EMERGENCY MANAGEMENT COUNCIL



Minutes of Meeting ~ July 6, 2017 ~ Camp Murray

Meeting called to order by Ron Averill, Chair, 9:02 AM

In Attendance – Introduction of Attendees

[Scanned sign-in roster following minutes]

Phone participants

Members

Association of Washington Cities (P), Amy Ockerlander

Association of Building Officials (P), Ray Cockerham

Association of Sheriffs and Police Chiefs (P), Gregory Cobb

Washington State Patrol (A), Randy Drake

Local Fire Chiefs (P), Michael Harris

Local Fire Chiefs (A), A.D. Vickery

Search and Rescue Volunteers (P), Bill Gillespie

Guests

King County Office of Emergency Management, Walter Hubbard Washington State Dept. of Commerce, John Schelling

Approval of Minutes

Review of previous meeting minutes

Motion to approve by: Michael Loehr

• Second by: Bill Slosson

o Discussion: None

Approval: Unanimously

Opening Remarks

General Daugherty

The good news of the signing of the 2017-19 biennial state budget. He requested to table discussion of the budget, stating this would be covered later in the agenda. He reported that he recently returned from the Homeland Security Forum where grants were the hot topic. At the federal level, there is a high probability that grants will be hit with a reduction by the end of 2018. The state will need to come up with a permanent funding solution for emergency management.

EMD Remarks Robert Ezelle

Robert reiterated General Daugherty's opening comments. The reduction in funding will not just be felt at the state level but will have local impacts also. Emergency Management Preparedness Grant (EMPG) and Homeland Security Grant Program (HSGP) funding could be reduced up to 25% in FY19.

FEMA Remarks

[The following notes were submitted by Sharon Loper]

Mr. Brock Long was confirmed by the senate and sworn-in to office on June 23rd as the FEMA Administrator. Mr. Long has more than 16 years of experience with local, State, and Federal Governments in building emergency management and public health preparedness programs, including serving as Director of Alabama's Emergency Management Agency.

Already in this fire season, the state of Washington has received two fire management assistance grant declarations. The first one from May 23; a fire management assistance declaration for the Stromberg Fire burning in Chelan County that threatened 168 homes in/around Chumstick Highway and the Eagle Creek area as well as Chelan Public Utility District; and one on June 28, a fire management assistance declaration for the South Wenas Fire burning in Yakima County that threatened 120 homes as well as Yakama Power and Pacific Power lines, Yakima County roads, agricultural-irrigation equipment and businesses, the Selah-Naches Irrigation District facilities, hiking recreational areas, as well as habitat of the threatened Ferruginous Hawk and Sage-Grouse.

Based on the state's Major Disaster declaration for Severe Winter Storms, Flooding, Landslides, and Mudslides from January 30 to February 22, 2017, EMD and FEMA staff are actively working to deliver financial and technical assistance. The Federal Coordination Officer is TJ Dargan. This week, the first Public Assistance grants are being obligated for \$126,000 with a total estimate of \$36 million in anticipated grants.

In the last 12 months, FEMA has awarded \$38 million in Public Assistance funding bring the total for all currently open disasters to over \$400 million. This is in addition to the \$20 million available in Hazard Mitigation Grant Program funds with \$4 million awarded during this fiscal year.

FEMA Region X is also supporting the state by working with voluntary organizations active in disasters. In coordination with state partners, we are delivering Community Emergency Management Workshops focused on volunteer and donations management, damage assessments, and community organizations active in disaster collaboration. In June, workshops were held in Spokane and Clark Counties. This month, workshops are scheduled for Benton, King, and Skagit Counties.

FEMA Region X continues to work with state, local, tribal, and federal partners on strategic solutions to the Cascadia Rising 2016 Exercise, such as working with state partners to develop a tabletop and functional exercise series that focuses on the restoration of the electric grid after a catastrophic failure, due to the earthquake or damaging space weather.

FEMA's Emergency Management Institute is recruiting for the annual offering of its National Emergency Management Executive Academy (NEMA). The target audience is senior state, local, federal, tribal, and NGO officials that that may be responsible for decisions that have a significant effect on emergency management and/or preparedness policy. Application deadline is August 15, 2017.

Legislative Update Nancy Bickford

[The following notes were submitted by Nancy Bickford]

1. SSB 5046 which is an act concerning public notices of public health, safety, and welfare in a language other than English is also attached above with the session law, bill report and fiscal note.

Summary of First Substitute Bill

a. Beginning Dec 1, 2019, state agencies that provide life safety information in an emergency or disaster must provide, to the relevant committees of the legislature, a copy of its current communication plan for notifying significant population segments for life safety information. The plan must also include the POC and annually these state agencies must also submit an annual report to the same committees identifying those instances of

emergency or disaster in the preceding year in which life safety information was provided and what public messaging strategies and means were used to notify citizens with limited English proficiency.

- b. A definition for communication plan was added to RCW 38.52.010.
- c. A definition of "life safety information" was also added to RCW 38.52.010 and it is important to know that this means information provided to people during a response to a life-threatening emergency or disaster informing them of actions they can take to preserve their safety. Such information may include, but is not limited to, information regarding evacuation, sheltering, sheltering-in place, facility lockdown and where to obtain food and water.
- d. Within RCW 38.52.070 the following requirements were added:
 - i. Each local organization or joint local organization for emergency management that produces a local CEMP must include a communication plan for notifying significant populations segments of life safety information during an emergency. In developing that EM activities are encouraged to consult with affected local community organizations.
 - ii. A "significant population segment" for purposes of the bill is defined as "five percent or one thousand residents, whichever is less, of the population of persons eligible to be served or likely to be affected within a city, town or county. OFM's data from the forecasting division is the demographic data for determining eligible limited English proficiency language groups. (Note -- OFM did receive funding to ensure they posted and maintained data).
 - iii. The federal four factor text that is used to determine LEP needs was added also to statute in RCW 38.52.070 -- a) # or proportion of LEP persons eligible to be served or likely to be encountered, b) the frequency that LEP individuals might meet emergency notification, c) the nature or importance of that specific emergency notification message in a person's life and d) the resource availability to political subdivisions to provide emergency notifications.
 - iv. Initial communication plans from local organizations must be submitted to EMD and implemented by the next regularly scheduled update for that jurisdictions CEMP. If in doubt of when your next update is due, please contact EMD.
 - v. When conducting the regular AARs that follow emergency or disaster activations local organizations and joint local organizations must evaluate the effectiveness of the communication of life safety information and must inform EMD of any technological challenges which limited communications efforts, along with identifying recommendations and resources needed to address those challenges.
- e. Beginning Dec 1, 2019, EMD-MIL must submit a report every 5 years to the relevant committees of the legislature containing the status of the communications plans added to RCW 38.52.070.
- f. EMD must annually report to the legislature on instances of emergency or disaster in which communication of life safety information proved to be technologically infeasible as reported to EMD by local and joint local organizations for emergency management. When there are potential technological solutions that exist, the annual report should include recommendations and a cost estimate for the resources required to remedy the technology challenge.

Funding for the bill is shown at attachment #6 and the detail on what the funding does is within the fiscal note - essentially making necessary changes to Alert and Warning center systems to accommodate LEP communications, translation for the EOC and one single program FTE to manage the program, assist counties and prepare all the reports.

2. SHB 1258 "Travis Alert Bill" which is an act relating to persons with a disability present at the scene of an emergency is described below in the legislative bill final report and the law as passed by the legislature is

attachment #1 above. I've also attached the final legislative bill report and the fiscal note so you can see the text, requirements and what funding went where.

Summary of Substitute Bill

- A. Requires, subject to the availability of amounts appropriated for these purposes: The Department of Health, in collaboration with other entities, to review existing programs and to design a training program that will familiarize first responders with the techniques, procedures, and protocols for best handling situations in which persons with disabilities are present at the scene of an emergency; the Criminal Justice Training Commission, in collaboration with others, to examine existing training programs related to law enforcement response to an emergency where a person with a disability may be present, to ensure that those programs are consistent with best practices; and the Adjutant General, in collaboration with other entities, to assess, among other things, the resources necessary to immediately display to first responders as part of the Enhanced 911 system that a person with a disability may be present at the scene of an emergency.
- B. The legislature is still in the third special session for FY 17 and has not reached sine die. The legislature is currently working on a bill or bills to solve the Hirst decision (most recently SB 5239) dilemma on permitting with respect to wells and trying to pass the full Capital budget.

Looking forward to the next session in 2018.

- 1. Governor's Powers HB 2042 which is an act restoring certain gubernatorial powers to waive statutory obligations or limitations to preserve and maintain life, health, property, or the public peace during a state of emergency was introduced late in the session with not enough time for public hearing. I'm copying in below the intent section of the bill because it does a very good job of telling why it is needed. We are confident the bill will be heard early in the next session and is still alive because it was introduced in the first year of the biennium. Our thanks to Clallam county and their partners with helping move this bill forward. This was a recommendation that came out of Cascadia Rising. It is a short bill and you can see the limitations and reporting requirements that ensure only what needs to be waived is and that it is waived for the shortest possible time period. Currently there are three sponsors on the bill -- Rep Jim Walsh and Rep Brian Blake from the coastal area, Rep Joel Kretz from Eastern WA. I believe when it is re-introduced next session there will be an opportunity for more to sign on.
- 2. BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
 NEW SECTION. Sec. 1. (1) The legislature finds that the governor has broad authority to proclaim a state of emergency in any area of the state under RCW 43.06.010(12), and exercise emergency powers during the emergency. These emergency powers have historically included the ability under RCW 43.06.220(1)(i) to temporarily waive or suspend statutory obligations by prohibiting compliance with statutory provisions during a proclaimed state of emergency when the governor reasonably believed it would help preserve and maintain life, health, property, or the public peace.
- 3. The legislature further finds that, in response to issues arising from flooding events in 2007, RCW 43.06.220(2) was amended by chapter 181, Laws of 2008, to explicitly authorize the governor to temporarily waive or suspend a set of specifically identified statutes. This amendment has become problematic for subsequent emergency response activities because it has inadvertently narrowed the governor's ability to waive or suspend statutes under RCW 43.06.220(1)(i) by issuing orders temporarily prohibiting compliance with statutes not expressly identified in RCW 43.06.220(2).
 - (2) The legislature intends to maintain the specific waiver provisions enacted in 2008 and restore the governor's preexisting ability to immediately respond during a proclaimed state of emergency by temporarily waiving or suspending other statutory obligations or limitations that the governor

reasonably believes should be waived or suspended to help preserve and maintain life, health, property, or the public peace.

- 3. EMD 911 the SECO office is working on a Next Generation 911 modernization bill to update that statute. If there is good stakeholder concurrence on the bill, then we can request legislation and move the bill through the Governor's office process. We are waiting on the outcome of the vetting before determining whether the bill can move forward.
- 4. Continuity of Government -- several years ago, we did the bill that added a definition for Continuity of Operations Planning (COOP) to statute and requirements for state agencies to update their plans once created and train/exercise. Following that we met with leadership of the legislature, and the policy office on working on Continuity of Government (RCW 42.14) but a bill or study did not emerge following those discussions. This statute and concept deals with the planning and processes necessary to ensure that the enterprise of government continues even when disrupted by emergencies. COOP focuses on the continuity faced with disruption by a single agency. All branches of government are necessary to continue despite disruption caused by emergencies and these enterprises are headed up by elected officials at the state and local level for executive, legislative and judicial branches. Currently RCW 42.14 only provides for Continuity of Government (COG) in the event of "enemy attack." The statute was created in the cold war civil defense era in 1962 while pretty much every state in the country created similar statutes. Looking back in history you will see that was a period of federal spending to increase the nuclear arsenal and a corresponding "push" to encourage state and local government to also prepare. Not exactly looking forward they did not consider the catastrophic emergencies that we often experience that are caused by hazards other than enemy attack. It is truly important for a catastrophic emergency like a CSZ event that can and will disrupt state government to have a robust statute in place that is inclusive of those hazards. In reading the current RCW 42.14 it is skimpy on detail for essentially all branches and types of government.

Without a little "push" it is doubtful that this topic will raise up to generate a bill on its own in the legislature unless we help it along. That help could take the form of adding another definition to RCW 38.52 following the COOP definition to define COG, and direct that a COG study be conducted by relevant stakeholders and policy institutes to provide non-partisan recommendations back to the legislature. Finally require and direct EMD to create information, training, resources and references for COG to assist that is like the earlier effort with COOP.

We believe it is possible with enough support to introduce a bill described roughly above in the legislature.

5. Within the next session or two there will be the need to edit the RCW 38.52 statute to eliminate the need to staff the requirements that do exist in state law and fulfill the federal requirements that cannot be changed due to mandates associated with grants and disaster assistance funding.

Presentations Washington State Fusion Center Kia Graham, WSFC Analyst Resilient WA Subcabinet Update (see presentation here) Stacey McClain Committee / Task Force Reports Subcommittee Chairs

1. Executive Committee

Ron Averill

• 2017 Charter Review

Ron Weaver sent the current charter out in June and it is available on the website. Ron Weaver will collect comments through the month of August and present at the September meeting. The EMC conducted a discussion of the possibility of electing the vice chair with the thought of them then automatically moving to the chair position in the following year. Generally, the council was not in favor of pursue this idea.

2016 and 2017 Reports to the Governor
 Ron Averill wants the subcommittee reports by mid-December. The Report would be ready for finalization at the March meeting. Dan Banks will provide a template for the reports by the September Meeting.

**Action Items: Dan Banks to provide template for reports by September meeting.

Subcommittee Reports due by mid-December to EMC Chair

2. Emergency Management Advisory Group (EMAG)

There have been scheduling conflicts for the August meeting. The date was moved to August 8th and will be held in Moses Lake.

3. State Emergency Response Commission (SERC)

Mike Harris

Due to having to leave the meeting due to fire response, Mike was unable to report.

4. Seismic Safety (SS) No report.

Dave Norman

5. Senior Advisory Committee (SAC) (see presentation here)

John Ufford

• SAC Charter, Status, Finalization

There could be a slight risk that the SAC was not adequate to meet the RCW and could result in an audit finding. If this were to happen, it could result in a loss of funding. There is an Ad-hoc committee being developed to look at recommendations for the SAC.

This will be a continued discussion at the September meeting. Anyone with recommendations for the SAC should send them to John Ufford.

6. Washington Mutual Aid System (WAMAS)

Mark Douglas

No report.

7. Infrastructure Resilience Subcommittee (IRSC) No report.

Robert Ezelle for Tristan Allen

8. Inclusion & Equity Subcommittee (IES)

Michael Loehr/Kim Conner

{Formally known as Whole Community Subcommittee (WCS)}
[The following notes were submitted by Michael Loehr]

The Subcommittee met on May 9 to finalize priority goals and specific activities for the 2017-2018 work plan.

- Goal 1: "Develop a comprehensive emergency management toolkit that provides guidance and resources for inclusive statewide, local, and tribal planning efforts."
- Goal 2: "Identify all similar planning efforts (statewide and local), conduct outreach to identified groups, and initiate collaboration that allows all parties to benefit from work done while leveraging existing networks.
 - Conducted survey of all IES members and guests to identify leads for goal areas identified Chuck Wallace as lead for Goal 1. Working to ID lead for Goal 2.

The meeting was cut short due to the State EOC and DOH EOC activation for the Hanford PUREX incident on that same day.

Name change to the Inclusion & Equity Subcommittee (Effective immediately)

• The name change reflects the Subcommittee's broader commitment to equity and its expertise to shape the future of emergency management through inclusive planning, response, and recovery efforts.

Objectives for the next IES meeting, August 1 hosted by Department of Health

- Identify 2017-2018 quarterly meeting schedule for IES.
- Conduct workshop to identify proposed tasks/activities for Goal 2.
- Finalize lead for Goal 2.

Old Business

No old business to report.

New Business (Round Table)

Ron Averill

No new business to report.

Good of the Order Ron Averill

JoAnn Boggs: 2017 WSEMA Conference registration portal will be available on the Monday following the meeting.

Michael Loehr: Need to discuss how state agencies support each other. Department of Health will send support staff to SEOC when needed.

Philip Lemley: The alert for flash floods in the Tri-Cities was successful. Conference calls are ongoing in the discussions of the PUREX Building at Hanford due to the risk of more collapses.

Chuck Wallace: Revamping of WSEMA to engage everyone to join as members.

Bill Gillespie: The 49th Annual Search and Rescue Conference is complete. Washington is the only state to have 50 continuous conferences. Washington State EMD was recognized for raising \$250,000 in grants for volunteer organizations.

Greg Cobb: Another state fire mobilization was approved for Yakima during the council meeting. There have been three in the last week.

Closing Remarks

General Daugherty

EMC Meeting July 2, 2017 Page | 8

Cybersecurity will be the main discussion topic at the National Governors' Conference. Asking the question of "Who would you call?" The National Guard proposing to develop a 10-person cyber team that is separate from what we have now. This is under development and in the pilot phase for Washington State.

Adjourn

Motion to adjourn: JoAnn Boggs Seconded by: Chuck Wallace

Discussion: None

Meeting adjourned at 12:01 pm.

Emergency Management Council MEMBERS Sign-In Sheet MEETING DATE: July 6, 2017

Membership Category	P= Primary /A= Alternate	Name	Contact Organization	Phone	E-Mail	Signature
1 Association of Washington Cities	Р	Ockerlander, Amy	City of Duvall	206-305-8258	amy.ockerlander@duvaliwa.gov	phores 2
1 Association of Washington Cities	Α.	Lemley, Phillip	City of Richland	509-713-3851	Phil0745@charter.net; plemley@ci.richland.wa.us	THE Sand
2 Washington Association of Counties	P	Averill, Ron	Lewis County	360-269-2193	colronjanaverill@comcast.net	Har. O
2 Washington Association of Counties	A	Duncan, Jim	Walla-Walla County-Region 8	509-524-2505	jduncan@co.walla-walla.wa.us	
3 County Sheriffs	Р	Pastor, Paul (Sheriff)	Pierce County Sheriff	253-798-7530	ppastor@co.pierce.wa.us	
3 County Sheriffs	Α	Vacant				
4 Association of Sheriffs and Police Chiefs	P	Cobb, Gregory (Chief)	Union Gap Police Department (WASPC)	509-248-0430	gcobb@ci.yakima,wa.us	Dhone
4 Association of Sheriffs and Police Chiefs	A	Burnett, Brian (Sheriff)	Chelan County Sheriff's Office (WASPC)	509-667-6851	brian.burnett@co.chelan.wa.us	
5 Washington State Patrol	Р	Batiste, John (Chief)	WSP	360-596-4101	john.batiste@wsp.wa.gov	
5 Washington State Patrol	A	Drake, Randy (Asst Chief)	WSP	360-704-2393	randy.drake@wsp.wa.gov	phone
6 Emergency Management Director	Р	Ezelle, Robert	EMD	253-512-7001	robert.ezelle@mil.wa.gov	The second secon
6 Emergency Management Deputy Director	A	Jason Marquiss	EMD	253-512-7002	jason.marquiss@mil.wa.gov	
7 Department of Ecology	P	Bergquist, Bob	ECY	360-407-7012	bobe461@ecy.wa.gov	Hanna Waterstrat for
7 Department of Ecology	А	Jensen, Dale	ECY	360-407-7450	djen461@ecy.wa.gov	
8 State Fire Marshal's Office	P	Duffy, Charles	WSP	360-596-3901	chuck.duffy@wsp.wa.gov	
8 State Fire Marshal's Office	A	LeBlanc, Chuck GANNIC,	Melissa wsp	360-596-3903	charles.leblanc@wsp.wa.gov Wclissa ganuli	co wsp. wa go v MGanne
9 Local Fire Chiefs	Р	Harris, Michael (Chief)	Franklin County Fire District #3	509-547-9306	mharris@fcfd3.org	whole
9 Local Fire Chiefs	Α	Whealan, William (Chief)	Benton County Fire District #4	509-967-2945	wwhealan@bcfd4.org	T,
9 Local Fire Chiefs	Α	Vickery, A.D. (Asst Chief)	Seattle Fire Department	206-386-1474	alan.vickery@seattle.gov	phone
10 Department of Natural Resources	P	Goldmark, Peter	DNR	360-902-1004	peter.goldmark@dnr.wa.gov	
10 Department of Natural Resources	Α	Norman, Dave	DNR	360-902-1439	dave.norman@wadnr.gov	D. Norman
11 State EM Directors (WSEMA)	P	Miller, Jody	King County-Region 6	206-205-4062	jody.miller@kingcounty.gov	
11 State EM Directors (WSEMA)	Α	Wallace, Charles	Grays Harbor County-Region 3	(360) 249-3911	CWallace@co.grays-harbor.wa.us	0009
12 Local EM Directors	Р	Boggs, JoAnn	Pend Oreille County - Region 9	509-447-3731	jboggs@pendoreille.org	4.226
12 Local EM Directors	Α	Davis, Sean	Franklin County-Region 8	509-545-3546	sdavis@co.franklin.wa.us	
13 Search and Rescue Volunteers	P	Gillespie, Bill	LNI	360-902-5872	william.gillespie@lni.wa.gov	shone
13 Search and Rescue Volunteers	A	Reddington, Steve	Cowlitz County SAR	503-556-4694	cowlitzsearcher@aol.com	T . ~ ~ ~
14 Department of Health	P	Loehr, Michael	DOH	360-236-4068	michael.loehr@doh.wa.gov	prince
14 Department of Health	A	Weaver, Ron	DOH	(360) 236-4071	ron.weaver@doh.wa.gov	RWiener
15 Association of Building Officials	P	Cockerham, Ray	City of Spokane Valley	253-841-5585	rayc@ci.puyallup.wa.us	phone
15 Association of Building Officials	Α	Vacant				7
16 Private Industry	Р	Walter, Dick - Vice-Chair	Association of Washington Business	360-866-8700	dickw@awb.org Bickwalters & gm.	ilAth
16 Private Industry	A	Vacant				/
17 Member-at-Large (DSHS)	Р	Bush, Sue	DSHS	360-902-8159	susan.bush@dshs.wa.gov	
17 Member-at-Large	A	Vacant				

Emergency Management Council GUEST Sign-In Sheet July 6, 2017 Please Print

Guest/Other Attendee	Name	Organization	Phone	E-Mail	Signature
Guest/Other Attendee	John Ut Fand	END	7041		Su
Guest/Other Attendee	Kia Graham	WSFC	206.262.2519	Kia.graham@wsfc.wa.gov	ghom the
Guest/Other Attendee	Nancy Biettos	MIL			r - r
Guest/Other Attendee	Cusey Brown	MAEMID			1 1 1 1
Guest/Other Attendee	Bub Schwent	WSP	360 534-0601	vobert . Schwant ewsp. wa.gov	polde shell
Guest/Other Attendee	Scott Newton	FEMA	425-628-0434	franklin, newton Plema, dhs.g.	- Say
Guest/Other Attendee	Josep Bresmenn	Snohmish DEM		Jason German asiec	
Guest/Other Attendee	CURT BOILE	wsp/wsFc		WEURT, BOILE COUSTE, WA	
Guest/Other Attendee	SHARON LOPER	FÉMA	425-487-460	Sharen logar & fene du	or Sem Lyhn
Guest/Other Attendee	CHUCK WALLOK	WSSMA	360280 553)		
Guest/Other Attendee	C17 252(51	EMZ	\$53512.74UD	LIF DUDIEY O MIL WA COU	AOU.
Guest/Other Attendee	Ed Taylor	CMS			857
Guest/Other Attendee					0

	PRE-DEPLOYMENT	OUTCOME	
Rostering	Ties into Credentialing, but who maintains and keeps roster up to date?	Identify who verifies credential, team position, roster, etc.	
EM knowledge of available resources and process to activate	Need to do some education in the EM community of what is out there and how to activate it.	Develop a plan to educate EM community on available resources.	
Funding	Who pays, what should be covered (personnel costs vs travel/lodging), other expenses?	Recommendations for funding.	
WAMAS is Confusing	Need to make some adjustments and/or get more training on WAMAS	Recommendations for changes to WAMAS. Additional training on WAMAS.	
Need standardized Request form	Form should cover basic questions, such as how many needed, where will they stay, what will they be expected to do?	Develop form to be used by EM Director to identify what	
Size of Team vs Need	I think we solved this one. Teams are scalable and the decision will be made between team leader and Requesting EM Director as to how much support is needed.	they need, what condition are available (housing, food etc), and what funding mechanism is being used.	
Lack of pre-existing relationships between responding teams and requesting EOCs	Ideally, there should be some level of familiarity between responding team and requesting agency.	Encourage/recommend crosstraining or relationship building between available resources and EOCs.	

EMAT Presentation by Jason Biermann

	OUTCOME	
Response Capacity	The responding team needs to be able to deploy for 5-7 days. Anything less is not worth the hassle.IE, too much turnover.	Develop minimum capability for any response team.
Dispatching Process	Who do you call? Who finds the proper resource?	Identify the dispatch process.
Timeliness	Need to be able to call for and receive a smaller team, quicker, which will make a bigger impact than waiting for situation to get bigger, requiring a larger response.	Develop protocol to identify exactly what type of resource is needed.
Capacity Building	The requesting EOC should ensure that local staff are available to be mentored and trained by the responding team. Leave increased capacity behind.	Develop plan or recommendation to include this as an objective of any deployment.