

Washington State E911 Advisory Committee

Training Subcommittee

May 7, 2015

Teleconference

8:00 am – 11:00 pm

Attending by Conference Bridge

Scott Jenkins, Chair, Spokane County

Cathy Moe, Thurston County

Rose Parr, Advisory Committee

Kim Lettrick, Benton County

Tim Martindale, Pacific County

Katy Myers, Clark County

Amy Sullivan, Spokane County

State Office in Attendance

Sharon Lotonuu and Kim Mask

Deaf and Hard of Hearing Training Update

Scott asked those who had hosted the training for feedback on what was provided.

- Benton County has two more classes scheduled. The feedback for classes previously held has been positive.
- Amy Sullivan attended the two separate trainings in Spokane and felt the presentations were amazing. In each class, she was able to learn something new.
- Felt constrained by the 6 hour time limit provided and more time would be beneficial.
- Thurston County held the training during the New Hire Academy; it was very interactive.
- Scott will request Kathleen to make an announcement at next Advisory Committee meeting to contact CEC if they are interested to hosting the training.
- The State office will send out the flyer requesting if there are any counties interested in hosting trainings.

Subcommittee Membership

Scott asked to review the membership of the subcommittee.

Large County West

- Currently has 2 votes on the subcommittee
- Members are Stephanie Trueblood (Kitsap), Cathy Moe (Thurston), and Katy Myers (Clark). Between the members, they will decide who will vote if all members are present during a meeting.

King County

- Scott contacted call centers in King County asking for volunteers for membership. Debby Nelson (KCSO), Yvonne Carslay (ValleyCom), and Patty Crooks (SPD) stepped forward. All three will be accepted as members.
- **MOTION:** Due to three people stepping up, Cathy Moe made a motion to allow King County to have two sitting committee members with one alternate. King

County will be allowed one vote on the committee as previously voted on. Tim Martindale seconded the motion. All members present voted unanimously to accept.

Island County

Scott contacted Lisa Ernst about her interest in participating on the subcommittee. She is interested, but wants to know more about what that would be. This would segway into the development of a Newcomers Packet (Agenda Item, see below for more information).

Scott or Kathleen will request a nomination for all new members to be accepted by Advisory Committee at the next meeting.

Newcomers Packet

Misty Viebrock volunteered to create this packet. Scott will follow up with her to get progress on it or to find out if she is still interested in working on this.

APCO WANT Committee Discussion

- Scott gave a background on how the WANT Committee was started. APCO wanted to get Legislature to start working it into law almost two years ago.
- In March, Sheryl Mullen and Scott approached Ziggy Dahl about it. Ziggy expressed his reservations.
 - It may come down to a certification for T-1, due to dispatching not included in the 911 funding as it is only pays for the 9-1-1 call taker portion.
- The rest could be a task list creation based on how individual agencies work. Some issues, referred to as Grandfathering, could become problematic and may want to start with new hires only.
- It would include a process to decertify also. The idea would be to possibly mirror the Peace Office decertification process.
- This would not be an unfunded mandate.
- CJTC could be selected as a vendor but is not being considered as the vendor. A selection process would be established by reviewing course availability, content, etc.
- There is not any movement forward at this time until directed by the Advisory Committee.
- Would like to develop some concept discussion points, such as using one vendor or multiple vendors.
- Katy suggested using the National APCO standards, making sure everyone is trained to this level and find trainers that can train to that standard. Would like to have flexibility to have trainers who can provide training at community colleges. If the option to use one vendor, it would exclude this option.
 - Scott reminded that there would be a need for control over course content and centralization of offerings. As well as, the ability to monitor cost and time.
 - Would like to maintain a rigid curriculum and high standards.
 - Both Rose and Cathy noted that they agreed with Katy's idea and the process needs to be stricter.

- Katy agreed that this needs to be a coordinated effort. She would like to see oversight and ensure transparency, with audit checks on the curriculum to make sure it is meeting expectations.
- Request for online availability for continuing education. It had been mentioned before but there are no more details to what that would look like.
- This is still a work in process. This request would come from the State office to the Advisory Committee to this subcommittee.
- Domestic Violence class is still being recommended at CJTC for FY2016 contract. Kathleen would like to approach the State to offer this.
 - CJTC does not offer it and it would have to be developed if this subcommittee would like CJTC to have it in their curriculum.
- **MOTION:** Katy made a motion a made for Scott to survey Training Coordinators to find if there is an interest in CJTC offering a Domestic Violence course. Cathy Moe seconded the motion, it was unanimous vote.
 - Scott will send the survey to Katy for review prior to sending it out to Training Coordinators.
- Sharon has been reviewing the CJTC contracts to ensure they are meeting their expectations and deliverables for FY2014-15. She would like any updates or input for FY2016.
 - There is not a final budget, so she does not have the boiler plate for the contract completed. Once the state budget is final, she will be able to complete this.
 - She will follow up with Corey Ahrens for clarification on the Domestic Violence class and if it is included in T-3 as a refresher course.

The next Training Subcommittee meeting is scheduled for July 15, 2015 at Camp Murray 9:00 am – 12:00 pm.

