

Deaf and Hard of Hearing Training for Call Takers - A 6-hour course

Being offered Statewide as can be locally hosted and scheduled

Current FY15 Schedule (as of March 25)		
Spokane, WA	April 27	8:30am-3:00pm
Spokane, WA	April 28	8:30am-3:00pm
Richland, WA	May 12	10:00am-4:30pm
Richland, WA	May 13	10:00am-4:30pm
Your Place*	TBD...	TBD...



ADDING
CLASSES NOW for
mid-April through
June 2015.

BY THE END OF THE COURSE, YOU'LL

- LEARN about Deaf Culture, Technologies, and more
- RAISE YOUR AWARENESS for these kinds of calls
- PREPARE YOURSELF on the communication barriers for callers, call-takers, and responders in Deaf/Hard of Hearing situations

...and ENJOY an interactive, fun, relevant day of training designed for you and led by experts.

LIMITED SEATING;
NO FEE;
LUNCH INCLUDED



To set up a scheduled session near you:

Contact Mark Radonich
(206) 669-5560 or
mark@culturaleffect.com

Designed to be hosted by a local coordinator supported by the Statewide 911 Training Subcommittee