

**Washington State E911 Advisory Committee
NG911 Subcommittee**

June 25, 2014

Kennewick, WA

10:30 am – 12:00 pm

Members Attending:

Jim Quackenbush, Thurston County, Chair
Marlys Davis, King County, Vice-Chair
Dave Cox, Skamania County
Deb Flewelling, King County
Stacey Fritz, Clark County
Peggy Fouts, Grays Harbor County
Steve Lagreid, King County (via phone)
Bob Johnson, Kittitas County
Dave Fuller, Clark County
Amy McCormick, Spokane County
Beverly Slocum, TCS
JoAnn Boggs, Pens Oreille County
Steve West, Pend Oreille County

Bill Schrier, State SIEC
Stephanie Fritts, Pacific County
Lisa Caldwell, Columbia County
Marcus Volke, CenturyLink
Joannie Bjorge, Wahkiakum County
Corey Sulenes, M.K. Hamilton
Laura Caster, Snohomish County

State Office Attending:

Ziggy Dahl
Andy Leneweaver
Kenn Moisey
Bill Peters

Jim Quackenbush welcomed everyone, and introductions were made.

ESInet RFP Update

Andy Leneweaver explained that the RFP is currently in the review process by a limited group, and the targeted release date is currently July 17th.

Security RFP Update

Andy Leneweaver confirmed the close date was June 2nd, and that the apparent successful bidder has been identified as M. K. Hamilton. The RFP process is still in the appeals timeframe, and the office is answering questions. Should an appeal be filed, they would be required to follow that process identified within the RFP before contracting with the apparent successful bidder. Therefore it is too early to say when a contract will be completed. He also explained that the contract will allow others to purchase off of the state contract.

NG Projects Update

Andy Leneweaver that NG911 telephone systems have gone live successfully in Garfield, Stevens and Klickitat (Combix) counties. Counties scheduled to go live include: Thurston/ Clark (TCS), San Juan, Walla Walla, and South Sound 9-1-1 (TCS). Counties that have selected vendors include RiverCom (TCS), Spokane (Casidian), and Franklin has completed their consultant process clearing the way for them to make a selection. All systems will be receiving native IP.

Marlys shared that at National NENA, it was reported that some PSAPs are sending Texts from 9-1-1 back to silent calls, and that areas that have been receiving text to 9-1-1 have reported that the primary focus of those calls have been domestic violence and suicide calls. Numbers were small in all cases and they have received a number of inappropriate texts.

IT Workgroup Security Update

Following the May meeting, the Committee requested that the workgroup reformat their security presentation into a bulleted format that could be used to develop recommendations back to the A/C on security directives that could be put into policy. The goal being to have both required security requirements, and best practices suggestions. It was shared that requirements will ensure that:

- The appropriate security measures are put in place to protect the ESInet from PSAPs.
- The appropriate security measures are put in place to protect PSAPs from the ESInet.
- The appropriate security measures are put in place to protect both from outside attacks.

Steve Lagreid presented the revised security presentation to the committee, allowing questions and discussions. Steve will make the discussed changes and provide the final Security Presentation to the committee.

The committee will focus its' efforts on conducting a final review at the July meeting so they can provide recommendations to the A/C that will include content, policy, and timelines for adoption.

It was recognized that some elements of the presentation will require further discussion to decide on appropriate timelines for changing passwords internally as well as by vendor representatives.

Dave Cox also pointed out the difference between a business practice change that typically has no monetary impact on a PSAP, and those that will require physical changes that will come with costs associated with them. So decisions will include how much is enough, and who will be responsible for the costs associated with them.