State Auditor’s Office Report
SAO Performance Audit

• Audit Report

• Seven recommendations for potential improvement
  • Define roles and responsibilities of the EMD liaison
  • Assist IMTs by coordinating regional training sessions
  • Work with local jurisdictions to identify and resolve WebEOC software issues
  • Identify opportunities to use WebEOC more frequently
  • Develop and operate a statewide credentialing program
  • Develop ways to make EMD’s meetings more effective opportunities
  • Establish a regional coordinators program or other mechanism to maintain relationships
EMAG Small Workgroup Outbrief

From 7 February 2019
EMAG Workgroup

- **Purpose:**
  - Identify opportunities for improving emergency management service delivery state-wide
  - Identify resource needs and requirements to meet service delivery goals

- **Tasks:**
  - Develop common language and terminology for use state-wide to ensure “one-voice” communication
  - Identify strategic options for improving statewide emergency management service delivery

- **Timeline**
  - 7 FEB: Brief EMAG on workgroup activities
  - 8 FEB – 8 MAR: Open comment period to include COA recommendation
  - 9 MAR – 8 APR: Refine strategy
  - 17/18 APR: Present outputs to the EM community during Partners in Preparedness week
  - 22 APR – 28 JUN: Identify workgroup team members
  - JUL 2019 – APR 2020: Execute project work plans
  - APR 2020: Present outputs during Partners in Preparedness week
  - APR – SEP 2020:
    - Develop legislation and decision packages for submission
    - Execute RCW/WAC updates (as necessary)
    - Develop implementation plan for actions not requiring RCW/WC revision, legislation, and/or decision packages
Courses of Action (COA)

**Must Implement**
1. Centers of Excellence
2. Standardize and Align Pre-disaster processes with Post-disaster processes
3. Review/update RCW 38.52 and WACs
4. Regionalized Service Delivery

**Should Implement**
A. Resiliency Office reporting to the Governor’s Office
B. Funding methods coupled with roles and responsibilities

COA 1: Action Items – All must and should implement activities

COA 2: Action Items – All must Implement and B

COA 3: Action Items – 2, 3, B
Feedback rec’d

• EM Consortia (as reported by Scott Johnson):
  • Support COA 3

• HLS Region 7 (as reported by Sandi Duffey):
  • 3 counties support COA 1
  • 1 county supports COA 2
  • 1 county – no response

• HLS Region 8 (as reported by Deanna Davis):
  • Center of Excellence (COE) and Regionalized Service Delivery viewed as “not favorable”
  • Expressed multiple concerns on the concepts of COE and regionalization and perhaps these concepts would favor larger west-side counties
  • View regionalization as a path similar to PHEPR in DOH, which is viewed as hurting more than helping

• HLS Region 9 (as reported by Chandra Fox):
  • Support COA 3
  • Recommend a less “academic” definition regarding Emergency Management
Open Discussion

• Issues:
  1. As a result of this process, no COA stood out – there is no clear #1
  2. No clear definition(s) stood out
     Bottom line: no consensus

• How important is it to local EMs that we have an agreed upon definition for:
  • What is Emergency Management?
  • What does an Emergency Manager do?
  • What risk do we accept for not having definition consensus?

• What are County/City EM expectations for the strategic direction we take as a group and how long it should take to develop a plan?
  • As our association, should WSEMA take lead and EMD supports?
  • Should EMD take lead with WSEMA in support?
  • Should EMD take lead with City/Counties in support (but not necessarily as part of WSEMA)?
  • How do we align strategic activities to achieve a common strategic direction between EMD, WSEMA and EMs?
  • With finite resources – staff, time and money – how selective should we be about the initiatives we take on and what we pour our collective and collaborative energy into.

• What are the most important concerns/issues, that have not already been addressed, that we should be looking at or working together to identify possibly solutions?