

Washington State E911 Advisory Committee

Training Subcommittee

February 25, 2014

Spokane County 911

10:00 AM – 3:00 PM

Attending in Person:

Scott Jenkins, Spokane County, Chair

Kathleen Slaybaugh, Garfield County, Vice-Chair

Kim Lettrick, Benton County

Tim Martindale, Pacific County

Cathy Moe, Thurston County

Rose Parr, Advisory Committee

Amy Sullivan, Spokane County

Misty Viebrock, RiverComm

Attending by Conference Bridge:

Kim Mask

Visitors:

Cory Ahrens, WSCJTC

Mark Radonich, Cultural Effect Consulting

Jaine Richards, Cultural Effect Consulting

Christine Seymour, Cultural Effect Consulting

New TTY Contract

- Mark Radonich, Jaine Richards and Christine Seymour of Cultural Effects Consulting (CEC) presented their Deaf and Hard of Hearing training.
- All agreed that the CEC presentation was very good. Some slight changes were suggested to the PowerPoint slideshow.
- The CEC personnel agreed that they would be ready for a 4-hour presentation to be shown during the AC Spring Forum at Camp Murray, March 18th, 1300-1700. Trainer's input will be taken during that presentation to further refine the training.
- The complete class is envisioned to be approximately six hours long. Refresher training was briefly discussed as an item to address in the future.
- Cory Ahrens agreed that it was possible to work a 3-hour Deaf and Hard of Hearing class block into the T1 course. This abbreviated class would focus mostly on the cultural aspects of the training. This item will be addressed again in the future.
- The preliminary scheduling process for the 9-12 presentations was begun. Spokane committed to two classes with at least six Spokane 911 attendees per class in late April. Scott will be speaking to Bill Peters regarding contract requirements to deliver training in each region.

- Scott will be speaking to Yvonne Carslay at ValleyCom regarding possibly including a 4-6 hour presentation at the state APCO/NENA conference in Kennewick, June 24-26.
- The next committee meeting will be on Friday, March 20th, 0900-1200 at Camp Murray.