Core Capability Development Sheets

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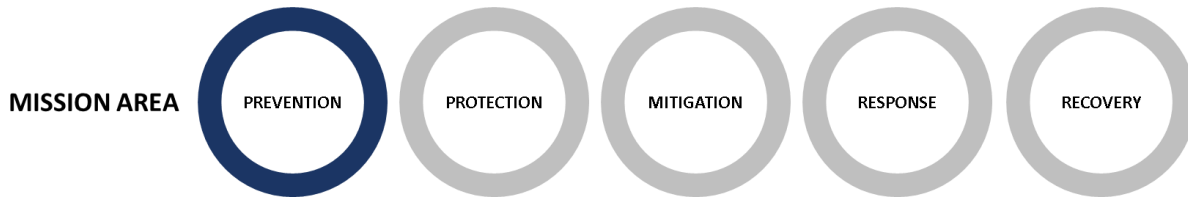
MISSION AREA — PREVENTION — PROTECTION — MITIGATION — RESPONSE — RECOVERY

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MISSION AREA   PREVENTION   PROTECTION   MITIGATION   RESPONSE   RECOVERY

Mission Area Definition: **Prevent, avoid or stop an imminent, threatened or actual act of terrorism.**

Planning

CORE CAPABILITY DESCRIPTION

Conduct a systematic process engaging the whole community as appropriate in the development of executable strategic, operational, and/or tactical-level approaches to meet defined objectives.

Critical Task(s)

Identify critical objectives during the planning process, provide a complete and integrated picture of the sequence and scope of the tasks to achieve the objectives, and ensure the objectives are implementable within the timeframe contemplated within the plan using available resources for prevention-related plans.

Develop and execute appropriate courses of action in coordination with local, state, tribal, territorial, Federal, and private sector entities in order to prevent an imminent terrorist attack within the United States.

Core Capability Standardized Target(s)

Within every **(#) (time),** update all emergency operations plans that define the roles and responsibilities of **(#)** partner organizations involved in incident management across **(#)** jurisdictions affected, and the sequence and scope of tasks needed to prevent, protect, mitigate, respond to, and recover from events.

MISSION AREA **PREVENTION** | Planning

Planning & Exercise

Functional Areas: Planning Process (development of critical objectives) **||** Terrorism Prevention Planning **||** Pre- Incident Planning **||** Continuity of Operations **||** Crisis Action Planning **||** Integrating Different Plans (strengthening planning partnership initiatives) **||** Collaborative Investigative Process **||** Emergency Evacuation **||** Incorporating Real Time Intelligence **||** Systematic Collection and Analysis of Information **||** Making Appropriate Assumptions to Inform Decision Makers **||** Development of Options Upon Discovery of Credible Information **||** Operational Planning (coordinated decision making) **||**

Potential Partners: Counterterrorism Professionals/Joint Terrorism Task Forces **||** Decision Makers/Policy Makers **||** Intelligence entities **||** State Fusion Centers **||** FBI and DHS field and Headquarter Elements **||**

Training Opportunities

NAME	COURSE #	OFFERED BY
Introduction to FEMA Operational Planning	IS-2002	FEMA
Multihazard Emergency Planning for Schools	IS-362	FEMA
Sport Event Risk Management	AWR167	TEEX
Sport Venue Evacuation and Protective Actions	MGT412	TEEX
Devolution Planning	IS-551	FEMA
Introduction to Continuity of Operations	IS-1300	FEMA
Law Enforcement Active Shooter Emergency Response	PER-275	Center for Domestic Preparedness
Evacuation Planning Strategies and Solutions	MGT-461	NDPTC
Law Enforcement Prevention and Deterrence of Terrorist Acts	AWR-122	LSU
Integrating Access and Functional Needs into Emergency Planning	EO-192	FEMA
Terrorism and Counterterrorism: Comparing Theory and Practice	Online	Coursera

MISSION AREA   PREVENTION   PROTECTION   MITIGATION   RESPONSE   RECOVERY
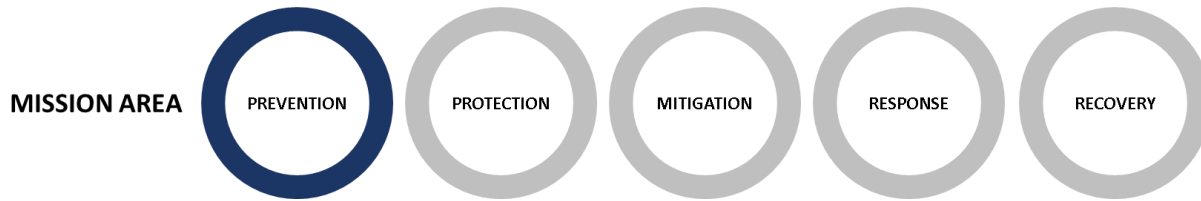
Mission Area Definition: **Prevent, avoid or stop an imminent, threatened or actual act of terrorism.**

Public Information & Warning

Core Capability Description

Deliver coordinated, prompt, reliable, and actionable information to the whole community through the use of clear, consistent, accessible, and culturally and linguistically appropriate methods to effectively relay information regarding any threat or hazard and, as appropriate, the actions being taken, and the assistance being made available.

Critical Task(s)

Share prompt and actionable messages, to include National Terrorism Advisory System alerts, with the public and other stakeholders, as appropriate, to aid in the prevention of imminent or follow-on terrorist attacks, consistent with the timelines specified by existing processes and protocols.

Provide public awareness information to inform the general public on how to identify and provide terrorism-related information to the appropriate law enforcement authorities, thereby enabling the public to act as a force multiplier in the prevention of imminent or follow-on acts of terrorism.

Core Capability Standardized Target(s)

Within **(#) (time)** notice of an incident, deliver reliable and actionable information to **(#)** people affected, including **(#)** people with access and functional needs (affected) and **(#)** people with limited English proficiency affected.

MISSION AREA | **PREVENTION** | Public Information & Warning

Planning & Exercise

Functional Areas: Public awareness campaigns. ‖ Developing standard operating procedures for public information. ‖ Tailored messaging. ‖ Delivering actionable guidance (protective action recommendations). ‖ Creating unified messaging. ‖ Alerts and warnings: leveraging mass notification infrastructure and developing an effective community warning process. ‖ Identifying community-specific communication issues. ‖ Whole community emergency communication strategy. ‖ Working with the news media to create a warning partnership.

Potential Partners: Intelligence Entities ‖ State Fusion Centers ‖ FBI and DHS Field and Headquarter Elements ‖ Decision Makers/Policy Makers ‖ National Terrorism Advisory System (NTAS) ‖ Public Information Officers ‖ News Media ‖ Community Policing/Outreach Groups and Joint Counterterrorism Assessment Teams ‖

Training Opportunities

NAME	COURSE #	OFFERED BY
Public Information in an All-Hazards Incident	MGT318	TEEX
Sport and Special Event Public Information and Emergency Notification	MGT467	TEEX
Emergency Risk Communications	Online	Northwest Center for Public Health Practice
Social Media in Preparedness and Response	COM3305	National Center for Disaster Preparedness
Risk Communication for Emergency Preparedness		Northwest Center for Public Health Practice
Crisis and Emergency Risk Communication (CERC) Training	WB4088	CDC
JIC/JIS Planning for Tribal, State and Local PIOs	G291	FEMA
Community Preparedness: Implementing Simple Activities for Everyone	IS-909	FEMA
Social Media Tools and Techniques	PER 344	NDPTC

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MISSION AREA PREVENTION PROTECTION MITIGATION RESPONSE RECOVERY
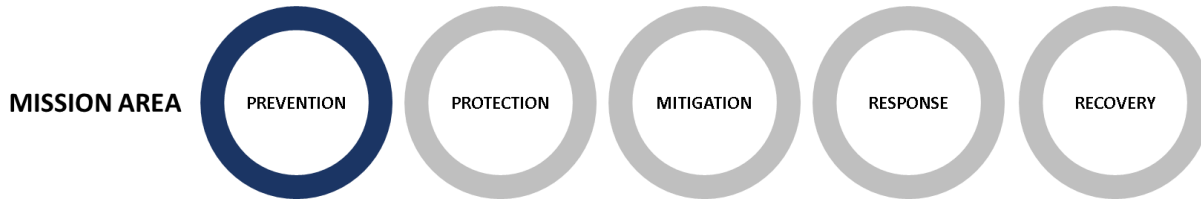
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Operational Coordination

Core Capability Description

Establish and maintain a unified and coordinated operational structure and process that appropriately integrates all critical stakeholders and supports the execution of Core Capabilities.

Critical Task(s)

Execute operations with functional and integrated communications among appropriate entities to prevent initial or follow-on terrorist attacks within the United States in accordance with established protocols.

Core Capability Standardized Target(s)

Within **(#) (time)** of a potential or actual incident, establish and maintain a unified and coordinated operational structure and process across **(#)** jurisdictions affected and with **(#)** partner organizations involved in incident management. Maintain for **(#) (time)**.

MISSION AREA PREVENTION | Operational Coordination

Planning & Exercise

Functional Areas: Unity of command. ‖ Establishing a common operating picture. ‖ Senior decision/ policy maker oversight and decision process. ‖ Ensure unity of effort including coordinating activities with all relevant stakeholders. ‖ Investigative and intelligence coordination process. ‖ Multiagency communication. ‖ Developing an ICS/EOC interface action plan for your community. ‖ Establishing clear lines of communication among participating organizations, both horizontally and vertically. ‖ Ensure information flow including develop, facilitate or test an intelligence or information sharing plan. ‖ Determine operational priorities, objectives, strategies and resource allocation and coordinate activities across all levels of government.

Potential Partners: Policy Makers/Decision Makers ‖ Horizontal and Vertical Jurisdictions ‖ Emergency Management ‖ Counterterrorism Professionals/Joint Terrorism Task Forces ‖ Intelligence Entities ‖ Analytic and Investigative Groups ‖ State Fusion Centers ‖

Training Opportunities

NAME	COURSE #	OFFERED BY
Preparing Communities for a Complex Coordinated Attack	E/L0912	FEMA
EOC Management and Operations	IS-775	FEMA
Sports and Special Events Incident Management	MGT404	TEEX
Leveraging Tools for Coordinated Disaster Communications	AWR 329	NDPTC
EOC Operations and Planning for All-Hazards Events	MGT346	TEEX
Basic Emergency Operations Center Functions	IS-2200	FEMA
Emergency Operations Center/Incident Command System Interface	G-191	FEMA
Decision Making and Problem-Solving	IS-241	FEMA
Leadership and Influence	IS-240	FEMA
Effective Communication	IS-242	FEMA
Foundations of Emergency Management	L0101	FEMA

MISSION AREA PREVENTION PROTECTION MITIGATION RESPONSE RECOVERY

Mission Area Definition: **Prevent, avoid or stop an imminent, threatened or actual act of terrorism.**

Intelligence and Information Sharing

Core Capability Description

Provide timely, accurate, and actionable information resulting from the planning, direction, collection, exploitation, processing, analysis, production, dissemination, evaluation, and feedback of available information concerning physical and cyber threats to the United States, its people, property, or interests; the development, proliferation, or use of WMDs; or any other matter bearing on U.S. national or homeland security by local, state, tribal, territorial, Federal, and other stakeholders. Information sharing is the ability to exchange intelligence, information, data, or knowledge among government or private sector entities, as appropriate.

Critical Task(s)

Anticipate and identify emerging and/or imminent threats through the intelligence cycle.

Share relevant, timely, and actionable information and analysis with local, state, tribal, territorial, Federal, private sector, and international partners and develop and disseminate appropriate classified/unclassified products.

Ensure local, state, tribal, territorial, Federal, and private sector partners possess or have access to a mechanism to submit terrorism-related information and/or suspicious activity reports to law enforcement.

Core Capability Standardized Target(s)

During steady state, and in conjunction with the fusion center and/or Joint Terrorism Task Force (JTTF), every **(#) (time)**, review ability to effectively execute the intelligence cycle, including the planning, direction, collection, exploitation, processing, analysis, production, dissemination, evaluation, and feedback of available information, and identify the **(#)** personnel assigned to support execution of the intelligence cycle. Then, within **(#) (time)** of the identification or notification of a credible threat, identify/analyze local context of the threat for the respective area of responsibility, and facilitate the sharing of threat information with **(#)** priority intelligence stakeholder agencies/entities in accordance with the intelligence cycle, and all dissemination protocols.

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MISSION AREA | PREVENTION | Intelligence and Information Sharing

Planning & Exercise

Functional Areas: Intelligence cycle including planning, direction, collection, exploitation, processing, analysis, production, dissemination, evaluation and feedback. ‖ Information sharing (to local partners and to terrorism/suspicious activity reporting sites). ‖ Establishment of a suspicious activity reporting process. ‖ Virtual information sharing. ‖ Standardized approach to sharing and analyzing information ‖ Protecting citizens' privacy, civil rights, and civil liberties. ‖ Testing a community reporting public awareness program (for example: See Something, Say Something Campaign).

Potential Partners: Law Enforcement Officials ‖ Counterterrorism Professionals/Joint Terrorism Task Forces ‖ Intelligence Entities ‖ State Fusion Centers ‖ FBI and DHS field and Headquarter Elements ‖ Analytic and Investigative Groups ‖ Community Policing and Outreach Groups.

Training

NAME	COURSE #	OFFERED BY
Advanced Situational Awareness and Common Operating Picture	E0143	FEMA EMI
Foundations of Intelligence Analysis (FIAT)	5 days	International Association of Law Enforcement Intelligence Analysis
Cyber Threat Intelligence	FOR578	SANS
Packaging Classified Documents	Online Video	Center for Development of Security Excellence
Need-to-Know Training Video	Online Video	Center for Development of Security Excellence
Online Suspicious Activity Reporting Training for Law Enforcement and Hometown Security Partners	Online	Nationwide SAR Initiative (SAR)
Intelligence Tools for the Digital Age	Online	Coursera
Open Source Intelligence (OSINT) Gathering and Analysis	SEC487	SANS
Social Media in Emergency Management	IS-42	FEMA
Fundamentals of Criminal Intelligence	AWR 315	LSU

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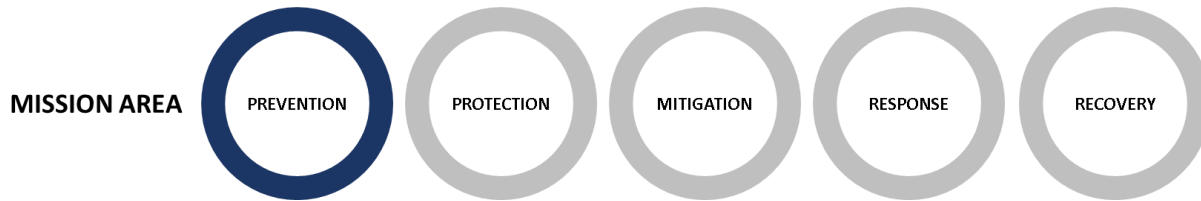
Mission Area Definition: **Prevent, avoid or stop an imminent, threatened or actual act of terrorism.**

Interdiction & Disruption

Core Capability Description
Delay, divert, intercept, halt, apprehend, or secure threats and/or hazards.

Critical Task(s)

Maximize our ability to interdict specific conveyances, cargo, and persons associated with an imminent terrorist threat or act in the land, air, and maritime domains to prevent entry into the United States or to prevent an incident from occurring in the Nation.

Conduct operations to render safe and dispose of CBRNE hazards in multiple locations and in all environments, consistent with established protocols.

Prevent terrorism financial/material support from reaching its target, consistent with established protocols.

Prevent terrorist acquisition of and the transfer of CBRNE materials, precursors, and related technology, consistent with established protocols.

Conduct tactical counterterrorism operations in multiple locations and in all environments.

Core Capability Standardized Target(s)
Within **(#) (time)** of the identification or notification of a credible threat, conduct outreach to the fusion center and Joint Terrorism Task Force (JTTF) in the community and identify **(#)** personnel assigned to support follow up interdiction and disruption activities that may be undertaken against identified suspects and/or contraband.

MISSION AREA   PREVENTION   Interdiction & Disruption

Planning & Exercise

Functional Areas: CBRNE hazards including proper disposal and accountability of materials. **||** Antiterrorism and counterterrorism campaigns. **||** Financial accountability and discipline including recognition of, and action against misuse. **||** CBRNE exercise including CBRNE detection and safe rendering. **||** Interdicting cargo, conveyances, and persons. **||**

Potential Partners: Law Enforcement Officials **||** Civil Air Patrol **||** Intelligence Entities **||** Investigative Groups **||** Community Policing **||** Outreach Groups, CBRNE/HAZMAT Responders **||** Waste Management **||** Transportation Agencies (including rail, air, water and road) and Joint Counterterrorism Assessment Teams.

Training

NAME	COURSE #	OFFERED BY
Site Protection and Document Screening Techniques	AWR 325	FEMA
New Approaches to Countering Terror: Countering Violent Extremism	Online	Coursera
Developing a State/Regional CBRNE Task Force	TNG59Z	TEEX
Transit Terrorist Tools and Tactics (T4)	PER 276	LSU
Technical Emergency Response Training for CBRNE Incidents (TERT)	TERT	Center for Domestic Preparedness
Homemade Explosives: Awareness, Recognition, and Response, Mobile	AWR313	New Mexico Tech/Energetic Materials Research and Testing Center
Planning and Intervention for Gangs, Hate and Terrorist Groups in Rural Jails and Prisons	MGT401	Rural Domestic Preparedness Consortium
Field Force Operations	PER200	Center for Domestic Preparedness
Advanced Tactical Operations: WMD Interdiction	PER227	LSU
Terrorism and WMD Awareness in the Workplace	AWR 187	Rural Domestic Preparedness Consortium
Surveillance Awareness: What You Can Do	IS-914	FEMA
Site Protection through Observational Techniques (SPOT)	AWR219	LSU
Seaport Security Antiterrorism Training (SSATP)	SSATP	Federal Law Enforcement Training Accreditation

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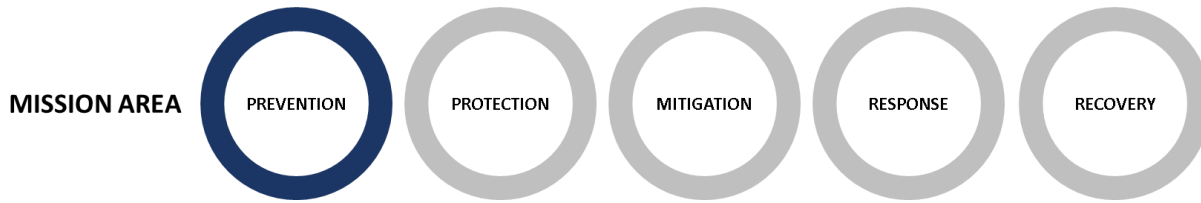
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Screening, Search, & Detection

Core Capability Description

Identify, discover, or locate threats and/or hazards through active and passive surveillance and search procedures. This may include the use of systematic examinations and assessments, bio-surveillance, sensor technologies, or physical investigation and intelligence.

Critical Task(s)

Maximize the screening of targeted cargo, conveyances, mail, baggage, and people associated with an imminent terrorist threat or act using technical, non-technical, intrusive, or non-intrusive means.

Initiate operations immediately to locate persons and networks associated with an imminent terrorist threat or act.

Conduct CBRNE search/detection operations in multiple locations and in all environments, consistent with established protocols.

Core Capability Standardized Target(s)

Within **(#) (time)** of notice of a credible threat, conduct screening, search, and detection operations for **(#)** people requiring screening, including **(#)** people with access and functional needs (requiring screening).

MISSION AREA PREVENTION | Screening, Search, & Detection

Planning & Exercise

Functional Areas: Screening process including legal considerations. ‖ Screening and detection methods: explosive trace detectors (ETDs), canines, advanced X-ray systems. ‖ Operational requirements methodology including clear state of security needs based on risk faced. ‖ Methods for searching people and belongings. ‖ Enhancing situational awareness. ‖ Establish a screening strategy including factors such as the desired throughput or flow of individuals and their belongings; space constraints and location; and integration with other security measures. ‖ Implementation of robust screening measures. ‖

Potential Partners: Intelligence Entities ‖ Law Enforcement Officials ‖ Analytic and Investigative Groups ‖ Community Policing ‖ Outreach Groups ‖ Counterterrorism Professionals/Joint Terrorism Task Forces ‖ Transportation Agencies (including rail, air, water and road) ‖

Training

NAME	COURSE #	OFFERED BY
Seaport Security Antiterrorism Training (SSATP)	SSATP	Federal Law Enforcement Training Accreditation
Crime Scene Management for CBRNE Incidents	AWR 103	National Domestic Preparedness Consortium
Site Protection through Observational Techniques (SPOT) Training	AWR219	LSU
Surveillance Detection	PER346	Center for Domestic Preparedness
Surveillance Awareness: What You Can Do	IS-914	FEMA
Protecting Critical infrastructure Against Insider Threats	IS-915	FEMA
Preventive Radiological/Nuclear Detection (PRND) Secondary Screener/RIID	PER 351	TEEX
Law Enforcement Prevention and Deterrence of Terrorist Acts	AWR 122	LSU
Improvised Explosive Device (IED) Search Procedures Course	PER 339	Center for Domestic Preparedness
Suspicious Activity Reporting (SAR)	Online	Nationwide SAR Initiative (SAR)

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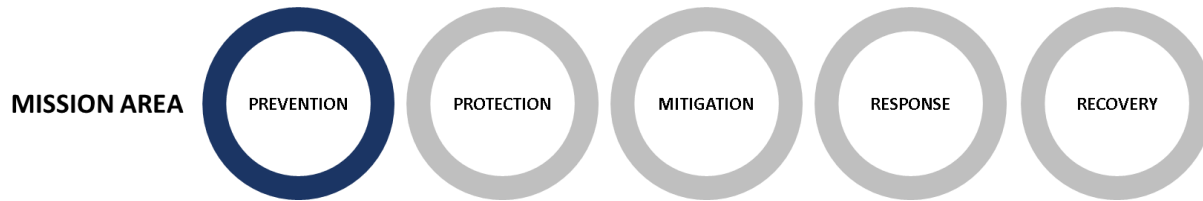
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Forensics & Attribution

Core Capability Description

Conduct forensic analysis and attribute terrorist acts (including the means and methods of terrorism) to their source, to include forensic analysis as well as attribution for an attack and for the preparation for an attack, in an effort to prevent initial or follow-on acts and/or swiftly develop counter-options.

Critical Task(s)

Prioritize physical evidence collection and analysis to assist in preventing initial or follow-on terrorist acts.

Prioritize chemical, biological, radiological, nuclear, and explosive (CBRNE) material (bulk and trace) collection and analysis to assist in preventing initial or follow-on terrorist acts.

Prioritize biometric collection and analysis to assist in preventing initial or follow-on terrorist acts.

Prioritize digital media, network exploitation, and cyber technical analysis to assist in preventing initial or follow-on terrorist acts.

Core Capability Standardized Target(s)

Within **(#) (time)** of a suspected terrorist attack, conduct outreach to the fusion center and Joint Terrorism Task Force (JTTF) in the community and identify **(#)** personnel assigned to support follow up information sharing, intelligence analysis, and/or investigative actions associated with the collection, examination, and analysis of evidence, as well as the identification of perpetrators.

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MISSION AREA | PREVENTION | Forensics & Attribution

Planning & Exercise

Functional Areas: Evidence collection and forensic analysis including CBRNE materials and biometrics. ‖ Digital media and network exploitation. ‖ Information/cyber security. ‖ Locate, document, collect and preserve physical evidence. ‖ Field screen evidence. ‖ Characterize physical evidence including identification of the substance, production methods, packaging, delivery devices, dissemination, release methods. ‖ Crime scene documentation, preservation and exploitation. ‖ Determine role of CSI at a CBRNE vs Non-CBRNE crime scene. ‖

Potential Partners: Counterterrorism Professionals/Joint Terrorism Task Forces ‖ Intelligence Entities ‖ Law Enforcement Officials ‖ Analytic and Investigative Groups ‖ CBRNE/HAZMAT Responders ‖

Training

| NAME	COURSE #	OFFERED BY
Information Security: Context and Introduction	Online	Coursera
HazMat Evidence Collection (HEC) for CBRNE Incidents	PER201	Center for Domestic Preparedness
Forensic Investigations for Hazardous Environments	PER228	LSU
Basic EMS Concepts for CBRNE Events	AWR111	TEEX
Primary Screener/Personal Radiation Detector	PER 243	Center for Radiological Nuclear Training
PRND Secondary Screener/ Radioisotope Identification Device (RIID)	PER 245	Center for Radiological Nuclear Training
Law Enforcement Protective Measures for CBRNE Incidents	PER264	Center for Domestic Preparedness
Highway Emergency Response Specialist	PER291	Security and Emergency Response Training Center
HazMat/WMD Technician for Surface Transportation (HWMDTST)	PER293	Security and Emergency Response Training Center
Improvised Explosive Device (IED) Search Procedures Course	PER339	Center for Domestic Preparedness
Cyber Ethics	AWR174	TEEX
Digital Forensics Basics	AWR149	TEEX
Cyber Incident Analysis and Response	AWR169	TEEX
Cyber Law and White-Collar Crime	AWR168	TEEX

MISSION AREA

PREVENTION PROTECTION MITIGATION RESPONSE RECOVERY
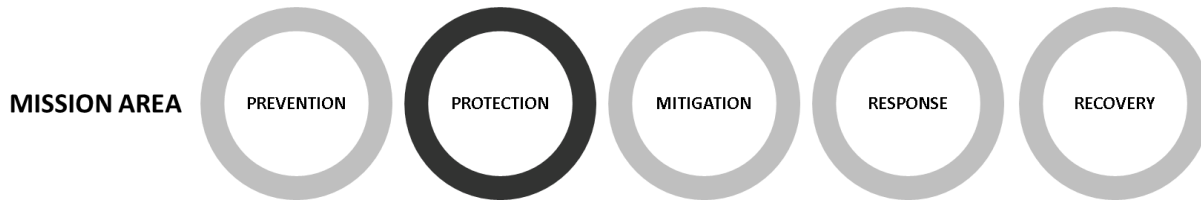
Mission Area Definition: **Protect our citizens, residents, visitors and assets against the greatest threats and hazards in a manner that allows our interests, aspirations and way of life to thrive.**

Planning

Core Capability Description

Conduct a systematic process engaging the whole community as appropriate in the development of executable strategic, operational, and/or tactical-level approaches to meet defined objectives.

Critical Task(s)

Develop protection plans that identify critical objectives based on planning requirements, provide a complete and integrated picture of the sequence and scope of the tasks to achieve the planning objectives, and implement planning requirements within the timeframe contemplated within the plan using available resources for protection-related plans.
Implement, exercise, and maintain plans to ensure continuity of operations.

Core Capability Standardized Target(s)

Within every **(#) (time),** update all emergency operations plans that define the roles and responsibilities of **(#)** partner organizations involved in incident management across **(#)** jurisdictions affected, and the sequence and scope of tasks needed to prevent, protect, mitigate, respond to, and recover from events.

MISSION AREA | PROTECTION | Planning

Planning & Exercise

Functional Areas: Security protocol resilience. ‖ Adopting redundancy. ‖ Leveraging "Self-Healing" technologies. ‖ Promoting workforce surety programs. ‖ Scalability across jurisdictions and sectors. ‖ Incorporating risk analysis. ‖ Shared Responsibility ‖ Integration, synchronization, and resilience across jurisdictions. ‖ Including individuals with access and functional needs. ‖ Determine risk management priorities. ‖ Continuity of operations planning. ‖ Security planning and resource allocation. ‖ Establishing joint protection objectives. ‖ Coordinated information sharing between partners. ‖ Joint guidance within multidisciplinary plans. ‖ Assessing the continuation of essential functions and services. ‖ Protection of key leadership and events. ‖

Potential Partners: Decision Makers/Policy Makers ‖ Emergency Management ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners ‖ Business Owners/Managers ‖ Horizontal and Vertical Jurisdictions ‖

Training

NAME	COURSE #	OFFERED BY
Mission Essential Functions Workshop	IS-526	FEMA
Introduction to FEMA Operational Planning	IS-2002	FEMA
Reconstitution Planning Course	IS-545	FEMA
Devolution Planning	IS-551	FEMA
Introduction to Continuity of Operations Planning for Pandemic Influenzas	IS-520	FEMA
Communicating During Global Emergencies	Online	Coursera
Multihazard Emergency Planning for Schools	IS-362	FEMA
Sport Event Risk Management	AWR167	TEEX
Sport Venue Evacuation and Protective Actions	MGT412	TEEX
Law Enforcement Active Shooter Emergency Response	PER 275	Center for Domestic Preparedness
Evacuation Planning Strategies and Solutions	MGT 461	NDPTC
Law Enforcement Prevention and Deterrence of Terrorist Acts	AWR 122	LSU
Integrating Access and Functional Needs into Emergency Planning	E0192	FEMA
Continuity of Operations Planning	ID1013350	TRAIN
Introduction to Continuity of Operations	IS-520	FEMA
Devolution Planning	IS-551	FEMA

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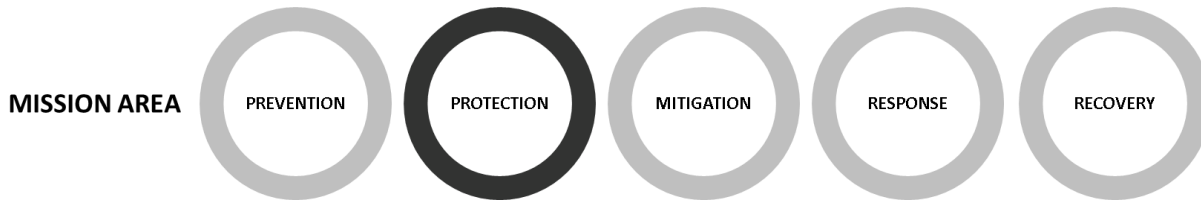
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Protect our citizens, residents, visitors and assets against the greatest threats and hazards in a manner that allows our interests, aspirations and way of life to thrive.

Public Information & Warning

Core Capability Description

Deliver coordinated, prompt, reliable, and actionable information to the whole community through the use of clear, consistent, accessible, and culturally and linguistically appropriate methods to effectively relay information regarding any threat or hazard and, as appropriate, the actions being taken, and the assistance being made available.

Critical Task(s)

Use effective and accessible indication and warning systems to communicate significant hazards to involved operators, security officials, and the public (including alerts, detection capabilities, and other necessary and appropriate assets).

Core Capability Standardized Target(s)

Within **(#) (time)** notice of an incident, deliver reliable and actionable information to **(#)** people affected, including **(#)** people with access and functional needs (affected) and **(#)** people with limited English proficiency affected.

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MISSION AREA — PROTECTION

Public Information & Warning

Planning & Exercise

Functional Areas: Public awareness campaigns. ǁ Information sharing requirements and processes including the whole community and all levels of government. ǁ Delivering protective action recommendations. ǁ Leveraging mass notification infrastructure. ǁ Identifying community-specific communication issues. ǁ Developing an effective community warning process. ǁ Working with the news media to create a warning partnership. ǁ Development of community-based feedback loops to engage high-risk groups and address communication challenges.

Potential Partners: Public Information Officers ǁ Emergency Management ǁ News Media ǁ 911 Operators, Call Takers and Dispatchers ǁ Critical Infrastructure Owner-Operators ǁ Private Security Groups

Training

NAME	COURSE #	OFFERED BY
Social Media Tools and Techniques	PER 344	NDPTC
Public Information in an All-Hazards Incident	MGT318	TEEX
Sport and Special Event Public Information and Emergency Notification	MGT467	TEEX
Social Media Engagement Strategies	PER 343	NDPTC
Effective Communication	IS-242	FEMA
Communicating During Global Emergencies	Online	Coursera
Social Media for Natural Disaster Response and Recovery	PER 304	FEMA
Leveraging Tools for Coordinated Disaster Communications	AWR 329	NDPTC
Telecommunicators Emergency Response Taskforce (TERT)	IS 144	FEMA
Basic Public Information Officer	G290	FEMA
Warning Coordination	G272	FEMA
Emergency Risk Communication	Online	Northwest Center for Public Health Practice
Risk Communication for High Risk and At-Risk Populations	COM 2302	National Center for Disaster Preparedness

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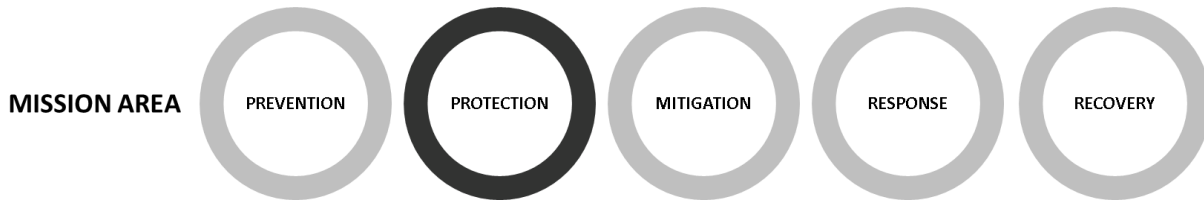
MISSION AREA   PREVENTION   PROTECTION   MITIGATION   RESPONSE   RECOVERY

Mission Area Definition: **Protect our citizens, residents, visitors and assets against the greatest threats and hazards in a manner that allows our interests, aspirations and way of life to thrive.**

Operational Coordination

Core Capability Description

Establish and maintain a unified and coordinated operational structure and process that appropriately integrates all critical stakeholders and supports the execution of Core Capabilities.

Critical Task(s)

Establish and maintain partnership structures among Protection elements to support networking, planning, and coordination.

Core Capability Standardized Target(s)

Within **(#) (time)** of a potential or actual incident, establish and maintain a unified and coordinated operational structure and process across **(#)** jurisdictions affected and with **(#)** partner organizations involved in incident management. Maintain for **(#) (time).**

MISSION AREA — PROTECTION — Operational Coordination

Planning & Exercise

Functional Areas: Delivering protection capabilities including establishing joint concept of operations. **||** Jurisdictional priorities, objectives, strategies, and resource allocations. **||** Synchronizing unity of effort among participating organizations and jurisdiction. **||** Situational Awareness **||** Establishing a common operating picture. **||** Interoperable communications. **||** Integrated operation planning. **||**

Potential Partners: Emergency Management **||** Counterterrorism Professionals/Joint Terrorism Task Forces **||** Intelligence Entities **||** Law Enforcement Officials **||** Analytic and Investigative Groups **||** Community Policing **||** Outreach Groups **||** Volunteer Organizations Active in a Disaster **||**

Training
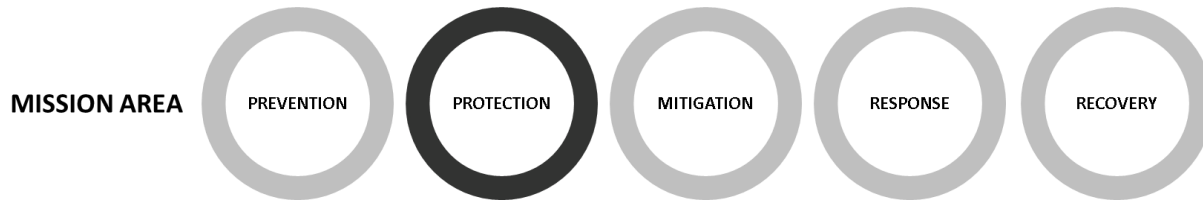
NAME	COURSE #	OFFERED BY
Critical Infrastructure Security and Resilience: Achieving Results through Partnership and Collaboration	IS913	FEMA
Overview of the Global Disaster Alert and Coordination System (GDACS)	Online	NASA ARSET
Emergency Operations Plans for Rural Jurisdictions	MGT383	Rural Domestic Preparedness Consortium
Introduction to Continuity of Government Planning for Rural Jurisdictions	MGT416	Rural Domestic Preparedness Consortium
Advanced Situational Awareness and Common Operating Picture	E0143	FEMA EMI
Emergency Operations Center/Incident Command System Interface	G191	FEMA
Building Partnerships with Tribal Governments	IS 0650	FEMA

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MISSION AREA PREVENTION **PROTECTION** MITIGATION RESPONSE RECOVERY

Mission Area Definition: **Protect our citizens, residents, visitors and assets against the greatest threats and hazards in a manner that allows our interests, aspirations and way of life to thrive.**

Intelligence & Information Sharing

Core Capability Description

Provide timely, accurate, and actionable information resulting from the planning, direction, collection, exploitation, processing, analysis, production, dissemination, evaluation, and feedback of available information concerning physical and cyber threats to the United States, its people, property, or interests; the development, proliferation, or use of WMDs; or any other matter bearing on U.S. national or homeland security by local, state, tribal, territorial, Federal, and other stakeholders. Information sharing is the ability to exchange intelligence, information, data, or knowledge among government or private sector entities, as appropriate.

Critical Task(s)

Anticipate and identify emerging and/or imminent threats through the intelligence cycle.

Share relevant, timely, and actionable information and analysis with local, state, tribal, territorial, Federal, private sector, and international partners, and develop and disseminate appropriate classified/unclassified products.

Provide local, state, tribal, territorial, Federal, and private sector partners with or access to a mechanism to submit terrorism-related information and/or suspicious activity reports to law enforcement.

Core Capability Standardized Target(s)

During steady state, every **(#) (time)**, review ability to effectively execute the intelligence cycle, including the planning, direction, collection, exploitation, processing, analysis, production, dissemination, evaluation, and feedback of available information, and identify the **(#)** personnel assigned to support execution of the intelligence cycle. Then, within **(#) (time)** of the identification or notification of a credible threat, identify/analyze local context of the threat for the respective area of responsibility, and facilitate the sharing of threat information with **(#)** priority intelligence stakeholder agencies/entities in accordance with the intelligence cycle, and all dissemination protocols.

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MISSION AREA PROTECTION Intelligence & Information Sharing

Planning & Exercise

Functional Areas: Intelligence cycle including planning, direction, collection, exploitation, processing, analysis, production, dissemination, evaluation and feedback. **||** Information sharing to local partners and to terrorism/suspicious activity reporting sites. **||** Information analysis. **||** Information/intelligence product development. **||** Identifying information sources. **||** Document, report and analyze suspicious activity. **||** Using analytical methodology, draw conclusions and recommend actions producing intelligence products. **||** Intelligence product distribution including with critical infrastructure owner-operators. **||** Analysis of pre-terrorist operational planning. **||**

Potential Partners: Law Enforcement Officials **||** Counterterrorism Professionals/Joint Terrorism Task Forces **||** Intelligence Entities **||** State Fusion Centers **||** FBI and DHS field and Headquarter Elements **||** Analytic and Investigative Groups **||** Community Policing and Outreach Groups **||** Private Security Groups **||** Critical Infrastructure Owner-Operators **||**

Training

| NAME	COURSE #	OFFERED BY
Suspicious Activity Reporting (SAR)	Online	National SAR Initiative (NSI), DHS
Fundamentals of Criminal Intelligence (FCI)	AWR 315	LSU
Foundations of Intelligence Analysis Training (FIAT)	5 days	National Criminal Intelligence Resource Center
Anticipating Hazardous Weather & Community Risk	IS271	FEMA
Intelligence Analyst Professional Development Program (IAPDP)	DHS-032-PREV	Texas State University
Investigative Analysis for Law Enforcement	IALE	Federal Law Enforcement Training Center
ESRI Emergency Management Webinar Series: Real-Time Situational Awareness	Webinar	ESRI
Terrorism Intelligence Analysis	CA-018-PREV	California Specialized Training Institute
Open Source Practitioners Seminar (OSINT)	SEC 487	SANS

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MISSION AREA

PREVENTION PROTECTION MITIGATION RESPONSE RECOVERY
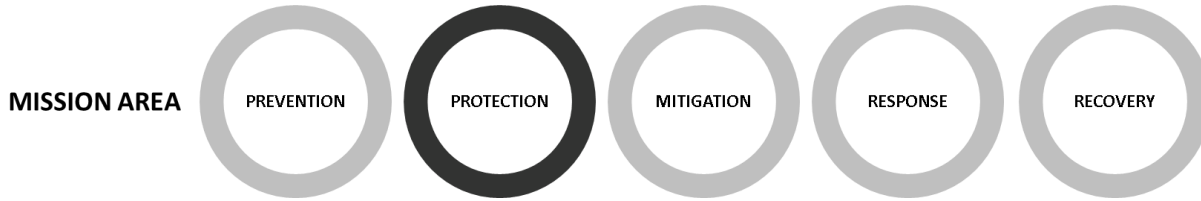
Mission Area Definition: **Protect our citizens, residents, visitors and assets against the greatest threats and hazards in a manner that allows our interests, aspirations and way of life to thrive.**

Interdiction & Disruption

Core Capability Description

Delay, divert, intercept, halt, apprehend, or secure threats and/or hazards.

Critical Task(s)

Deter, detect, interdict, and protect against domestic and transnational criminal and terrorist activities that threaten the security of the homeland across key operational activities and critical infrastructure sectors.

Intercept the malicious movement and acquisition/transfer of chemical, biological, radiological, nuclear, and explosive (CBRNE) materials and related technologies.

Core Capability Standardized Target(s)

Within **(#) (time)** of the identification or notification of a credible threat, conduct outreach to the fusion center and Joint Terrorism Task Force (JTTF) in the community and identify **(#)** personnel assigned to support follow up interdiction and disruption activities that may be undertaken against identified suspects and/or contraband.

MISSION AREA | PROTECTION | Interdiction & Disruption

Planning & Exercise

Functional Areas: Insider threat program. ‖ Border security and enforcement: air, land and seaports. ‖ Transportation security ‖ Risk-informed culture including vigilance, situational awareness, information sharing and risk-informed decision making. ‖ CBRNE detection capacity. ‖ Public health measures to mitigate the spread of disease from abroad. ‖ Counter-acquisition activities for terrorist financing. ‖ Counter messaging for violent extremism/terrorism. ‖ Use of community policing principles and practices to recognize and counter violent extremism and prevent terrorism. ‖ Categorize actionable information for dissemination to law enforcement agencies. ‖ Establishment of anti-terrorism task forces. ‖ Enhance visual presence of law enforcement. ‖ Employ wide-area search and detection assets in targeted areas. ‖

Potential Partners: Critical Infrastructure Owner – Operators ‖ Private Sector Partners ‖ Private Security Groups ‖ Venue or Site Security ‖ Law Enforcement Officials ‖ Transportation Agencies (including rail, air, water and road) ‖ Healthcare ‖ Schools/Universities ‖ CBRNE/HAZMAT Responders ‖

Training

NAME	COURSE #	OFFERED BY
Seaport Security Antiterrorism Training (SSATP)	SSATP	Federal Law Enforcement Training Accreditation
Surveillance Awareness: What You Can Do	IS914	FEMA
Surveillance Detection	PER346	Center for Domestic Preparedness
Homemade Explosives: Awareness, Recognition, and Response	AWR313	FEMA
Strategic, Tactical, and Resilient Interdiction of Violent Extremism (STRIVE)	STRIVE	Washington State Criminal Justice Training Commission
Planning and Intervention for Gangs, Hate and Terrorist Groups in Rural Jails and Prisons	MGT401	Rural Domestic Preparedness Consortium
Law Enforcement Prevention and Deterrence of Terrorist Acts	AWR 122	LSU
Standardized Awareness Training	AWR160	Center for Domestic Preparedness
Tactical Planning for WMD Incidents	MGT321	National Center for Biomedical Research & Training
Advanced Tactical Operations: WMD Interdiction	PER227	LSU

MISSION AREA   PREVENTION   PROTECTION   MITIGATION   RESPONSE   RECOVERY
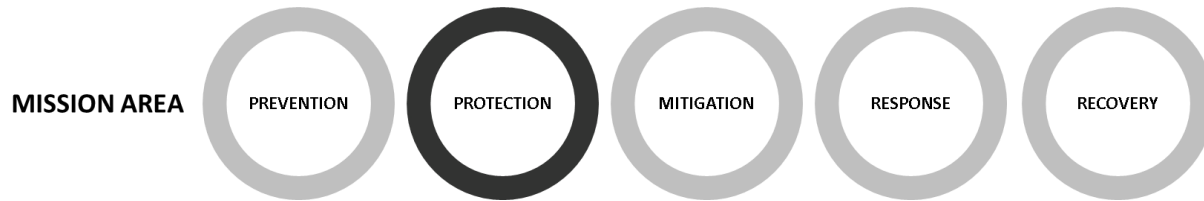
Mission Area Definition: **Protect our citizens, residents, visitors and assets against the greatest threats and hazards in a manner that allows our interests, aspirations and way of life to thrive.**

Screening, Search, & Detection

Core Capability Description

Identify, discover, or locate threats and/or hazards through active and passive surveillance and search procedures. This may include the use of systematic examinations and assessments, bio-surveillance, sensor technologies, or physical investigation and intelligence.

Critical Task(s)

Ensure critical infrastructure sectors and Protection elements have and maintain risk assessment processes to identify and prioritize assets, systems, networks, and functions.

Ensure operational activities and critical infrastructure sectors have and maintain appropriate threat, vulnerability, and consequence tools to identify and assess threats, vulnerabilities, and consequences.

Core Capability Standardized Target(s)

Within **(#) (time)** of notice of a credible threat, conduct screening, search, and detection operations for **(#)** people requiring screening, including **(#)** people with access and functional needs (requiring screening).

MISSION AREA • PROTECTION • Screening, Search, & Detection

Planning & Exercise

Functional Areas: Identification of potential threats / risk analysis. || Situational awareness. || Active and passive surveillance. || Search procedures. || Currier screening. || Screening of cargo, conveyances, mail, baggage, and people. || Traditional and emerging threat integration. || Community engagement programs such as See Something, Say Something. || Identification of potential targets of adversarial surveillance. || Cross-cutting risks and associated dependencies that may have cascading impacts with and across sectors. || Use of technical, non-technical, intrusive, and non-intrusive screening means without hindering flow of legitimate commerce. || Assess risk from interdependencies and concentrated dependence on technology. ||

Potential Partners: Critical Infrastructure Owner – Operators || Private Sector Partners || Private Security Groups || Venue or Site Security || Law Enforcement Officials || Intelligence Entities || Analytic and Investigative Groups || State Fusion Centers || Transportation Agencies (including rail, air, water and road) || Healthcare || Schools/Universities || Health Surveillance Networks ||

Training

NAME	COURSE #	OFFERED BY
Critical Infrastructure Security and Resilience Awareness	AWR213	TEEX
Surveillance Detection	PER346	Center for Domestic Preparedness
Surveillance Awareness: What You Can Do	IS912	FEMA
Critical Infrastructure Security: Theft and Diversion	IS916	FEMA
Protecting Critical Infrastructure against Insider Threat	IS-915	FEMA
Retail Security Awareness	IS912	FEMA
Workplace Security Awareness	IS906	FEMA
Seaport Security Antiterrorism Training (SSATP)	SSATP	Federal Law Enforcement Training Accreditation
Commercial Vessel Boarding Training Program	CVBTP	Federal Law Enforcement Training Accreditation
Commercial Vehicle Counterterrorism Training Program	CVCTP	Federal Law Enforcement Training Accreditation

MISSION AREA   PREVENTION   PROTECTION   MITIGATION   RESPONSE   RECOVERY

Mission Area Definition: **Protect our citizens, residents, visitors and assets against the greatest threats and hazards in a manner that allows our interests, aspirations and way of life to thrive.**

Access Control & Identity Verification

Core Capability Description

Apply and support necessary physical, technological, and cyber measures to control admittance to critical locations and systems.

Critical Task(s)

Implement and maintain protocols to verify identity and authorize, grant, or deny physical and cyber access to specific locations, information, and networks.

Core Capability Standardized Target(s)

Within **(#) (time)** of an event, be prepared to accept credentials from **(#)** partner organizations involved in incident management.

MISSION AREA PROTECTION

Access Control & Identity Verification

Planning & Exercise

Functional Areas: Resilience including adopting redundancy. ‖ Initiating active or passive countermeasures. ‖ Installing security systems. ‖ Promoting workforce surety programs and implementing cybersecurity measures. ‖ Scalability across jurisdictions and sectors. ‖ Integration, synchronization, and resilience across jurisdictions. ‖ Suspicious behavior identification. ‖ Identity management. ‖ Authentication, authorization, and accountability. ‖ Control and limit access to critical locations and systems. ‖ Identity verification protocols. ‖ Physical and cyber access checkpoints. ‖ Multi-factor identification. ‖ Course & fine authorization. ‖ Defining denial criterial and waiver process. ‖

Potential Partners: Critical Infrastructure Owner – Operators ‖ Private Sector Partners ‖ Private Security Groups ‖ Venue or Site Security ‖ Law Enforcement Officials ‖ Transportation Agencies (including rail, air, water and road) ‖ Healthcare ‖ Schools/Universities ‖ Information/Cyber Security ‖ Information and Communications Technology ‖

Training

NAME	COURSE #	OFFERED BY
Critical Infrastructure Security and Resilience Awareness	AWR213	TEEX
Law Enforcement Prevention and Deterrence of Terrorist Acts	AWR 122	LSU
Authentication, Authorization & Access Control	Online	Cloud Academy
Protecting Your Organization: Resources, Partners and Tips to Help Keep Your Office, House of Worship or Community Center Safe	Webinar	DHS Center for Faith and Opportunity Initiative
Site Protection and Document Screening Techniques	AWR 325	FEMA
Community Preparedness: Implementing Simple Activities for Everyone	IS-909	FEMA
Understanding Targeted Cyber Attacks	AWR376	TEEX
Critical Asset Risk Management	MGT315	TEEX

MISSION AREA PREVENTION PROTECTION MITIGATION RESPONSE RECOVERY

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Cybersecurity

Core Capability Description

Protect (and, if needed, restore) electronic communications systems, information, and services from damage, unauthorized use, and exploitation.

Critical Task(s)

Implement risk-informed guidelines, regulations, and standards to ensure the security, reliability, integrity, and availability of critical information, records, and communications systems and services through collaborative cybersecurity initiatives and efforts.

Implement and maintain procedures to detect malicious activity and to conduct technical and investigative-based countermeasures, mitigations, and operations against malicious actors to counter existing and emerging cyber-based threats, consistent with established protocols.

Core Capability Standardized Target(s)

Every **(#) (time)**, appropriate authorities review and update cyber incident plans/annexes based on evolving threats covering **(#)** publicly managed and/or regulated critical infrastructure facilities.

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MISSION AREA PROTECTION **Cybersecurity**

Planning & Exercise

Functional Areas: Cyber security threats. ‖ Enhancing security awareness. ‖ Cross sector collaborative cybersecurity initiatives. ‖ Cybersecurity governance. ‖ Community engagement including remote assistance, advisory deployment, remote deployment and on-site deployment. ‖ Cyber incident response. ‖ Cybersecurity insurance. ‖ Vulnerability management. ‖ Cyber security related information sharing. ‖ Conducting vulnerability scans and recognizing vulnerabilities in security systems. ‖ Interpreting the information collected by network tools. ‖ Characterize and analyze network traffic to identify anomalous activity. ‖ Cyber defense trend analysis and reporting. ‖ Prompt suspected cyber incident notification. ‖ Continuity of operations for cyber systems. ‖ Analyze potential impact across critical infrastructure. ‖ Share actionable cyber threat information. ‖ Analyze user and attacker behavior. ‖ Setting intruder traps. ‖ Conducting threat hunts. ‖

Potential Partners: Counterterrorism Professionals/Joint Terrorism Task Forces ‖ Intelligence Entities' Law Enforcement Officials ‖ Analytic and Investigative Groups ‖ State Fusion Centers ‖ National Terrorism Advisory System (NTAS) ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners ‖ Venue or Site Security ‖ Private Security Groups ‖ Information/Cyber Security.

Training

| NAME	COURSE #	OFFERED BY
Cybersecurity for Small Businesses (SBA)	Online	US Small Business Administration
Cyber Supply Chain Risk Management for the Public	Online	Federal Virtual Training Environment
Digital Forensics Basics	AWR139	TEEX
Information Security Basics	AWR173	TEEX
Cyber Ethics	AWR174	TEEX
Cyber Incident Response and Analysis (CIRA)	11 Days	FLETC
Cyber Law and White-Collar Crime	AWR168	TEEX
Disaster Recovery for Information Systems	AWR176	TEEX
Information Risk Management	AWR177	TEEX
Essentials of Community Cyber Security	AWR136	TEEX
Network Assurance	AWR138	TEEX
Community Cyber Security Exercise Planning	MGT385	TEEX
Secure Software	AWR178	TEEX
Cyber Defense Analysis	PRCDA-001	NICCS
Introduction to Threat Hunting Teams	Online	Federal Virtual Training Environment
Cryptography	Online	Coursera
Cryptocurrency for Law Enforcement	Online	Federal Virtual Training Environment
Emerging Cyber Security Threats	Online	NICCS

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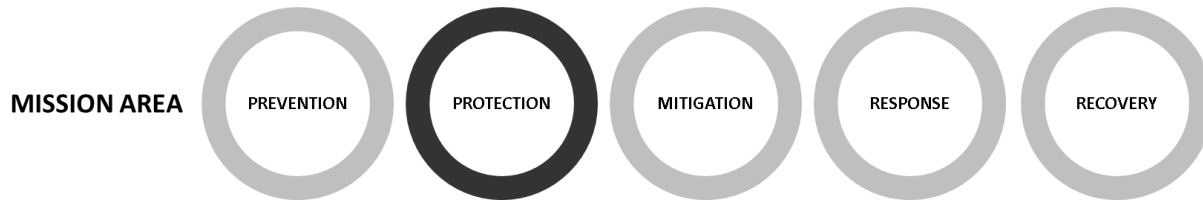
MISSION AREA   PREVENTION   **PROTECTION**   MITIGATION   RESPONSE   RECOVERY

Mission Area Definition: **Protect our citizens, residents, visitors and assets against the greatest threats and hazards in a manner that allows our interests, aspirations and way of life to thrive.**

Physical Protective Measures

Core Capability Description

Implement and maintain risk-informed countermeasures and policies protecting people, borders, structures, materials, products, and systems associated with key operational activities and critical infrastructure sectors.

Critical Task(s)

Identify, assess, and mitigate vulnerabilities to incidents through the deployment of physical protective measures.

Deploy protective measures commensurate with the risk of an incident and balanced with the complementary aims of enabling commerce and maintaining the civil rights of citizens.

Core Capability Standardized Target(s)

Within **(#) (time)** of completing a risk and vulnerability assessment, appropriate authorities review and update physical security plans covering **(#)** publicly managed and/or regulated critical infrastructure facilities to incorporate new information from the assessment.

MISSION AREA — PROTECTION — **Physical Protective Measures**

Planning & Exercise

Functional Areas: Resilience including hardening facilities. ‖ Incorporating hazard resistance in facility design and maintenance. ‖ Installing security systems. ‖ Integration, synchronization, and resilience across jurisdictions. ‖ Aligning whole community planning. ‖ Biosecurity and biosafety programs. ‖ Physical security standards for special assets. ‖ Actions targeted at threats including controlling movement and protecting borders and CIKR. ‖ Identify and prioritize assets, systems, networks, and functions that need protected. ‖ Identify security risks. ‖ Entry control and access control points. ‖ Application of vehicle barriers. ‖

Potential Partners: Law Enforcement Officials ‖ Intelligence Entities ‖ Community Policing ‖ Horizontal and Vertical Jurisdictions ‖ Non-Governmental Organizations ‖ Decision Makers/Policy Makers ‖ Emergency Management ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners ‖ Venue or Site Security ‖ Private Security Groups ‖

Training

NAME	COURSE #	OFFERED BY
Physical Security Training Program	10 days	Federal Law Enforcement Training Center
Seaport Security Antiterrorism Training (SSATP)	SSATP	Federal Law Enforcement Training Accreditation
Building Design for Homeland Security	E155	FEMA
Building and Assessing your Physical Security Program (2017 Archives)	Webinar	National Center for Campus Public Safety
Violence Prevention/De-Escalation of Emotionally Charged Situations (2017 Archives)	Webinar	National Center for Campus Public Safety
Protective Measures Awareness	AWR340	CISA
Special Events Contingency Planning for Public Safety Agencies	IS-15	FEMA
Protective Measures Course	PER336	Center for Domestic Preparedness
Introduction to Physical Security	PY011.16	Center for Development of Security Excellence
Physical Security Planning and Implementation	PY106.16	Center for Development of Security Excellence
Site Security Design Process and Strategies	Online	National Institute of Building Sciences

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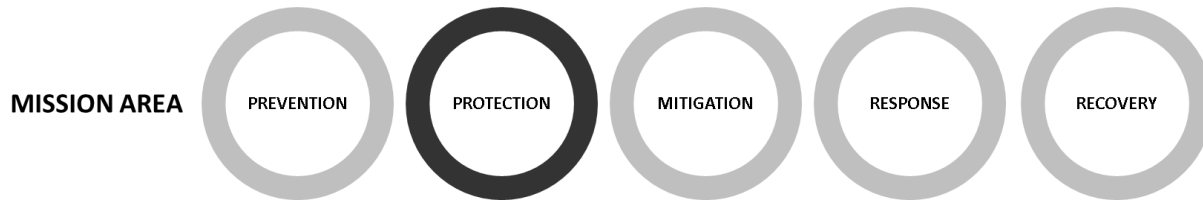
MISSION AREA

PREVENTION   PROTECTION   MITIGATION   RESPONSE   RECOVERY

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Risk Management for Protection Programs

Core Capability Description

Identify, assess, and prioritize risks to inform Protection activities, countermeasures, and investments.

Critical Task(s)

Ensure critical infrastructure sectors and Protection elements have and maintain risk assessment processes to identify and prioritize assets, systems, networks, and functions.

Ensure operational activities and critical infrastructure sectors have and maintain appropriate threat, vulnerability, and consequence tools to identify and assess threats, vulnerabilities, and consequences.

Core Capability Standardized Target(s)

Every **(#) (time)**, appropriate authorities conduct a review of relevant physical and cyber threats and hazards, vulnerabilities, and strategies for risk management covering **(#)** publicly managed and/or regulated critical infrastructure facilities.

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MISSION AREA   PROTECTION   Risk Management for Protection Programs

Planning & Exercise

Functional Areas: Risk assessment considerations including the capabilities required to address anticipated and unanticipated risk. **||** Community-specific considerations. **||** Identifying cascading effects of a threat or hazard. **||** Tools for risk assessment. **||** Community capabilities to analyze and assess risk and resilience. **||** Risk management planning. **||** Information sharing mechanisms. **||** Development and implementation of risk assessment processes. **||** Use of analytic tools. **||** Identify and prioritize assets, systems, networks and functions. **||** Test protective measures with all stakeholders. **||**

Potential Partners: Emergency Management **||** Horizontal and Vertical Jurisdictions **||** Non-Governmental Organizations **||** Decision Makers/Policy Makers **||** Critical Infrastructure Owner-Operators **||** Private Sector Partners **||** Business Owners/Managers **||** Community/City/County Planners **||** Community Trusts, Boards and Services

Training

NAME	COURSE #	OFFERED BY
REP Core Concepts Course	AWR317	Center for Domestic Preparedness
Critical Asset Risk Management	MGT315	TEEX
Threat and Hazard Identification and Risk Assessment and Stakeholder Preparedness Review	MGT310	FEMA
Anticipating Hazardous Weather & Community Risk, Information Risk Management	IS271	FEMA
Sport Event Risk Management	AWR167	TEEX
Critical Infrastructure Security and Resilience Awareness	AWR213	TEEX
Advanced Critical Infrastructure Protection	MGT414	TEEX

MISSION AREA   PREVENTION   **PROTECTION**   MITIGATION   RESPONSE   RECOVERY
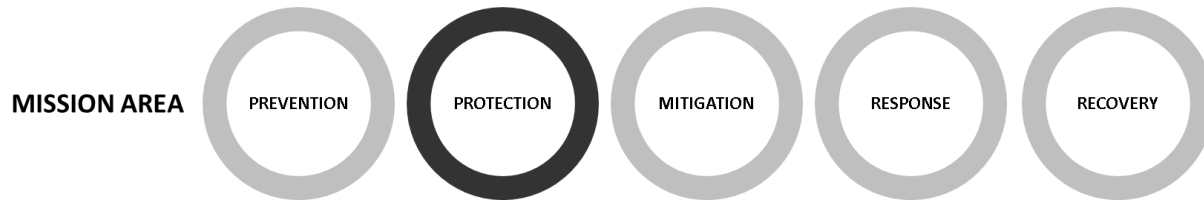
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Supply Chain Integrity & Security

Core Capability Description

Strengthen the security and resilience of the supply chain.

Critical Task(s)

Secure and make resilient key nodes, methods of transport between nodes, and materials in transit.

Core Capability Standardized Target(s)

Every **(#) (time)**, engage **(#)** partner organizations involved in incident management to promote awareness of threats, dependencies, vulnerabilities, and strategies to support restoration of private sector supply chains.

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MISSION AREA   PROTECTION   **Supply Chain Integrity & Security**

Planning & Exercise

Functional Areas: Supply transport policies and procedures. **‖** Security management at supplier and consumer facilities. **‖** Commodity verification process and tracking process. **‖** Commodity inspection procedures and process. **‖** Identify vulnerabilities including at supplier and consumer nodes and in transit. **‖** Identify security processes of concern. **‖** Analyze key dependencies and interdependencies. **‖** Use of layered security including intelligence, information analysis, technology, policies, proper training. **‖** Implementing countermeasures and physical protection. **‖**

Potential Partners: Emergency Management **‖** Transportation Agencies (including rail, air, water and road) **‖** Critical Infrastructure Owner-Operators **‖** Private Sector Partners **‖** Business Owners/Managers **‖** Venue or Site Security **‖** Private Security Groups **‖** Private Sector Trucking Industry **‖** Importers, Suppliers and Service Providers **‖** Manufacturing Personnel **‖** Materials/Parts Providers Personnel **‖** Key Account Managers **‖**

Training

NAME	COURSE #	OFFERED BY
Supply Chain Logistics	Online	Coursera
Supply Chain Management	Online	Coursera
Supply Chain Operations	Online	Coursera
Supply Chain Principles	Online	Coursera
Mitigating Supply Failures During Future Widespread Emergencies: An Interactive Discussion Involving the Attendees & Facilitators	Webinar	NIGP: The Institute for Public Procurement
Supply Chain Sourcing	Online	Coursera
Supply Chain Analytics	Online	Coursera
Supply Chain Sourcing	Online	Coursera
Logistics Specialist	9P4130	TEEX
Warehousing and Inventory Control	Classroom Course	NIGP: The Institute for Public Procurement

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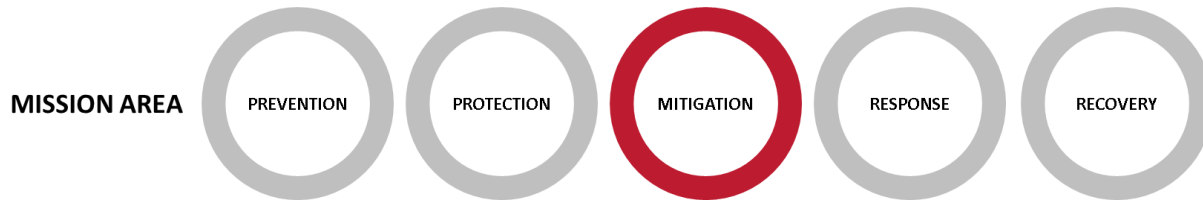
Mission Area Definition: **Reduce the loss of life and property by lessening the impact of future disasters.**

Planning

Core Capability Description
Conduct a systematic process engaging the whole community as appropriate in the development of executable strategic, operational, and/or tactical-level approaches to meet defined objectives.

Critical Task(s)
Develop approved hazard mitigation plans that address relevant threats/hazards in accordance with the results of their risk assessment within all local, state, tribal, territorial, and Federal partners.

Core Capability Standardized Target(s)
Within every **(#) (time),** update all emergency operations plans that define the roles and responsibilities of **(#)** partner organizations involved in incident management across **(#)** jurisdictions affected, and the sequence and scope of tasks needed to prevent, protect, mitigate, respond to, and recover from events.

MISSION AREA | MITIGATION | Planning

Planning & Exercise

Functional Areas: Long-term risks to life and property. ‖ Investment strategies for natural hazards (for example, sea level rise) and man-made hazards (for example: deforestation) ‖ Community planning for mitigation activities including land use, the environment, infrastructure, site planning, transportation design and urban design. ‖ Nature-based mitigation solutions (for example: green infrastructure and wetland erosion control). ‖ Structural and non-structural initiatives that reduce incidents. ‖ Vulnerability reduction. ‖ Mitigate potential loss based on projects with highest return on investment. ‖ Use of HAZUS including estimate damages and losses to buildings, essential facilities, transportation and utility lifelines. ‖ Generate flood hazard data. ‖ Tsunami modeling. ‖ Review community capabilities. ‖

Potential Partners: Decision Makers/Policy Makers ‖ Emergency Management ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners ‖ Business Owners/Managers ‖ Community/City/County Planners ‖ Community-Led Action in Response to Violent Extremism ‖

Training

NAME	COURSE #	OFFERED BY
Introduction to Hazard Mitigation	IS393	FEMA
Mitigation Planning for Local and Tribal Communities	IS318	FEMA
Earthquake Mitigation Basics for Mitigation Staff	IS323	FEMA
Wildfire Mitigation Basics for Mitigation Staff	IS320	FEMA
Flood Mitigation Basics for Mitigation Staff	IS322	FEMA
Critical Infrastructure Security and Resilience Awareness	AWR213	TEEX
Community Resilience: Building Resilience from the Inside Out	AWR228	NDPTC
Hazus for Flood	E0172	FEMA
Hazus for Earthquake and Tsunami	EO0174	FEMA
Application of Hazus for Disaster Operations	E0179	FEMA
Volcanic Crisis Awareness Course	AWR2233	NDPTC
Tsunami Awareness	AWR 217	NDPTC
Natural Disaster Awareness for Community Leaders	AWR 310	NDPTC
Threat and hazard identification and Risk Assessment and Stakeholder Preparedness Review	MGT310	TEEX
Multihazard Emergency Planning for Schools	IS-362	FEMA

MISSION AREA

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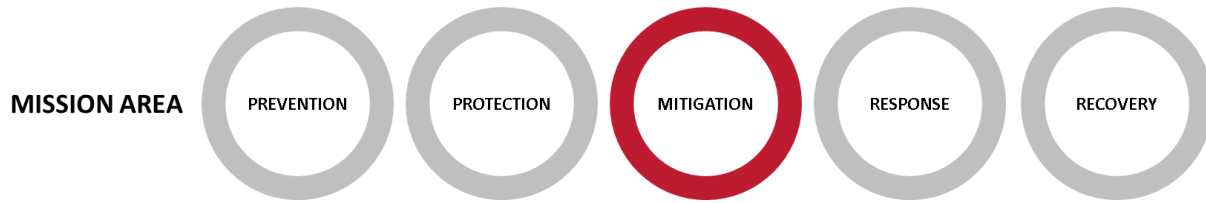
Mission Area Definition: **Reduce the loss of life and property by lessening the impact of future disasters.**

Public Information and Warning

Core Capability Description

Deliver coordinated, prompt, reliable, and actionable information to the whole community through the use of clear, consistent, accessible, and culturally and linguistically appropriate methods to effectively relay information regarding any threat or hazard and, as appropriate, the actions being taken, and the assistance being made available.

Critical Task(s)

Communicate appropriate information, in an accessible manner, on the risks faced within a community after the conduct of a risk assessment.

Core Capability Standardized Target(s)

Within **(#) (time),** notice of an incident, deliver reliable and actionable information to **(#)** people affected, including **(#)** people with access and functional needs (affected) and **(#)** people with limited English proficiency affected.

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MISSION AREA | MITIGATION | Public Information and Warning

Planning & Exercise

Functional Areas: Public awareness campaigns for examples, Firewise USA, Tsunami Ready and Great Shakeout. ‖ Limited English proficiency outreach. ‖ Auxiliary communication aids such as braille, TTYS, hearing aid-compatible phones and interpreters. ‖ Information sharing processes including multidirectional jurisdiction distribution and multimodal (social media, websites, smartphone applications, community meetings and public message boards). ‖ Stakeholder engagement: how priorities and actions are communicated. ‖ Expansion of the capabilities of wireless priority services (WPS), government emergency telecommunications services or other automated communication processes. ‖ Writing common alerting protocol messages. ‖ Develop a warning coordination and communication strategy. ‖ Social vulnerabilities and communication risk analysis. ‖ Communicate current and future risks to whole community. ‖

Potential Partners: Public Information Officers ‖ News Media ‖ Emergency Management ‖ Decision Makers/Policy Makers ‖ Governance Boards ‖ Regional Consortiums ‖ Community Trusts, Boards and Services ‖

Training

NAME	COURSE #	OFFERED BY
Including People with Disabilities and Others with Access and Functional Needs in Disaster Operations	IS368	FEMA
Warning Coordination	EM272	International Disaster/Fire Training Institute
Public Information Officer Awareness	G289/IS29	FEMA
A Culturally Competent Preparedness Model for Reaching Limited English Proficient Communities	Webinar	Northwest Center for Public Health Practice
Crisis & Emergency Risk Communication (CERC)	Wb4088	CDC
Social Media Tools and Techniques	PER 344	NDPTC
Social Media Engagement Strategies	PER 343	NDPTC
Joint Information System/Center Planning for Tribal, State, and Local Public Information Officers	G291	FEMA

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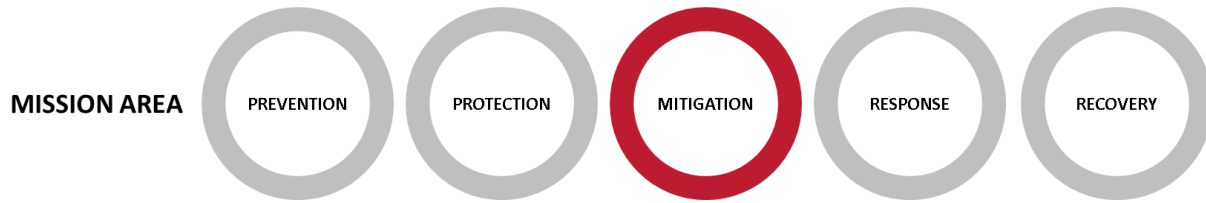
Mission Area Definition:

Reduce the loss of life and property by lessening the impact of future disasters.

Operational Coordination

Core Capability Description
Establish and maintain a unified and coordinated operational structure and process that appropriately integrates all critical stakeholders and supports the execution of Core Capabilities.

Critical Task(s)
Establish protocols to integrate mitigation data elements in support of operations with local, state, tribal, territorial, and insular area partners and in coordination with Federal agencies.

Core Capability Standardized Target(s)
Within **(#) (time),** of a potential or actual incident, establish and maintain a unified and coordinated operational structure and process across **(#)** jurisdictions affected and with **(#)** partner organizations involved in incident management. Maintain for **(#) (time).**

MISSION AREA | **MITIGATION** | Operational Coordination

Planning & Exercise

Functional Areas: Whole community partnerships and coalitions with agreed upon values. ‖ Stakeholder information sharing process. ‖ Hazard mitigation activities and projects. ‖ Coordinated mitigation investments for risk reduction such as disaster safe designs and construction. ‖ Structural mitigation. ‖ Community data analysis programs such as HAZUS, GIS, and community analysis programs. ‖ Integrate interest groups and community organizations. ‖ Define a hazard mitigation strategy. ‖ Coordinate assessment, analysis, and delivery of information. ‖ Stakeholder action coordination. ‖ Defining operational requirements. ‖ Identify common objectives with whole community group . ‖

Potential Partners: Horizontal and Vertical Jurisdictions ‖ non-Governmental Organizational ‖ Volunteer Organizations Active in Disaster (VOAD) ‖ Community Emergency Response Team ‖ Decision Makers/Policy Makers ‖ Emergency Management ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners ‖ Business Owners/Managers ‖ Community Planners

Training

NAME	COURSE #	OFFERED BY
Applications of GIS for Emergency Management	IS922	FEMA
Leveraging Tools for Conducting Damage Assessments	AWR 319	NDPTC
ArcGIS for Emergency Managers	E0190	FEMA
Application of Hazus for Disaster Operations	E0179	FEMA
Comprehensive Data Management for Hazus	E0317	FEMA
Geospatial Information Infrastructure (GII)	IS63	FEMA
sUAS for Public Safety Personnel	LSAP151 5	TEEX
Mitigation Planning for Local and Tribal Communities	IS318	FEMA

Originally Developed by FEMA, Adapted for Washington State Use

MISSION AREA   PREVENTION   PROTECTION   **MITIGATION**   RESPONSE   RECOVERY
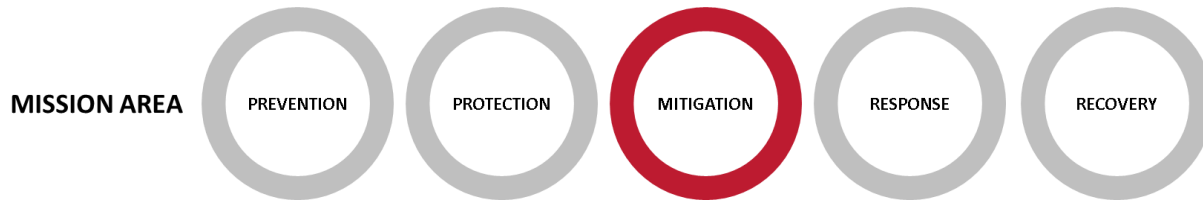
Mission Area Definition: **Reduce the loss of life and property by lessening the impact of future disasters.**

Community Resilience

Core Capability Description

Enable the recognition, understanding, communication of, and planning for risk, and empower individuals and communities to make informed risk management decisions necessary to adapt to, withstand, and quickly recover from future incidents.

Critical Task(s)

Maximize the coverage of the U.S. population that has a localized, risk-informed mitigation plan developed through partnerships across the entire community.

Empower individuals and communities to make informed decisions to facilitate actions necessary to adapt to, withstand, and quickly recover from future incidents.

Core Capability Standardized Target(s)

Within **(#) (time)**, **(#)** households are covered by risk-appropriate insurance, including homeowners, flood, windstorm, and seismic.

Every **(#) (time)**, conduct **(#)** outreach events or activities to increase awareness of locally significant threats and hazards to help the residents be more prepared to prevent, protect against, mitigate, respond to, and recover from those events.

MISSION AREA | **MITIGATION** | **Community Resilience**

Planning & Exercise

Functional Areas: Collaboration including with private sector partners in community development and with law enforcement in community safety. ‖ Partnership building through education and outreach tools. ‖ Skill building such as continuing education programs. ‖ Neighborhood activities and preparedness campaigns. ‖ Community risk assessments including physical, social, cultural, economic and environmental vulnerabilities. ‖ Reinforce relationships between environmental stewardship and natural hazard risk reduction for example, enhancement of flood storage through wetland protection/ restoration and holistic floodplain management. ‖ Utilize climate projections. ‖ Develop or utilize a public preparedness campaign. ‖

Potential Partners: Emergency Management ‖ Community Policing ‖ Outreach Groups ‖ Horizontal and Vertical Jurisdictions ‖ Non-Governmental Organizations ‖ Volunteer Organizations Active in a Disaster (VOADs) ‖ Community Emergency Response Teams (CERT) ‖ Decision Makers/Policy Makers ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners Business Owners/Managers ‖ Community/City/County Planners ‖ Community Trusts, Boards and Services ‖ Governance Boards ‖ Regional Consortiums ‖

Training

NAME	COURSE #	OFFERED BY
Preparedness Actions to Promote Economic Resilience and Recovery	PER376	FEMA
Active Threat Integrated Response Course (ATIRC)	PER340	LSU
Building Resilient Communities: An Online Training	Online	RAND Corp
Stop the Bleed	Stop the Bleed	American College of Surgeons
ALICE	Online	ALICE Training Institute
Community Resilience: Building Resilience from the Inside Out	AWR228	NDPTC
Introduction to Community Emergency Response Teams	IS 317	FEMA
Introduction to Continuity of Operations	IS 1300	
Community Preparedness: Implementing Simple Activities for Everyone	IS-909	FEMA
Protecting Your Home or Small Business from Disaster	IS394	FEMA
Building a Roadmap to Resilience: A Whole Community Training	E426	FEMA
Basic Economic Development Course	EDP100	TEEX
Improving Preparedness and Resilience through Public-Private Partnerships	IS662	FEMA

MISSION AREA PREVENTION PROTECTION MITIGATION RESPONSE RECOVERY
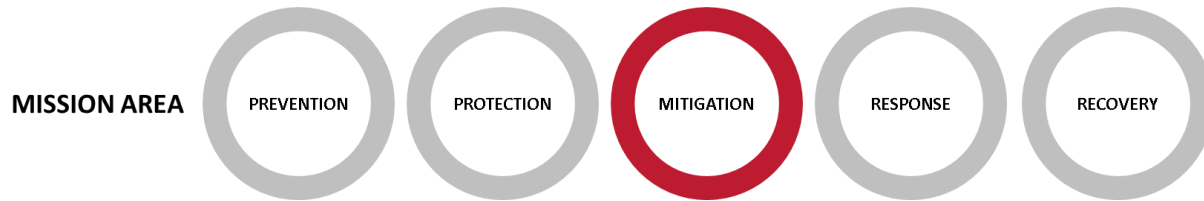
Mission Area Definition: **Reduce the loss of life and property by lessening the impact of future disasters.**

Long-term Vulnerability Reduction

Core Capability Description

Build and sustain resilient systems, communities, and critical infrastructure and key resources lifelines so as to reduce their vulnerability to natural, technological, and human-caused threats and hazards by lessening the likelihood, severity, and duration of the adverse consequences.

Critical Task(s)

Achieve a measurable decrease in the long-term vulnerability of the Nation against current baselines amid a growing population base, changing climate conditions, increasing reliance upon information technology, and expanding infrastructure base.

Core Capability Standardized Target(s)

Every **(#) (time)**, **(#)** jurisdictions review their building codes, and, if necessary, enact or update risk-appropriate, disaster resilient building codes.

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MISSION AREA · MITIGATION · **Long-term Vulnerability Reduction**

Planning & Exercise

Functional Areas: Available resources, processes, programs, and funding opportunities. ‖ Community planning for risk reduction. ‖ Broadening natural hazards and catastrophic insurance. ‖ Capital improvement projects. ‖ Risk avoidance and reduction. ‖ Construction improvement including incorporating mitigation measures and sound building design. ‖ Sharing resources with stakeholders to avoid duplication of effort. ‖ Coordinate outreach with community partners. ‖ Identification, recruitment and training of volunteers. ‖ Community education and awareness campaigns. ‖ Elevation or relocation of crucial utilities/appliances. ‖ Individual and family preparedness. ‖

Potential Partners: Decision Makers/Policy Makers ‖ Emergency Management ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners Business Owners/Managers ‖ Community/City/County Planners ‖ Community Trusts, Boards and Services ‖ Governance Boards ‖ Regional Consortiums ‖ Volunteer Organizations Active in a Disaster (VOADs) ‖ Community Emergency Response Teams (CERT) ‖ Community Policing ‖ Outreach Groups ‖ Horizontal and Vertical Jurisdictions ‖ Non-Governmental Organizations ‖

Training

NAME	COURSE #	OFFERED BY
Insurance Considerations, Compliance, and Requirements	IS1015	FEMA
Leadership Strategies for Community Risk Reduction	R0200	US Fire Administration
Best Practices in Community Risk Reduction	F0635	US Fire Administration
Building Resilience Considerations and Strategies	Online	National Institute of Building Sciences
Seismic Design Basics	Online	National Institute of Building Sciences
Building Science Basics	Online	National Institute of Building Sciences
Preparing for Post-Disaster Responsibilities	G194	FEMA
Future Weather Impacts on Curltural Resources	Webinar	Smithsonian Cultural Rescue Initiative
Climate Adaption Planning for Emergency Management	AWR347	NDPTC
Building a Roadmap to Resilience: A Whole Community Training	E426	FEMA
Improving Preparedness and Resilience through Public-Private Partnerships	IS662	FEMA

MISSION AREA   PREVENTION   PROTECTION   **MITIGATION**   RESPONSE   RECOVERY
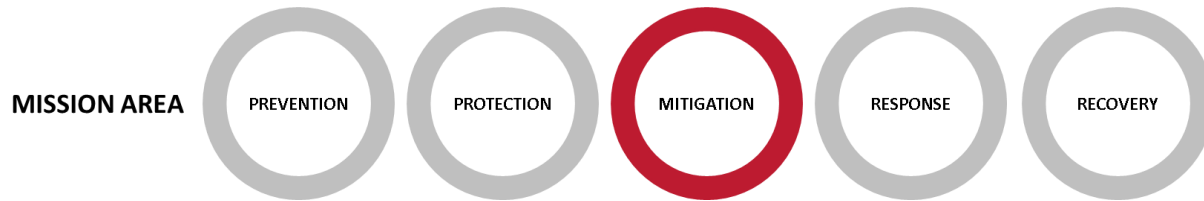
Mission Area Definition: **Reduce the loss of life and property by lessening the impact of future disasters.**

Risk and Disaster Resilience Assessment

Core Capability Description

Assess risk and disaster resilience so that decision makers, responders, and community members can take informed action to reduce their entity's risk and increase its resilience.

Critical Task(s)

Ensure that local, state, tribal, territorial, and insular area governments and the top 100 Metropolitan Statistical Areas complete a risk assessment that defines localized vulnerabilities and consequences associated with potential natural, technological, and human-caused threats and hazards to their natural, human, physical, cyber, and socioeconomic interests.

Core Capability Standardized Target(s)

Every **(#) (time)**, after identifying threats and hazards of concern, model the impacts of **(#)** threat and hazard scenarios to incorporate into planning efforts.

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MISSION AREA · MITIGATION · **Risk and Disaster Resilience Assessment**

Planning & Exercise

Functional Areas: Threat and vulnerability community assessment evaluation through algorithms, modeling and analysis. ‖ Risk prioritization across communities and jurisdictions with the use of data analysis from the threat and vulnerability assessment. ‖ Risk prioritization conflict resolution. ‖ Community information sharing and risk awareness. ‖ Analysis tools used by the community. ‖ Data collaboration with the use of nationally and locally generated data. ‖ Establish a common operating picture across jurisdictions. ‖ Update risk assessment to include changes to the risks and the physical environment. ‖ Incorporate vulnerability data sets such as population, demographics, infrastructure inventory and condition assessment information. ‖ Identify cascading impacts. ‖ Data analysis including, scientifically valid risk assessments. ‖ Consolidate efforts and reduce duplication. ‖

Potential Partners: Emergency Management ‖ Horizontal and Vertical Jurisdictions ‖ Decision Makers/Policy Makers ‖ GIS Analysts ‖ Spatial Analysts ‖ Business Owners/Managers ‖ Governance Boards ‖ Community/City/County Planners ‖ Community Trusts, Boards and Services ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners

Training

NAME	COURSE #	OFFERED BY
Earth Observations for Disaster Risk Assessment & Resilience (NASA ARSET)	Online	NASA ARSET
Mitigation Planning for Local and Tribal Communities	IS-318	FEMA
Basic Hazus	E0313	FEMA
Comprehensive Data Management for Hazus	E0317	FEMA
Threat and Hazard Identification and Risk Assessment and Stakeholder Preparedness Review	MGT310	TEEX
Hazus for Disaster Operations	E0179	FEMA
Hazus for Earthquake and Tsunami	E0174	FEMA
Hazus for Flood	E0172	FEMA
Critical Asset Risk Management	MGT315	TEEX
Using the Community Cyber Security Maturity Model (CCSMM) to Develop a Cyber Security Program	AWR353	TEEX
Identifying, Monitoring, and Analyzing Risk and Incident Response and Recovery	Online	Coursera

Originally Developed by FEMA, Adapted for Washington State Use

MISSION AREA   PREVENTION   PROTECTION   MITIGATION   RESPONSE   RECOVERY
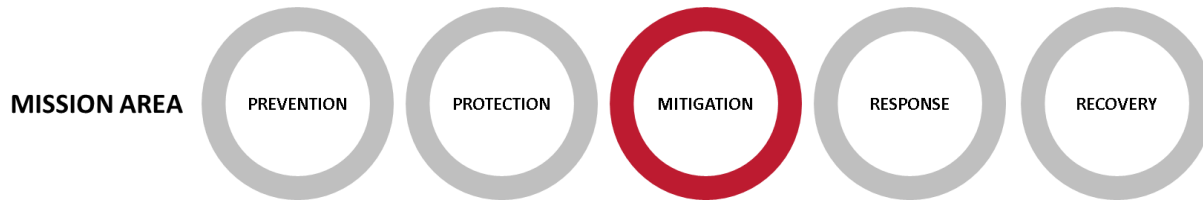
Mission Area Definition: **Reduce the loss of life and property by lessening the impact of future disasters.**

Threats and Hazards Identification

Core Capability Description

Identify the threats and hazards that occur in the geographic area; determine the frequency and magnitude; and incorporate this into analysis and planning processes so as to clearly understand the needs of a community or entity.

Critical Task(s)

Identify the threats and hazards within and across local, state, tribal, territorial, and insular area governments and the top 100 Metropolitan Statistical Areas, in collaboration with the whole community, against a national standard based on sound science.

Core Capability Standardized Target(s)

Every **(#) (time)**, engage with **(#)** jurisdictions and **(#)** partner organizations involved in incident management to assess the threats and hazards that are realistic and would significantly impact your communities.

Originally Developed by FEMA, Adapted for Washington State Use

| MISSION AREA | MITIGATION | Threats and Hazards Identification |

Planning & Exercise

Functional Areas: Public health surveillance and epidemiological detection. ‖ Identify community threats and hazards. ‖ Threat and hazard data collection methods including present and future impacts. ‖ Data sharing horizontally and vertically. ‖ Climate adaptation and hazard exacerbation. ‖ Translate date into meaningful and actionable information for the public and other stakeholders. ‖ Using analytical methodology, draw conclusions and recommend actions producing data analytic products. ‖ Share product and overview of data product with public.

Potential Partners: Emergency Management ‖ Decision Makers/Policy Makers ‖ GIS Analysts ‖ Spatial Analysts ‖ Horizontal and Vertical Jurisdictions ‖ Business Owners/Managers ‖ Governance Boards ‖ Community/City/County Planners ‖ Community Trusts, Boards and Services ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners ‖

Training
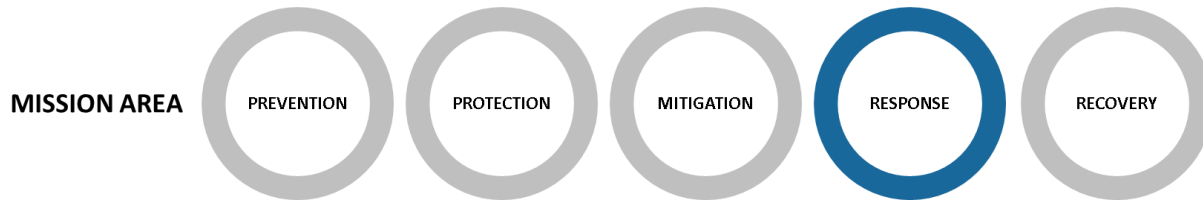
NAME	COURSE #	OFFERED BY
SAR for Disaster and Hydrological Applications	Webinar	NASA ARSET
Identifying, Monitoring, and Analyzing Risk and Incident Response and Recovery	Online	Coursera
Sport Event Risk Management	AWR167	TEEX
Introduction to Basic Vulnerability Assessment Skills	AWR368	TEEX
Threat and Hazard Identification and Risk Assessment (THIRA)	IS-2001	FEMA
Critical Asset Risk Management	MGT315	TEEX
Climate Adaptation Planning for Emergency Management	AWR 347	NDPTC
Basic Hazus	E0313	FEMA
Comprehensive Data Management for Hazus	E0317	FEMA
Hazus for Disaster Operations	E0179	FEMA
Hazus for Earthquake and Tsunami	E0174	FEMA
Hazus for Flood	E0172	FEMA
Using the Community Cyber Security Maturity Model (CCSMM) to Develop a Cyber Security Program	AWR353	TEEX
Identifying, Monitoring, and Analyzing Risk and Incident Response and Recovery	Online	Coursera
Introduction to Synthetic Aperture Radar (SAR)	Online	NASA ARSET

MISSION AREA   PREVENTION   PROTECTION   MITIGATION   **RESPONSE**   RECOVERY

Mission Area Definition: **Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

Planning

Core Capability Description

Conduct a systematic process engaging the whole community as appropriate in the development of executable strategic, operational, and/or tactical-level approaches to meet defined objectives.

Critical Task(s)

Develop operational plans that adequately identify critical objectives based on the planning requirement, provide a complete and integrated picture of the sequence and scope of the tasks to achieve the objectives, and are implementable within the timeframe contemplated in the plan using available resources.

Core Capability Standardized Target(s)

Within every **(#) (time)** update all emergency operations plans that define the roles and responsibilities of **(#)** partner organizations involved in incident management across **(#)** jurisdictions affected, and the sequence and scope of tasks needed to prevent, protect, mitigate, respond to, and recover from events.

MISSION AREA | RESPONSE | Planning

Planning & Exercise

Functional Areas: Pre-incident planning. ‖ Evaluating and updating plans. ‖ Incorporating risk analyses. ‖ Continuity planning. ‖ Strategic planning. ‖ Operational planning. ‖ Whole community involvement and coordination. ‖ Deliberate plans: plans developed prior to an incident based on known threats or hazards. ‖ Incident action plans/crisis action plans: rapidly adapted operational & tactical plans based on response to a threat. ‖ Modifying deliberate plans into incident action plans/crisis action plans. ‖ Identification of primary roles. ‖ Responsibilities and specific assigned tasks. ‖ Situational updates. ‖ Detailed resource status updates. ‖ Equipment status updates. ‖

Potential Partners: Decision Makers/Policy Makers ‖ Emergency Management ‖ Incident Command Personnel ‖

Training

NAME	COURSE #	OFFERED BY
Incident Command: Capabilities, Planning and Response Actions for All Hazards	MGT360	FEMA
Continuity of Operations Awareness	IS546	FEMA
Continuity of Operations Planning	ID1013350	TRAIN
Emergency Planning	IS0235	FEMA
Readiness: Training Identification and Preparedness Planning	MGT418	LSU
Animals In Disasters: Community Planning	IS0011	FEMA
Emergency Action Planning	Course 717	OSHAcademy
Crisis Leadership and Decision Making	MGT340	National Domestic Preparedness Consortium
Emergency Operations Plans for Rural Jurisdictions	MGT383	Rural Domestic Preparedness Consortium
Response Planning for People with Access and Functional Needs in Rural America	MGT403	Rural Domestic Preparedness Consortium
Crisis Management for School-Based Incidents-Partnering Rural Law Enforcement, First Responders, and Local School Systems	AWR148	Rural Domestic Preparedness Consortium

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MISSION AREA   PREVENTION   PROTECTION   MITIGATION   **RESPONSE**   RECOVERY

Mission Area Definition: **Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

Public Information and Warning

Core Capability Description

Deliver coordinated, prompt, reliable, and actionable information to the whole community through the use of clear, consistent, accessible, and culturally and linguistically appropriate methods to effectively relay information regarding any threat or hazard, as well as the actions being taken, and the assistance being made available, as appropriate.

Critical Task(s)

Inform all affected segments of society of critical lifesaving and life-sustaining information by all means necessary, including accessible tools, to expedite the delivery of emergency services and aid the public to take protective actions.

Deliver credible and actionable messages to inform ongoing emergency services and the public about protective measures and other life-sustaining actions, and facilitate the transition to recovery.

Core Capability Standardized Target(s)

Within **(#) (time)** notice of an incident, deliver reliable and actionable information to **(#)** people affected, including **(#)** people with access and functional needs (affected) and **(#)** people with limited English proficiency affected.

MISSION AREA | RESPONSE | Public Information and Warning

Planning & Exercise

Functional Areas: New communications tools and technologies. ‖ Developing standard operating procedures for public information. ‖ Alerts and warnings. ‖ Culturally and linguistically appropriate messaging. ‖ Delivering actionable guidance and protecting sensitive information. ‖ Public awareness campaigns. ‖ Deliver protective action recommendations. ‖ Ensure continuous communication. ‖ Ensure consistent communication and information sharing. ‖ Clearance/approval process designating points of contact to address information verification and approval of documents. ‖

Potential Partners: Critical Infrastructure Owner-Operators ‖ Private Sector Partners ‖ Law Enforcement Officials ‖ Public Information Officers ‖ News Media ‖ Decision Makers/Policy Makers ‖ Emergency Management ‖ Incident Command Personnel ‖ 911 operators, Call Takers and Dispatchers ‖

Training

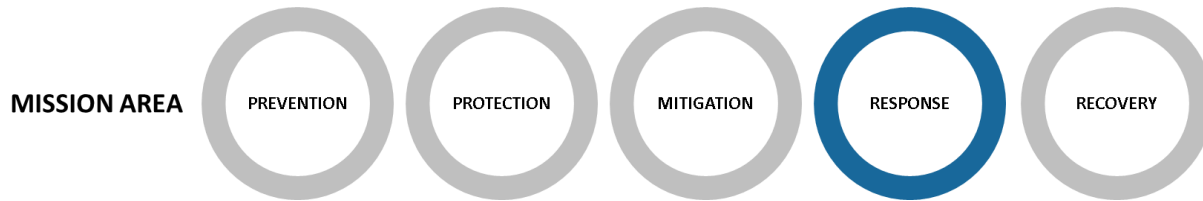| NAME	COURSE #	OFFERED BY
Crisis & Emergency Risk Communication (CERC)	Wb4088	CDC
Media and Communication Training. All bases covered.	Online	Udemy
Warning Coordination	G272	FEMA
Evacuation and Re-Entry Planning	G358	FEMA
Integrated Public Alert and Warning System (IPAWS)	IS-247	FEMA
Public Information in All-Hazards Incidents	MGT318	TEEX
Sport and Special Event Public Information and Emergency Notification	MGT467	TEEX
Social Media Tools and Techniques	PER 344	NDPTC
Joint Information System/Center Planning for Tribal, State, and Local Public Information Officers	G291	FEMA
Writing with Clarity for Maximum Effectiveness	Online	Public Relations Society of America

MISSION AREA   PREVENTION   PROTECTION   MITIGATION   **RESPONSE**   RECOVERY

Mission Area Definition: **Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

Operational Coordination

Core Capability Description

Establish and maintain a unified and coordinated operational structure and process that appropriately integrates all critical stakeholders and supports the execution of Core Capabilities.

Critical Task(s)

Mobilize all critical resources and establish command, control, and coordination structures within the affected community, in other coordinating bodies in surrounding communities, and across the Nation, and maintain as needed throughout the duration of an incident.

Enhance and maintain command, control, and coordination structures consistent with the National Incident Management System (NIMS) to meet basic human needs, stabilize the incident, and transition to recovery.

Core Capability Standardized Target(s)

Within **(#) (time)** of a potential or actual incident, establish and maintain a unified and coordinated operational structure and process across **(#)** jurisdictions affected and with **(#)** partner organizations involved in incident management. Maintain for **(#) (time)**.

MISSION AREA · RESPONSE · **Operational Coordination**

Planning & Exercise

Functional Areas: Command, control, and coordination. **||** Ensuring continuity of government and essential services. **||** Determining priorities, objectives and strategies. **||** Establishing roles and responsibilities. **||** Establishing lines of communication. **||** Emergency operations center management. **||** Establishing and maintaining a common operating picture. **||** Allocating and mobilizing resources. **||** Ensuring information flow. **||** Utilizing interoperable communications. **||** Ensuring unity of effort. **||** Analyze cross-sector interdependencies and obstacles with the private sector. **||** Synchronizing response operations with private sector efforts. **||** Local, voluntary, and private sector capability integration. **||** demonstrate a COOP transition plan. **||**

Potential Partners: Emergency Responders (Including Fire, Medical and Law Enforcement) **||** Decision Makers/ Policy Makers **||** Incident Command Personnel **||** Horizontal and Vertical Jurisdictions **||** Business Owners/Managers **||** Community/City/County Planners **||** Community Trusts, Boards and Services **||** Building Officials, Architects, and Engineers **||** Governance Boards **||** Regional Consortiums **||**

Training
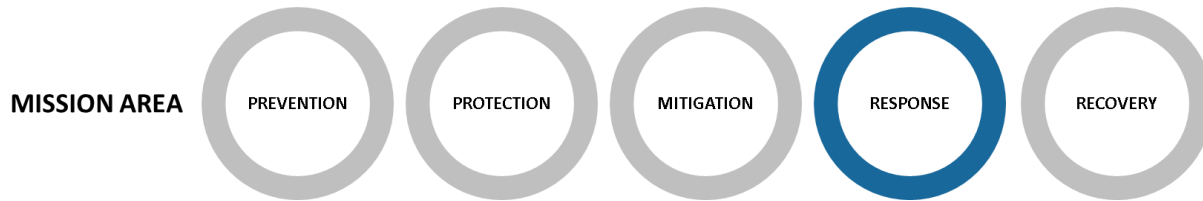
NAME	COURSE #	OFFERED BY
Devolution Planning	IS551	FEMA
Advanced Situational Awareness and Common Operating Picture	E0143	FEMA EMI
Emergency Operations Center/Incident Command System Interface	G191	FEMA
Leveraging Tools for Coordinated Disaster Communications	AWR 329	NDPTC
Understanding the Emergency Management Assistance Compact (EMAC)	E0431	FEMA
Critical Decision making for Complex Coordinated Attacks	PER335	LSU
Building Partnerships with Tribal Governments	IS650	FEMA
Enhanced All-Hazards Incident Management/Unified Command	MGT314	TEEX
Incident Command Capabilities, Planning and Response Actions for All Hazards	MGT360	FEMA
Continuity of Operations Planning	ID1013350	TRAIN
Mission Essential Functions Workshop	IS-526	FEMA

MISSION AREA   PREVENTION   PROTECTION   MITIGATION   **RESPONSE**   RECOVERY

Mission Area Definition: **Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

Infrastructure Systems

Core Capability Description

Stabilize critical infrastructure functions, minimize health and safety threats, and efficiently restore and revitalize systems and services to support a viable, resilient community.

Critical Task(s)

Decrease and stabilize immediate infrastructure threats to the affected population, to include survivors in the heavily damaged zone, nearby communities that may be affected by cascading effects, and mass care support facilities and evacuation processing centers with a focus on life-sustainment and congregate care services.

Re-establish critical infrastructure within the affected areas to support ongoing emergency response operations, life sustainment, community functionality, and a transition to recovery.

Provide for the clearance, removal, and disposal of debris.

Formalize partnerships with governmental and private sector cyber incident or emergency response teams to accept, triage, and collaboratively respond to cascading impacts in an efficient manner.

Core Capability Standardized Target(s)

Water Treatment and Provision

Within **(#) (time)** of an incident, restore service to **(#)** customers (*without water service*).

Sanitation

Within **(#) (time)** of an incident, restore service to **(#)** customers (*without wastewater service*).

Communication Systems

Within **(#) (time)** of an incident, restore service to **(#)** customers (*without communication service*).

Power Restoration

Within **(#) (time),** of an incident, restore service to **(#)** customers (*without power service*).

MISSION AREA | RESPONSE | **Infrastructure Systems**

Planning & Exercise

Functional areas: Communications systems. ‖ Water treatment and provision. ‖ Sanitation. ‖ Power restoration. ‖ Dams and flood control. ‖ Food production and delivery. ‖ Government facilities. ‖ Hospitals. ‖ Infrastructure site assessments. ‖ Public recreation facilities. ‖ Public safety facilities and transportation infrastructure. ‖ Community fuel need description/estimates. ‖ Critical power failure. ‖ Sustainment of generator operations. ‖ Prioritization of lifesaving and life-sustaining lifeline systems. ‖ Leveraging all available resources for critical lifeline stabilization. ‖ Infrastructure interdependencies assessment. ‖ Cascading effects assessment. ‖ Establishing formal plans and response teams dedicated to guiding response actions during a physical infrastructure failure. ‖ Increase critical infrastructure owner-operator participation in exercises. ‖ Restoring information systems including processes and procedures for managing and reporting incidents. ‖

Partners: Critical Infrastructure Owner-Operators ‖ Private Sector Partners ‖ Private Security Groups ‖ Emergency Management ‖ Incident Command Personnel ‖ Transportation Agencies (including rail, air, water and road) ‖ Information and Communications Technology ‖

Training

NAME	COURSE #	OFFERED BY
Stop the Bleed	Stop the Bleed	American College of Surgeons
Introduction to The Critical Infrastructure Support Annex	IS821	FEMA
Achieving Results through Critical Infrastructure Partnership and Collaboration	IS913	FEMA
Strategic Overview of Disaster Management for Water and Wastewater Utilities	MGT342	National Domestic Preparedness Consortium
Disaster Management for Water and Wastewater Utilities	MGT343	National Domestic Preparedness Consortium
Disaster Management for Electric Power Systems	MGT 345	TEEX
Temporary Emergency Power	IS 815	FEMA
Debris Management Planning for State, Tribal, and Local Officials	E202	FEMA - EMI
Physical and Cyber Security for Critical Infrastructure	MGT 452	FEMA
Dams Sector: Crisis Management	IS870	FEMA
DHS Radio Interoperability	IS 951	FEMA
Disaster Operations and the Communications Center	Online	Association of Public-Safety Communications Officials (APCO)
ALICE	Online	ALICE Training Institute
Disaster Preparedness for Healthcare Organizations within the Community Infrastructure	MGT341	TEEX

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MISSION AREA PREVENTION PROTECTION MITIGATION **RESPONSE** RECOVERY

Mission Area Definition: **Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

Critical Transportation

Core Capability Description

Provide transportation (including infrastructure access and accessible transportation services) for response priority objectives, including the evacuation of people and animals and the delivery of vital response personnel, equipment, and services into the affected areas.

Critical Task(s)

Establish physical access through appropriate transportation corridors and deliver required resources to save lives and to meet the needs of disaster survivors.

Ensure basic human needs are met, stabilize the incident, transition into recovery for an affected area, and restore basic services and community functionality.

Clear debris from any route type (i.e., road, rail, airfield, port facility, waterway) to facilitate response operations.

Core Capability Standardized Target(s)

Evacuation:

Within **(#) (time)** notice of an impending incident, complete the evacuation of **(#)** people requiring evacuation, including **(#)** people with access and functional needs (requiring evacuation).

Debris Removal and Establishing Access

Within **(#) (time)** of an incident, clear **(#)** miles of road affected, to enable access for emergency responders, including private and non-profit.

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MISSION AREA — RESPONSE — Critical Transportation

Planning & Exercise

Functional Areas: Roles of individuals, private sector, and state, local, tribal, and territorial governments in evacuation. ‖ Establishing physical access including CIKR considerations in choosing transportation corridors. ‖ Transportation safety and condition assessments. ‖ Delivery of response assets including clearance of specific routes and delivery of goods/services. ‖ Debris removal. ‖ Airspace management. ‖ Reentering affected area. ‖ Publish clear and accessible evacuation routes/zones. ‖ Provide real-time mapping and navigation routing systems through GIS. ‖ Development of an evacuation transportation model (hub and spoke or point-to-point). ‖ Identification of evacuation routes that have ample businesses in pass-through communities to provide fuel to evacuees. ‖ Assign outreach teams, drivers and accessible vehicles to specific homeless concentrated areas. ‖ Identify transportation cross sector dependencies (fuel, banking, etc). ‖ Identify routes for debris clearance that achieves connectivity between relief demand and supply for example, evacuation and hospital routes. ‖ Determine a sequence of roads to clear in each period. ‖ Prioritize debris clearance routes. ‖

Potential Partners: Public Works ‖ Transportation Agencies (including rail, air, water and road) ‖ Private Sector Trucking Industry ‖ Law Enforcement ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners ‖ Waste Management ‖
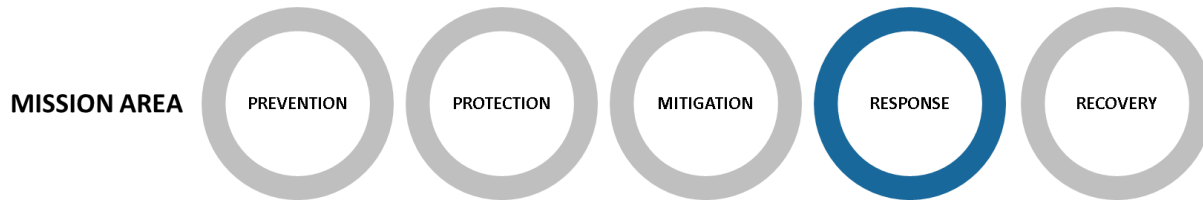
Training

NAME	COURSE #	OFFERED BY
Traffic Incident Management: Incident Command & Management	TIM Training	Respondersafety.com
NIMS ICS All-Hazards Introduction to Air Operations	E0989	FEMA
The Surface Transportation Emergency Preparedness and Security for Mass Transit and Passenger Rail (STEPS)	PER330	Security and Emergency Response Training Center
Debris Management Planning for State, Tribal, Territorial and Local Officials	G202	FEMA
Introduction to Debris Operations	IS-632	FEMA
Planning for Debris Management	MGT 460	NDPTC
Principles of Evacuation Planning Tutorial	FHWA-NHI-133107	National Highway Institute
Evacuation and Re-Entry Planning Course	G0358	FEMA
Evacuation Planning Strategies and Solutions	MGT 461	NDPTC

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MISSION AREA　　PREVENTION　　PROTECTION　　MITIGATION　　**RESPONSE**　　RECOVERY

Mission Area Definition:　　**Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

Environmental Response/Health & Safety

Core Capability Description

Conduct appropriate measures to ensure the protection of the health and safety of the public and workers, as well as the environment, from all hazards in support of responder operations and the affected communities.

Critical Task(s)

Identify, assess, and mitigate worker health and safety hazards, and disseminate health and safety guidance and resources to response and recovery workers.

Minimize public exposure to environmental hazards through assessment of the hazards and implementation of public protective actions.

Detect, assess, stabilize, and clean up releases of oil and hazardous materials into the environment, including buildings/structures, and properly manage waste.

Identify, evaluate, and implement measures to prevent and minimize impacts to the environment, natural and cultural resources, and historic properties from all-hazard emergencies and response operations.

Core Capability Standardized Target(s)

Hazardous Materials Clean-Up:

Within **(#) (time)** of an incident, assess, contain, and begin cleaning up hazardous material releases from **(#)** hazmat release sites.

Decontamination

Within **(#) (time)** of a hazmat incident, complete decontamination procedures for **(#)** exposed individuals (*hazmat-related incidents*).

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Originally Developed by FEMA, Adapted for Washington State Use

MISSION AREA | RESPONSE | **Environmental Response/ Health & Safety**

Planning & Exercise

Functional Areas: Predictive modeling. ‖ Health and safety monitoring and assessment. ‖ Responder safety. ‖ Survivor safety and assistance. ‖ Environmental assessment. ‖ Hazardous material clean-up. ‖ Decontamination. ‖ Debris removal. ‖ Environmental impact analysis. ‖ Traumatic incident stress and first responder safety. ‖ Specific responder environmental hazard response for example a community with a liquid natural gas or fertilizer plant. ‖ Cultural and historic sites preservation and response plans for example, libraries, museums, archaeological sites and cemeteries. ‖ Identification of HAZMAT containers and container markings. ‖ Develop a respiratory protection program. ‖ Conduct a disaster hazard assessment to determine safety and health hazards and appropriate PPE. ‖ Hazard confinement. ‖ Historical/cultural site evacuation including labeling, tracking, moving and storing. ‖

Potential Partners: Emergency Responders (Including Fire, Medical and Law Enforcement) ‖ Mental Health Practitioners ‖ Site Safety Officers ‖ Occupational Health ‖ Emergency Management ‖ Incident Command Personnel ‖ Healthcare ‖ Public Health ‖ Private Sector Partners (museum curators, historic/cultural site stewards) ‖ CBRNE/HAZMAT Responders ‖ Waste Management ‖

Training

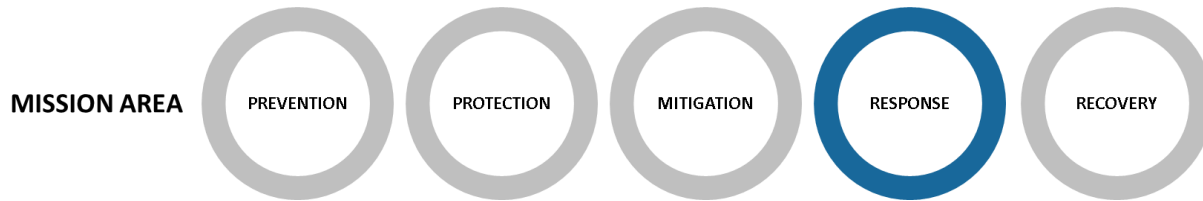| NAME	COURSE #	OFFERED BY
Stop the Bleed	Stop the Bleed	American College of Surgeons
Operational Level Response to HazMat/WMD Incidents	PER212	TEEX
Respiratory Protection: Program Development and Administration	RP PER 263	Center for Domestic Preparedness
Radiological Emergency Response Operations	RERO PER 904	Center for Domestic Preparedness
Hazardous Materials Awareness	AWR 358	Center for Domestic Preparedness
Tank Car Specialist	PER290	Security and Emergency Response Training Center
Highway Emergency Response Specialist	PER291	Security and Emergency Response Training Center
Hazmat/WMD Technician for Surface Transportation	PER293	Security and Emergency Response Training Center
Disaster Site Worker Training	5600	OSHA
Stress First Aid	Online	National Advanced Fire & Resource Institute
Law Enforcement and High Visibility PPE	Online	Emergency Responder Safety Institute
Introduction to Radiological Nuclear WMD Operations [Prevention/Response]	AWR140	Center for Radiological Nuclear Training
Environmental Health Training in Emergency Response: Heritage Emergency and Response Training (HEART)	AWR 922	Center for Domestic Preparedness
GIS and GPS in Heritage Emergency Response	Webinar	Smithsonian Cultural Rescue Initiative
Navigating Public Assistance: Advice for Cultural Stewards and Emergency Managers	Webinar	Smithsonian Cultural Rescue Initiative
First Aid to Cultural Heritage in Times of Crisis	Online Resources	Int. Centre for the Study of the Preservation and Restoration of Cultural Property
Emergency Responder Health Monitoring and Surveillance	WB2873	CDC Train
Tactical Medical for First Responders	TMFR	Federal Law Enforcement Training Center
ALICE	Online	ALICE Training Institute

MISSION AREA

PREVENTION   PROTECTION   MITIGATION   **RESPONSE**   RECOVERY

Mission Area Definition: **Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

Fatality Management Services

Core Capability Description

Provide fatality management services, including decedent remains recovery and victim identification, and work with local, state, tribal, territorial, insular area, and Federal authorities to provide mortuary processes, temporary storage or permanent internment solutions, sharing information with mass care services for the purpose of reunifying family members and caregivers with missing persons/remains, and providing counseling to the bereaved.

Critical Task(s)

Establish and maintain operations to recover a significant number of fatalities over a geographically dispersed area.

Mitigate hazards from remains, facilitate care to survivors, and return remains for final disposition.

Core Capability Standardized Target(s)

Within **(#) (time)** of an incident, complete the recovery, identification, and mortuary services, including temporary storage services, for **(#)** fatalities.

Originally Developed by FEMA, Adapted for Washington State Use

MISSION AREA — RESPONSE — **Fatality Management Services**

Planning & Exercise

Functional Areas: Body recovery. ‖ Mortuary services. ‖ Victim identification. ‖ Bereavement counseling. ‖ Family reunification. ‖ Recovery operations and the identification process. ‖ Family assistance centers. ‖ Cultural and customs respect. ‖ Morgue sites and related facilities for example, temporary morgue facilities or refrigerated trucks. ‖ Legal authorities for example, who will be considered next-of-kin and cultural expectations. ‖ Victim location and field processing including ensuring that personnel effects are linked to the victim. ‖ Creating a victim identification center. ‖ Developing and utilizing a field numbering system. ‖ Morgue floor planning. ‖ Morgue processing. ‖ Collaboration between morgue operations and the family assistance center. ‖ Family notification procedures. ‖ Victim release procedures. ‖

Potential Partners: Morticians and Funeral Directors ‖ Public Information Officers ‖ News Media ‖ Outreach Groups ‖ Horizontal and Vertical Jurisdictions ‖ Volunteer Organizations Active in a Disaster (VOADs) ‖ Decision Makers/Policy Makers ‖ Emergency Management ‖ Private Sector Partners (Funeral Homes, Private Trucking Companies ‖ Emergency Responders (Including Fire, Medical and Law Enforcement) ‖ Incident Command Personnel ‖ Healthcare ‖ Mental Health Practitioners ‖ Public Health ‖ Death Certification Guidance for medical Examiners (MEs)/Coroners, and Physicians ‖

Training

NAME	COURSE #	OFFERED BY
Mass Fatalities: Public Health Emergency Training Module	UM PHET	CDC Train
Mass Fatalities Planning and Response for Rural Communities	AWR 232	Rural Domestic Preparedness Consortium
Mass Fatalities Incident Response Course	G386	FEMA
Healthcare Leadership for Mass Casualty Incident	MGT901	Center
Mass Fatality Management: A Multi-Disciplinary Approach to Preparedness and Response	Webinar	Northwest Center for Public Health Practice
Mass Fatality Planning and Response for Rural Morticians and Funeral Directors	AWR 309	Rural Domestic Preparedness Consortium
Mass Fatality Management	Workshop & Exercise	BCFS Health and Human Services

MISSION AREA

PREVENTION   PROTECTION   MITIGATION   **RESPONSE**   RECOVERY

Mission Area Definition: **Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

Fire Management & Suppression

Core Capability Description

Provide structural, wildland, and specialized firefighting capabilities to manage and suppress fires of all types, kinds, and complexities while protecting the lives, property, and environment in the affected area.

Critical Task(s)

Provide traditional first response or initial attack firefighting services.

Conduct expanded or extended attack firefighting and support operations through coordinated response of fire management and specialized fire suppression resources.

Ensure the coordinated deployment of appropriate local, regional, national, and international fire management and fire suppression resources to reinforce firefighting efforts and maintain an appropriate level of protection for subsequent fires.

Core Capability Standardized Target(s)

Within **(#) (time)** of an incident, conduct firefighting operations to suppress and extinguish **(#)** structure fires.

MISSION AREA RESPONSE **Fire Management & Suppression**

Planning & Exercise

Functional Areas: Initial attack firefighting. **||** Structural firefighting. **||** Wildland firefighting. **||** Extended attack firefighting and specialized firefighting. **||** Wildland-urban interface. **||** Unified coordination. **||** Prioritization of firefighting efforts in a multi-fire disaster. **||** Fire adapted communities. **||** Fire weather forecasting. **||** GIS smoke modeling. **||** Identifying critical water systems requiring priority restoration for firefighting. **||** GIS mapping in evacuation planning. **||** Fuel management. **||** Sharing wildland firefighting assets between agencies/jurisdictions. **||**

Potential Partners: Horizontal and Vertical Jurisdictions **||** Volunteer Organizations Active in a Disaster (VOADs) **||** Decision Makers/Policy Makers **||** Emergency Management **||** Emergency Responders (Including Fire, Medical and Law Enforcement) **||** Wildland Firefighters **||** Incident Command Personnel **||** Healthcare **||** Public Health **||** Community Emergency Response Teams (CERT) **||**

Training

| NAME	COURSE #	OFFERED BY
Fundamentals of Remote Sensing (NASA ARSET)	Online	NASA ARSET
High Consequence Incidents: Crude Oil and Ammonium Nitrate	PER372	FEMA
Assessing Structure Ignition Potential from Wildfire	2 Days	NFPA
Introduction to Wildland Urban Interface Evacuation Planning and Procedures	F0597	National Fire Academy
Wildland Urban Interface: Fire Adapted Communities	R0614	National Fire Academy
Fire: Its impact on Historic Buildings and Cultural Heritage Properties	Webinar	Smithsonian Cultural Rescue Initiative
Decision-Making for Initial Company Operations	W0457	National Fire Academy
Strategy and Tactics for Initial company Operations	F0455	National Fire Academy
Incident Command for High-Rise Operations	F0321	National Fire Academy
Incident Command System and Resource Management for the Fire Service	F0376	National Fire Academy
Type 3 All-Hazards Incident Management Team	O0305	National Fire Academy
Command and Control Decision-Making at multiple Alarm Incidents	R0297	National Fire Academy

MISSION AREA   PREVENTION   PROTECTION   MITIGATION   **RESPONSE**   RECOVERY
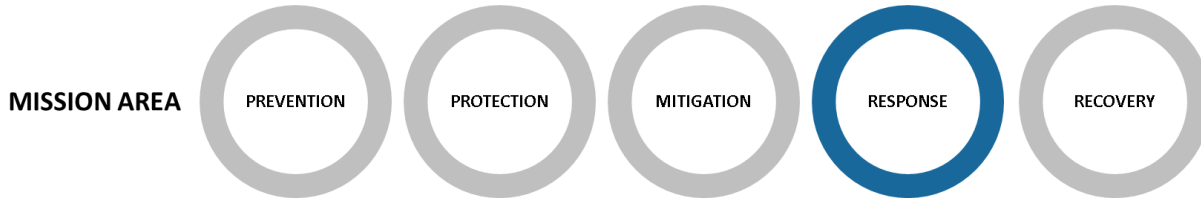
Mission Area Definition: **Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

Logistics & Supply Chain Management

Core Capability Description

Deliver essential commodities, equipment, and services in support of impacted communities and survivors, to include emergency power and fuel support, as well as the coordination of access to community staples. Synchronize logistics capabilities and enable the restoration of impacted supply chains.

Critical Task(s)

Mobilize and deliver governmental, nongovernmental, and private sector resources to save lives, sustain lives, meet basic human needs, stabilize the incident, and transition to recovery, to include moving and delivering resources and services to meet the needs of disaster survivors.

Enhance public and private resource and services support for an affected area.

Core Capability Standardized Target(s)

Within **(#) (time)** of an incident, identify and mobilize life-sustaining commodities, resources, and services to **(#)** people requiring shelter and **(#)** people requiring food and water. Maintain distribution system for **(#) (time)**.

MISSION AREA — RESPONSE — Logistics & Supply Chain Management

Planning & Exercise

Functional Areas: Emergency power provision. **||** Fuel support. **||** Resource management. **||** Resource delivery. **||** Resource tracking. **||** Supply chain restoration. **||** Private resources. **||** Access to community staples. **||** Donation management. **||** Volunteer management. **||** Warehousing and inventory management. **||** Logistics network. **||** Supply chain mapping. **||** Multidisciplinary response operations including multidirectional sharing of operational information and situational awareness. **||** Distribution management. **||** Prioritizing resource requirements. **||** Warehouse facility design and management. **||** Developing your logistics network. **||** GIS mapping fuel needs locations especially locations with pre-positioned generators for example, hospitals, EOC, ECC, energy plants. **||** Calculate requirements based upon the impacted survivor population. **||** Developing an inventory management system. **||** Execute, improve or establish contracts for the provision of private/public services support and emergency commodities, power and services. **||**

Potential Partners: Transportation Agencies (including rail, air, water and road) Private Sector Trucking Industry Law Enforcement **||** Critical Infrastructure Owner-Operators **||** Private Sector Partners (local resource distributers, grocery stores, pharmacies, banks) **||** Incident Command Personnel **||** Non-Governmental Organizations **||**

Training Opportunities

NAME	COURSE #	OFFERED BY
Local Volunteer and Donations Management	G0288	FEMA
Basic Interagency Logistics	L0674	FEMA
Guide to Points of Distribution	IS-26	FEMA
Supply Chain Management Specialization	Online	Coursera
Supply Chain Logistics	Online	Coursera
Supply Chain Principles	Online	Coursera
Supply Chain Analytics	Online	Coursera
Guide to Points of Distribution	IS-26	FEMA
Emergency Support Function (ESF) #7, Logistics Annex	IS 807	FEMA
Orientation to FEMA Logistics	IS-27	FEMA
Basic Interagency Logistics Seminar/Logistics Center Tour	L 8540	FEMA

MISSION AREA   PREVENTION   PROTECTION   MITIGATION   **RESPONSE**   RECOVERY

Mission Area Definition: **Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

Mass Care Services

Core Capability Description

Provide life-sustaining and human services to the affected population, to include hydration, feeding, sheltering, temporary housing, evacuee support, reunification, and distribution of emergency supplies.

Critical Task(s)

Move and deliver resources and capabilities to meet the needs of disaster survivors, including individuals with access and functional needs.

Establish, staff, and equip emergency shelters and other temporary housing options (including accessible housing) for the affected population.

Move from congregate care to non-congregate care alternatives and provide relocation assistance or interim housing solutions for families unable to return to their pre-disaster homes.

Core Capability Standardized Target(s)

Sheltering, Ensuring Access, Feeding, Hydration, Pets, and Resource Distribution

Within **(#) (time)** of an incident, provide emergency sheltering, food, and water for **(#)** people requiring shelter and **(#)** people requiring food and water, including **(#)** people with access and functional needs (requiring accessible shelter) and **(#)** people with access and functional needs (requiring food and water), and **(#)** animals requiring shelter, food, and water. Maintain for **(#) (time)**.

Relocation Assistance

Within **(#) (time)** of an incident, move **(#)** people requiring temporary, non-congregate housing, including **(#)** people with access and functional needs (requiring accessible, temporary, non-congregate housing), from congregate care to temporary housing.

Originally Developed by FEMA, Adapted for Washington State Use

MISSION AREA | RESPONSE | Mass Care Services

Planning & Exercise

Functional Areas: Ensuring access. ‖ Sheltering ‖ Feeding. ‖ Hydration. ‖ Pets. ‖ Resource distribution. ‖ Relocation assistance and family reunification. ‖ Cultural sensitivities in sheltering operations. ‖ Accessibility at sheltering locations including medical and behavioral health services, service animal/pets shelter and care. ‖ Evacuee support: what support may be available/necessary for evacuees from another state/jurisdiction. ‖ Disaster sheltering process for short-term, intermediate, and long-term timeframes. ‖ Development of or improvement to an unaccompanied minor accessible sheltering/ housing plan. ‖ Tracking and reunification of children with parents/legal guardians. ‖ Establish guidelines for rapid vetting of potential placement facilities, placement families and existing youth placement programs. ‖ GIS mapping of mass feeding locations for the affected population and responders. ‖ Environmental health and safety inspections for sheltering locations. ‖ Develop pre-scripted agreements, and other mechanisms to provide resources to mass evacuees. ‖

Potential Partners: Schools/Universities (Including home care, daycare) ‖ Law Enforcement Officials ‖ Public Information Officers ‖ News Media ‖ Community Policing ‖ Outreach Groups ‖ Horizontal and Vertical Jurisdictions ‖ Volunteer Organizations Active in a Disaster (VOADs) ‖ Community Emergency Response Teams (CERT) ‖ Emergency Management ‖ Private Sector Partners (private schools, feeding operations) ‖ Venue or Site Security ‖ Mental Health Practitioner ‖ Healthcare (Pediatricians and Family Medicine) ‖ Judicial System

Training

| NAME	COURSE #	OFFERED BY
Disaster Management for Public Services	MGT317	TEEX
Operating a Shelter - JITT Sept. 8, 2017	Webinar	American Red Cross Disaster Training
Shelter Fundamentals for Disaster Workers. Operation Training	Webinar	American Red Cross Disaster Training
Emergency Animal Sheltering	1 Day	Washington State Animal Response Team
Mass Care/Emergency Assistance Planning and Operations	E0418	FEMA
Access and Functional Needs Preparedness Planning for Rural Communities	MDT403	Rural Domestic Preparedness Consortium
Managing Food Emergencies: Strategies for a Community Response	MGT447	NCBRT
Community Mass Care and Emergency Assistance	G108	FEMA
Pediatric Disaster Response and Emergency Preparedness	MGT439	TEEX
Feeding Basics Operational Training	Webinar	American Red Cross Disaster Training

MISSION AREA   PREVENTION   PROTECTION   MITIGATION   **RESPONSE**   RECOVERY
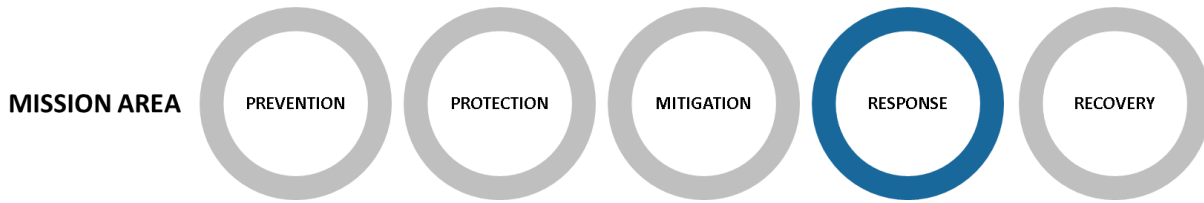
Mission Area Definition: **Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

Mass Search & Rescue Operations

Core Capability Description

Deliver traditional and atypical search and rescue capabilities, including personnel, services, animals, and assets to survivors in need, with the goal of saving the greatest number of endangered lives in the shortest time possible.

Critical Task(s)

Conduct search and rescue operations to locate and rescue persons in distress.

Initiate community-based search and rescue support operations across a wide, geographically dispersed area.

Ensure the synchronized deployment of local, regional, national, and international teams to reinforce ongoing search and rescue efforts and transition to recovery.

Core Capability Standardized Target(s)

Within **(#) (time)** of an incident, conduct search and rescue operations for **(#)** people requiring rescue.

Originally Developed by FEMA, Adapted for Washington State Use

MISSION AREA — RESPONSE — Mass Search & Rescue Operations

Planning & Exercise

Functional Areas: Synchronizing operations. ‖ Search operations. ‖ Rescue operations. ‖ Specialized operations. ‖ Community-based search and rescue support. ‖ Canine SAR. ‖ Spontaneous volunteers. ‖ Synchronized deployment of local, regional, federal and international teams. ‖ Activation and pre-deployment of alternate modes of transportation. ‖ Use of additional resources for operations within CBRNE environments. ‖ Develop guidance for conducting unified SAR operations. ‖ Integration of volunteer and established organizations into SAR activities including JITT. ‖ Managing spontaneous volunteers. ‖

Potential Partners: Local Search and Rescue Groups ‖ K-9 Urban Search and Rescue Groups under MOU/MOA ‖ CERT ‖ First Responders (fire, EMS, law enforcement, industrial fire-fighters) ‖ Canine SAR Handlers

Training Opportunities

NAME	COURSE #	OFFERED BY
Technical Large Animal Rescue Training	TLAER	Technical Large Animal Emergency Rescue
Wide Area Search	PER213	TEEX
Community Emergency Response Teams	IS 317	FEMA
Passenger Rail Rescue	TNG23P	TEEX
Transportation Tunnel Rescue	TNG24T	TEEX
Swiftwater Rescue	NFPA 1006	TEEX
Swiftwater Awareness	TNG80A	TEEX
Technical Search Specialist	9P1231	TEEX
Canine Search Specialist	9P1330	TEEX
Disaster Canine Agility	9P1384	TEEX
Building a Live Find Bark Indication	9P1381	TEEX
Structural Collapse Specialist	9P2630	TEEX
Rope Rescue Training	RES004	TEEX
Industrial Structural Collapse Rescue	TNG23D	TEEX
Advanced Exterior Structural Collapse	TNG25S	TEEX
Advanced Interior Structural Collapse	TNG26S	TEEX
Advanced Breaching & Breaking Structural Collapse	TNG27S	TEEX
Rescue I Rope Rescue Awareness and Operations NFPA 1006	ASP121	TEEX
Trench Rescue Awareness and Operations Training	RES500	TEEX
Rescue V Confined Space Rescue NFPA 1006	ASP124	TEEX
Fast Rescue Boat	MAR202	TEEX
Proficiency in Survival Craft	MAR201	TEEX
Managing Lost Persons Incidents (MLPI)	4 Days	National Association for Search and Rescue
Wilderness First Responder (WFR)	80 hours	National Association for Search and Rescue
Wilderness EMT (WEMT)	40 hours	National Association for Search and Rescue
Tracking	20+ hours	National Association for Search and Rescue
Urban SAR Management	8 class hours	National Association for Search and Rescue
Heavy Equipment and Rigging Specialist	9P2730	TEEX

MISSION AREA PREVENTION PROTECTION MITIGATION RESPONSE RECOVERY
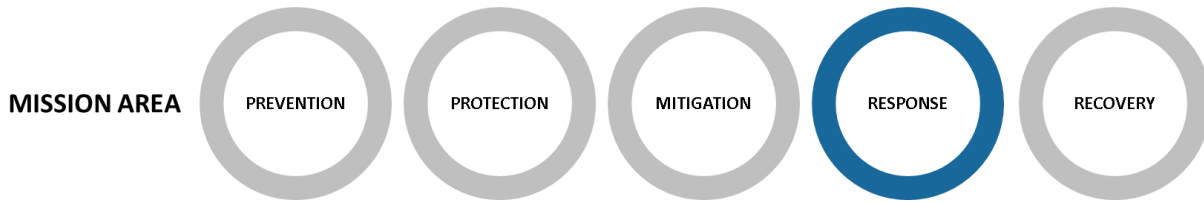
Mission Area Definition: **Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

On-scene Security, Protection, & Law Enforcement

Core Capability Description

Ensure a safe and secure environment through law enforcement and related security and protection operations for people and communities located within affected areas and also for response personnel engaged in lifesaving and life-sustaining operations.

Critical Task(s)

Establish a safe and secure environment in an affected area.
Provide and maintain on-scene security and meet the protection needs of the affected population over a geographically dispersed area while eliminating or mitigating the risk of further damage to persons, property, and the environment.

Core Capability Standardized Target(s)

Within **(#) (time)** of an incident, provide security and law enforcement services to protect emergency responders and **(#)** people affected.

MISSION AREA	RESPONSE	On-scene Security, Protection, & Law Enforcement

Planning & Exercise

Functional Areas: Law enforcement. ‖ Protecting response personnel. ‖ Securing disaster areas. ‖ Force and critical infrastructure protection services. ‖ Security planning and technical assistance. ‖ Logistical management of responder resources. ‖ Interoperable communication. ‖ Assess capabilities and expected needs for surge capacity. ‖ Development of mutual aid and assistance agreements. ‖ Coordinate planning and operational analysis. ‖ Locate and inventory equipment to deliver on-scene. ‖ Coordinate alerts and notifications. ‖ Prioritize missions: lifesaving, protection of infrastructure/ property. ‖ Rotate resources. ‖ Development/utilization of a model response program. ‖

Potential Partners: Law Enforcement Officials ‖ community Policing ‖ Outreach Groups ‖ Community Emergency Response Teams ‖ CBRNE/HAZMAT Responders ‖ Fire and Medical Services ‖ Venue or Site Security ‖ Private Security Groups ‖
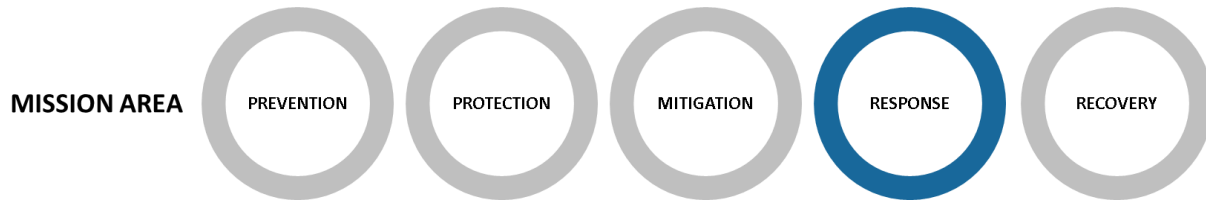
Training

NAME	COURSE #	OFFERED BY
Disaster Management for Public Services	MGT317	TEEX
Active Threat Integrated Response Course (ATIRC)	PER340	LSU
Initial Law Enforcement Response to Suicide Bombing Attacks	PER907	Center for Domestic Preparedness
Field Force Operations	PER200	Center for Domestic Preparedness
Field Force Extrication Tactics	PER202	Center for Domestic Preparedness
Law Enforcement Protective/Response Measures for CBRNE Incidents	PER264	Center for Domestic Preparedness
Active Attack Integrated Response Course (AAIR)	40 hours/5 days	Texas State University
Terrorist Attack Cycle	LET711	TEEX
Crisis Intervention Training	5509	Washington State Criminal Justice Training Commission
Ballistic Shield	16 hours	National Tactical Officers Association
Basic Crisis Negotiations	40 hours	National Tactical Officers Association
Basic SWAT	40 hours	National Tactical Officers Association
Managing an Incident Command Post and Tactical Operations Center	8 hours	National Tactical Officers Association
Police Counter Ambush Tactics	24 hours	National Tactical Officers Association
Incident Command: Capabilities, Planning and Response Actions for All Hazards	MGT360	FEMA
Vehicle Ambush Countermeasures Training Program (VACTP)	5 days	Federal Law Enforcement Training Center
Crime Scene Management for CBRNE Incidents (CSM)	AWR 103	National Domestic Preparedness Consortium
Understanding and Planning for School Bomb Incidents	AWR 132	National Domestic Preparedness Consortium
Site Protection through Observational Techniques (SPOT)	AWR 219	LSU
Stop the Bleed	Stop the Bleed	American College of Surgeons

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MISSION AREA

PREVENTION | PROTECTION | MITIGATION | RESPONSE | RECOVERY

Mission Area Definition:
Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.

Operational Communications

Core Capability Description

Ensure the capacity for timely communications in support of security, situational awareness, and operations, by any and all means available, among and between affected communities in the impact area and all response forces.

Critical Task(s)

Ensure the capacity to communicate with both the emergency response community and the affected populations and establish interoperable voice and data communications between Federal, tribal, state, and local first responders.

Re-establish sufficient communications infrastructure within the affected areas to support ongoing life-sustaining activities, provide basic human needs, and a transition to recovery.

Re-establish critical information networks, including cybersecurity information sharing networks, to inform situational awareness, enable incident response, and support the resilience of key systems.

Core Capability Standardized Target(s)

Within **(#) (time)** of an incident, establish interoperable communications across **(#)** jurisdictions affected and with **(#)** partner organizations involved in incident management. Maintain for **(#) (time)**.

MISSION AREA | RESPONSE | **Operational Communications**

Planning & Exercise

Functional Areas: Interoperable communications between responders. ‖ Voice communications. ‖ Re-establishing communications infrastructure. ‖ Data communications. ‖ Re-establishing critical information networks and communication between responders and the affected population. ‖ Develop priority telecommunications services during congestion scenarios. ‖ Information sharing. ‖ Joint planning. ‖ Radio communications. ‖ In-field operations. ‖ Data exchange. ‖ Detection of service outages or disruptions. ‖ Establishment of formal decision-making bodies. ‖ Identify and include missing or underrepresented stakeholders. ‖ Incorporate commercial and non-traditional communications partners. ‖ Assess and improve timeliness of notification, activation and response of communications systems providers. ‖

Potential Partners: HAM Handlers ‖ News Media ‖ Public Information Officers ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners ‖ Incident Command Personnel ‖ Information/Cyber Security ‖ Information and Communications Technology ‖ 911 Operators, Call Takers and Dispatchers ‖ Decision Makers/Policy Makers ‖
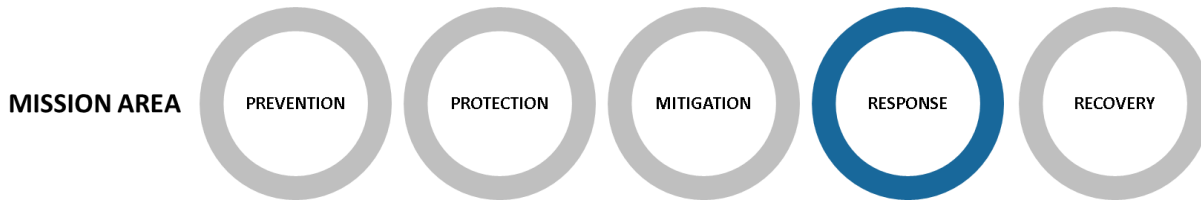
Training

NAME	COURSE #	OFFERED BY
Telecommunicators Emergency Response Taskforce (TERT)	IS 144	FEMA
DHS Radio Interoperability	IS 951	FEMA
Basic Radio Awareness	Dr Jan Noordhof	Tait Radio Academy
Active Attack Emergency Communications	LET223	TEEX
Introduction to Radio Communications	LET540	TEEX
Introduction to Emergency Communication	EC001	National Association for Amateur Radio
Public Service and Emergency Communications Management for Radio Amateurs	EC016	National Association for Amateur Radio
Public Relations 101 for Radio Amateurs	PR101	National Association for Amateur Radio
Public Safety Tele-Communicator	PST	APCO International
Leveraging Tools for Coordinated Disaster Communications	AWR 329	NDPTC
DHS Radio interoperability	IS 951	FEMA
Social Media for Natural Disaster Response and Recovery	PER 304	FEMA

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MISSION AREA   PREVENTION   PROTECTION   MITIGATION   **RESPONSE**   RECOVERY

Mission Area Definition: **Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

Public Health, Healthcare, & Emergency Medical Services

Core Capability Description

Provide lifesaving medical treatment via Emergency Medical Services and related operations and avoid additional disease and injury by providing targeted public health, medical, and behavioral health support and products to all affected populations.

Critical Task(s)

Deliver medical countermeasures to exposed populations.

Complete triage and initial stabilization of casualties, and begin definitive care for those likely to survive their injuries and illnesses.

Return medical surge resources to pre-incident levels, complete health assessments, and identify recovery processes.

Core Capability Standardized Target(s)

Within **(#) (time)** of an incident, complete triage, begin definitive medical treatment, and transfer to an appropriate facility **(#)** people requiring medical care.

Originally Developed by FEMA, Adapted for Washington State Use

MISSION AREA — RESPONSE — **Public Health, Healthcare, & Emergency Medical Services**

Planning & Exercise

Functional Areas: Triage and initial stabilization. ‖ Emergency medical services. ‖ Definitive care. ‖ Health assessments. ‖ Clinical laboratory testing. ‖ Medical countermeasures. ‖ Point of dispensing. ‖ Public health interventions. ‖ Medical surge. ‖ Pandemic including: isolation and quarantine. ‖ Determine mass care health needs. ‖ Monitor mass care population. ‖ Public health surveillance and detection. ‖ Opening, running and closing a POD. ‖ Receiving, distributing and dispensing of DSNS material. ‖ Identify resources for containment measures. ‖

Potential Partners: Horizontal and Vertical Jurisdictions ‖ Non-Governmental Organizations ‖ Community Emergency Response Teams (CERT) ‖ Emergency Management ‖ CBRNE/HAZMAT Responders ‖ Critical Infrastructure Owner-Operators (including hospitals) ‖ Private Sector Partners (including private hospitals ‖ primary care offices, dentists, dialysis centers) ‖ Emergency Responders (including Fire, Medical and Law Enforcement) ‖ Incident Command Personnel ‖ Healthcare ‖ Mental Health Practitioner ‖ Occupation Health ‖ Public Health

Training

| NAME	COURSE #	OFFERED BY
Community Assessment for Public Health Emergency Response (CASPER)	HEP_CASPER	CDC Train
Disease Containment Measures	AWR 323	NTED
Medical Countermeasures: Point of Dispensing (POD), Planning and Response	MGT319	CDC
Medical Countermeasures Awareness for Public Health (PH) Emergencies	AWR314	NDPC
Disaster Management for Healthcare Organizations within the Community Infrastructure	MGT341	NDPC
Overview of Disaster Epidemiology	NCEH-elearning	CDC Train
Assessment of Chemical Exposures Training	WB2339	CDC Train
Isolation and Quarantine: Public Health Emergency Training	PUBH X317	CDC Train
Decontamination: PH Emergency Training	PUBH X312	CDC Train
Bombings: Injury Patterns and Care	Webinar	American College of Emergency Physicians
Special Populations: PH Emergency Training	PUBH X324	CDC Train
Disaster Triage for Mass Casualty Incidents	1012018	CDC Train
Disaster Triage Exercises	1012017	CDC Train
Alternative Standards of Care in Disaster	1023199	CDC Train
Disaster Triage for Epidemics	1012019	CDC Train
Staffing for Emergency Response and Recovery	246	CDC Train
Introduction to Continuity of Operations Planning for Pandemic Influenzas	IS520	FEMA
Healthcare Leadership for Mass Casualty Incidents	MGT901	CDP
Emergency Medical Operations for CBRNE Incidents	PER267	CDP
Strategic National Stockpile Preparedness Course	PER310	CDP
ALICE	Online	ALICE Training Institute
Stop the Bleed	Stop the Bleed	American College of Surgeons

Core Capability Development Sheets

MISSION AREA

PREVENTION   PROTECTION   MITIGATION   RESPONSE   RECOVERY
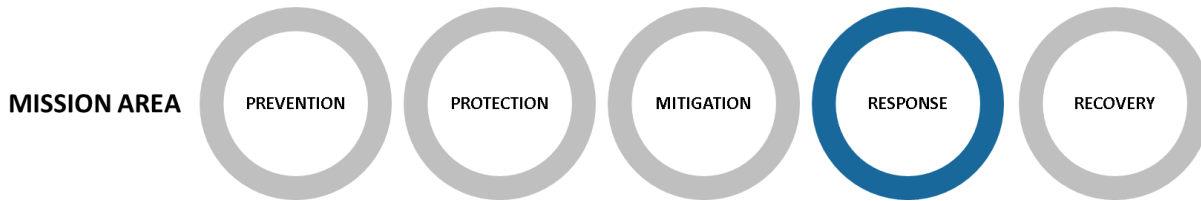
Mission Area Definition: **Respond quickly to save lives, protect property and the environment, and meet basic human needs in the aftermath of a catastrophic incident.**

Situational Assessment

Core Capability Description

Provide all decision makers with decision-relevant information regarding the nature and extent of the hazard, any cascading effects, and the status of the response.

Critical Task(s)

Deliver information sufficient to inform decision making regarding immediate lifesaving and life-sustaining activities, and engage governmental, private, and civic sector resources within and outside of the affected area to meet basic human needs and stabilize the incident.

Deliver enhanced information to reinforce ongoing lifesaving and life-sustaining activities, and engage governmental, private, and civic sector resources within and outside of the affected area to meet basic human needs, stabilize the incident, and transition to recovery.

Core Capability Standardized Target(s)

Within **(#) (time)** of incident, and on a **(#) (time)** cycle thereafter, provide notification to leadership and **(#)** partner organizations involved in incident management of the current and projected situation. Maintain for **(#) (time).**

MISSION AREA | **RESPONSE** | Situational Assessment

Planning & Exercise

Functional Areas: Stakeholder engagement. **||** Assessing hazard impacts. **||** Tracking response activities. **||** Analyzing information and delivering situation reports. **||** Collect, process and organize situation information. **||** Prepare situation summaries. **||** Develop projections and forecasts of future events. **||** Timely data dissemination. **||** Development of damage assessment action plan. **||** Maintain shared situational awareness with policy/decision makers. **||** Develop and utilize a formal method to track information and resource requests. **||** Standard reporting system across whole community response. **||**

Potential Partners: Decision Makers/Policy Makers **||** Emergency Management **||** Incident Command Personnel **||** Horizontal and Vertical Jurisdictions **||** Non-Governmental Organization **||** Private Sector Partners **||** Volunteer Organizations Active in Disaster (VOAD) **||**
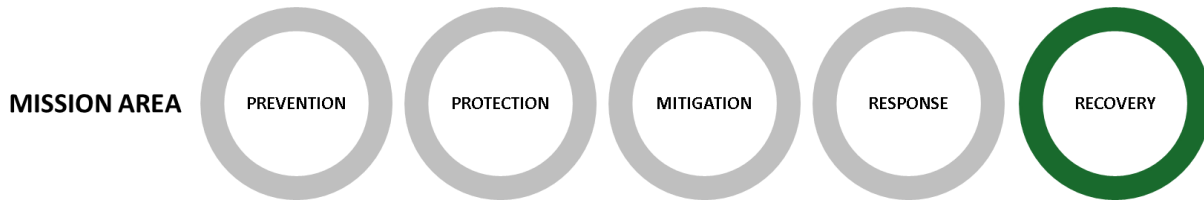
Training

NAME	COURSE #	OFFERED BY
Fundamentals of Remote Sensing (NASA ARSET)	Online	NASA ARSET
Unmanned Aircraft Systems in Disaster Management	AWR 345	NDPTC
Leveraging Tools for Conducting Damage Assessments	AWR 319	NDPTC
Local Damage Assessment	IS559	FEMA
sUAS for Public Safety Personnel	LS SAP151 5	TEEX
Situational Awareness and Common Operating Picture (SA/COP)	E0948	FEMA
Introduction to Computer-Aided Management of Emergency Operations (CAMEO) Suite	PER229	LSU
Advanced Situational Awareness and Common Operating Picture	E0143	FEMA
Decision Making and Problem Solving	IS241	FEMA
Information Roles in Disaster Management	On-Demand, Self-Paced	Disaster Information Management Research Center
Natural Disaster Risk Modeling	565.658	Johns Hopkins Whiting School of Engineering
Hazus for Disaster Operations	E0179	FEMA
Basic Hazus	E0313	FEMA
ArcGIS for Emergency Managers	E0190	FEMA
Applications of Hazus for Disaster Operations	E0179	FEMA
Comprehensive Data Management for Hazus	E0317	FEMA
Rapid Needs Assessment	G0557	FEMA
ESRI Emergency Management Webinar Series: Real-Time Situational Awareness	Online	ESRI

Originally Developed by FEMA, Adapted for Washington State Use

MISSION AREA   PREVENTION   PROTECTION   MITIGATION   RESPONSE   RECOVERY

Mission Area Definition: **Recover through a focus on the timely restoration, strengthening and revitalization of infrastructure, housing and a sustainable economy, as well as the health, social, cultural, historic and environmental fabric of communities affected by a catastrophic incident.**

Planning

Core Capability Description

Conduct a systematic process engaging the whole community as appropriate in the development of executable strategic, operational, and/or tactical-level approaches to meet defined objectives.

Critical Task(s)

Convene the core of an inclusive planning team (identified pre-disaster), which will oversee disaster recovery planning.

Complete an initial recovery plan that provides an overall strategy and timeline, addresses all core capabilities, and integrates socioeconomic, demographic, accessibility, technology, and risk assessment considerations (including projected climate change impacts), which will be implemented in accordance with the timeline contained in the plan.

Core Capability Standardized Target(s)

Within every **(#) (time)**, update all emergency operations plans that define the roles and responsibilities of **(#)** partner organizations involved in incident management across **(#)** jurisdictions affected, and the sequence and scope of tasks needed to prevent, protect, mitigate, respond to, and recover from events.

MISSION AREA RECOVERY Planning

Planning & Exercise

Functional Areas: Strategic direction and objectives. ‖ Communication, priority setting and information sharing. ‖ Training and exercises. ‖ Desired end state. ‖ Post-disaster community-based recovery planning. ‖ Public, private and non-governmental integration. ‖ Coordination with mitigation plans. ‖ Description of sustainability and resilience principles. ‖ Demobilization ‖ Inform recovery stakeholders of type, scope and nature of RSF recovery support. ‖ Community-based recovery planning process. ‖ Setting of recovery goals and priorities and allocation of resources. ‖ Facilitation of peer-to-peer planner support. ‖ Leverage partner capabilities. ‖ Implementation management including defining lead partnership roles. ‖ Status and expected completion tracking. ‖ Coordinated transition among all partners. ‖

Potential Partners: Emergency Management ‖ Decision Makers/Policy Makers ‖ Horizontal and Vertical Jurisdictions ‖ Non-Governmental Organizations ‖ Community/City/County Planners ‖ Business Owners/Managers ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners ‖ Community Trusts, Boards and Services ‖
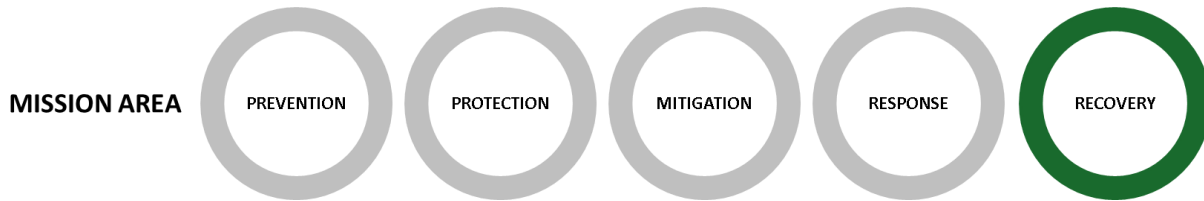
Training

NAME	COURSE #	OFFERED BY
Introduction to Disaster Recovery Public Assistance Programs	DMP480	TEEX
Recovery from Disaster: The Local Community Role	E0210	FEMA
Disaster Recovery in Rural Communities	MGT415	Rural Domestic Preparedness Consortium
National Disaster Recovery Framework (NDRF) Overview	IS2900	FEMA
State Recovery Planning and Coordination	E0209	FEMA
Public Works and Disaster Recovery	IS558	FEMA
Building Partnerships with Tribal Governments	IS650	FEMA
Introduction to Public-Private Partnerships	IS660	FEMA
Disaster Recovery Awareness	DMP370	TEEX
Disaster Recovery for Senior Officials	DMP580	TEEX

MISSION AREA

PREVENTION   PROTECTION   MITIGATION   RESPONSE   RECOVERY

Mission Area Definition:

Recover through a focus on the timely restoration, strengthening and revitalization of infrastructure, housing and a sustainable economy, as well as the health, social, cultural, historic and environmental fabric of communities affected by a catastrophic incident.

Public Information and Warning

Core Capability Description

Deliver coordinated, prompt, reliable, and actionable information to the whole community through the use of clear, consistent, accessible, and culturally and linguistically appropriate methods to effectively relay information regarding any threat or hazard and, as appropriate, the actions being taken, and the assistance being made available.

Critical Task(s)

Reach all populations within the community with effective actionable recovery-related public information messaging and communications that are accessible to people with disabilities and people with limited English proficiency; protect the health and safety of the affected population ‖ help manage expectations; and ensure stakeholders have a clear understanding of available assistance and their roles and responsibilities.

Support affected populations and stakeholders with a system that provides appropriate, current information about any continued assistance, steady state resources for long-term impacts, and monitoring programs in an effective and accessible manner.

Core Capability Standardized Target(s)

Within **(#) (time)** notice of an incident, deliver reliable and actionable information to **(#)** people affected, including **(#)** people with access and functional needs (affected) and **(#)** people with limited English proficiency affected.

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MISSION AREA RECOVERY Public Information and Warning

Planning & Exercise

Functional Areas: Recovery communication strategy including AFN sharing capacity and ensuring stakeholders understand their responsibilities. ‖ Two-way communication process to allow the community the opportunity to provide feedback and input in the recovery planning process. ‖ Use of ASL, captioning and computer assisted real time translation. ‖ Use of split-screen translation during public announcements. ‖ Provide an opportunity for the community to communicate with community leaders. ‖ Development of tangible recovery goals. ‖ Provide frequent progress eports. ‖

Potential Partners: Public Information Officers ‖ News Media ‖ Decision Makers/Policy Makers ‖ Emergency Management ‖ Incident Command Personnel ‖ 911 operators, Call Takers and Dispatchers ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners ‖
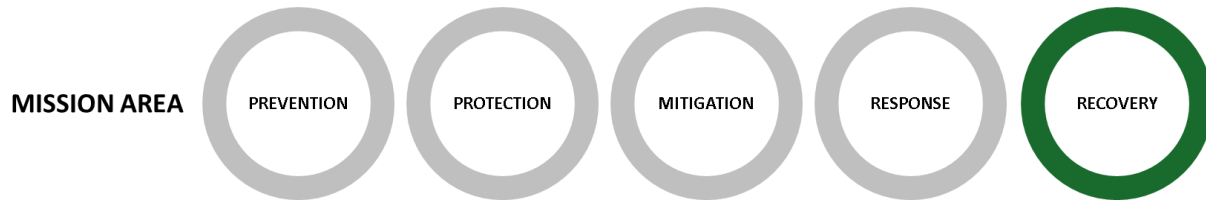
Training

NAME	COURSE #	OFFERED BY
Social Media for Natural Disaster Response and Recovery	PER304	NDPTC
Public Information Officer Awareness	IS29	FEMA
Public Information and Warning	E/L0105	FEMA
Warning Coordination	G272	FEMA
Public Information in an All-Hazards incident	MGT318	TEEX
Public Information Officer Awareness	IS29	FEMA
Public Information and Warning	E/L0105	FEMA
Covering Recovery - Finding News in the Aftermath of Disaster (2016)	Webinar	National Center for Disaster Preparedness - Earth Institute
Warning Coordination	G272	FEMA
Public Information in an All-Hazards incident	MGT318	TEEX

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MISSION AREA

PREVENTION PROTECTION MITIGATION RESPONSE RECOVERY

Mission Area Definition:

Recover through a focus on the timely restoration, strengthening and revitalization of infrastructure, housing and a sustainable economy, as well as the health, social, cultural, historic and environmental fabric of communities affected by a catastrophic incident.

Operational Coordination

Core Capability Description

Establish and maintain a unified and coordinated operational structure and process that appropriately integrates all critical stakeholders and supports the execution of Core Capabilities.

Critical Task(s)

Establish tiered, integrated leadership and inclusive coordinating organizations that operate with a unity of effort and are supported by sufficient assessment and analysis to provide defined structure and decision-making processes for recovery activities.

Define the path and timeline for recovery leadership to achieve the jurisdiction's objectives that effectively coordinates and uses appropriate local, state, tribal, territorial, insular area, and Federal assistance, as well as nongovernmental and private sector resources. This plan is to be implemented within the established timeline.

Core Capability Standardized Target(s)

Within **(#) (time)** of a potential or actual incident, establish and maintain a unified and coordinated operational structure and process across **(#)** jurisdictions affected and with **(#)** partner organizations involved in incident management. Maintain for **(#) (time).**

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MISSION AREA — RECOVERY — **Operational Coordination**

Planning & Exercise

Functional Areas: Community recovery coalition or other leadership and coordination mechanisms. ‖ Recovery priorities including universal goals such as resilience and health communities. ‖ Stakeholder engagement. ‖ Current or future recovery initiatives. ‖ Recovery process improvement. ‖ Pre-event disaster recovery readiness. ‖ Establish a recovery focused organizational structure. ‖ Providing timely assistance. ‖ Monitor for duplication of assistance. ‖ Consolidate environmental reviews. ‖ Coordinate disaster impact assessments. ‖ Develop recovery funding mechanisms and sources. ‖ Integrate resilience and sustainability into recovery efforts such as hardening critical infrastructure. ‖ Diversify the economy and incorporate mitigation measures for homes and businesses. ‖

Potential Partners: Emergency Responders (Including Fire, Medical and Law Enforcement) ‖ Decision Makers/ Policy Makers ‖ Incident Command Personnel ‖ Horizontal and Vertical Jurisdictions ‖ Business Owners/Managers ‖ Community/City/County Planners ‖ Community Trusts, Boards and Services ‖ Building Officials, Architects, and Engineers ‖ Governance Boards ‖ Regional Consortiums ‖ Small Business Association ‖

Training

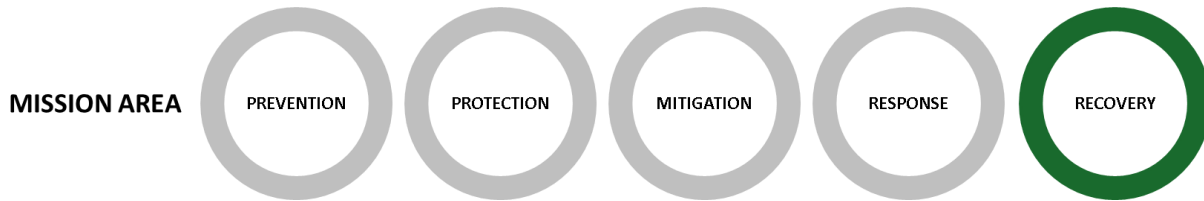| NAME	COURSE #	OFFERED BY
Recovery from Disaster: The Local Community Role	E0210	FEMA
Disaster Recovery Awareness	DMP370	TEEX
Introduction to Disaster Recovery Public Assistance Programs	DMP480	TEEX
Disaster Recovery for Senior Officials	DMP580	TEEX
Building Partnerships with Tribal Governments	IS650	FEMA
Introduction to Public-Private Partnerships	IS660	FEMA
Improving Preparedness and Resilience through Public-Private Partnerships	IS662	FEMA
State Recovery Planning and Coordination	E209	FEMA

MISSION AREA PREVENTION PROTECTION MITIGATION RESPONSE RECOVERY

Mission Area Definition: **Recover through a focus on the timely restoration, strengthening and revitalization of infrastructure, housing and a sustainable economy, as well as the health, social, cultural, historic and environmental fabric of communities affected by a catastrophic incident.**

Infrastructure Systems

Core Capability Description

Stabilize critical infrastructure functions, minimize health and safety threats, and efficiently restore and revitalize systems and services to support a viable, resilient community.

Critical Task(s)

Restore and sustain essential services (public and private) to maintain community functionality.

Develop a plan with a specified timeline for redeveloping community infrastructures to contribute to resiliency, accessibility, and sustainability.

Provide systems that meet the community needs while minimizing service disruption during restoration within the specified timeline in the recovery plan.

Core Capability Standardized Target(s)

Water Treatment and Provision

Within **(#) (time)** of an incident, restore service to **(#)** customers (*without water service*).

Sanitation

Within **(#) (time)** of an incident, restore service to **(#)** customers (*without wastewater service*).

Communication Systems

Within **(#) (time)** of an incident, restore service to **(#)** customers (*without communication service*).

Power Restoration

Within **(#) (time)** of an incident, restore service to **(#)** customers (*without power service*).

MISSION AREA RECOVERY **Infrastructure Systems**

Planning & Exercise

Functional Areas: Community current and projected demand and capacity of all infrastructure systems. ‖ Coordination of infrastructure recovery goals. ‖ Long-term infrastructure projects. ‖ Provide assistance to affected critical infrastructure business owners. ‖ Develop courses of action for temporary and permanent repairs. ‖ Incorporate mitigation opportunities such as leverage innovative and green technologies. ‖ Create an avenue to incorporate local needs and expectations into recovery planning. ‖ Facilitate improvement measures to infrastructure systems including installing generators enhancing storage of oil. ‖ Develop long-term solutions to address future water and wastewater disruptions and updating communication systems. ‖ Develop a specified timeline for enhancing community infrastructures which promote resilience and sustainability. ‖

Potential Partners: Emergency Management ‖ Importers, Suppliers and Service Providers ‖ Manufacturing Personnel ‖ Business Owners/Managers ‖ Critical Infrastructure Owner-Operators ‖ Private Sector Partners Waste Management ‖
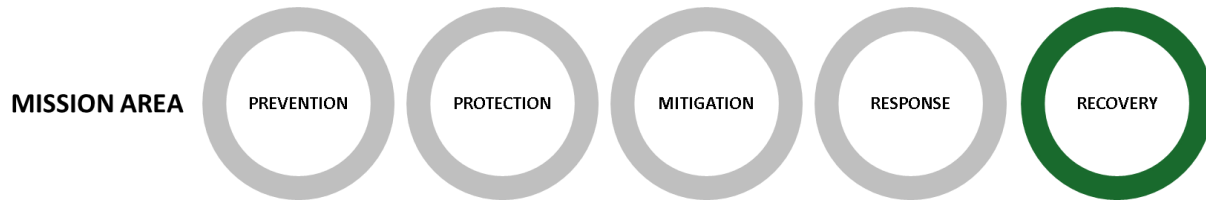
Training

NAME	COURSE #	OFFERED BY
Disaster Recovery: A Guide to SBA's Disaster Assistance Programs	Online	US Small Business Administration
FEMA Risk Assessment Database	IS395	FEMA
Disaster Recovery for Information Systems	AWR176	TEEX
Safety Assessment Program (SAP) Training	SAP	American Institute of Architects: Disaster Assistance Program
Sustainable Management for Rural and Small Systems in Washington State @ Online	Online	Rural Community Assistance Partnership
Public Works and Disaster Recovery	IS558	FEMA
Strategic Overview of Disaster Management for Water and Wastewater Utilities	MGT342	National Domestic Preparedness Consortium
Disaster Management for Water and Wastewater Utilities	MGT343	National Domestic Preparedness Consortium
Disaster Recovery Awareness	DMP370	TEEX
Introduction to Disaster Recovery Public Assistance Programs	DMP480	TEEX
Disaster Recovery for Senior Officials	DMP580	TEEX

MISSION AREA PREVENTION PROTECTION MITIGATION RESPONSE **RECOVERY**

Mission Area Definition: **Recover through a focus on the timely restoration, strengthening and revitalization of infrastructure, housing and a sustainable economy, as well as the health, social, cultural, historic and environmental fabric of communities affected by a catastrophic incident.**

Economic Recovery

Core Capability Description

Return economic and business activities (including food and agriculture) to a healthy state, and develop new business and employment opportunities that result in an economically viable community.

Critical Task(s)

Conduct a preliminary assessment of economic issues and identify potential inhibitors to fostering stabilization of the affected communities.

Return affected area's economy within the specified timeframe in the recovery plan.

Ensure the community recovery and mitigation plan(s) incorporates economic revitalization and removes governmental inhibitors to post-disaster economic sustainability, while maintaining the civil rights of citizens.

Core Capability Standardized Target(s)

Within **(#) (time)** of an incident, reopen **(#)** businesses closed due to the incident.

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MISSION AREA — RECOVERY — Economic Recovery

Planning & Exercise

Functional Areas: Local business and community concerns. **||** Economic impact data tools. **||** Public-private sector partnerships. **||** Recovery priorities based on whole community input. **||** Role of private sector in economic recovery. **||** Pre-disaster recovery planning and programs. **||** Use of customizable online planning tools. **||** Share, aggregate, and integrate economic impact data to assess economic issues. **||** Proactively remove inhibitors to incorporate economic recovery, while maintaining the rights of all individuals. **||**

Potential Partners: Critical infrastructure Owner-Operators **||** Business Owners-Managers **||** Horizontal and Vertical Jurisdictions **||** Non-Governmental Organizations **||** Decision Makers/Policy Makers **||** Emergency Management **||** Private Sector Partners **||** Community/City/County Planners **||** Community Trusts, Boards and Services **||** Governance Boards **||** Regional Consortiums **||** Building Officials, Architects, and Engineers **||** Small Business Association **||**
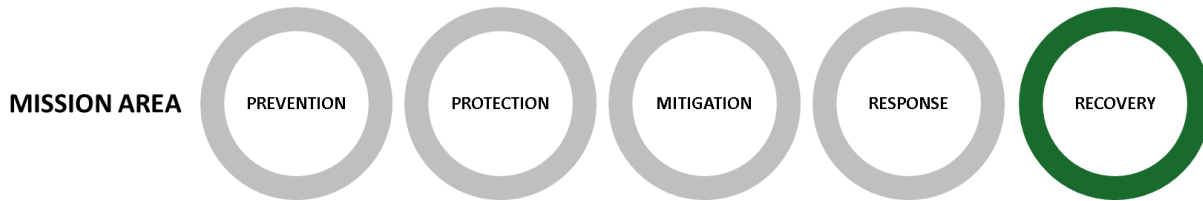
Training

NAME	COURSE #	OFFERED BY
Preparedness Actions to Promote Economic Resilience and Recovery	PER376	FEMA
Disaster Resilience for Small Businesses and Organizations	AWR377	NDPTC
2015 Disaster Preparedness and Recovery Webinar Series	Webinar Recording	International Economic Development Council
Community Planning for Disaster Recovery	AWR 356	NDPTC
Principles of Community Economic Recovery	AWR357	FEMA
Community Planning for Economic Recovery	AWR 356	NDPTC
Basic Economic Development Course	EDP100	TEEX
Safety Assessment Program (SAP) Training	SAP	American Institute of Architects: Disaster Assistance Program
Disaster Recovery for Senior Officials	DMP580	TEEX
Disaster Recovery Awareness	DMP370	TEEX
Disaster Recovery: A Guide to SBA's Disaster Assistance Programs	Online	US Small Business Administration

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Originally Developed by FEMA, Adapted for Washington State Use

MISSION AREA   PREVENTION   PROTECTION   MITIGATION   RESPONSE   RECOVERY

Mission Area Definition:

Recover through a focus on the timely restoration, strengthening and revitalization of infrastructure, housing and a sustainable economy, as well as the health, social, cultural, historic and environmental fabric of communities affected by a catastrophic incident.

Health and Social Services

Core Capability Description

Restore and improve health and social services capabilities and networks to promote the resilience, independence, health (including behavioral health), and well-being of the whole community.

Critical Task(s)

Identify affected populations, groups, and key partners in short-term, intermediate, and long-term recovery.

Complete an assessment of community health and social service needs; prioritize these needs, including accessibility requirements, based on the whole community's input and participation in the recovery planning process; and develop a comprehensive recovery timeline.

Restore health care (including behavioral health), public health, and social services functions.

Restore and improve the resilience and sustainability of the health care system and social service capabilities and networks to promote the independence and well-being of community members in accordance with the specified recovery timeline.

Core Capability Standardized Target(s)

Within **(#) (time)** of an incident, restore functions at **(#)** affected healthcare facilities and social service organizations.

MISSION AREA — RECOVERY — Health and Social Services

Planning & Exercise

Functional Areas: Pre-disaster community health and social services deficits. ‖ Pre-identified health system priorities (hospitals, dialysis centers, etc.). ‖ Pre-identified social services (childcare, head start providers, etc.). ‖ Community health strategies and programs. ‖ Long-term health issues and protection measures for responders. ‖ Perform a community rapid health assessment and reassessment throughout recovery operations. ‖ Perform an assessment of social service needs. ‖ Assess incident-related disaster impacts. ‖ Prioritize community health and social services needs based on whole community input. ‖ Develop health and wellbeing strategy for those affected. ‖ Develop and implement strategies to protect health and safety of public and recovery workers. ‖

Potential Partners: State and Local Epidemiologists ‖ Emergency Management ‖ Public Health ‖ Mental Health Practitioner ‖ Healthcare ‖ Health Surveillance Networks ‖

Training

NAME	COURSE #	OFFERED BY
Coordinating Health and Social Services Recovery	IS2905	FEMA
Community Assessment for Public Health Emergency Response (CASPER)	HEP_CASPER	CDC Train
A Culturally Competent Preparedness Model for Reaching Limited English Proficient Communities	Webinar	Northwest Center for Public Health Practice
Public Health System Training in Disaster Recovery (PH STriDR)	Online	National Center for Disaster Medicine & Public Health
Reuniting Children in Disasters	Online	National Center for Disaster Medicine & Public Health
Recovery from Disaster: The Local Community Role	E0210	FEMA
Healthcare Coalition Response Leadership Course	MGT454	Center for Domestic Preparedness
Disaster Mental Health Fundamentals	Online	American Red Cross Disaster Training
Understanding Compassion Fatigue	Online	National Center for Disaster Medicine & Public Health
Disaster Recovery Awareness	DMP370	TEEX

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MISSION AREA   PREVENTION   PROTECTION   MITIGATION   RESPONSE   **RECOVERY**
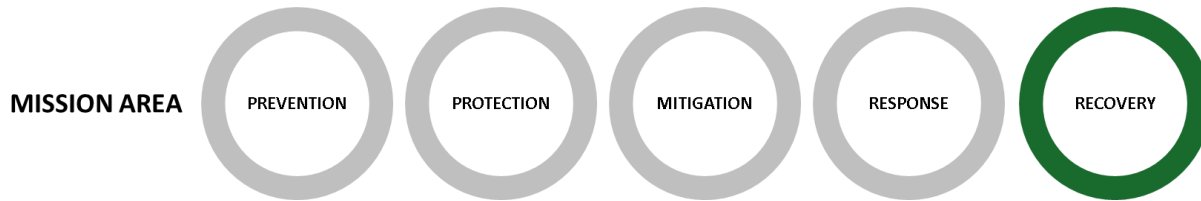
Mission Area Definition: **Recover through a focus on the timely restoration, strengthening and revitalization of infrastructure, housing and a sustainable economy, as well as the health, social, cultural, historic and environmental fabric of communities affected by a catastrophic incident.**

Housing

Core Capability Description

Implement housing solutions that effectively support the needs of the whole community and contribute to its sustainability and resilience.

Critical Task(s)

Assess preliminary housing impacts and needs, identify currently available options for temporary housing, and plan for permanent housing.

Ensure community housing recovery plans continue to address interim housing needs, assess options for permanent housing, and define a timeline for achieving a resilient, accessible, and sustainable housing market.

Establish a resilient and sustainable housing market that meets the needs of the community, including the need for accessible housing within the specified timeframe in the recovery plan.

Core Capability Standardized Target(s)

Within **(#) (time)** of an incident, **(#)** people requiring long-term housing, including **(#)** people with access and functional needs (requiring accessible long-term housing), find and secure long-term housing.

MISSION AREA RECOVERY **Housing**

Planning & Exercise

Functional Areas: Disaster housing process (shelter, temporary, permanent). ‖ Local government housing goals and expectation management of individuals. ‖ Insurance and the responsibilities of individuals. ‖ Cost recovery process/reimbursement for the general public, local responders, officials, departments and agencies. ‖ Pending federal disaster declaration describe public assistance programs and individual assistance. ‖ Other needs assistance programs and small business administration programs. ‖ Assess preliminary housing impacts, available temporary housing options, and support development of the permanent housing plan. ‖ Assess and address affordable, accessible, and workforce housing needs. ‖ Define an achievable timeline for a resilient and stainable housing market. ‖

Potential Partners: Emergency Management ‖ Horizontal and Vertical Jurisdictions ‖ Decision Makers/Policy Makers ‖ Community/City/County Planners ‖ Building Officials, Architects, and Engineers

Training

| NAME	COURSE #	OFFERED BY
Safety Assessment Program (SAP) Training	SAP	American Institute of Architects: Disaster Assistance Program
Recovery from Disaster: The Local Community Role	E0210	FEMA
Principles of Community Economic Recovery	AWR357	National Center for Disaster Preparedness - Earth Institute
Preparedness Actions to Promote Economic Resilience and Recovery	PER376	National Center for Disaster Preparedness - Earth Institute
Community Planning for Disaster Recovery	AWR 356	NDPTC
Using ArcGIS to Address Homelessness	Webinar	HUD Exchange
Episode 48: Preparing for Better Outcomes with FEMA and Fannie Mae	Episode 48 - FEMA Podcast	FEMA
Overview of: Engineering Principles and Practices for Retrofitting Flood-Prone Residential Structures, FEMA Publication	IS280	FEMA
Introduction to Individual Assistance	IS403	FEMA

MISSION AREA   PREVENTION   PROTECTION   MITIGATION   RESPONSE   **RECOVERY**
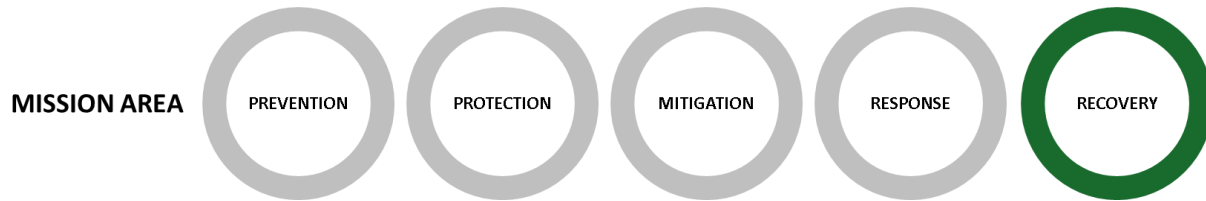
Mission Area Definition: **Recover through a focus on the timely restoration, strengthening and revitalization of infrastructure, housing and a sustainable economy, as well as the health, social, cultural, historic and environmental fabric of communities affected by a catastrophic incident.**

Natural and Cultural Resources

Core Capability Description

Protect natural and cultural resources and historic properties through appropriate planning, mitigation, response, and recovery actions to preserve, conserve, rehabilitate, and restore them consistent with post disaster community priorities and best practices and in compliance with applicable environmental and historic preservation laws and Executive orders.

Critical Task(s)

Implement measures to protect and stabilize records and culturally significant documents, objects, and structures.

Mitigate the impacts to and stabilize the natural and cultural resources, and conduct a preliminary assessment of the impacts that identifies protections that need to be in place during stabilization through recovery.

Complete an assessment of affected natural and cultural resources, and develop a timeline for addressing these impacts in a sustainable and resilient manner.

Preserve natural and cultural resources as part of an overall community recovery that is achieved through the coordinated efforts of natural and cultural resource experts and the recovery team in accordance with the specified timeline in the recovery plan.

Core Capability Standardized Target(s)

Within **(#) (time)** of an incident, restore **(#)** damaged natural and cultural resources and historic properties registered in the jurisdiction.

MISSION AREA RECOVERY **Natural and Cultural Resources**

Planning & Exercise

Functional Areas: Post disaster community priorities specifically how natural and cultural resource restoration align with these priorities. ‖ Current long-term natural and cultural resource programs such as coastal barriers, flood plain and wetland development. ‖ Conduct a preliminary assessment of the impacts. ‖ Identify protections which need to be in place through recovery. ‖ Utilize current community programs to leverage opportunities for natural and cultural resource protection. ‖ Include hazard mitigation strategies. ‖ Develop a natural and cultural resource action plan. ‖ Identify natural and cultural resource interdependencies. ‖ Identify impediments to following natural and cultural preservation policy during recovery operations. ‖ Identify, protect and stabilize records, culturally significant documents, objects and structures. ‖

Potential Partners: Emergency Management ‖ Horizontal and Vertical Jurisdictions ‖ Decision Makers/Policy Makers ‖ Community Trusts, Boards and Services ‖ Community/City/County Planners

Training

NAME	COURSE #	OFFERED BY
GIS for Cultural Resources: An Introductions	Seminar	National Park Service
Environmental Health Training in Emergency Response: Heritage Emergency and Response Training (HEART)	AWR 922	Center for Domestic Preparedness
Strategies for Sustainable Historic Preservation	Online	National Institute of Building Sciences
GIS and GPS in Heritage Emergency Response	Webinar	Smithsonian Cultural Rescue Initiative
Navigating Public Assistance: Advice for Cultural Stewards and Emergency Managers	Webinar	Smithsonian Cultural Rescue Initiative
First Aid to Cultural Heritage in Times of Crisis	Online	Smithsonian Cultural Rescue Initiative
All Hazards Planning for Animal, Agriculture, and Food Related Disasters	MGT448	Rural Domestic Preparedness Consortium
Introduction to Sustainability	Online	Coursera
Environmental Sustainable Business	Online	Coursera
Future Weather Impacts on Cultural Resources	Webinar	Smithsonian Cultural Rescue Initiative
What Now? Protecting Historic Properties During Disaster Response	Online	Advisory Council on Historic Preservation