *Example: Conduct Public Health Interventions for survivors and first responders. Establish efforts that attempts to improve mental and physical health for the community.* | *Public Health* |
| *Situational Assessment* | *2* |
| *Operational Coordination* | *2* | *Example: Establish Access Checkpoints for stakeholders and contractors authorized to return to impacted areas to conduct recovery activities.* | *Emergency Management, Law Enforcement* |
| *On-Scene Security, Protection, and Law Enforcement* | *2* |
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| Planning | 1 | Access Level 4 – General Return |  |
| Public Information and Warning | 2 |
| Operational Coordination | 2 |
| Infrastructure Systems | 3 |
| Critical Transportation | 3 |
| Environmental Response/Health and Safety | 1, 2 |
| Fatality Management Services | 1, 2 |
| Logistics and Supply Chain Management | 1, 2 |
| Mass Care Services | 1, 3 |
| On-Scene Security, Protection, and Law Enforcement | 2 |
| Situational Assessment | 2 |
| *Public Information and Warning* | *2* | *Example: Provide survivor safety and assistance to those who experienced property or home loss.* | *Emergency Management, Human Services, ARC* |
| *Operational Coordination* | *2* |
| *Mass Care Services* | *3* |
| *Public Information and Warning* | *2* | *Example: Establish and staff Family Reunification Centers to reunite family members who have been separated during an emergency or disaster.* | *Emergency Management, Human Services, ARC, VOADs* |
| *Operational Coordination* | *2* |
| *Mass Care Services* | *1* |
| *Fatality Management Services* | *2* | *Example: Conduct Family Reunification for human remains and personal effects to the families or designated legal authority) for final disposition following recovery, decontamination, determination of the cause and manner of death and positive identification.* | *Coroner, Law Enforcement, Human Services* |
| *Planning* | *1* | *Example: Initiate Volunteer Management plans to coordinate and credential both internal and external support.* | *Emergency Management, Parks Department, VOADs* |
| *Public Information and Warning* | *2* |
| *Operational Coordination* | *2* |
| *Logistics and Supply Chain Management* | *2* |
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| Planning | 1 | Transition to Recovery - Activities |  |
| Public Information and Warning | 2 |
| Operational Coordination | 2 |
| Infrastructure Systems | 2 |
| Critical Transportation | 2 |
| Environmental Response/Health and Safety | 1, 2, 3, 4 |
| Logistics and Supply Chain Management | 1, 2 |
| Mass Care Services | 3 |
| Operational Communications | 2 |
| Public Health, Healthcare, and Emergency Medical Services | 3 |
| Situational Assessment | 2 |
| *Infrastructure Systems* | *2* | *Example: Conduct site and safety assessment on public recreation facilities.* | *Public Works* |
| *Environmental Response/Health and Safety* | *2* |
| *Infrastructure Systems* | *2* | *Example: Conduct systemwide transportation safety and conditions assessments.* | *Public Works* |
| *Critical Transportation* | *2* |
| *Planning* | *1* | *Example: Conduct Environmental Impact Analyses on cleanup, removal, and rebuilding projects, as appropriate.* | *Public Works* |
| *Environmental Response/Health and Safety* | *4* |
| *Planning* | *1* | *Example: Coordinate public meeting for the communities affected to deliver recovery information and provide a mechanism for community input and feedback for recovery operations. (Whole Community)* | *Emergency Management, Human Services, Elected/Appointed Officials* |
| *Public Information and Warning* | *2* |
| *Situational Assessment* | *2* |
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