Deaf and Hard of Hearing Training for Call Takers - A 6-hour course

Tues, **May 12**
10:00-4:30pm
OR
Wed, **May 13**
10:00-4:30pm
Richland, WA

Being offered at the
SE Comm Ctr EOC
621 Truman Ave

LIMITED SEATING; NO FEE; LUNCH INCLUDED

BY THE END OF THE COURSE, YOU'LL

- **LEARN about Deaf Culture, Technologies, and more**
- **RAISE YOUR AWARENESS for these kinds of calls**
- **PREPARE YOURSELF on the communication barriers for callers, call-takers, and responders in Deaf/Hard of Hearing situations**

…and ENJOY an interactive, fun, relevant day of training designed for you and led by experts.

For Registration:
Contact Kim Lettrick
(509) 628-2616 or
k.lettrick@bces.wa.gov

Hosted by Benton County in conjunction with the Statewide 911 Training Subcommittee